

Pima County Community Development & Neighborhood Conservation Department



2012-13 Consolidated Annual Performance Evaluation Report



Pima County Board of Supervisors

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http://webcms.pima.gov/government/community_development_neighborhood_conservation/



Our Mission

To create a more livable and viable County and to improve the quality of life for residents, with a special emphasis on economically and socially disadvantaged communities, through the development and coordination of programs and services.

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Foreword

As a recipient of federal funds through the US Department of Housing and Urban Development (HUD), Pima County Community Development and Neighborhood Conservation (CDNC) is required to publish an annual performance report detailing activities funded with federal funds during the most recent program year, including:

- Community Development Block Grant (CDBG) - \$2,421,558
- Emergency Shelter Grant (ESG) - \$208,832
- HOME Investment Partnership Program (HOME) - \$464,056

The purpose of this report is to measure Pima County’s success in meeting priority needs, goals and strategies as outlined in the 2010-2014 City of Tucson and Pima County Consortium Consolidated Plan. To meet the needs and enhance the quality of life for Pima County citizens, CDNC utilizes and leverages a wide variety of funds from other Federal, state, local, and private sources, employing staff’s varied competencies and dynamic energy. Often several funding sources and programs overlap in order to carry out Pima County’s objectives. We are able to accomplish community goals by approaching problems with a collaborative mindset, and working closely and problem solving with community members, agencies, other governments, and the private sector.

CDNC provides services to low income communities and neighborhoods throughout Pima County, principally using CDBG funds in Pima County’s unincorporated areas as well as the City of South Tucson, Town of Marana and Town of Sahuarita. Funds are allocated to projects in target areas, some of which are also underdeveloped communities, defined as colonias. Housing Bond and Neighborhood Reinvestment Bond funds are allocated to neighborhoods and communities experiencing “stress” which is defined according to various indicators.

We welcome your ideas and comments in response.

Contact Information

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Public Comment Period

The public comment period for the CAPER is September 9, 2013 to September 24, 2013.

An electronic copy of this CAPER is available by visiting <http://webcms.pima.gov/cms/one.aspx?portalId=169&pageId=12301>

EXECUTIVE SUMMARY

Community & Rural Development

- More than 25,000 (28,873) individuals were served through CDBG public service projects.
- Seventeen (17) public facilities projects were completed and 38 public facilities projects assisted.
- Water improvements to Avra Water Co-op/Picture Rocks, High Chaparral Water Co-op/Three Points, Rillito Water Users.
- Fire hydrants were installed in the Catalina and Valencia West/Drexel Heights target areas. In addition, fire equipment was purchased for the City of South Tucson Fire Department, Picture Rocks Fire District and Ajo Gibson Fire Department
- The Robles Ranch Community Center received funds to install basketball courts in the Three Points Target area and the Arivaca Old Schoolhouse Park received funds to install lighting at the basketball court for the Arivaca community. In addition, the Green Valley Hand of A Friend Shelter for Women and Children of Domestic Violence/Abuse received CDBG funding for lighting and weatherization.
- More than two hundred forty-five (245) low-to-moderate income households received home repair services.
- Thirteen (13) homes received home adaptations through the DIRECT For Home Accessibility Program.
- The Outside Agency Program made \$72,000 available to programs to provide legal services, mortgage counseling and foreclosure prevention assistance.
- Ninety (90) nonprofit programs were funded for a total of \$3,729,159 in Outside Agency funding.

Neighborhood Reinvestment

In fiscal year 2012-2013, the Pima County Neighborhood Reinvestment bond program completed two community selected infrastructure projects, both located in the City of Tucson.

- Dunbar Spring Neighborhood pedestrian safety and public art project
- Wakefield Neighborhood youth skate park

This completes 51 projects of the 54 approved by the Board of Supervisors utilizing 2004 bond funding . The 3 remaining projects are in design or construction. When those projects are completed, within the next several years, the 1997 and 2004 Neighborhood Reinvestment bond funding will be exhausted.

Affordable Housing

Increasing and Preserving Affordable Homeownership

HOME Program Down-Payment Assistance

- In FY 2013, Pima County in partnership with the City of Tucson restructured the Consortium's Down Payment Assistance

Program in preparation for the impending new HOME Program Final Rule and to adapt to reductions in HOME funds and recent developments in the local housing market. Each entity renewed its commitment to set aside an allocation of their discretionary HOME funds to assist qualified low-income, homebuyers with the following highlights to report:

- New policies and procedures were adopted for the new Program
- Training was provided to for the Homeownership Housing Counselor's working with Program.
- The new program began in April 2013 and during its first 3 months of operation Consortium HOME funds have assisted nine (9) low-income homebuyers, with County HOME funds assisting 2 of the 9 homebuyers.

Habitat for Humanity's Marana-Amado Partnership Program (HOME Program)

- In April 2013, Pima County's HOME Program renewed its agreement with Habitat for Humanity Tucson to provided assistance to Habitat homeowners purchasing Habitat homes in the communities of Marana and Amado, with one homebuyer receiving assistance under the new agreement.

Owner-Occupied Replacement Homes (HOME Program)

- Primavera Foundation's South Tucson Revitalization Project completed one replacement home for a low-income homeowner whose home was determined to be beyond repair or renovation.

NSP1 – South Tucson Homeownership

- Primavera Foundation's South Tucson Acquisition and Rehab/Resale program completed the redevelopment and sale of one single family home site to a low-income homebuyer.

Affordable Housing Bond Program

- Thirty-three (33) new single family homes were constructed & occupied by low-income homebuyers as a result of Pima County's Affordable Housing Bond funds invested in 5 local affordable housing developments.

Increasing and Preserving Affordable Rental Housing

- Construction was completed on the renovation of 2 affordable rental units located in South Building of the Historic Ajo Plaza.
- County HOME Funding was approved and written agreements executed for two (2) new affordable rental developments serving low-income and very low-income residents

EXECUTIVE SUMMARY

COMMUNITY AND RURAL DEVELOPMENT

Homelessness

- Pima County general funds through the Outside Agency program provided \$2,474,092 for programs providing assistance for the homeless or preventing homelessness.
- The Emergency Solutions Grant program funded thirteen programs that benefited 924 individuals and households including:
 - 74 adults and children received Homeless Prevention;
 - 827 adults and children received Emergency Shelter assistance;
 - 23 adults received Street Outreach services.

Special Needs Populations

- Pima County general funds through the Outside Agency program provided resources for programs serving 18,672 individuals with special needs.

Human Services

- All contracts for grant programs require compliance with accessibility standards and ADA regulations.
- CDBG funds were targeted to facilitating and promoting needed services including: senior nutrition, health services, substance abuse awareness, community policing and crime prevention, after school programs, youth leadership training, first aid and CPR training, child safety seat instructions and installation, smoke detectors and fire extinguisher training, mortgage and rental delinquency counseling, reverse mortgage counseling; and fair housing counseling that included direct representation in courts or administrative tribunals to assist individuals and families facing foreclosure or eviction from their homes. In addition CDBG funds were provided to the Pima County Teen Court, a diversion program for minors who have been arrested and have admitted guilt to their crime. These teens choose to be sentenced by jury of their peers instead of going through the Pima County Juvenile Just Court System. All participants in the courtroom are teens, except for the judge

Emergency Service Funding

- \$7,349,788 in funding was dedicated for emergency services programs. The programs fell in the areas of Emergency Rent/Mortgage/Utilities; Emergency Home Repair; Shelter/Transitional Housing; Mass Shelter; Housing Related Services; Food; Mass Feeding; Other Emergency Services. Funding sources include Emergency Services Grants; Emergency Services Network, FEMA; HOPWA; Outside Agency Program; Supportive Housing Program.

Community and Rural Development (CRD) Program

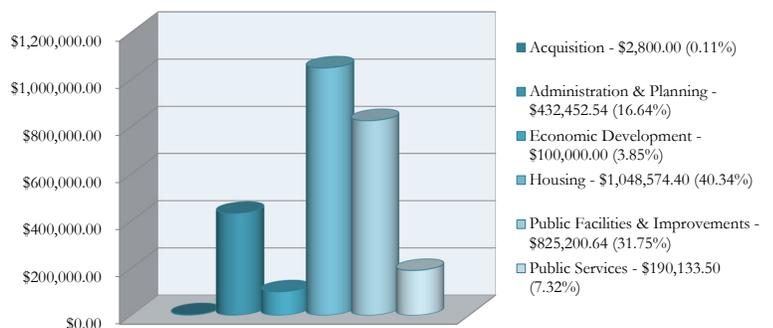
The Community & Rural Development (CRD) Program was established in 1979 for the purpose of assisting low and moderate income households in unincorporated Pima County, Marana, South Tucson, and Sahuarita by aiding in the development of communities, providing decent and affordable housing, creating a suitable living environment, and providing economic opportunities.

To achieve these goals, CRD administers the Community Development Block Grant (CDBG) Program, the Home Repair and Weatherization Program, and the Outside Agency (OA) Program. The CDBG Program is a U.S. Department of Housing and Urban Development program that provides financial support for a wide variety of community development projects. The CDBG program is leveraged with resources including the Home Repair and Weatherization Program, the Outside Agency Program and Neighborhood Reinvestment Program. These leverage programs provide vital improvements to the most distressed housing stock in Pima County, and provide funding to agencies and neighborhoods that provide a wide spectrum of services to Pima County communities.

While CDBG funds are used to accomplish national objectives, there is flexibility inherent in the program to meet locally determined priorities. These priorities are communicated to local agencies and communities, and subsequently the agencies and communities submit proposals for projects addressing these issues. In addition to sending Requests for Proposals (RFPs) to local groups, advertisements explaining this process are published in area newspapers. CDNC staff also provide technical assistance to communities through public meetings in Pima County Target areas and for non-profit agencies in the Tucson area.

CDBG CATEGORY	CDBG AMOUNT
Acquisition	\$ 2,800.00
Housing	\$ 1,048,574.40
Public Facilities & Improvements	\$ 825,200.64
Public Services	\$ 190,133.50
Economic Development	\$ 100,000.00
Administration & Planning	\$ 432,452.54
TOTAL	\$ 2,599,161.08

CDBG Funding by Category FY 12-13



COMMUNITY AND RURAL DEVELOPMENT

CDBG Home Repair & Rehabilitation Program

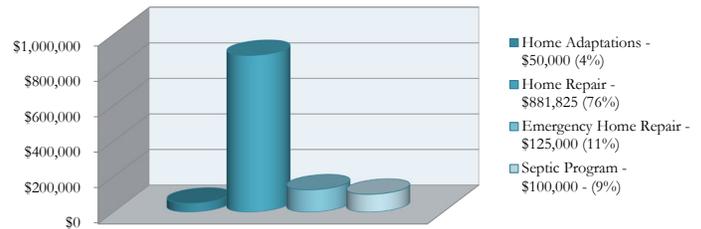
In FY 2012-13, emergency repair services, including weatherization, roof repair, heating and cooling systems repair, and replacement of septic systems was provided to 245 households. Adaptations, for purposes of accessibility and fostering independence in the home, were provided to eleven homes.

The Pima County Home Repair and Rehabilitation Program is a cooperative effort that includes four agencies: Community Home Repair Projects of Arizona (CHRP), DIRECT Center for Independence, the Town of Marana, and the City of South Tucson. Home Repair and Rehabilitation program resources are combined with U.S. Department of Energy Weatherization Program resources to ensure that repairs include energy efficiency improvements that will reduce utility costs while increasing resident's comfort.

Program staff identifies necessary repairs, supervises construction,

and verifies all work completed. Their excellence in work shows in the extremely favorable client surveys the program receives from the families they serve. Staff-members are regularly described as "highly professional," "courteous," and "hard-working," along with many more favorable adjectives found in client evaluations. Monitoring is conducted before, during and after repairs are made, thereby ensuring the safety and effectiveness of home repairs.

2012 CDBG Funding For Housing



Program Year	Agency	Program	FY2012 Funding	Spent in FY 2012	HUD Outcome	Units
2009	Marana	Home Repair	*	\$ 34,732	DH1	*/1
2009	City of South Tucson	Home Repair	*	\$ 50,012	DH1	*/2
2010	Town of Marana	Home Repair	*	\$ 60,605	DH1	*/8
2010	City of South Tucson	Home Repair	*	\$ 547	DH1	*/1
2011	Pima County	Septic Program	*	\$ 14,732	DH2	*/1
2011	Pima County	Home Repair	*	\$ 117,886	DH1	*/12
2011	City of South Tucson	Home Repair	*	-	DH1	*/0
2011	Town of Marana	Home Repair	*	\$ 3,618	DH1	*/2
2011	CHRP	Emergency Home Repair	*	\$ 54,525	DH1	*/5
2011	DIRECT	Home Adaptations	*	\$ 34,900	DH1	*/3
2012	CHRP	Emergency Home Repair	\$ 100,000	\$ 50,269	DH1	180/122
2012	DIRECT	Home Adaptations	\$ 50,000	\$ 19,413	DH1	14/13
2012	Pima County	Home Repair	\$ 853,825	\$ 510,737	DH1	75/67
2012	Pima County	Septic Program	\$ 100,000	\$ 77,256	DH2	13/7
2012	Town of Marana	Emergency Home Repair	\$ 25,000	\$ 4,167	DH1	15/1
2012	Town of Marana	Home Repair	\$ 28,000	-	DH1	Oct-00
TOTAL CDBG Housing Activity			\$1,156,825	\$1,033,4014		297/245

* Previous Year Funding

Three Points-Robles Ranch Community Center:

Several years of unspent funds targeted for the Robles Ranch Community Center were spent in FY2012-2013 that included: playground equipment, shade structure, water fountain, basketball court, sidewalks, fencing and lighting. Approximately \$250,000.00 was applied toward this project that is now completed.

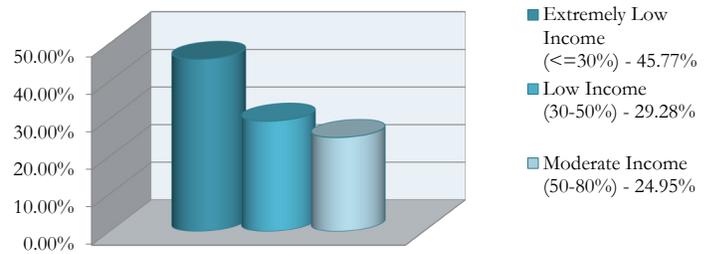


COMMUNITY AND RURAL DEVELOPMENT

CDBG Beneficiaries by Racial/Ethnic Category

Race	Total	Hispanic
White	41.44%	47.55%
Black/African American	0.82%	0.00%
Asian	0.52%	0.00%
American Indian/Alaskan Native	11.34%	2.36%
Native Hawaiian/Other Pacific Islander	0.21%	0.00%
American Indian/Alaskan Native & White	0.41%	0.00%
Asian & White	0.00%	0.00%
Black/African American & White	0.00%	0.00%
Amer. Indian/Alaskan Native & Black/African Amer.	0.00%	0.00%
Other multi-racial	45.26%	50.09%
Asian/Pacific Islander	0.00%	0.00%
Hispanic	0.00%	0.00%

Income of CDBG Beneficiaries



100% of CDBG Resources Assist Low and Moderate Income Households

CDBG and ESG Program Commitment & Expenditure				
Program	Entitlement Amount	Commitment	Expenditures	Balance
CDBG	\$2,421,558	\$2,421,558	\$ 2,599,161	\$1,371,375
ESG	\$ 115,952	\$ 115,952	\$ 65,639	\$ 143,193

UA Architecture Students Build Ramp for Pima County Resident

This year, 12 students at the University of Arizona College of Architecture and Landscape Architecture completed the third, local Freedom by Design project, a 36-foot ramp that the students designed and built at a home in Pima County. The homeowner, who recently had a stroke, needed a ramp to access his home in a wheelchair. The students developed the project designs, drawings and models as architects would have done, but the students also had to get all the project materials donated and actually construct the ramp themselves. This year's end result is a sturdy metal and wood ramp that will stand up to the Arizona sun. The students completed the ramp installation in early June.

Freedom by Design, a community-service program of the American Institute of Architecture Students, utilizes the talents of architecture students to radically impact the lives of people in their community through modest design and construction solutions. Vital modifications are made to enhance the homes of low-income and disabled individuals by addressing their essential needs, such as bathing, ascending stairs and opening doors.

DIRECT Center for Independence, a local, consumer-directed, community-based advocacy organization that promotes independent living for people with disabilities, has connected the Freedom by Design students with low-income people with disabilities who need modifications to make their homes safer and more functional. DIRECT receives funding from Pima County's Community Development Block Grant (CDBG). Through their student community-service project, Freedom by Design has increased the number of County residents who can be served by DIRECT.

The AIAS project has been rewarding and inspiring for the students in many ways. "We are trained in really abstract ideas, so the community project makes the abstract concrete and a reality," says Marcela Gracia, a UA fifth-year architectural student and the AIAS Arizona Freedom by Design Director this year. She adds, "Most of all, meeting and talking and getting to know the clients is very valuable. It's an incredible opportunity to get to know the people involved instead of sitting down at a desk (and working on a class assignment)."

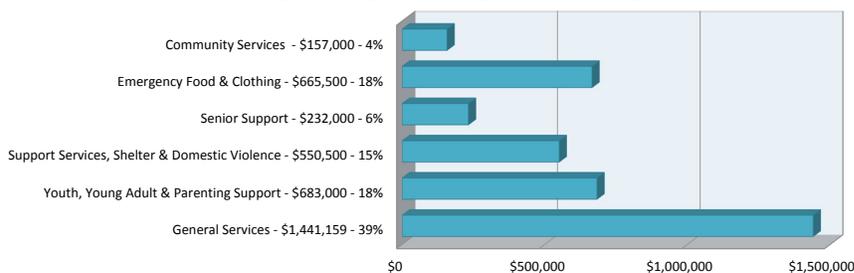


COMMUNITY AND RURAL DEVELOPMENT

Human Services (Public Services) Activities

Public Services Activities funded with CDBG include operating cost assistance for homeless shelters, and housing and services for persons with HIV/AIDS, crime prevention and awareness, legal services, and services for seniors, youth and poverty-level families and individuals.. During FY 12-13, the County committed 14% of CDBG funds (\$363,233) to public services activities. Together these activities benefitted 28,753 low and moderate income individuals. In addition to CDBG funding, the County committed Outside Agency and Emergency Shelter Grant resources to agencies that address the human services needs of low and moderate income households, including poverty-level households.

Outside Agency Program Funding by Service Category



FY 12-13 Outside Agency Special Population Demographic	Total Number of Clients Served
Female Head of Household	8,627
Homeless	2,799
Persons with Disabilities	4,610
Low to Moderate Income (≤ 80% Medium Income)	71,940

Outside Agency Program

In 1992, the Board of Supervisors established the Outside Agency Program Community Advisory Committee to review community needs and priorities and make recommendations to the Board of Supervisors. Recommendations include identification of agencies that should receive funding as well as the level of funds needed to effectively support agencies in order to best meet community needs. Each County Supervisor, as well as the County Administrator, appoints one representative to the Committee.

During FY 11-12, a combined Request for Applications was released by CDNC for three funding sources: Community Development Block Grant Funds; Outside Agency-Pima County General Funds, and Emergency Shelter Grant funds. Outside Agency programs were placed into six service categories:

1. Senior Support Services;
2. Emergency Food and Clothing;
3. Support Services, Shelter, Domestic Violence
4. Services for Youth, Young Adults and Family Support;
5. Community Support Services; and
6. General Services.

During the year, the Outside Agency Program provid-

HUD Performance Measurements

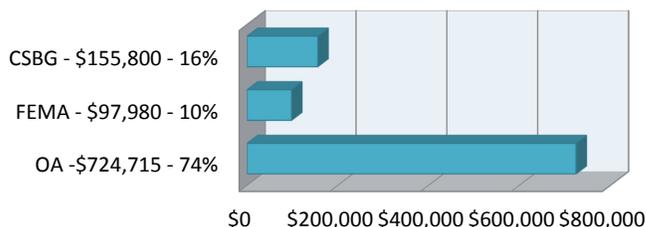
The U.S. Department of Housing and Urban Development has established nine possible outcomes for HUD-funded activities. All HUD activities must provide for availability or accessibility,

ed \$3,729,159 for agencies that together provided assistance to 71,940 low and moderate income households.

Feeding the Hungry

During the year, \$978,495 was committed to organizations who feed the hungry, providing food boxes, support for food banks, and congregate meals to seniors, families and individuals who otherwise might not have access to healthy food.

Food Assistance FY 12-13



affordability or sustainability in one of three outcome categories:

- Decent Housing
- Suitable Living Environment
- Economic Opportunity

The charts on the following pages utilize HUD Outcome codes.

HUD Outcome Code Key	Availability/Accessibility	Affordability	Sustainability
Decent Housing	DH1	DH2	DH3
Suitable Living Environment	SL1	SL2	SL3
Economic Opportunity	EO1	EO2	EO3

COMMUNITY AND RURAL DEVELOPMENT

Table 1 - CDBG PUBLIC SERVICES FUNDING AND OUTCOMES - FY 2012

Program Year	Agency	Program	FY2012 Funding	Spent in FY 2012	HUD Outcome
2008	City of South Tucson	Pride Program	-	\$ 14,914	
2008	City of South Tucson	Community Clean-up	-	\$ 1,656	SL1
2010	Drexel Heights Fire District	Family Safety Program	-	\$ 386	SL1
2010	City of South Tucson	Community Policing, Crime Prevention	-	\$ 2,143	SL3
2011	Flowing Wells Community Coalition	Operating Funds	-	\$ 3,848	SL1
2011	Flowing Wells Unified School District	Family Resource Center	-	\$ 13,000	SL1
2011	Picture Rocks Community Center	Computers & Internet Service	-	\$ 6,115	SL3
2011	Drexel Heights Fire District	Family Safety Program	-	\$ 6,963	SL1
2011	City of South Tucson	Community Clean-up	-	-	SL1
2011	City of South Tucson	Community Policing, Crime Prevention	-	\$ 5,183	SL3
2011	City of South Tucson	Youth Program & Family Assistance	-	\$ 28,438	SL3
2011	Administration Resources & Choices	Reverse Mortgage Program	-	\$ 8,674	DH3
2011	Arizona Rural Human Services Network	Operating Costs	-	\$ 2,372	SL1
2011	Comin' Home	Street Outreach	-	\$ 6,176	SL1
2011	Chicanos Por La Causa	Corazon de Aztlan	-	\$ 8,081	SL
2011	Chicanos Por La Causa	Housing Counseling Program	-	\$ 10,060	DH3
2011	Pima Prevention Partnership	Pima County Teen Court Program	-	\$ 9,478	SL3
2011	Southern Arizona Legal Aid	Homeowner Tenant Assistance	-	\$20,000	DH3
2011	University of Arizona	Social Justice Education	-	\$ 9,572	SL3
2012	Ajo Ambulance	Paramedic Training	\$ 5,234	-	SL3
2012	Flowing Wells Community Coalition	Operating Funds	\$ 5,000	\$ 2,213	SL3
2012	Flowing Wells Unified School District	Flowing Wells Resource Center	\$ 13,000	-	SL3
2012	Picture Rocks Community Center Inc.	Operating Costs	\$ 5,000	-	SL3
2012	Three Points Fire District	Family Safety Program	\$ 5,000	-	SL3
2012	Drexel Heights Fire District	Family Safety Program	\$ 10,000	\$ 5,438	SL1
2012	Administration Resources & Choices	Reverse Mortgage Program	\$ 10,000	-	DH3
2012	Arizona Rural Human Services Network	Operating Funds	\$ 5,000	-	SL1
2012	Chicanos Por La Causa	Corazon de Aztlan	\$ 14,000	\$ 9,627	SL1
2012	Chicanos Por La Causa	Housing Counseling Program	\$ 14,000	-	DH3
2012	Pima Prevention Partnership	Pima County Teen Court Program	\$ 15,000	\$ 10,473	SL1
2012	Southern Arizona Legal Aid	Homeowner Tenant Assistance	\$ 20,000	-	DH3
2012	City of South Tucson	Community Policing, Crime Prevention	\$ 63,000	-	SL3
2012	City of South Tucson	Youth Program & Family Assistance	\$120,000	-	SL1
2012	City of South Tucson	Graffiti Abatement	\$ 5,000	-	SL3
2012	Town of Marana	Graffiti Abatement	\$ 12,000	\$ 354	SL1
2012	Town of Marana	Colonia Neighborhood Clean Up	\$ 10,000	\$ 5,065	SL1

COMMUNITY AND RURAL DEVELOPMENT

TABLE* - CDBG PUBLIC FACILITIES AND INFRASTRUCTURE ACTIVITIES - FY 2012

Agency	Program	Status	Target Area	Area of Minority Concentration	HUD Outcome
Picture Rocks Fire District	Message Board*	Complete	√	√	
EMERGE	Shelter Renovations*	Complete	√		
Ajo ISDA	Kitchen & Public Restroom*	90% Complete	√	√	SL3
Amado	UHC Health Clinic*	Complete	√	√	
Arivaca	Townsite Water Coop*	Complete	√	√	SL3
Flowing Wells	Street Lights*	80% Complete	√		SL3
Green Valley	Food Bank Improvements*	Complete	√		SL3
Robles Junction	Reprogrammed and used for Robles Community Center	Complete	√	√	SL3
Robles Junction	Community Center Rehabilitation*	Complete	√	√	SL3
Rillito	Water Improvements*	10% Complete	√	√	SL3
City of South Tucson	Fire Safety Equipment*	95% Complete	√	√	SL3
Dunbar Coalition	School Renovations*	Complete			SL3
Ajo ISDA	Curley School Gym Stabilization*	95% Complete	√	√	SL3
Arivaca	Old Schoolhouse Park Exterior Lighting*	In Construction	√	√	SL3
Catalina Community Service	Senior Meals Construction & Expansion*	Restructure	√		SL3
Catalina - Golder Ranch Fire District	Fire Hydrants*	Complete	√		SL3
Casa de Esperanza	Facility Improvements*	Complete			SL3
Robles Junction	Community Center Basketball Courts*	Complete	√		SL3
Drexel Heights Fire Disitric	Fire Hydrants*	Complete	√		SL3
Interfaith Community Services	Food Bank Construction*	Complete			SL3
Ajo ISDA	Ajo Plaza Reborn	In Design	√	√	SL3
Ajo Fire Department	Fire Equipment	Complete	√	√	
Catalina Golder Ranch Fire District	Fire Hydrants	10% Complete	√		
Green Valley Hand of a Friend	Facility Improvements	Complete			
Green Valley UHC Clinic	Pediatric Equipment/Dental Program	50% Complete			
Picture Rocks Avra Water	Aging Meter replacement Program	Complete	√	√	
Picture Rocks Fire District	Point to Point Wireless System	10% Complete	√	√	
Robles Junction	Playground Equipment	Complete	√	√	
Robles Junction	High Chaparral Water Co-op Water Improvements	Complete	√	√	
Drexel Heights Fire Disitric	Fire Hydrants*	10% Complete	√		
Chicanos Por La Causa	New facility improvements	75% Complete			
Dunbar Coalition	Facility Improvements	In Design			
EMERGE	Facility Improvements	In Construction			
La Promesa Transitional Housing	Facility Improvements	In Construction			
Old Pueblo Community Services	Improvements to Veterans properties	In Construction			
San Ignacio Yaqui Countil	Facility Improvements	In Design			
SO AZ AIDS Foundation	Facility Improvements	In Construction			
City of South Tucsn	Fire Safety Equipment	Bidding Process	√	√	

*Indicates funding from prior fiscal years

COMMUNITY AND RURAL DEVELOPMENT

Emergency Solutions Grant

Pima County focused on the alignment of the Emergency Solutions Grant (HESG) with the HEARTH Act regulations. The ESG program received additional funding during the year to focus on new HESG activities. These additional funds have been targeted towards Rapid Re-Housing (RRH) activities in the county areas. Because Pima County received no Request for Proposals (RFP) from the 2012/2013 RFP process, the Pima County Special Populations Program Coordinator provided information throughout the community about the new HESG program emphasis. During the 2013/2014 RFP process, a number of agencies applied for RRH funds and will begin those projects July 1, 2013 to provide emergency assistance and homeless prevention to homeless and soon-to-be homeless individuals and families.

In Pima County, HESG funds were used to operate these emergency shelters and new Street Outreach activities within the cap amount (\$86,952) to provide essential services. In addition, Homeless Prevention activities targeted clients under the new income limit of 30% AMI (Area Median Income). Special

emphasis was made on the capture of data from HESG activities in the Homeless Management Information System (HMIS). HESG funding was used for training and program set up for each HESG funded program in HMIS. The CAPER data was generated using the new CAPER template in the Pima County HMIS.

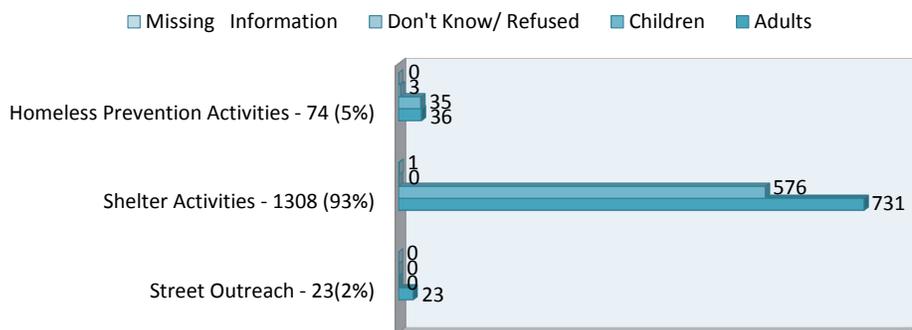
Funds are awarded through the Community Planning Application with funding from the CDBG and Outside Agency programs. Additionally, Pima County allocates funds to Pima County's Jackson Employment Center for emergency shelter and to the Community Action Agency for homeless prevention.

Sources of Matching funds for ESG included FEMA Emergency Food and Shelter Program, Arizona Department of Economic Security, Outside Agency Funding, HUD Supportive Housing Program, City of Tucson, U.S. Department of Health and Human Services, and Private Sources.

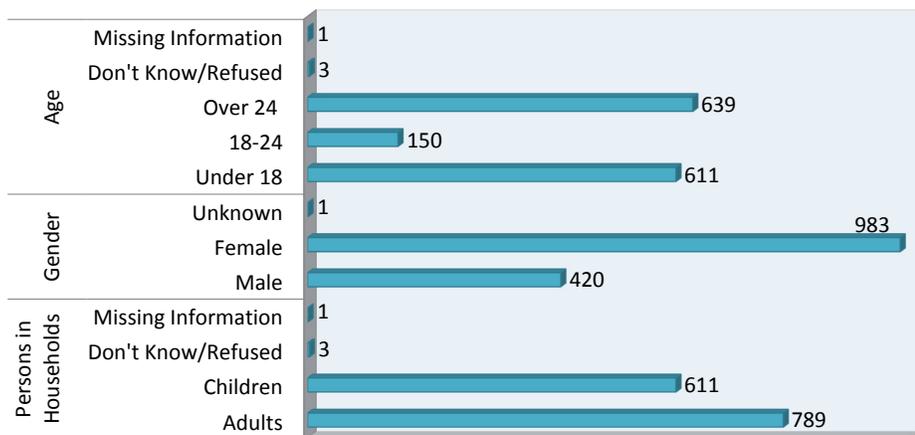
ESG 2012/2013 Awards (\$208,832)							
Agency	Program	Street Outreach	Emergency Shelter	Homeless Prevention	Rapid Re-housing	HMIS	PC Admin
Arizona Housing & Prevention Services	Pima County Emergency Services Project			\$15,000			
Chicanos Por La Causa	Emergency Assistance to Prevent Homelessness			\$15,000			
Compass Health Care Inc	51 Homes	\$10,000					
Emerge Center Against Domestic Abuse	Comprehensive Domestic Abuse Program		\$12,000				
La Paloma Family Services Inc	Amparo de los Angeles		\$5,000				
New Beginnings for Women & Children	Emergency Shelter		\$6,500				
Old Pueblo Community Services.	OPCS Street Outreach for Homeless	\$10,000					
Open Inn Inc	LGBT Emergency Housing Program		\$5,000				
Our Family Services Inc	Teens in Transition (TNT)		\$6,000				
Pima County Community Services	Community Action Agency			\$29,000			
Pima County Sullivan Jackson	Employment Center		\$11,952				
Primavera Foundation	Greyhound Emergency Family Shelter		\$10,000				
Primavera Foundation	Casa Paloma Drop In Center & Transitional Shelter		\$10,000				
Pima County HMIS	HMIS					\$2,718	
Pima County CDNC	Admin						\$15,662
	Pending RFP				\$45,000		
	TOTALS	\$20,000	\$66,452	\$59,000	\$45,000	\$2,718	\$15,662

COMMUNITY AND RURAL DEVELOPMENT

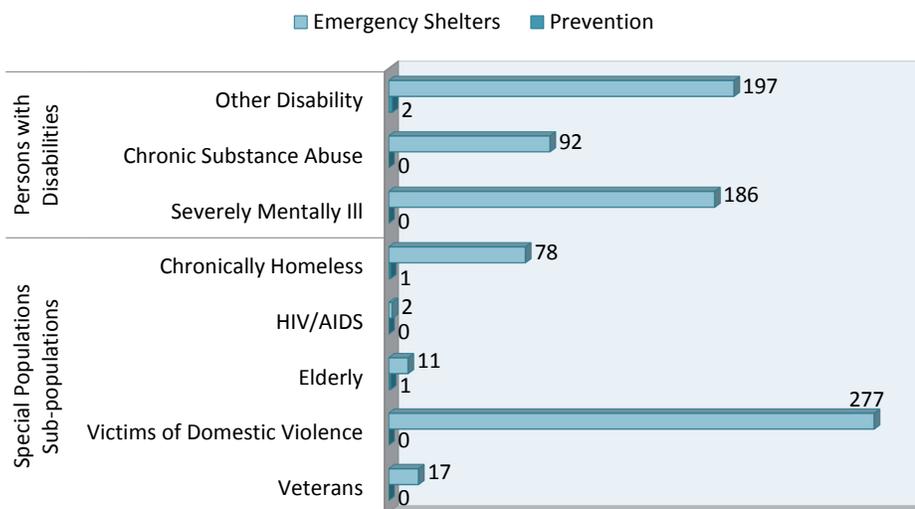
FY 12-13 ESG Persons Assisted



FY 12-13 ESG Demographics



FY 12-13 SPECIAL POPULATIONS



Sullivan Jackson Employment Center Motel Voucher Program

The Sullivan Jackson Employment Center (SJEC) motel voucher program, funded through HESG, is able to provide homeless families emergency motel stays. These motel vouchers are critical because of limited emergency shelter space for families in our community. This program allows families to remain together and continue with the child's education or the parent's employment or training program in a safe, healthy place as they prepared to move into a rental unit, which can take several weeks to address past eviction or debt issues, inspection, and landlord agreement. SJEC Outreach staff regularly visit area feeding sites to locate families experiencing homelessness and get them connected with housing support and services. Additionally, Days Inn has become a new partner to this motel voucher program, which has availability 24 hours a day, saves money, and even includes breakfast!

Client Story:

Marie contacts SJEC to tell them she would be homeless the next day. Outreach staff completed an intake and contacted area shelter programs to help her. No shelter had space for her and her family, so SJEC used a motel voucher to get her a room at the Days Inn. She continued to work with SJEC to complete the Employability Skills training and found a job as a leasing agent. She moved into her new job and her new apartment. A few months later, she contacts SJEC staff to tell them she had already been promoted and had doubled her salary! She is now connecting people to SJEC for employment help and to be connected with other supportive service programs.

COMMUNITY AND RURAL DEVELOPMENT

Flowing Wells Revitalization Strategy Area

The Flowing Wells Revitalization Area has had another busy year, writing grant proposals and assisting the Flowing Wells School District in writing grant proposals, attending meetings and applying for awards. During the past year, the Board and members have donated over 2200 hours to various activities and projects benefiting the Flowing Wells NRSA. These activities included participating in and/or organizing:

- Participation with the Flowing Wells School District in writing CDBG Grants in an effort to fund the Flowing Wells Family Resource Center and successfully obtaining a \$13,000.00 operating grant and a \$28,500.00 grant for improvements to the center;
- Assisting and participating with the Community Foundation's efforts regarding the Flowing Wells Connect Project;
- Participating with the first anniversary of the Kory Laos Bike Park, by providing information and water bottles to attendees;
- Participating with the Water Sustainability Forum regarding water sustainability plans for the Tucson Metropolitan area for the third year in a row including participation with a University of Arizona student's Water Study Program;
- Participating with the Sentinel Peak High School Grand Opening Ceremony;
- Participating in four Dispose-A-Med Events over the last year sponsored by the Pima County Sheriff's Department and Amistades;
- Participating with the University of Arizona Nursing Student's annual survey of health care needs in our community;
- Participating with the Flowing Wells High School Festival Under the Stars project by providing attendees information about the Flowing Wells Neighborhood Association and water bottles;
- Participating with the Grand Opening of the new dog park at the Flowing Wells Park;
- Participating with Governor Brewer's visit to the Ellie Towne Marana Healthcare Center where she presented the CEO of the Arizona Alliance of Community Health Centers, John McDonald, with a proclamation for National Health Center week 2013;
- Participating with the annual Tools for Teachers event sponsored by the Flowing Wells School District Family Resource Center;
- Participating and supporting the Habitat for Humanity operation to secure land for development into eight family housing units on Curtis and Shannon Roads;
- Participating and supporting the Safe Pathways To School Projects for adding sidewalks to Laguna, Homer Davis and Centennial Elementary Schools;
- Participating with the Senior Health Fair at the Ellie Towne Community Center by providing information to attendees;
- Participation and partnering with Amistades Coalition, who works with the Flowing Wells neighborhood to curtail underage drinking;
- Participation in removal of graffiti in our neighborhoods by contacting the Graffiti Abatement programs;
- Participating with quarterly Neighborhood Association meetings with the Tucson Police Department;
- Participation with the Northwest Area Transportation Coalition;
- Participation with United Way regarding their 211 Connects Program, and information and referral system for health and welfare in our neighborhood;
- Participation with the Imagine Greater Tucson Community Outreach Seminars;
- Participation with the retirement and honors of Dr. Nic Clement, Flowing Wells High School Superintendent;
- Planning and participation with the Community Family Health and Fun Day;
- Participating in the Community Photography project in conjunction with the Flowing Wells Library for students in our area;
- Providing additional funding for the Pima County Parks & Recreation Center summer clay classes for youths in our area;
- Participating with the Family Resource Center for their holiday food and toy drives including wrapping toys and delivering food;
- Participating and attending the Amistades Town Hall meetings;
- Participating with the Ward III Neighbors Association and Community Conversation meetings;
- Participating with the Arizona Department of Transportation planning meetings regarding the widening of Interstate 10 from Prince to Ruthrauff Road;
- Participating with the Pima County Department of Transportation on the road widening project planning for La Canada Road, River to Ina, Magee Road widening project, La Cholla to Oracle Road and the Orange Grove widening projects;
- Participation with the Love of Reading week at the area elementary schools;
- Attending the opening of the new Marana Health Care Center located at the Ellie Towne Flowing Wells Community Center, to be named Ellie Towne Health Center;
- Participating in the Grand Opening of the new basketball/volleyball facility at Curtis & La Cholla;
- Participating with the Laguna Elementary School Bike Path grand opening ceremonies;
- Providing feedback to Rosemont Copper and attending information meetings and outreach seminars;
- Participation with the Green Energy Training Program for future seminars in our neighborhood;
- Participation and planning with the University of Arizona in conjunction with their ACTIVE Program to take place at the Ellie Towne Flowing Wells Community Center;
- Participation and support to open the local city swimming pools for the summer including providing/paying for swimming lessons for students at Walter Douglas Elementary School;
- Participation with Financial Strategies for Non-Profits

COMMUNITY AND RURAL DEVELOPMENT

- Seminars;
- Participation with the Groundwork's Foundation;
- Participation with the AzActive seminars conducted at the Ellie Towne Community Center;
- Participating in the Marquee for the Flowing Wells Library and the Community Center;
- Participating with the Ward 1 and 3 Meet and Greet the new Mayor and Council
- Participation with area clean-up efforts in the Flowing Wells High School area;
- Participation with the rezoning efforts of Friedman Recycling Plant to ensure no harm to area neighborhood businesses and homes;
- Participation with the Flowing Wells High School AdvancED Review

The Coalition website is proud to announce over 109,000 web hit to our site from September, 2012 through August, 2013. In addition, the Coalition distributed flyers to area businesses in an effort to inform our neighbors and community about the Flowing Wells Neighborhood Association. The Coalition, in conjunction with Amistades, participated in obtaining \$1,000.00 grant for the Flowing Wells High School graduation night event to prevent underage drinking, purchased with private donations and coalition funds for swimming lessons for 100 Walter Douglas Elementary School students; Family Fun Day, Senior Lounge at the Community Center and the Flowing Wells Library.

Microenterprise Development

The Catholic Community Services (CCS) Microloan Program is up and running and are taking referrals for both education and lending opportunities.

CCS has established a working relationship with Accion and has developed a 1-page summary of types of loans that can be served through CCS, as opposed to loans that can be served by Accion. CCS has been able to cross-refer clients and is working with Accion to see if there is potential to do joint participation loans, in which CCS will subordinate to second position. Working relationships with SCORE and Microbusiness Advancement Center (MAC) have also been established. Formal MOUs are in place with each organization. As of June 30th, CCS had referred 7 clients to SCORE for business plan development and one-on-one mentoring. In May, CCS hosted an information session for participants to inform them of services offered at MAC. Ten (10) clients attended; 3 worked with MAC to improve on computer skills, while 4 participants enrolled in their 10-week training class. Currently two loan packages have been submitted to the Loan Review Board for approval.

CCS has met with more than 20 students at Brookline College who expressed interest in developing their personal business plans. They have also participated in Hispanic Chamber of Commerce meetings, met with the Better Business Bureau (BBB), and are

networking with Andale. As a result of these meetings, CCS has been able to gain a commitment from the BBB to host financial education classes for their participants and have made an agreement to host a 10-week business planning course at Pio Decimo Center.

Great strides in infrastructure development have also been made. CCS has identified software for both loan tracking and credit reporting. CCS will be able to launch a secondary consumer loan program to help individuals build their personal credit. The program is structured in a way that allows clients to get a 0% interest loan, which is put in a custodial account at a financial institution. CCS will serve as the custodian and clients will not have access to the funds until they have paid off the loan. Each month, as the client makes payments, CCS reports to Experian and TransUnion. At the end of 12 months, the client has built up a small savings and raised their credit score by an average of 47 points.

E.P.A. Brownfields Program

Pima County CDNC will closeout one (1) open EPA Community-Wide Assessment Grant funded Brownfields grants targeted in the unincorporated communities of Ajo/Why/Lukeville this fiscal year. The second EPA grant, targeted in the unincorporated community of Flowing Wells, Arizona, will be closed out in early 2014. With a combined \$600,000 in awarded EPA Brownfields funding for Ajo/Why/Lukeville and Flowing Wells, 74 projects have been completed thorough the life of the grants. The completion of the above mentioned projects in Ajo/Why/Lukeville and Flowing Wells has facilitated the reuse of many properties, including abandoned and vacant properties, which has helped support and increase employment opportunities, as wells as, reusing formerly abandoned properties that now generate additional tax revenue.

CDBG Brownfields and Demolition Program

CDBG Brownfields Program

Pima County CDNC's Community Development Block Grant (CDBG) funded Brownfields Program, for FY12-13, was programmed to fill-in the gaps of activities where Environmental Protection Agency (EPA) funding was no longer available to fund such activities. There was significant interest from residents and the business community to fund projects to increase economic opportunities through the re-use of idle, or unused/vacant, properties, as well as to aid removing slum and blight. The newly programmed \$20,000 Brownfields activities funds have funded two (2) Lead-Based Paint (LBP) and Asbestos surveys on two separate demolition projects, this fiscal year. CDBG Brownfields' eligible funds can also be used to prepare plans for the redevelopment or revitalization of areas, to acquire sites, to conduct environmental site assessments, clean-up contamination and work in conjunction with the demolition program to clear sites and buildings in Pima County. One minor drawback of using CDBG funds to conduct Brownfields activities, is that in using such funds for environmental site assessments, if contamination

COMMUNITY AND RURAL DEVELOPMENT

were to be found on a property, CDNC would have to ensure that the project were completed from beginning to end, including any clean-up and remediation activities. As determined by CDNC staff, the program would have to be very selective in the projects that are started, as once a project is initiated, the project would need to be completed until the subject property were free of contamination

CDBG Emergency Demolition Program

Pima County CDNC's Community Development Block Grant (CDBG) funded Emergency Demolition Program for FY12-13 was programmed to help support a suitable living environment, where unsafe and dilapidated structures that create blight in the community were to be demolished. Additionally, emergency demolition funds can also be used to clear, demolish, remove, reconstruct, rehabilitate buildings, and improvements for abandoned and blighted properties in Pima County. These funds may be used in conjunction with the CDBG Brownfields Program. The newly programmed \$30,000 have been partially committed to complete two (2) separate demolition projects in unincorporated Pima County; the first is in Ajo, Arizona, and the second is in Rillito, Arizona.

CDNC's first Brownfields and Demolition project, in the community of Ajo, funded the LBP & Asbestos test of a partially collapsed and vacant commercial building located on the main highway coming into Ajo from the north. Financial and project management assistance was requested by the property owner and community members to demolish and clear the partially collapsed structure, which was partially knocked over as a result of a weather micro-burst. Residents of Ajo, through the ad-hoc town council, Western Pima County Community Council, expressed concern that the partially collapsed structure posed health and safety threat to the community and neighborhood children. The community also expressed that the condition of the partially collapsed structure was an eye-sore and reflected negatively on the community, being that the property is located on the main highway coming into Ajo. Currently the project is in the bid-solicitation process to select a contractor to demolish and clear the remains of the partially collapsed structure.



Brownfields and Demolition Project in Ajo, Arizona

CDNC's second Brownfields and Demolition project in the community of Rillito funded the LBP & Asbestos test of two non-residential structures in the community of Rillito, Arizona. The property owner and community requested assistance to demolish and clear the structures to eliminate slum and blight from the community, as well as to remove an attractive nuisance to neighborhood children. The structures have already been tested for LBP & Asbestos, however, the project is currently in the environmental review process, as required by federal regulations.

South Tucson P.R.I.D.E. Grant

The Preservation (positive values of community); Rehabilitation (partnership with property owners); Investment (reinvesting infrastructure); Development (economic development); and Engagement (community ownership with absentee landlords) Grant, otherwise known as the PRIDE Grant, was created to supplement funding for South Tucson's comprehensive code enforcement program. The PRIDE Grant, an award of \$10,700 in FY 2012-2013 was received by South Tucson to enforce the recently adopted Neighborhood Preservation Ordinance (NPO). The NPO, adopted by Mayor and Council in 2008, is focused on identifying and addressing building code violations, health & safety violations, as well as criminal activity on rental properties, but not limited to rental properties. South Tucson, with a high rate of renter-occupied housing (63.7%) compared to that of owner-occupied housing (36.3%), recognized that much of the housing stock was not regularly maintained and had various types of violations. Consequently, the NPO became a crucial tool to address the lack of investment, maintenance, upkeep and oversight of rental properties to ensure that the occupants reside in safe and decent housing.

During FY 2012-2013, the Code Enforcement and Remediation Department opened twenty-seven (27) cases against property owners for having NPO violations present on their property, or for lacking the necessary oversight of their renters' activities. Of the 27 cases that were opened, 18 came into compliance, thereby resulting in compliance rate of 67 percent (See Table 1).

South Tucson NPO Cases (FY 2012-2013)	
# of cases	27
# of cases in compliance	18
# of cases not in compliance or pending compliance	9
Compliance rate	67%
Table 1. South Tucson Code Enforcement and Remediation Department	

AFFORDABLE HOUSING

The mission of the Housing Program is to provide safe, decent, and affordable housing for County residents. The County administers a variety of programs that focus on developing and sustaining affordable housing for low income residents and providing support, resources, and assistance to non-profit and for-profit housing providers and developers. The Program encourages the coordination and use of public and private resources and promotes education and counseling for renters and homebuyers about Fair Housing and Fair Lending laws, duties, and responsibilities.

Affordable Housing Bond Program

CDNC manages 1997 and 2004 voter approved bond authorizations, at \$5M and \$10M respectively, to assist in the construction of affordable housing units. To date approximately \$14.25M of the available \$15M has been committed to 25 affordable housing projects which will create 447 single-family homeownership units and 505 multi-family rental units. In total, 952 units of affordable housing will be completed when all projects are build-out, leveraging more than \$155M in other private and public resources. That equates to just over \$10 leveraged for every \$1 in Pima County General Obligation Bond Funds for Affordable Housing committed. At present, 548 of these affordable units are now completed and occupied.

Forty-One (41) Affordable Housing Units Completed as a result of Pima County Affordable Housing Bonds invested in local affordable housing developments		
Developer	Project	Units Completed
Habitat for Humanity Tucson & Doucette Builders	Copper Vista I	6
Habitat for Humanity Tucson & Doucette Builders	Copper Vista II	4
Chicanos Por La Causa, Inc.	Liberty Corners (formerly known as Iowa Project)	5
Habitat for Humanity Tucson	Corazon Del Pueblo III	14
Old Pueblo Community Foundation	Sunnyside Pointe Phase I	4
Esperanza En Escalante	Esperanza En Escalante Housing for Veterans	8
Total # of housing units completed		41

1997 Bond Program

Nine (9) affordable housing development projects have been approved by the Board of Supervisors. When built out, the approved developments will result in a total of 262 new units of affordable housing. As of June 30, 2013, all 9 infrastructure development projects have now been completed and a total of 217 new units of affordable housing have been completed.

2004 Bond Program

While 17 affordable housing infrastructure development projects were approved for funding, 2 projects have cancelled and withdrawn funding, leaving a total of 15 projects approved for funding which, when built-out, will support a total of 690 affordable housing units. As of June 30, 2013, 14 projects have been substantially completed resulting in 339 new affordable housing units occupied by eligible households.

In order to re-allocate funds previously approved for the withdrawn projects, CDNC staff and Pima County Housing Commission prepared and issued a Notice of Funding Availability. The Notice was published in May 2013 for the purpose of collecting applications to provide gap funding for costs directly incurred by Developers in construction or rehabilitation of an approved affordable housing development in an amount not to exceed \$250,000.00 per development. Applications

will be accepted from June 28, 2013 thru July 5, 2013. CDNC Staff and Pima County Housing commission will evaluate proposals and make funding recommendations during the summer and fall of 2013.

Three 2004 Affordable Housing Development Projects Completed during the Fiscal Year:

- Lesson from Civano at Barrio San Antonio
- Liberty Corners – formerly known as the Iowa Project
- Esperanza En Escalante Veteran’s Housing



AFFORDABLE HOUSING

The HOME Program

Pima County and the City of Tucson have operated a HOME Program Consortium since July of 1992, the first year the program started. The Consortium's purpose is to apply jointly for HOME Program funding, which may be used for a variety of homeownership and rental activities.

During 2012-13, the Pima County HOME Program:

- Restructured the Consortium's Down Payment Assistance Program (in partnership with City of Tucson) in preparation for the impending new HOME Program Final Rule and to adapt to reductions in HOME funds and recent developments in the local housing market. The new Program began in April 2013 and during its first 3 months of operation Consortium HOME funds have assisted nine (9) low-income homebuyers, with County HOME funds assisting 2 of the 9 homebuyers.
- Adopted New HOME Program policies and procedures, including policies for the new Down Payment Assistance Program.
- Provided training for the Homeownership Housing Counselor's working with the new Down Payment Assistance Program.
- Renewed its commitment with Habitat for Humanity Tucson to provide assistance to Habitat homeowners purchasing Habitat homes in the communities of Marana and Amado. A new written agreement with Habitat was executed in April 2013, with one homebuyer receiving assistance under the new agreement.
- Funded the completion of one replacement home which was completed by Primavera Foundation's South Tucson Revitalization Project for a very-low income homeowner whose home was beyond renovation. The new replacement home is a new, Energy Star certified, manufactured home ground-set on a block foundation wall.
- Completed renovation of 2 rental units in Ajo, AZ: In May 2013, the International Sonoran Desert Alliance (ISDA) completed renovation activities in South Building of the Historic Ajo Plaza, creating 2 new affordable rental units for low-income households in Ajo. As of 6/30/13 one of the units was rented and ISDA was in process of selecting and qualifying tenant for the other unit. This rental renovation was part of larger mixed-use economic redevelopment project recently completed at the Historic Ajo Plaza.
- Approved funding and executed written agreements for 2 new affordable multi-family rental development projects as highlighted below:
 - Site work was completed and unit construction commenced at Primavera's Las Abuelitas Family Housing, a new LEED® Certified 12 unit multi-family development for low-income families. Final completion is estimated for September 2013.

- Site work began at Amity Foundation's Dragonfly Village Transitional Housing, a new 30 unit multi-family transitional housing development for homeless families and individuals. Unit construction is planned to start in fall of 2013 with completion estimated for June 2014.

HOME Match

Pima County exceeded the HOME match requirement of 25% through a variety of sources. The largest contribution came from non-federal cash contributions made on behalf of homebuyers using HOME Down Payment Assistance.

- The total County match secured in FY 2012-13 was \$41,885; HOME match may be carried forward to future years.
- Non-federal Cash Contributions - \$41,885.

Neighborhood Stabilization Program 1 (NSP1)

Pima County Community Development and Neighborhood Conservation Department (CDNC) continued its NSP1 grant activities during the past year, meeting its required NSP1 expenditure deadline and substantially completing one additional NSP1 activity:

- The International Sonoran Desert Alliance (ISDA) completed construction activities for the South Plaza redevelopment of the Historic Ajo Plaza. As a result of the South Plaza redevelopment:
 - 6 formerly vacant retail store front spaces are now leased and occupied
 - 5 new full-time positions and 3 new part-time positions have been created and in addition, to the 2 full-time and 4 part-time positions were transferred to the Plaza spaces with the ISDA office and gallery.

Additionally, Pima County CDNC staff continued oversight of completing remaining activities and monitoring completed activities as follows:

- Primavera Foundation continued its NSP1 activities in the City of South Tucson;
 - One redeveloped single family home site was sold to a low-income homebuyer. The original structure on the lot was an abandoned/condemned site built home, beyond renovation; Primavera demolished the old home and replaced it with a new Energy Star certified manufactured home, ground-set on a block foundation wall. The low-income homebuyer received homebuyer education and training through Primavera's program.

AFFORDABLE HOUSING

- Marketing activities to sell/rent three remaining NSP1 units resulted in identifying and qualifying 3 low-income home buyers whom intend to purchase the remaining units with final purchase agreements and close of escrow planned for early next Fiscal Year.
- Pima County's 11 acquired foreclosed properties that were renovated and transferred to the City of Tucson's El Portal Program continue to be rented to low-income residents. CDNC staff continues to monitor quarterly reports submitted by City of Tucson staff in addition to collecting and reporting Program Income generated by the rentals.

Barriers to Affordable Housing

The Southwest Fair Housing Council, Inc., on behalf of Pima County, effectively completed the following actions and exceeded their goals during the past year to eliminate barriers to affordable housing:

- Submitted 14 (4 more than planned) enforcement proposals to the U.S. Department of Housing and Urban Development Fair Housing Assistance Program Department to address complaints.
- Fifty-four (54) clients (14 more than planned) received direct counseling assistance to prevent a foreclosure scam, remedy a scam, or obtained a mortgage modification.
- Almost 34,000 pieces (24,000 above the goal of 10,000) of bilingual (English/Spanish) fair housing/fair lending literature were distributed to 93 (18 more than goal of 75) distribution sites throughout Pima County.
- A total of 15 complaints were referred to a Tucson complaint analyst for potential enforcement activities at outreach offices (7 more than the goal of 8 potential complaints).
- A total of 40 fair lending /discrimination clinics attended by 1,063 consumers were conducted (20 more clinics and 763 more consumers than planned).
- A total of 399 housing staff of community agencies and for profit housing professionals attended fair housing/fair lending workshops and classes (99 more than the 399 staff planned for this training).
- A total of 9 agencies have been secured in a network of approved housing counseling agencies (2 more than planned).
- A total of 644 individuals received fair housing assistance (156 less than the goal of 800).

Limited English Proficiency Implementation Plan

CDNC drafted a Limited English Proficiency (LEP) Plan which identifies language needs based on the Four Factor Analysis developed by the U.S. Department of Housing and Urban Development and the U.S. Department of Justice. The LEP Plan describes the efforts of Pima County to provide language assistance to LEP individuals in order to facilitate effective participation in housing programs, workshops and events. The final draft is complete and available at <http://webcms.pima.gov/cms/one.aspx?portalId=169&pageId=23529>

Predatory Lending

The Southwest Fair Housing Council, Inc., through contacts with individuals, files complaints to stop predatory lenders and conducts mediations between borrowers and lenders who will be asked to pay compensation as a resolution of the complaint. Mostly low-income and financial stressed persons benefit by these effective fair housing strategies.

The Mortgage Modification Fraud Prevention grant is underway with Don't Borrow Trouble Pima County, a program of the Southwest Fair Housing Council, Inc., and has achieved the following results during the past year:

HUD CONSOLIDATED ANNUAL PERFORMANCE REPORT 9/1/2012 THRU 6/30/2013	
Activity	Numbers
Referrals Made	585
Referral Agencies	34
Enforcement Referrals	19
Direct Assists by DBT	46
Number of Calls	938
Percentage of Calls Foreclosure Related	81%



HOMELESSNESS AND SPECIAL NEEDS

Supportive Housing Program

Pima County CDNC continued participation in HUD’s Supportive Housing Program (SHP) through the local Tucson Planning for the Homeless (TPCH) Continuum of Care (CoC) Homeless Assistance Program. Pima County administers six SHP projects, which are renewed annually. CASA for Families and Homeless Management Information System (HMIS) are administered through the Community Development and Neighborhood Conservation Department, the others by Community Services – Employment and Training through the Jackson Employment Center.

The CASA Program – Coalition Assisting Self-Sufficiency Attainment – provides housing and supportive services to individuals, single parent families, and unaccompanied youth. La Casita provides services to parenting teens and unaccompanied youth between the ages of 18 and 24. The New Chance Collaboration provides housing and supportive services to ex-offenders from public institutions of care. Project Advent engages and enrolls chronically homeless families and individuals utilizing a “faith-based congregational outreach pro-

gram” rather than traditional outreach, into a program of housing and supportive services with employment as the priority for financial stability. The Earned Income Rate of all program participants of CSET was 66% or 213 out of 324 program participants. The residential stability rate of program participants moving from transitional housing to permanent housing was 70% or 226 out of 324 program participants. These four programs increased the number of program participants by 75 and provided housing and supportive services with the same allocation of funds as in previous years.

For FY 2012, the CASA for Families program assisted homeless families in obtaining and stably transitioning to permanent housing through an integrated focus on housing, case management, employment, training, targeted educational services, and a variety of support services. This continued collaboration between CDNC, the grantee, and its three (3) non-profit grant sponsors: Primavera Foundation, Inc., The Salvation Army of Tucson, and Our Family Services, along with Pima County’s Jackson Employment Center.

1.	CASA – Coalition Assisting Self-Sufficiency Attainment – Funded for \$428,470, CASA served approximately 78 parents with children, unaccompanied youth, and Individuals without dependants.	4.	New Chance Collaboration – Funded for \$387,476, New Chance Collaboration served approximately 140 ex-offenders.
2.	CASA for Families – Funded for \$434,713, CASA for Families assisted 32 families with transitional housing and supportive services.	5.	Project Advent – Funded for \$461,425, Project Advent served approximately 84 veterans and chronically homeless individuals and families.
3.	La Casita – Funded for \$221,935, La Casita served approximately 22 parenting teens and youth between the ages of 18 and 21.	6.	Homeless Management Information System (HMIS) - \$181,089 was awarded to Pima County to continue implementation of the data collection system for the Tucson/Pima County Continuum of Care.

A total of \$7,370,214 was awarded to a total of 24 Continuum of Care projects in Tucson and Pima County.

Housing Opportunities for Persons with AIDS (HOPWA)

This past year, Pima County has received competitive HOPWA funding through three-year contract renewals, which run from the first of January to the 31st of December. These funds have provided urgent housing and case management needs of people living with AIDS with outstanding partners – Southern Arizona Aids Foundation (SAAF) and City of Tucson Community Services. The Pima County HOPWA partnership, *Positive Directions*, focuses on:

- Establishing and maintaining housing stability for people living with HIV/AIDS, and their family members;
- Reducing the risk of homelessness
- Increasing access to health care and support for participants in the program

The program’s Annual Performance Reports for the past six years demonstrate an effective program serving an average of 40 households with tenant based rental assistance and 10

households with permanent housing, all of whom receive case management services for mental and physical health care.

ouseholds with permanent housing, all of whom receive case management services for mental and physical health care.

In the past year, the SAAF and the City of Tucson was fortunate to participate in Getting to Work – HOPWA Employment Initiative. We recognize the need to build additional capacity to work with clients in accessing employment and training resources. We appreciate the opportunity we had through the HOPWA Employment Initiative to receive training and build organizational capacity relating to employment services.

The services delivered by the Pima County HOPWA partners effectively remove major barriers (problems with managing substance abuse and mental illness) to stable housing. The success of this program continues

HOMELESSNESS AND SPECIAL NEEDS

as HUD recently awarded Pima County another 3-year grant totaling \$1,313,826, which is leveraged by \$2,099,325 including Ryan White Program Funds, Pima County Outside Agency Fund, and Medicaid.

As a result of HOPWA funding:

- Tenant-based rental assistance was provided to 50 households.
- Project-based permanent housing was provided to 11 households.
- All 61 households receiving housing assistance through this grant also received comprehensive case management services.
- 34 people living with HIV/AIDS received in-patient substance abuse treatment in order to maintain stable housing.
- 126 individuals (61 eligible people living with HIV/AIDS and 65 family members) received housing assistance.

County, HUD, and Other Federal Funds Allocated to Assist the Homeless and Special Needs Populations

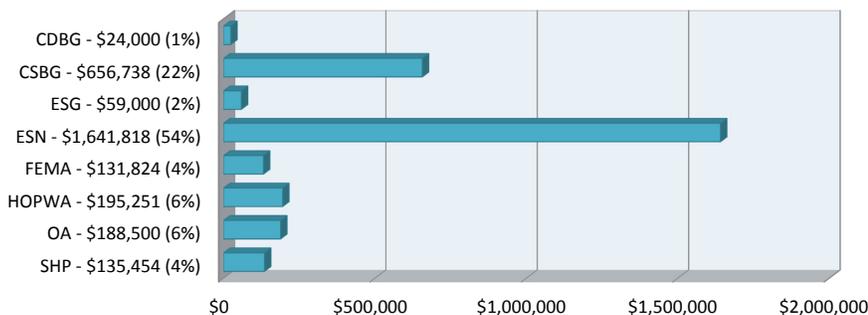
During the year, the Outside Agency Program assisted 19,084 individuals/ households with special needs through a variety of activities including emergency rent/mortgage and utility assistance, shelter and transitional housing, food programs, transportation, housing related services and other assistance.

Plan to End Homelessness Update

The Continuum of Care, Tucson Pima Collaboration to End Homelessness (TPCH), finalized its strategic plan and began working with HUD TA consultants to review CoC Governance Structure and began the planning process for the local Coordinated Intake and Assessment system. One local agency, Our Family Services, secured an Americorps member and private foundation funding to assist with coordination of this new system.

A variety of funds were used to assist households at risk of losing housing or utilities.

Emergency Rent/Mortgage/Utility Assistance 12-13



Housing First Model

The Tucson/Pima County 51 Homes leadership team, along with its partners and agencies continue community-wide efforts house

the community's most vulnerable chronically homeless individuals. The 51 Homes new goals target housing Veterans and lead the community's efforts to end Veteran homelessness by 2015. 25 Veterans have been housed so far and reducing time to enter the housing has been key factor in project's success. The local Veterans Administration has become a great partner in the community and the City of Tucson, the Public Housing Authority, continues to review its processes and make plans to improve their housing system.

51 Homes and the partners working on the Veterans Challenge continue to develop best practices in our community to address housing first strategies and to work together to successfully house the homeless and to keep them housed.

Updates on the 51 Homes project, Veterans Challenge, and other stories and information, can be found at: <http://www.51homes.net>.

Homeless Prevention and Rapid Re- Housing

Homeless Prevention activities were expanded in the past year to include two new agencies targeting county clients, following the new AMI requirements.

Rapid Re-Housing efforts have been slow to start in the community. Pima County has widely communicated Rapid Re-Housing best practice models as shared by the National Alliance to End Homelessness. Rapid Re-Housing activities will be extremely beneficial to residents in the more rural county areas, where no shelters exist and there are limited emergency assistance programs.

Homeless Management Information System (HMIS)

The Pima County Homeless Management Information System continues to change and evolve as the HEARTH Act influences the CoC regulations. TPCH successfully completed both the sheltered and unsheltered Point-in-Time counts using HMIS. A group of community volunteers, representing various agencies throughout the continuum, entered the assessment data from Street Count interviews into HMIS, which allowed a special report to be exported for data analysis.

More programs were added to the HMIS, such as a community-funded transitional housing program called Exodus and a supportive services for youth program known as Youth on Their Own, or YOTO.

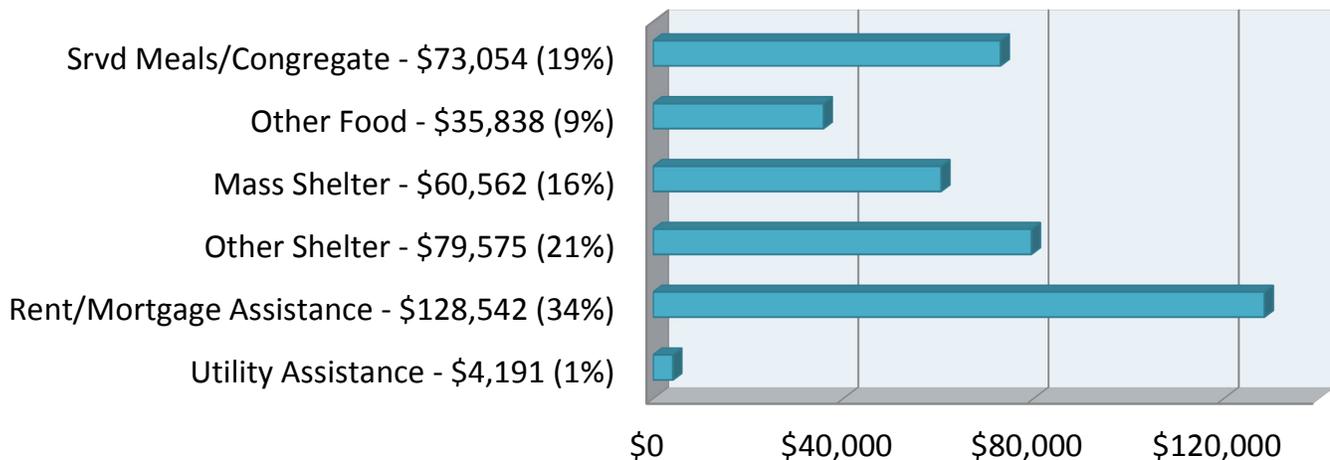
The Continuum of Care is relying more heavily on the HUD required reports generated from HMIS, as well as realizing the need for customized reports that will help with system-wide Gaps Analysis and unmet need.

TPCH added a new Data Subcommittee to assist with the data review and planning, as well as assisting Pima County as the HMIS Lead Agency to develop HMIS policies and procedures.

HOMELESSNESS AND SPECIAL NEEDS

FEMA Emergency Food and Shelter Program – Phase 30								
Pima County serves as the qualifying jurisdiction to administer the FEMA Emergency Food and Shelter Program, a program aimed at assisting individuals in need with emergency food, shelter, and related needs. The program pays specific attention to the needs of the elderly, families with children, Native Americans, and veterans.								
Agency	Program	Award	Mass Feeding	Mass Shelter	Other Food	Other Shelter	Rent/Mortgage	Utility Assistance
Catalina Community Services	Senior Meals	\$ 10,530	\$ 10,530					
Catholic Community Services	Nutrition Services	\$ 7,250	\$ 7,250					
Community Food Bank	TEFAP	\$ 15,776			\$ 15,776			
Community Food Bank	Ajo Community Food Bank	\$ 4,172			\$ 4,172			
Community Food Bank	Amado Community Food Bank	\$ 8,252			\$ 8,252			
Community Food Bank	Caridad	\$ 9,075	\$ 9,075					
CPSA/TPCH	Homeless	\$ 26,733	\$ 8,669	\$ 10,909		\$ 7,155		
The Haven	Nutritious Food to Help Aid Recovery	\$ 11,492	\$ 11,492					
Interfaith Community Services	Meals for Seniors	\$ 9,436	\$ 9,436					
Mobile Meals of Tucson		\$ 7,294	\$ 7,294					
New Beginnings for Women & Children/Our Family Services, Inc.	Emergency Family Shelter	\$ 12,993	\$ 4,406	\$ 2,916	\$ 3,664	\$ 2,007		
Pima County Community Services Employment & Training	Community Action Agency	\$ 132,733					\$ 128,542	\$ 4,191
Primavera Foundation, Inc	Emergency Shelter Programss	\$ 85,473		\$ 30,262		\$ 55,211		
San Ignacio Yaqui Council, Inc	Old Pascua Senior Nutrition & Social Program	\$ 4,902	\$ 4,902					
The Salvation Army, Inc.		\$ 19,176			\$ 3,974	\$ 15,202		
TCWC/Emerge!	Domestic Violence	\$ 16,475		\$ 16,475				
Pima County CDNC	Administrative Allowance	\$ 7,476						
TOTAL:		\$ 389,238	\$ 73,054	\$ 60,562	\$ 35,838	\$ 79,575	\$ 128,542	\$ 4,191

FEMA Emergency Food and Shelter Program Phase 30



RECOVERY ACT PROGRAMS

Pima County Neighborhood Investment Partnership

Pima County received \$22,165,000 for Neighborhood Stabilization Program 2 (NSP2), part of the federal stimulus through the American Recovery and Reinvestment Act (ARRA).

The Pima County NSP2 Consortium, called PNIP - the Pima County Neighborhood Investment Program - includes eight partners:

- City of Tucson
- Community Investment Corporation
- Chicanos Por La Causa
- Family Housing Resources
- Habitat for Humanity
- Primavera Foundation
- Old Pueblo Community Services
- Southern Arizona Land Trust

The Pima County Consortium has successfully met all deadlines, has spent an amount exceeding the grant (\$23,259,114.09 – as of August 12, 2013), and has spent all funds in the grant account. Pima County and subrecipients are waiting for instructions in order to proceed to close out of the grant.

Pima County exceeded the number of assisted units projected in the HUD application. Some projects are just beginning and there have been project shifts due to changing market conditions or ability to obtain suitable properties. It is predicted that all construction and sales will be completed by the end of 2013. By then 409 units of housing and lots will have been impacted.

- Down Payment Assistance was provided to 137 families to purchase foreclosed homes in the target area. Community Investment Corporation (CIC) managed the program in partnership with four Housing Counseling Agencies.
- Development plans for new construction of a 12 unit multi-family complex for families including grandparents raising grandchildren, also in the City of South Tucson. This complex will include a community center and will be Gold LEED certified
- Fifty vacant and foreclosed lots have been land banked for future development.
- Utilizing the resources of NSP1, 2 and 3, created the fastest growing community land trust in the country. NSP has supported the development and implementation of the Pima County Community Land Trust (PCCLT), which was paper structure before the NSP funds. The City of Tucson purchased 23 homes using NSP2 funds. They have been rehabilitated with energy saving elements and transferred to the PCCLT and sold to low income buyers.



PIMA NEIGHBORHOOD INVESTMENT PARTNERSHIP

- Eighty-nine new homes will have been built and sold to moderate income buyers.
- Single family affordable homes have been rented to 79 low, moderate and middle income households. The homes were renovated to meet the silver rating of the Pima County Regional Green Building Program.
- The City of Tucson completed its NSP2 demolition activity removing 20 blighted structures in the target area.

Program income from rental properties and sales of homes is returned to Pima County and will be reinvested in the PNIP target area for eligible activities.

Staff is working with consortium members to prepare for close out of the grant, and is waiting for instructions from HUD.



NEIGHBORHOOD REINVESTMENT PROGRAM

In fiscal year 2012-2013, the Pima County Neighborhood Reinvestment bond program completed two community selected infrastructure projects, both located in the City of Tucson.

- Dunbar Spring Neighborhood pedestrian safety and public art project
- Wakefield Neighborhood youth skate park

This completes 51 projects of the 54 approved by the Board of Supervisors utilizing 2004 bond funding . The 3 remaining projects are in design or construction. When those projects are completed, within the next several years, the 1997 and 2004 Neighborhood Reinvestment bond funding will be exhausted.

The Neighborhood Reinvestment Program is sustained by the voter approved bonds. The Pima County Bond Advisory Committee makes recommendations to the Board of Supervisors concerning capital improvement bond elections and the specific bond questions to be included. The Committee has been meeting regularly since the last bond election in 2004 and has recommended \$30 million in additional Neighborhood Reinvestment bond funding in the next County bond election.

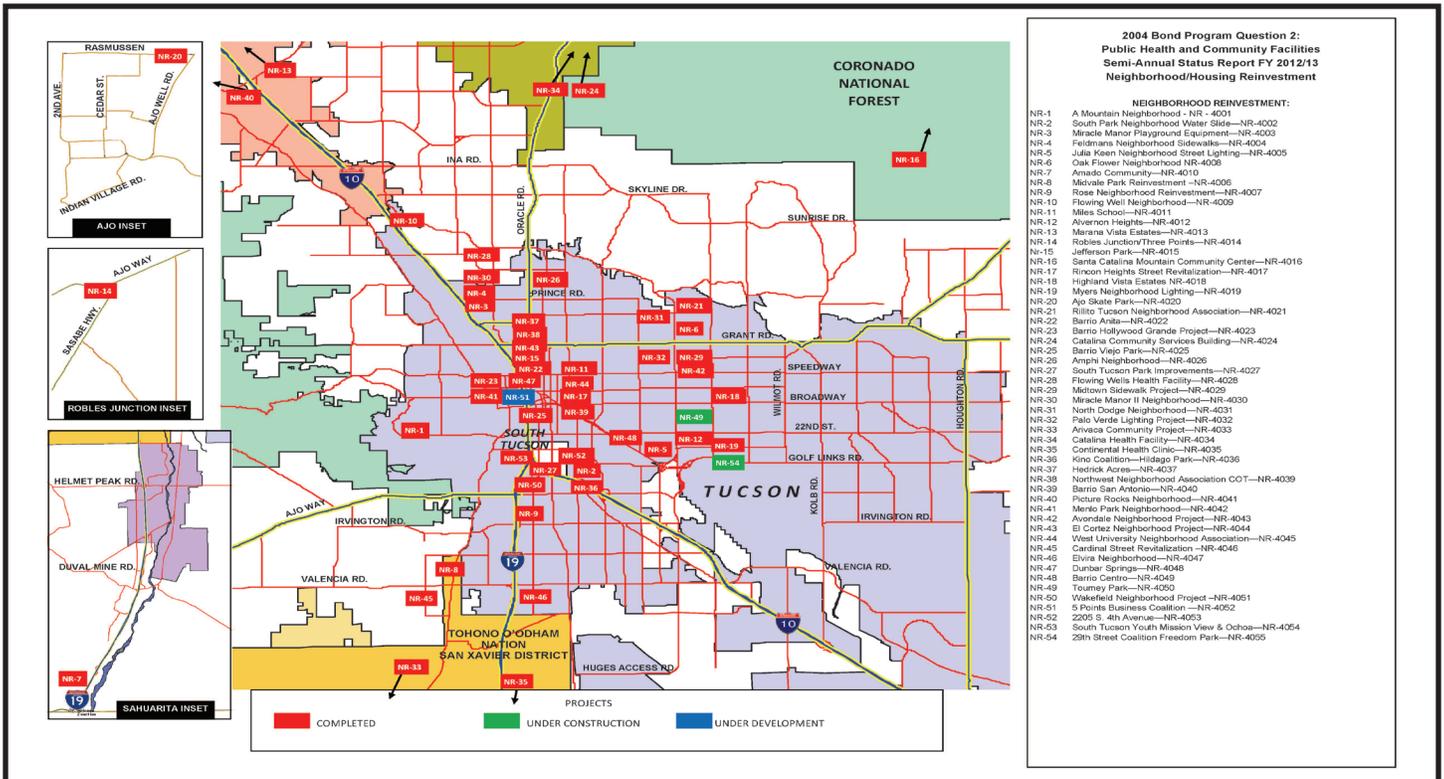
Unfortunately, the weak national economy has delayed the decision on the next bond election. There is no date scheduled at this time, although 2014 is the most recent date discussed. Until the election is held and voters approve new Neighborhood Reinvestment bonds, no additional community project applications can be considered, in spite of the

many identified infrastructure needs in Pima County stressed areas.

Current general fund budgets of Pima County, the City of Tucson, and other local jurisdictions provide little if any money for sidewalks, street lighting, park improvements, pedestrian safety amenities, or essential community buildings. That gap has been filled in part by Neighborhood Reinvestment funding, and if it is not replenished, neighborhood infrastructure will continue to degrade, impacting the quality of life in each neighborhood and the wider Pima County community.

Communities which have received Neighborhood Reinvestment funded projects understand the importance of the program to the sustainability of their communities. Neighborhood responses to the surveys distributed after projects are constructed are unanimous in praising the program and its positive impact on community cohesion and pride, property values, youth behavior, health and safety, and crime prevention. When the Bond Advisory Committee convened a public hearing on potential bond questions for the next bond election, the Neighborhood Reinvestment question drew 42 neighborhood speakers in support of maximum funding, more than any other single question.

Pima County Neighborhood Reinvestment is a successful community revitalization program which is embraced by the stressed neighborhoods of the region. It is essential for the vitality of Pima County that Neighborhood Reinvestment continue to work collaboratively with community residents, local jurisdictions, and nonprofit organizations to build sustainability at the neighborhood level, whatever the source of funding may be.



NEIGHBORHOOD REINVESTMENT PROGRAM

Dunbar Spring Community Improvement Project - \$351,881

The Dunbar Spring Community Improvement Project is bounded by Speedway Boulevard, Stone Avenue, 5th Street and Main Street. This project included the following design elements:

- Thirty-one (31) curb extension/corner curb extension / water harvesting basins;
- Four (4) traffic circles: 2nd Street / 10th Avenue, University Boulevard / 11th Avenue, 4th Street / 11th Avenue, 4th Street / 10th Avenue;
- Three (3) on-street parking locations at the north frontage of Dunbar School, along 5th Street between 9th Avenue and 10th Avenue, and along 4th Street between 9th Avenue and Entrada Real Apartments; and
- One (1) sidewalk in-fill along 4th Street between Main Street and 11th Avenue.
- Artwork - Fish Sculpture, benches, Crossroads Sculptures in traffic circles



“These types of collaborations between the city, county and neighborhoods not only produce great projects, they build great relationships. Our project includes traffic improvements that will protect cyclist, pedestrians and residents; simultaneously feeding rainwater to our native plants... what more can you ask for for?”

-Turtle, Dunbar Spring resident



NEIGHBORHOOD REINVESTMENT PROGRAM

Wakefield - \$504,000.00

The Wakefield Neighborhood in collaboration with St. John's Parish and the Diocese of Tucson selected an at-level skate park as their Neighborhood Reinvestment project. This followed numerous meetings of the neighborhood associations surrounding St. John's Parish, parish representatives, and the City of Tucson. Young skaters were trespassing on parish property and using benches, tables and railings for their skating purposes. It was determined that this recreational opportunity would benefit the youth, the neighborhoods, surrounding businesses and the parish itself. All of the skate park elements were selected by young skaters.

This project completed Phase 2 of the St. John's Community Park, including a paved walking path, ramada, picnic tables, water fountain and landscaping.

"The Wakefield Park project is a great success. Last evening I drove by the park and this is what I saw: a dozen or so people of all ages, some were jogging, some walking and some pushing strollers around the track. A soccer team was practicing on the inner field. As I turned my sights toward the St. John School Skateboard Park, I saw 12 or 15 skateboarders both youths and young adults going through their stunts. Our community needs to continue to expand parks such as the St. John Community Park. Parks make Tucson and Pima County a better place to live in and to raise a family. Thank God for Neighborhood Reinvestment."

-Leonard E. Basurto, PCIC Leader
St. John the Evangelist Catholic Church



OTHER ACTIVITIES

Monitoring

Monitoring is a principal means by which the Department carries out its statutorily mandated responsibility by assuring compliance with applicable federal requirements and ensures that performance goals are being met. Staff monitoring is an ongoing process involving continuous communication and evaluation. Such a process involves frequent telephone contacts, written communication, analysis of quarterly reports and audits, and periodic meetings. Staff keeps fully informed concerning compliance with program requirements and the extent to which technical assistance is needed by the agencies. The overriding goal of monitoring is to identify deficiencies and promote corrections in order to improve, reinforce, or augment grant performance. Emphasis is on prevention, detection and correction with a positive attitude. Whenever possible, deficiencies are corrected through discussion, negotiation or technical assistance in a manner that maximizes local discretion.

FY2012 Monitoring Activity

CDBG staff conducts monthly and quarterly desk reviews to ensure compliance that includes:

- Verification of each monthly payment request submitted for reimbursement to ensure all proper documentation is provided: invoices, employee time and effort sheets, and checks.
- Drawdown requests for funds budgeted, received drawdowns to date, funds obligated in current period and to date, funds expended in current period and to date, and balance remaining
- Quarterly and annual reports to track actual project accomplishments, obligations, and spending patterns against planned operations and accomplishments through Pima County Community Impact Reporting System (CIRS).
- CAPER data collection involving the following: activity's name, matrix code, description, location, compliance with national objective being met, amount expended during then program year, and activity status and specific units of accomplishments.

The U. S. Department of Housing and Urban Development (HUD) has implemented new IDIS reporting requirements for the CDBG program requiring grantees to view all activities/projects on a continuous basis in order to increase its use of IDIS to improve oversight of CDBG activities. The changes particularly focus on the need to improve oversight of:

- Long-standing, open activities
- Cancelled activities with draws
- Draws revised from one activity to another

These changes in IDIS assist grantees and field offices in preventing activities from remaining open with no action for long time periods, reducing the number of activities that are cancelled with draws, and providing explanations for revised draws. In addition, these changes allow grantees to respond in an accurate, comprehensive, and timely manner and take the necessary steps once a Remediation Plan or cancelled with draws request has been approved or disapproved by the field office.

The new system changes flag and require justifications by grantees and field office approval for:

- Activities that have had no draws for a year
- Activities that have not reported accomplishments for three years
- Activities that have 80 percent of their funding amount disbursed and no accomplishments reported
- Activities that grantees request to cancel with draws

Revised draws will require justifications by grantees but do not require field office approval.

Pima County initially had 38 activities/projects that were in remediation. Currently there are four of which two are in the process of being completed.

Staff conducts a more intense review and monitoring about 60% of its agencies yearly

Staff worked closely with the Salvation Army, a Supportive Housing Program (SHP) subrecipient, to develop a Corrective Action Plan for non-compliance issues. Staff provided Technical Assistance utilizing the HUD Self-Monitoring tools; setting up case management shadowing opportunities with other provider agencies; reviewing HUD compliant eligibility criteria; identifying community resources for existing clients; developing outreach strategies; and, brainstorming ideas to engage more clients in the upcoming year.

For FY2012-2013 The Affordable Housing Division monitored compliance for the HOME Program, NSP1 Program and the Affordable Housing Bond Program.

The City/County jointly funded HOME down payment assistance Program was jointly monitored by the City/County HOME Consortium staff; County staff assisted City of Tucson staff whom assumed the lead role in the documenting the joint monitoring effort for the Consortium.

Pima County is responsible for monitoring HOME projects funded with County discretionary HOME funds. HOME and NSP1 Projects are monitored for compliance during development, at completion and annually for long term affordability require-

OTHER ACTIVITIES

ments. For FY 12-13, there were four County HOME rental development projects that were monitored for annual compliance. CDNC Housing staff completed FY 12-13 on-site monitoring of tenant files and HOME units at all four County funded developments following HUD protocol. CDNC staff also monitored progress and completion at one new HOME rental development completed during FY12-13, the Ajo Plaza Apartments. For FY12-13, there were no regulatory findings to report. However there were some non-regulatory concerns noted regarding tenant file organization and housing unit and common area maintenance; all have been addressed or are in the process of being addressed.

Additionally, in January 2013, CDNC Housing staff developed a homebuyer survey to be used as an annual monitoring tool for its Homeownership Down Payment Assistance Program. The survey was mailed to all homebuyers who received County Down Payment Assistance over the past 5 fiscal years. Over 35% of the surveys were completed and returned by the assisted homebuyers, all of which were still currently occupying the homes as their primary residence. Housing staff is currently working on follow-up plan for homebuyers who did not respond to the survey.

County NSP1 Program has one sub-recipient which was also monitoring for compliance during FY12-13. There were no significant findings or concerns.

New for FY 12-13, CDNC Housing staff completed its first annual performance audit for the 1997 and 2004 Affordable Housing Bond Programs. A total of 19 completed projects were monitored to assess the condition of bond funded improvements. All of the improvements were found to be in satisfactory conditions and still serving affordable housing developments as required by the Bond Ordinance

Section 3

CDNC staff has strengthened the relationship with the Pima County One Stop by increasing collaboration between the two to further Section 3 goals for CDBG's and HOME's programs construction projects. At the onset of construction projects, pre-construction conferences are held jointly by CDNC and One Stop staff to inform contractors of their Section 3 responsibilities, as well to provide contractors with a source of potential employees for said projects.

The procedures for complying with Section 3 include:

1. Section 3 language in all bid documents;
2. Conduct pre-construction meetings with the prime contractor and all subcontractors;
3. At the Pre-Construction meetings, the following are explained:
 - a. Section 3 numerical targets
 - b. Self-Certification for new hires
 - c. Section 3 Business form
 - d. Contractor Annual Report on Section 3 hiring
 - e. Contact information for the One Stop

4. All contracts include new hire self-certification forms and Section 3 business forms for contractors to complete and return. OneStop then follows up with the businesses and informs them that they have eligible workers in the relevant trades.
5. One Stop continues to work with contractors to help them fill their vacancies.

CDNC will continue seeking opportunities to send relevant staff to Section 3 trainings and seek additional resources or funding when it becomes available to further meet federal requirements

Obstacles to serving underserved needs:

- CDNC serves a large rural area as well as urban neighborhoods.
- Many organizations and agencies are facing cuts to programs and staff. Needs are increasing while capacity decreases. The concept of doing more with less has reached the limit where it is necessary "to do less with less."
- There is more competition for a shrinking pool of funds.
- Lack of portfolio loan products
- Tighter underwriting and credit score requirements.

Foster and Maintain Affordable Housing

- HOME, NSP and other resources are used for downpayment assistance to expand homeownership and stabilize distressed neighborhoods. HOME offers low income homebuyers the opportunity to purchase a home they can afford anywhere within Pima County.
- Pima County has funded projects that are developed in-part for special needs populations throughout Pima County. An example is a project using both HOME and NSP funds for a multifamily housing project named Las Abuelitas "The Grandparents", where units are designed (in part) to accommodate grandparents who are raising their grandchildren as well as other low-income families with children.
- Pima County implemented an aggressive foreclosure prevention program that works with homeowners in jeopardy of losing their homes. This has continued to be a top priority for the Housing program within the Community Development and Neighborhood Conservation department.

Eliminate Barriers to Affordable Housing

- In conjunction with the City of Tucson, Pima County permits the use of HOME funds for downpayment assistance be combined with the low interest rates that have been available through the Tucson and Pima County Industrial Development Authorities' Mortgage Revenue Bond Program.
- The Pima County Housing Program works with its Development Services Division to offer low income residents

OTHER ACTIVITIES

an impact permit fee waiver. While development services issues the permit, housing staff determines eligibility using HOME income guidelines.

- The Pima County Housing Center provides anyone needing housing or housing related services direct service, resources, information, and referral services. As an example, if someone is looking for affordable rentals, the center provides them with a list of available places. There are public use computers set up where residents can find rentals through Pima County/City of Tucson's www.pimacountyhousingsearch.org website. For profit and nonprofit housing developers can get information about resources available to them, homeowners can now get direct and immediate assistance from housing counselors who occupy space on a rotating basis. The Pima County Community Land Trust organization is located at the housing center and provides direct services to residents inquiring about homeownership programs available. Other programs working to eliminate barriers include ongoing credit repair and debt management classes, foreclosure prevention and homeownership events, workshops and training classes.
- Pima County Bond Funds for Affordable Housing provides for profit and non-profit developers access to funds for the development of affordable housing.

Overcome Gaps in Institutional Structures

- Pima County and the City of Tucson continue to maintain the HOME Consortium and collaborate on policies and projects.
- The Pima County Housing Center (EL Banco) provides public access for housing and housing related services.

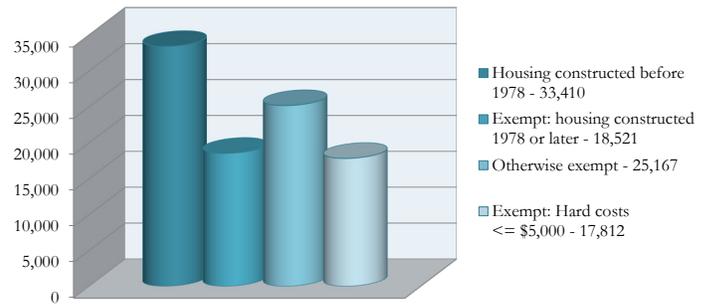
Public Housing and Resident Initiatives

- Pima County and the City of Tucson continue to maintain the Section 8 consortium. The City of Tucson PHA manages the county-wide Section 8 program (with the exception of the City of S. Tucson)
- Pima County continues to work closely with the City of Tucson to ensure the quality of its Section 8 program is maintained regardless of projected administration cuts to the program. In FY 12-13, County and City staff continue meeting regularly to review reports and planning documents for the Section 8 Voucher program.

Lead-Based Paint Hazard:

- All work performed for the Home Repair Program is procured through a bidding process and contracted to licensed contractors; and in compliance with the current International Building Codes adopted by Pima County, HUD Lead Safe Housing Requirements, and any other rehabilitation standards set forth by the funding source.
- At a minimum ,HUD's Renovate Right brochures are distributed.

Housing Summary by Activity Type



Reduce the number of Families in Poverty

- Pima County continues to staff an aggressive Section 3 plan through collaboration with the Pima County One-Stop
- Through weatherization and green building programs, reduction in utility costs allow residents to live more affordably in their homes.
- Pima County is supporting Individual Development Account (IDA) programs with financial education curriculum and regular case management.
- Pima County has an impact fee waiver program for affordable housing development.
- The Pima County Land Trust has become its own stand alone agency creating homeownership opportunities for low income families while preserving long term affordable housing units. <http://pimacountycommunitylandtrust.org>.

Citizen Participation

Not only is the Community Development and Neighborhood Conservation Department (CDNC) dedicated to creating “a more viable and livable county and to improve the quality of life for residents (as declared by the Mission Statement),” but the Department is also committed to giving those residents a voice in the funding and project design processes. This commitment ensures that local needs are addressed with CDNC funding and establishes trust with residents as they observe and help determine the use of taxpayer dollars. Following are some of the ways the public were included in CDNC activities.

- CDBG: While CDBG funds are used to accomplish national objectives, there is flexibility inherent in the program to meet locally determined priorities. These priorities were communicated to local agencies and communities. Subsequently the agencies and communities submitted proposals for projects addressing these issues. In addition to sending Request for Proposals (RFPs) to local groups, advertisements explaining this process were published in local newspapers and Pima County's website. CDNC provided technical assistance to communities with identified needs and goals

OTHER ACTIVITIES

FAIR HOUSING

- Neighborhood Reinvestment: Residents of stressed neighborhoods participate in Neighborhood Reinvestment Program project development and construction, including:
 - o Infrastructure project consideration and consensus selection
 - o Drafting of project proposal with assistance from NR staff
 - o Presentation of proposal to the Neighborhood Reinvestment
 - o Attendance at regularly scheduled meetings to discuss design and construction of the project
 - o Planning and coordination of the project dedication ceremony
 - o Completion of written post-construction survey and annual survey relating to maintenance and use of project

The Neighborhood Reinvestment Oversight Committee, which reviews project proposals and forwards recommendations to the Board of Supervisors, consists of community residents who reside in the target areas.

- Citizen Oversight: To ensure additional citizen participation involvement and oversight, there are three citizen advisory boards that provide funding and policy recommendations to CDNC staff and the Board of Supervisors: the Housing Commission, the Neighborhood Reinvestment Oversight Committee, and the Outside Agency Advisory Committee.

Pima County and the City of Tucson have partnered together to jointly implement consultation efforts with the Tucson Pima Collaboration to End Homelessness (TPCH) and Continuum of Care (CoC) to effectively address ESG program changes as a result of the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act of 2009.

Addressing Impediments to Fair Housing in Pima County

For the period September 1, 2012 through June 30, 2013, the Southwest Fair Housing Council, on behalf of Pima County, participated in the following actions to address Impediments to Fair Housing:

Impediment #1: Unlawful Housing Discrimination.

Pima County has provided funding for testing and enforcement activities through the Southwest Fair Housing Council (SWFHC) – A total of 115 tests were conducted in both the City of Tucson and other areas in Pima County:

- 95 were rental tests, 17 were sales tests, 10 National Origin, and 7 for Race. Three tests were conducted as loan modification scam tests for National Origin.
- Twenty tests were race-based rental tests, 25 were national origin-based rental tests, 13 were familial status rental tests and 40 were disability-based rental tests.

Thus far, 22 tests or 19% of those tests analyzed evidenced possible unlawful housing discrimination. There were 72 tests or 62% of the tests that did not support the allegations. There were 21 tests or 18% of the test results were inconclusive.

During the period, SWFHC also received 160 calls/contacts from individuals who presented housing problems that appeared to allege possible unlawful discrimination. After detailed follow up and in-depth conversations with the reporting individuals, 45 of the allegations were referred and forwarded to HUD and/or the Arizona Attorney General's Office for follow up as formal complaints. The remaining complaints or allegations were referred to City of Tucson Property Housing & Complaint (PaHC), the Arizona Residential Landlord Tenant Act, the Southern Arizona Legal Aid Office (SALA), Community Legal Services, the websites for disability—www.bazelon.org, the Arizona Center for Disability Law (ACDL) and/or to the Don't Borrow Trouble® Pima County program and other local agencies.

During this time, SWFHC and Pima County CDNC housing staff met and discussed strategies for implementing Affirmatively Furthering Fair Housing. On behalf of the housing activities, staff obtained guidance from SWFHC on how to map current impediments, develop an awareness training for developers of affordable housing currently and potentially received funds from the department, and exploring the methods utilized by others in Arizona.

PERFORMANCE MEASUREMENTS - HOUSING ACTIVITIES

PERFORMANCE MEASUREMENTS - HOUSING ACTIVITIES									
Activity	Priority	5-year Goal	FY 10-11	FY 11-12	FY 12-13	CDBG	HOME	ESG	Other
New Construction Rental Housing (Total)*		100	3				X		X
New Construction Rental Housing (0-30% MFI)	High								
New Construction Rental Housing (31-50% MFI)	High		3				X		
New Construction Rental Housing (51-80% MFI)	Medium								
Rental Housing for Disabled Populations	High	200	128				X		X
Rental Housing for Elderly	Medium		128						X
Preservation of Existing Affordable Rentals		300					X		X
Acquisition/Rehabilitation/ Rental or Lease		0		11	2		X		X (NSP1)
Rental Housing for Special Needs Populations	High	50			8		X		X(Housing Bonds)
Owner-occupied Housing Rehabilitation (Total)*		600	345	217	245	X	X		
Owner-occupied Housing Rehabilitation 0-30% MFI	High		187	133	163		X		
Owner-occupied Housing Rehabilitation 31-50% MFI	Medium		74	56	60				
Owner-occupied Housing Rehabilitation 51-80% MFI	Medium		84	28	22		X		
Foreclosure Prevention (legal counseling)		2,000			1,206	X			X
Homeownership Assistance (Total)*		300	66	140	2		X		X
Homebuyers 0-30% MFI	High			1			X		
Homebuyers 31-50% MFI	Medium		7	22			X		
Homebuyers 51-80% MFI	Medium		59	117	2		X		
New Construction for 1st-time Homebuyers		150	24	27	33				X(Housing Bonds)
Acquisition/Rehabilitation/Resale		200	3		1				X (NSP1)
Reconstruction (manufactured)									
Roadway Dev. Impact Fee waivers granted		No Numeric goal in plan		29	22				X
Other Housing related assistance									
Community & Partnership meetings/training @ Pima County Housing Center		No Numeric goal in plan		329	662				X
Foreclosure Notifications		No Numeric goal in plan		9,986	6,756				X
Foreclosure Prevention (one-on-one assistance provided to homeowners @ Pima County Housing Center)		No Numeric goal in plan		43	194				X
Housing Counseling/Training		2,000			289	X			
* 5-year consolidated Plan Goal all income levels									

PERFORMANCE MEASUREMENTS - NEEDS OF HOMELESS AND SPECIAL POPULATIONS

PERFORMANCE MEASUREMENTS - NEEDS OF HOMELESS AND SPECIAL POPULATIONS									
Activity	Priority	5-year Goal	10-11	11-12	12-13	CDBG	HOME	ESG	Other
Homeless									
Homeless Prevention	High	250	54		74			X	X
Operating Subsidy for Shelters	High	100	174					X	X
Case Management/Essential Services	High	1,250	38					X	X
Development of Supportive Housing	High	200					X		X
Non-Homeless Special Needs									
Home Adaptations for Disabled	High	150	12	11	13	X			X
Reverse Mortgage Program	High	250	80	190	116	X			
Assistance to Frail Elderly	High	2,000							X
Assistance for Victims of Domestic Violence	High	4,250	565		277			X	X
Assistance to Developmentally/Physically Disabled	High	150	12			X			X

2012 -13 GOALS

AFFORDABLE HOUSING:

- Create 33 new homeownership opportunities
- Develop or preserve 15 rental housing units
- Assist one existing owners with replacement housing

SPECIAL POPULATIONS AND HOMELESS:

- Transitional and supportive housing services for over 500 single parents with children, parenting teens, ex-offenders, Veterans, unaccompanied youth, victims of domestic violence, and individuals without dependents.
- Over 60 victims of HIV/AIDS and their families will receive services including tenant-based rental assistance, project-based housing, comprehensive case management services, support services, and/or in-patient substance abuse treatment.

HUMAN SERVICES AND ECONOMIC DEVELOPMENT:

- Pima County received 79 applications for public services funding from 32 organizations totaling \$1,043,496. Public Services Funding recommendations were approved by the Board of Supervisors in early June 2012. Total funding for public services was \$338,243.
- Rent, mortgage and utility assistance was provided to households at risk of homelessness or loss of utilities.
- A microbusiness enterprise program is in the early stages of design.

FACILITIES AND INFRASTRUCTURE:

- Pima County received 33 applications for public facilities, neighborhood facilities, infrastructure. Facilities and infrastructure funding recommendations were approved by the Board of Supervisors in early June 2012. Total funding for facilities was \$406,012 and infrastructure was \$139,000.

COUNTYWIDE ADMINISTRATIVE ACTIVITIES:

- Southwest Fair Housing Council coordinated Fair Housing Outreach, Education and Compliance. A total of 14 workshops were conducted and presented to consumers, professionals, realtors, property management companies, Tucson Police Department etc. Over 3,00 pieces of fair housing literature were distributed as well. SWFHC conducted three (3) tests and took in 47 pre-complaints.
- Southern Arizona Legal Aid coordinated a Homeowner and Tenant Protection Program. 267 cases were opened and 232 closed. Of the closed 96% were provided with advice and/or brief services. SALA prevented eviction in seven cases, benefiting 14 persons in the households.

ATTACHMENT 1 - CDBG PROGRAM CAPER REQUIREMENTS

HUD requires that all CDBG recipients provide an overview of the results and impacts of the CDBG Program. A list of funded activities, progress in expended funding, and units of assistance are detailed throughout this report. The CAPER defines the one-year activities in relationship to the 2012 Annual Action Plan and in relationship to the five-year goals and objective of the City of Tucson and Pima County Consortium Consolidated Plan covering Fiscal Years 2010-2014. The following measure the outcomes of the CDBG program and their relationship to the goals and objectives of the County's 2012 Annual Action Plan

Use of CDBG in Meeting Priorities

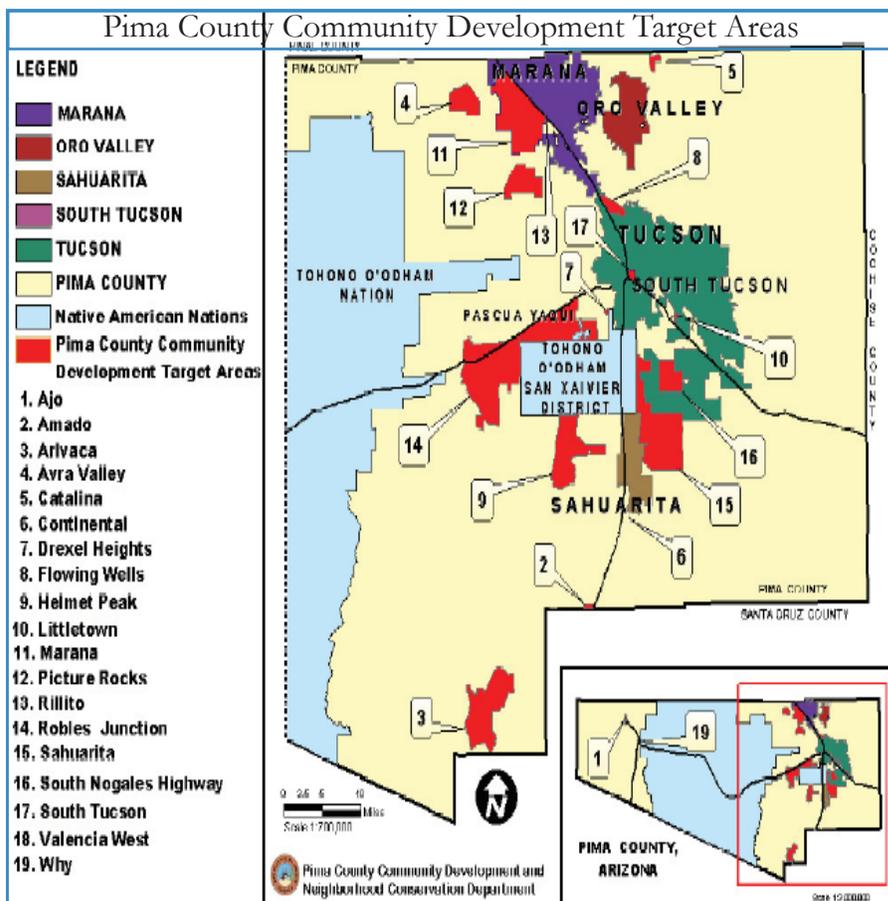
- CDBG funds were used to meet a variety of the Priority Needs identified in the Consolidated Plan, and the Executive Summary (page 3) and Matrix of Accomplishments (pages 8-9) of the 12-13 CAPER detail the use of CDBG funds.

Nature and Reasons for Changes in the CDBG Program

- The Community Development and Neighborhood Conservation Department (CDNC) sets CDBG program priorities through six public hearings that are conducted annually for the citizens of the County's Target Areas. The priorities most frequently discussed at the meetings are housing rehabilitation, public facilities, infrastructure including water system improvements and fire hydrants, and public services such as childcare, healthcare, and youth and senior programs. Approximately 65% of Pima County's CDBG funding is allocated to housing rehabilitation, public facilities and infrastructure.
- In the contracting process, CDNC works with agencies to identify their outputs and outcomes from standardized menus. Agencies submit quarterly and annual reports that include outputs and outcomes, demographics, and narrative information. The agencies can easily access past reports and use other features in the database system. This information, along with general information and HUD's performance measurement information, is entered by CDNC into HUD'S IDIS Reporting System.

Carrying Out the Action Plan

- Pima County received additional resources to aid in implementing, augmenting, and leveraging its grant programs. In FY12-13, the Housing Rehabilitation Program received funding from the U.S. Department of Energy, Governor's Office of Energy Policy, LIHEAP, Tucson Electric Power, Southwest Gas Corporation, Trico Electric Coop and USDA Housing Preservation Grant. In addition, in collaboration with Pima County Community



- Action Agency (CAA) Department, staff conducted inspections and recommendations for CAA for the Utility Repair Replacement Deposit Program that repairs or replaces stoves, refrigerators, water heaters, washers and dryers and microwaves.
- Pima County effectively developed public facilities using CDBG funds and in collaboration with other departments including: Facilities Management, Cultural Resources, Natural Resources Parks and Recreation and Procurement. The County is also working closely with the U.S. Department of Agriculture-Rural Development Agency to develop infrastructure in rural areas. There are 15 Board of Supervisors designated Colonias in Pima County. This designation enables USDA Rural Development to provide assistance for improvements in infrastructure as well as loans and grants for housing rehabilitation.
- The Community Development & Neighborhood Conservation Department continues to work with other agencies to seek funding for their programs. The Department works with agencies and citizen groups seeking to carry out actions that are consistent with Consolidated Plan goals.
- Since 2002 the Community Development & Neighborhood Conservation Department has worked together with the Pascua Yaqui and Tohono O'odham Nations under Proposition 202. Under Proposition 202, Arizona tribes agreed to share a portion of their revenues with the State of Arizona. Twelve percent of revenues are made available to cities, towns and counties

ATTACHMENT 1 - CDBG PROGRAM CAPER REQUIREMENTS

to improve the health and well-being of the communities, strengthen public safety, open up educational opportunities, and address a multitude of other infrastructure needs.

Compliance with National Objectives

- All Pima County CDBG projects meet the national objective of low-to-moderate income benefit.

Activities to Minimize Displacement

- Pima County works with program sponsors to identify alternatives to projects that may cause displacement. Down payment assistance is not provided to buyers who are acquiring homes that are not vacant or owner-occupied.
- The County has a written Residential Anti-Displacement and Relocation Assistance Plan.

CDBG Program Income

- N/A or NONE

Areas of Minority Concentration

- Areas of minority concentration are identified through the Analysis of Impediments (AI) to Fair Housing Choice. According to the AI, six zip codes in Tucson and Pima County

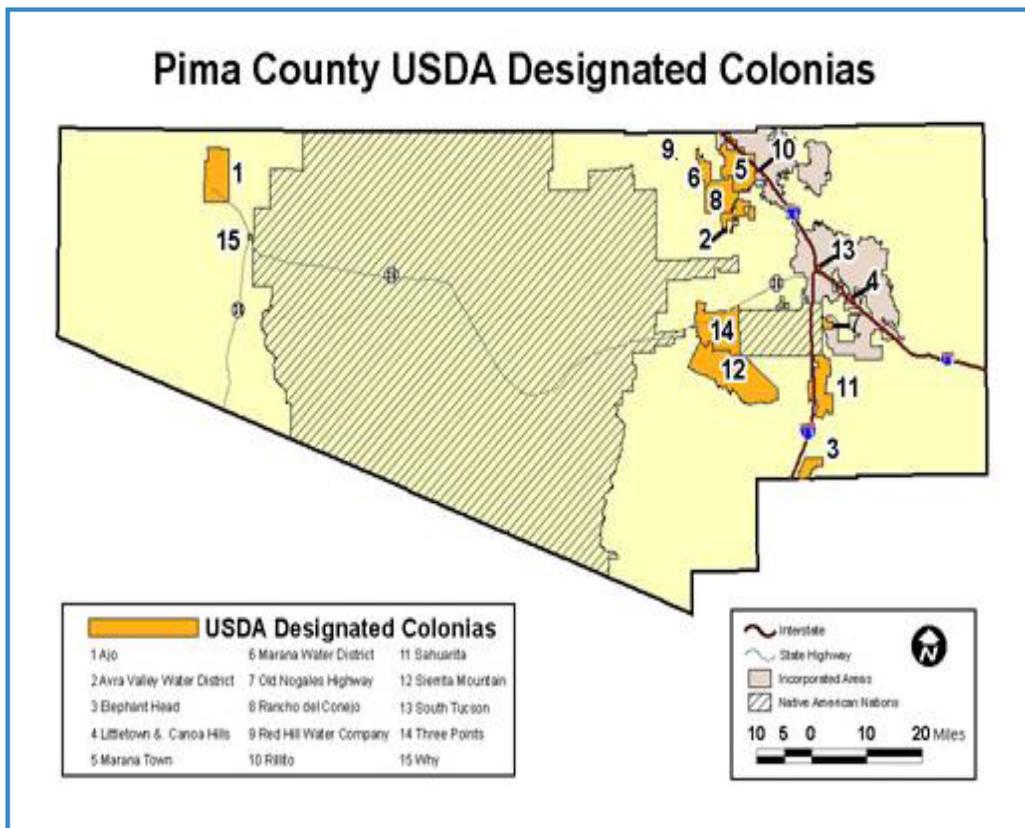
have a disproportionate concentration of minorities. All of these zip codes are located in or immediately adjacent to Tucson and South Tucson. Refer to Neighborhood/Agency Facilities on page 9 of this report for low-income or minority concentration or both. Refer to Pima County Target Areas Map and Pima County USDA Designated Colonias for location.

Implementation of the Action Plan

- Pima County staff has worked diligently with local agencies and community groups to implement the Action Plan. Staff provides technical assistance including grant writers to assist in preparing applications for programs in HUD's Super NOFA.
- Pima County refers requests for "Certification of Consistency" with the Consolidated Plan" to the City of Tucson, which serves as the lead agency for the HOME Consortium. Pima County has provided certifications for those applications for projects outside of the city for non-housing programs. These included Pima County's applications for the Continuum of Care, and Rural Housing and Economic Development programs.

CDBG Reaches out to Minority Households

- Through bi-lingual (English and Spanish) marketing and services Pima County continues to ensure that minorities have access to the services that benefit low- and moderate income households.



ATTACHMENT 2 - SELF-EVALUATION

The Consolidated Plan is a tool that is designed to enable officials and citizens to become more aware of the larger picture and the extent to which all related programs are effective in collectively solving neighborhood and community problems. Moving beyond the compilation of program outputs, there is a focus on results that will allow a community to assess progress in meeting the priority needs and specific objectives identified in the strategic plan and action plan in order to help make the community's vision of the future a reality. This self-evaluation answers important questions asked by HUD to ensure that vision does become a reality.

Are the activities and strategies making an impact on identified needs?

The output/outcome measurement system and database assists in quantifying the impact made by three grant programs: CDBG, ESG and OA. The system and database provided is in conjunction with the three primary HUD-defined outcomes: availability/accessibility, affordability and sustainability; and with the three objectives: creating suitable living environments, providing decent affordable housing and creating economic opportunities. In addition, in collaboration with the HUD Regional Office, the Continuum of Care-represented by the Tucson Pima Collaboration to End Homelessness (TPCH), and the City of Tucson ESG non-profits organizations provide client data through the Homeless Management Information System (HMIS). HMIS reports developed provide more outcomes-based reporting including measures such as reducing: the number of homeless episodes, recidivism back into homelessness, chronic homelessness, the number of homeless individuals and other measures as determined by HUD and TPCH.

CDNC surveys clients and constituent groups. Survey findings are typically very positive.

Activities in Ajo related to the Curley School projects continue to show their impact on the local economy. International Sonoran Desert Alliance (ISDA), a non-profit organization in Ajo, Arizona has been instrumental in accomplishing and receiving funds to promote economic development to Ajo residents. Through the Ajo Cooks! Program, a culinary microenterprise program, residents receive training for licensing, selling and operating their catering operations. In addition, the kitchen at the Curley School is used by the low-income individuals, who have completed the program, to prepare food for their operations.

The Flowing Wells Neighborhood Association and Community Coalition (FWNACC) has been instrumental in receiving funding and support for their NRSA projects which continues to show the great impact in the Flowing Wells Target area. Through the many collaborations FWNACC has been able to receive funding for projects including: construction of the community center, ball parks, lighting, street improvements, funding for the Flowing Wells Unified School District (FWUSD) resource center, health clinic, library, Wal-

Mart neighborhood market, senior meals and youth programs, etc.

What indicators would best describe the results?

This year CDNC CDBG had major changes in staff: a new program manager, housing planner and grant writer. With a new program manager comes new direction which has been well accepted by the current CDBG staff. Thus there is stability, knowledge and experience. CDNC staff is recognized for their leadership skills and ability to work with the community and organizations to successfully implement projects and programs.

Projects that have been funded by CDNC are visible throughout low-income neighborhoods and target areas in unincorporated Pima County, Marana and South Tucson.

Client surveys, letters and comments received by CDNC indicate satisfaction.

CDNC department was monitored by HUD including interviews of CDNC and Grant Finance staff; an examination of program operations, policies and procedures, records maintenance; and on-site visits to subrecipients and completed project locations.

The monitoring concluded:

- Satisfaction with the management and implementation of the CDBG program and knowledge and cooperation of the CDNC staff with minor concerns.
- The review also verified that the County implemented beneficial programs that aided Pima County's low-to-moderate population, maintained effective systems to track activities, and provided viable projects and programs that impacted the community. Each area of the CDBG program was satisfactorily organized and facilitated by dedicated staff trained and committed to the program's success.
- Pima County's Housing Rehabilitation programs helped maintain existing public housing and affordable housing for low and moderate income families, plus addressed energy conservation issues. The program was successful in maintaining and repairing existing affordable housing stock, and benefitting 83 owner-occupied homeowners.
- The County's public service activities assisted and addressed homelessness, youth programs and substance abuse services by awarding 29 grants to public service subrecipients who provided services and benefits to over 30,000 residents.
- One of the priorities of the CDBG program is ensuring the timely expenditure of funds to obtain the greatest benefit of CDBG resources for low-income people. Pima County met its

ATTACHMENT 2 - SELF-EVALUATION

timeliness requirement with a 1.27 ratio.

- The overall review found the County's CDBG activities to be eligible and met national objectives.

What barriers may have a negative impact on fulfilling the strategies and overall vision?

- Due to several factors it has become difficult to locate appropriate sites and obtain funding for the development of rental housing.
- Shifts in federal and state priorities that redirect resources
- Unfunded mandates that create a strain on existing dollars; pass through of State responsibilities to the County
- Programs have not been historically funded at a level to truly meet the identified needs.
- Reduction in funding; funding base from year to year
- National models are not always flexible, adaptable or appropriate to local conditions. They may not be effective when implemented at the local level.
- Non-profit agency partners are facing both reductions in funding and escalating costs to maintain existing programs; no new dollars are targeted for emerging needs.
- The declining economy has severely affected non-profits' ability to fund raise; fewer private grant dollars available.
- The declining tax base has caused Pima County to decrease funding to non-profit agencies by 20% over the past four years.
- There is a shortage of community leaders in some neighborhoods who have the skills and resources to deal with complex, long-term progress. This particularly applies to the communities with the lowest incomes.

What is the status of grant programs?

- There is a shrinking pool of federal resources and an increased demand on local elected officials to make difficult funding decisions.
- Staff is able to keep projects on schedule and within budget which increases the Board of Supervisors and voters' confidence when requesting public support for additional allocations of bond funds for the Neighborhood Reinvestment and Housing Programs.
- Staff has successfully incorporated HUD's Outcome and Performance Measurements into an electronic system of program reports for CDBG, ESG and the Outside Agency

Program

- The Flowing Wells NRSA continues to be successful in stimulating improvements in the community.

Are any activities or types of activities falling behind schedule?

- Delays are caused by several factors, but common concerns include lack of capacity, experience, and processing of plans and permits. Staff has adopted methods to track progress through the regulatory system.
- Lack of sufficient funding limits the ability to enhance and/or expand services to vulnerable and special needs populations. Maintenance of existing services that address the most pressing needs is a primary concern.
- Projects that are funded through Intergovernmental Agreements can be delayed when that project is not a high priority of that government, or desired resources are not available.
- Rehabilitation of owner-occupied units is backlogged. We are spending more per unit due to the needs of the homes, and higher material costs.

Are grant disbursements timely?

- CDNC staff met with the Town of Marana and City of South Tucson regarding expenditures of funds from previous years. The Town of Marana has spent funds from previous years funding. Currently staff and the City of South Tucson are implementing a new contract for the home repair program which will allow CDNC staff to oversee the program and ensure expenditure of funds in a timely manner.
- Pima County remains in compliance with the "1.5 expenditure ratio" for CDBG (currently 1.27).

Are major goals on target?

Although the Department experienced cutbacks in federal funding, staff has been most creative in identifying opportunities that exist which will enhance communities, develop effective strategies for collaboration with other jurisdictions, create regional partnerships and work with local community leaders to more clearly identify practical solutions to new and emerging needs. In addition, a grant writer has been hired to assist in identifying additional funding for the department.

The Department has several goals that are not dependent on funding.

- Community/Citizen participation-All programs have an established goal of citizen involvement and participation. Some of the programs have Board of Supervisors appointed Commissions and Committees. Program staff works at the

ATTACHMENT 2 - SELF-EVALUATION

most locally defined level, with neighborhood organizations, citizen coalitions, non-profit councils and advisory bodies. Programs staff develop effective outreach to the rural areas, attend citizen meetings in unincorporated communities, participates with Fire Districts and School Districts, non-profits, service organizations and citizen groups.

- Work with non-profit organizations to develop a collective decision making model regarding the identification of needs and the prioritization of emerging needs for funding.
- Department Administrators and Program Managers meet with staff and elected officials from the five jurisdictions within Pima County as well as representatives from other counties to discuss common solutions based on a regional approach.
- Department Administration, Program Managers and County IT Department developed a web-based performance measurement database for reporting quarterly and annual program outputs, outcomes and client information. This unique model allows the Department to be more fully accountable to the Board of Supervisors for the administration of programs, the identification of community benefits by geographic area, target populations, specific program activity and service delivery.
- Strategic efforts will be undertaken to provide information to elected officials and administrators on the value of programs and the effectiveness of funding to derive the greatest community benefit.
- Website redesign will provide greater transparency to the public when accessing program information and reports.
- Exploration of the use of social media as an opportunity to increase outreach and communication with the public.

What adjustments or improvements to strategies and activities might meet your needs more effectively?

We believe that we are effective in working with local communities and organizations – to articulate their needs, issues and concerns. CDNC has adopted a strategy to aggressively promote Pima County and the Department as an agency that can effectively manage grant funds, implements innovative programs, and leverage resources. To this end the following strategies will be pursued:

- Increased efforts will be made to identify models for economic development in rural communities, utilizing a regional approach to education, skill development and capacity building for residents in at least three target areas.
- Implementation of the Micro Loan Program to new or existing low-to-moderate income businesses will provide technical assistance, advice, training, general support and loans to stabilize or expand their businesses.
- Determine effectiveness of current contractual relationship with our PJ partners; and whether there is a fair share distribution of funds from the State of Arizona to Pima County.
- We seek representation on local, state and national panels, commissions and task force groups that address common problems and search for creative solutions.

ATTACHMENT 3- PUBLIC NOTICE AND COMMENTS

PUBLIC NOTICE

Public Comment Requested for 2012-2013 Consolidated Annual Performance and Evaluation Report. Pima County is accepting comments on the draft Consolidated Annual Performance and Evaluation Report (CAPER). The report provides information on accomplishments and expenditures of the Community Development Block Grant (CDBG), Emergency Shelter Grant (ESG) Program, and the Home Investment Partnership (HOME) Program, for the period covering July 1, 2012 through June 30, 2013. A draft of the CAPER will be available September 9-24, 2013 at the following location:

Pima County Community Development and Neighborhood Conservation Department
2797 East Ajo Way, 3rd Fl
Tucson, AZ 85713
Contact: Daniel Tylutki
Phone: 243-6754 Fax: 243-6796
Email: daniel.tylutki@pima.gov

To view the draft document, visit our website @
<http://webcms.pima.gov/cms/one.aspx?portalId=169&pageId=12301>
and go to Public Comments

Comments will be accepted through September 24, 2013 at 5:00 p.m. and may be delivered, faxed, emailed or mailed.

PUBLISH:
The Daily Territorial
September 9, 2013

ATTACHMENT 4 - CDBG FINANCIAL SUMMARY REPORT



Office of Community Planning and Development
 U.S. Department of Housing and Urban Development
 Integrated Disbursement and Information System
 PR26 - CDBG Financial Summary Report
 Program Year 2012
 PIMA COUNTY , AZ

DATE: 09-06-13
 TIME: 18:14
 PAGE: 1

PART I: SUMMARY OF CDBG RESOURCES

01 UNEXPENDED CDBG FUNDS AT END OF PREVIOUS PROGRAM YEAR	1,548,978.47
02 ENTITLEMENT GRANT	2,421,558.00
03 SURPLUS URBAN RENEWAL	0.00
04 SECTION 108 GUARANTEED LOAN FUNDS	0.00
05 CURRENT YEAR PROGRAM INCOME	0.00
05a CURRENT YEAR SECTION 108 PROGRAM INCOME (FOR SI TYPE)	0.00
06 RETURNS	0.00
07 ADJUSTMENT TO COMPUTE TOTAL AVAILABLE	0.00
08 TOTAL AVAILABLE (SUM, LINES 01-07)	3,970,536.47

PART II: SUMMARY OF CDBG EXPENDITURES

09 DISBURSEMENTS OTHER THAN SECTION 108 REPAYMENTS AND PLANNING/ADMINISTRATION	2,166,708.54
10 ADJUSTMENT TO COMPUTE TOTAL AMOUNT SUBJECT TO LOW/MOD BENEFIT	0.00
11 AMOUNT SUBJECT TO LOW/MOD BENEFIT (LINE 09 + LINE 10)	2,166,708.54
12 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	432,452.54
13 DISBURSED IN IDIS FOR SECTION 108 REPAYMENTS	0.00
14 ADJUSTMENT TO COMPUTE TOTAL EXPENDITURES	0.00
15 TOTAL EXPENDITURES (SUM, LINES 11-14)	2,599,161.08
16 UNEXPENDED BALANCE (LINE 08 - LINE 15)	1,371,375.39

PART III: LOWMOD BENEFIT THIS REPORTING PERIOD

17 EXPENDED FOR LOW/MOD HOUSING IN SPECIAL AREAS	0.00
18 EXPENDED FOR LOW/MOD MULTI-UNIT HOUSING	0.00
19 DISBURSED FOR OTHER LOW/MOD ACTIVITIES	2,132,043.74
20 ADJUSTMENT TO COMPUTE TOTAL LOW/MOD CREDIT	0.00
21 TOTAL LOW/MOD CREDIT (SUM, LINES 17-20)	2,132,043.74
22 PERCENT LOW/MOD CREDIT (LINE 21/LINE 11)	98.40%

LOW/MOD BENEFIT FOR MULTI-YEAR CERTIFICATIONS

23 PROGRAM YEARS(PY) COVERED IN CERTIFICATION	PY: PY: PY:
24 CUMULATIVE NET EXPENDITURES SUBJECT TO LOW/MOD BENEFIT CALCULATION	0.00
25 CUMULATIVE EXPENDITURES BENEFITING LOW/MOD PERSONS	0.00
26 PERCENT BENEFIT TO LOW/MOD PERSONS (LINE 25/LINE 24)	0.00%

PART IV: PUBLIC SERVICE (PS) CAP CALCULATIONS

27 DISBURSED IN IDIS FOR PUBLIC SERVICES	190,133.50
28 PS UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0.00
29 PS UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0.00
30 ADJUSTMENT TO COMPUTE TOTAL PS OBLIGATIONS	0.00
31 TOTAL PS OBLIGATIONS (LINE 27 + LINE 28 - LINE 29 + LINE 30)	190,133.50
32 ENTITLEMENT GRANT	2,421,558.00
33 PRIOR YEAR PROGRAM INCOME	0.00
34 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PS CAP	0.00
35 TOTAL SUBJECT TO PS CAP (SUM, LINES 32-34)	2,421,558.00
36 PERCENT FUNDS OBLIGATED FOR PS ACTIVITIES (LINE 31/LINE 35)	7.85%

PART V: PLANNING AND ADMINISTRATION (PA) CAP

37 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	432,452.54
38 PA UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0.00
39 PA UNLIQUIDATED OBLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0.00
40 ADJUSTMENT TO COMPUTE TOTAL PA OBLIGATIONS	0.00
41 TOTAL PA OBLIGATIONS (LINE 37 + LINE 38 - LINE 39 +LINE 40)	432,452.54
42 ENTITLEMENT GRANT	2,421,558.00
43 CURRENT YEAR PROGRAM INCOME	0.00
44 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PA CAP	0.00
45 TOTAL SUBJECT TO PA CAP (SUM, LINES 42-44)	2,421,558.00
46 PERCENT FUNDS OBLIGATED FOR PA ACTIVITIES (LINE 41/LINE 45)	17.86%