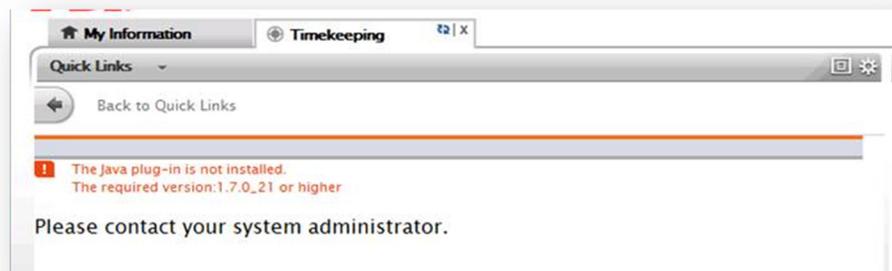
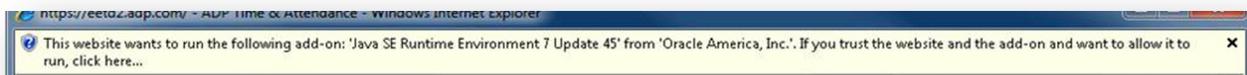


## I get a Java error or Java update message. What do I do?

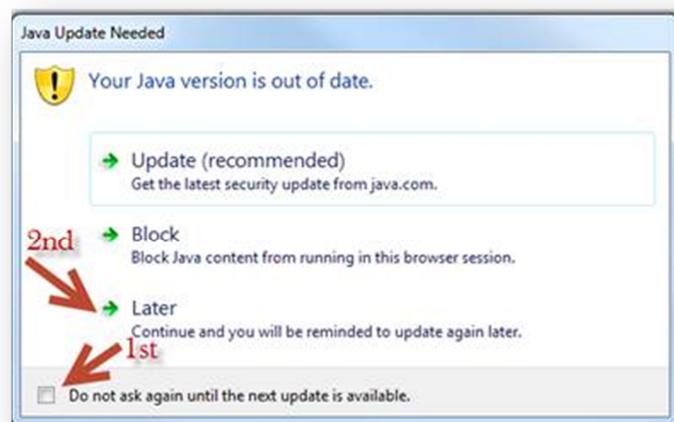
Occasionally, you may receive a message that you must update Java. Please follow the steps below to complete the update and continue the login process.

The yellow banner shown below may appear with a message below it to contact the system administrator.

It is not necessary to contact the system administrator, click on the yellow banner and allow the add-on to run.



Others may receive the message below indicating their version of Java is out of date. Check the "do not ask again box" at the bottom and select Later.



When the screen below appears, check the box and click Run.



If you have difficulties or need Administrator assistance, please contact the ITD Network Operations Center at 520-724-8471.