



service.arrowheadwater.com

215 6661 DIXIE HWY, SUITE 4
LOUISVILLE KY 40258

BILLING PERIOD

INVOICE NUMBER

08/05/13 - 09/04/13

0310026938530

ADDRESS SERVICE REQUESTED

RECEIVED

UPCOMING DELIVERIES

ACCOUNT NUMBER



SEP 11 13

DISTRICT 4

MON- SEP 09
MON- SEP 16
TUE- SEP 24
TUE- OCT 01

0026938530

Customer Service: 1-800-950-9393

PIMA COUNTY BOARD OF SUPERVISORS
JENNIFER WONG
130 W CONGRESS ST FL 11
TUCSON AZ 85701-1317

Pay your bill online at: service.arrowheadwater.com or by
phone at: 1-800-950-9393. It's free!



For a limited time only, buy two 1 gallon bottles of Tradewinds slow brewed Iced Tea and save 20%! You can also buy one 1 gallon bottle for only \$4.99! Available in Sweet, Green, Diet Green & Lemon Tea Flavors call 1-800-950-9393 to add to your next order! Offer expires 10/31/13

ACCOUNT ACTIVITY For questions or a report on water quality and information, call 1-800-950-9393 or visit service.arrowheadwater.com.

DATE	REFERENCE #	QTY	DESCRIPTION	AMOUNT
Delivery address: PIMA COUNTY BOARD OF SUPERVISORS, 130 W CONGRESS ST FL 11, TUCSON AZ 85701				
8/08	992651		PREVIOUS BALANCE	53.20
8/29	144280		PAYMENT-THANK YOU	-26.63
			PAYMENT-THANK YOU	-26.57
8/05	7354754009	2	5 GAL NESTLE PURE LIFE DRINKING WTR	7.76
		2	5 GALLON NPL BOTTLE DEPOSIT	.00
		2	5 GALLON NPL EMPTY BOTTLE RETURN	.00
8/16	7357393698	1	5 GAL NESTLE PURE LIFE DRINKING WTR	3.88
		1	5 GALLON NPL BOTTLE DEPOSIT	.00
		1	5 GALLON NPL EMPTY BOTTLE RETURN	.00
9/04	7359937427	1	5 GAL NESTLE PURE LIFE DRINKING WTR	3.88
		1	5 GALLON NPL BOTTLE DEPOSIT	.00
		1	5 GALLON NPL EMPTY BOTTLE RETURN	.00
	7362085909	1	OIL/FUEL SURCHARGE	2.84
	13892516		RENT	12.99
			SALES TAX	2.30
			TOTAL	33.65

ACCOUNT SUMMARY

Subject to terms on reverse side.

PREVIOUS BALANCE	53.20	PAYMENT / ADJUSTMENT	-	53.20	CURRENT ACTIVITY	+	33.65	PAY THIS AMOUNT	=	33.65
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Detach this stub and return with your payment

P.O. Box 856158
Louisville, KY 40285-6158

ACCOUNT NUMBER	0026938530	PAY BY	09/26/13	PAY THIS AMOUNT	33.65
INVOICE NUMBER	0310026938530	BILLING DATE	09/06/13	AMT. ENCLOSED	

206600269385307 0003365 00033657 5

ARROWHEAD Direct™
a Division of Nestlé Waters North America Inc.
P.O. Box 856158
Louisville, KY 40285-6158

PIMA COUNTY BOARD OF SUPERVISORS
JENNIFER WONG
130 W CONGRESS ST FL 11
TUCSON AZ 85701-1317



FOR CUSTOMER SERVICE CALL 1-800-950-9393

SIGN UP FOR FREE AUTOPAY! Sign Up Required On Reverse Side.

Print Any Changes On Reverse Side.

BILLING RIGHTS SUMMARY

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR BILL, OR FOR A REPORT ON WATER QUALITY AND INFORMATION, PLEASE CALL 1-800-950-9393 OR WRITE US AT:

ARROWHEAD MOUNTAIN SPRING WATER CO.
 #216
 6661 DIXIE HWY., SUITE 24
 LOUISVILLE, KY 40258

If you think your bill is wrong, or if you need more information about a transaction on your bill, write us on a separate sheet of paper. We must hear from you in writing no later than thirty (30) days after we sent you the first bill on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights. In your letter, give us the following information:

- Your name, address, telephone and account numbers.
- The dollar amount of the suspected error.
- Describe the error and explain if you can, why you believe there is an error.

You are obligated to pay the parts of your bill that are not in question. You do not have to pay the disputed amount while it is being investigated. During the investigation, we cannot report your account as delinquent or take any action to collect the amount in question.

GENERAL INFORMATION

1. Payments received after the billing (INVOICE) date will appear on your next invoice. Past due invoices (not paid within 30 days of billing date) may be assessed a late fee as allowed by law not to exceed \$20 per month. Additionally, third party collection/attorney expenses may be assessed at a rate not to exceed 100% of the unpaid balance or the maximum allowed by law.
2. Each returned check is subject to a service charge subject to the maximum check return charge allowable in your State.
3. All bottle and equipment deposits are shown as CURRENT ACTIVITY.
4. Equipment replacement costs will be charged for bottles lost, stolen, damaged or not returned.
5. In accordance with NWA's Terms and Conditions ("T&C"), your Equipment Lease and/or Service Agreement account may be subject to minimum monthly purchases and/or early cancellation fees. (A complete version of the current T&C may be viewed on the website listed below) Upon service discontinuation, rent for the Leased Equipment is charged through the end of the billing cycle in which service is discontinued.
6. You will be charged a monthly Oil Surcharge, Fuel Surcharge or Delivery Fee as described in your T&C. **Only one of these fees will apply to each account.** The fee that applies to your account is stated on the front of the invoice. For further information please visit the website listed below or contact our customer service center.
7. As a food product, bottled water is subject to the rules and regulations promulgated by the Federal Food and Drug Administration (FDA).
8. Your first invoice indicates the products delivered on your first delivery, along with any applicable bottle and account deposits, redemption fees, and any dispenser charges. All future invoices will reflect charges for water delivered and dispenser rental, bottle deposits and credits plus charges for any additional products ordered by you. Deliveries are made every three or four weeks, for a total of 16-17 deliveries per year. You will only receive invoices 12 times per year, so approximately 5 of those invoices will reflect two deliveries.

YOUR INVOICE - 4 WAYS TO HELP US SERVE YOU BETTER

1. Please remember payment is due by the "pay by" date noted to ensure the smoothest service.
2. Remember, if you are renting equipment, your equipment rental is charged one month in advance. That means your first invoice will include a pro-rated fee for the current month, plus the next month's rental.
3. Kindly fill in the amount enclosed, include your account number on your check, and do not send cash. If you prefer, you can pay your bill online at service.arrowheadwater.com.
4. Never hesitate to call us with comments, questions, or concerns.

SAMPLE INVOICE

Date range of this invoice → [00/00/00 - 00/00/00]

Your Account Number → 1234567890

Watch here for a personalized account message → [Customer Service: 1-800-950-9393]

Pay electronically → [Pay this amount XXXX]

Make sure this amount has been paid in full to avoid late fees → [Total XXXX]

Monthly Oil Surcharge, Fuel Surcharge or Delivery Fee (see #6 under "General Information") → [Oil Surcharge XXXX]

Amount due → [Pay this amount XXXX]

Submit your payment by this date → [Pay by 00/00/00]

Important news and offers → [ARROWHEAD direct logo]

Activity since your last invoice → [ACCOUNT ACTIVITY table]

Payment stub → [ACCOUNT SUMMARY table]

NUTRITION FACTS

ARROWHEAD MOUNTAIN SPRING WATER: Our premium mountain spring water comes from protected underground springs. It contains only the clean tasting minerals nature provides, with no additives or preservatives.

ARROWHEAD DRINKING WATER: This water starts at an approved municipal source. It is filtered through activated carbon, and then we steam distill and ozonate it. Finally, minerals are added for flavor.

ARROWHEAD DISTILLED WATER: This mineral free water is prepared by steam distillation and filtered to ensure clarity and great taste.

Nutrition Facts	
Serving Size 8 FL OZ (240 mL)	
Amount Per Serving	
Calories	0
% Daily Value*	
Total Fat 0g	0%
Sodium 0mg	0%
Total Carbohydrates 0g	0%
Sugars 0g	0%
Protein 0mg	0%

ARROWHEAD FLUORIDATED WATER: This water is also prepared by steam distillation and filtered, with fluoride and minerals added for flavor.

Nutrition Facts	
Serving Size 8 FL OZ (240 mL)	
Amount Per Serving	
Calories	0
% Daily Value*	
Total Fat 0g	0%
Sodium 0mg	0%
Total Carbohydrates 0g	0%
Sugars 0g	0%
Protein 0mg	0%
Fluoride 24mg	10%

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Form No. NW 703 08/12



Sign up for FREE automatic payments and we'll automatically charge your account for the amount due after your monthly invoice is generated. Signature Required Below.

Auto Debit Credit Card
Signature Required Below
 Name On Card/User: _____
 Card Number: _____
 CID Number (3 or 4 digit security code): _____ Expiration Date: _____
 Billing Address: _____

Auto Debit Checking or Bank Account *
 Names of User: _____
 Financial Institution: _____
 Routing Number: _____ Account Number: _____
 Billing Address: _____

MOVING? Please indicate changes and check box:
 Billing Address Change Delivery Address Change

Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 E-mail* (example: username @ networkprovider.com): _____

Anticipated Date of Move: _____
 Attn: _____
 Phone: (_____) _____

*In order for us to provide better service, please include your e-mail address.

- Please:
- Make Check Payable to "Arrowhead Mountain Spring Water Co."
 - Write your account number on your check.
 - Make sure your check is signed.
 - For any changes, please check the box on the reverse side of this payment stub to ensure proper handling.

By selecting one of the above options, and signing below, I authorize Nestlé Waters North America to automatically debit the amount due from the designated account each month. I understand that the payment amounts may vary each month, and that my monthly statement will be my only notice of deducted payment amount. This authorization can be discontinued at any time upon receipt of customer's written request. Please allow 15 days for recurring payment options to be in effect.

Signature Required: _____ **Date:** _____