

**CTA COMMUNICATIONS  
MOBILE DATA  
INFORMATION SURVEY**

Pima County has engaged the services of CTA Communications to evaluate mobile data as part of the PCWIN Project. Please assist us in understanding your current situation and future needs. Please print legibly and attach a business card if you have one. Thank you for your help.

---

**Organization/Agency Name:** \_\_\_\_\_

**Contact Name:** \_\_\_\_\_ **Position:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Email:** \_\_\_\_\_

---

**INSTRUCTIONS:** Sections I and II: All interviewees complete. Section III: Only one administrator from each agency or department needs to complete

**I: CURRENT SITUATION**

Mobile data equipment do you currently have: \_\_\_\_\_

Age: \_\_\_\_\_ Condition: \_\_\_\_\_ Adequate?: \_\_\_\_\_

Mobile data functions that you currently have and use:

Computer Aided Dispatch: \_\_\_\_\_ Name of CAD system: \_\_\_\_\_

Access to Records Management: \_\_\_\_\_ Name of RMS system: \_\_\_\_\_

Records functions available: \_\_\_\_\_

Field Reporting: \_\_\_\_\_ Automatic Vehicle Location (AVL): \_\_\_\_\_

Email: \_\_\_\_\_ Outlook or web-based? \_\_\_\_\_

Text Messaging: Car to car: \_\_\_\_\_ Car to dispatch: \_\_\_\_\_

Query (Person, Vehicle, Property, etc) Local: \_\_\_\_\_ State: \_\_\_\_\_ National : \_\_\_\_\_





**III: MOBILE DATA QUANTITIES – CURRENT AND FUTURE**

*(One administrator per agency or department should complete this section for the group.)*

Types of mobile data networks currently in use:

Private Service (DataTac, etc, # of channels, and frequency band): \_\_\_\_\_

Commercial Service (Verizon, etc) : \_\_\_\_\_

Wi-Fi : \_\_\_\_\_

Other (Describe): \_\_\_\_\_

Mobile data equipment sets currently in use:

Device	USAGE				
	Currently in service		Estimated Future Needs (use either number of units___ or % growth___)		
	On Hand	Un-met Needs	2006 to 2011	2011 to 2016	2016 to 2021
Wireless Laptops in Vehicles					
Wireless Handhelds (PDA's)					
AVL equipped					
Digital Pagers					
Tone Voice Pagers					
Other Devices _____					

Please estimate the number of transactions your typical user would perform assuming he was equipped with an adequate mobile data service.

Type of Transaction	Estimated number of transactions per hour___ or per day___
CAD Dispatch	
Query (license checks, vehicle registrations, wanted persons, property checks)	
Car-to-car or car-to-dispatch message	
Status updates	

