



First time member login:

<https://myaccounts.hsabank.com/>

**Member Website Overview**

Initial Login Process

To create your account online, go to <https://MyAccounts.hsabank.com>. Select the 'Create your new username and password' link from the bottom of the page.

Login to your account

Username  [Forgot Username?](#)

Password  [Forgot Password?](#)

**New User?**  
Create your new username and password

**Step 1:**  
Enter the identifying information requested on the page.

**User Identification**

Complete the information below to verify your identity.

First Name\*

Last Name\*

Zip Code\*  Please enter your 5 digit zip code

SSN or Employee ID\*  SSN - - - - -  
 -- OR --  
 Employee ID

Member will be prompted with username > Member will then click "Forgot my Password" using the JPMC username they were prompted with.

Upon receiving temporary password via email > Member will login, and be prompted with setting up 3 security questions.

Select three (3) challenge questions from the drop down lists and provide the answers for each. Enter an answer that only you will know. These will be used for identity verification when you are logging on from a computer that is not registered with HSA Bank. Special characters cannot be used.

\*Question 1:

\*Your Answer:

\*Question 2:

\*Your Answer:

\*Question 3:

\*Your Answer:

First login will also:

- Require reading and accepting online user agreement, and HSA Bank portal terms and conditions.
- Prompt accountholder to set up statement and notification references.

## Agreements

 **Password Updated**  
You have successfully updated your password.

You must accept the terms and conditions for this account by reviewing and accepting all agreements listed below.

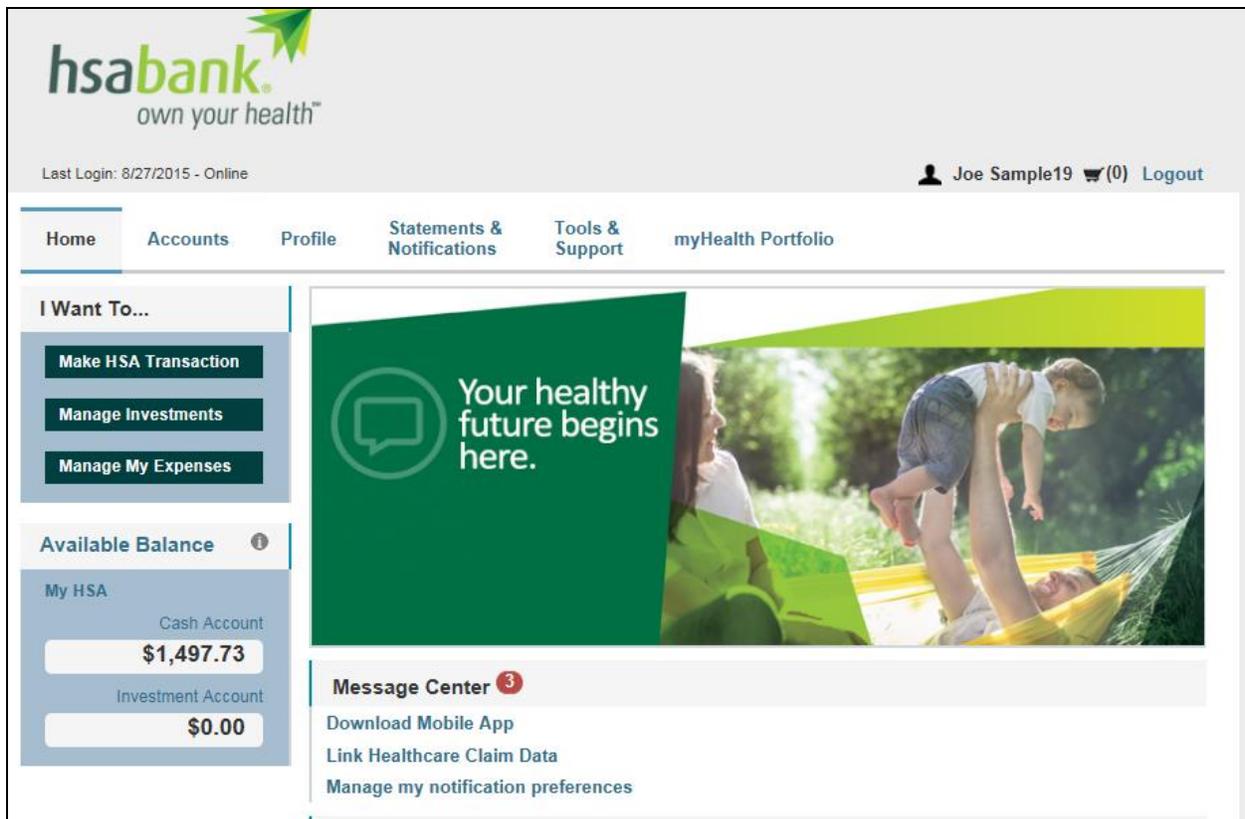
**Esign Consent Agreement** [Read and agree](#)  
**Online Services Agreement** [Read and agree](#)

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**Fee Schedule**

[Submit](#)

Home Screen:



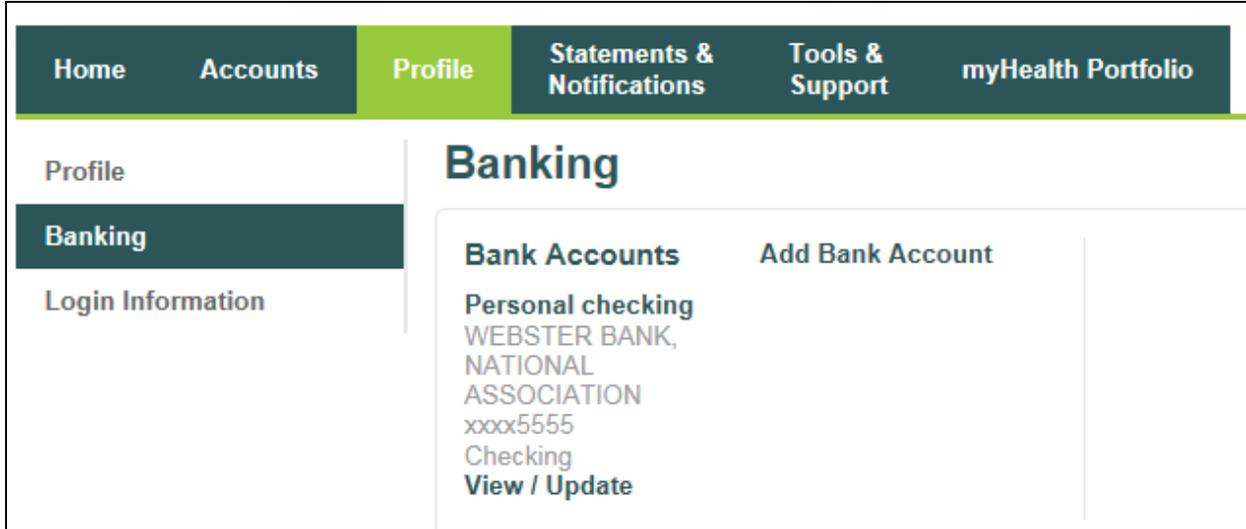
The screenshot shows the HSA Bank home screen. At the top left is the logo "hsabank. own your health™". Below the logo, it says "Last Login: 8/27/2015 - Online". On the top right, there is a user profile icon, the name "Joe Sample19", a shopping cart icon with "(0)", and a "Logout" link. A navigation bar contains links for "Home", "Accounts", "Profile", "Statements & Notifications", "Tools & Support", and "myHealth Portfolio".

The main content area is divided into several sections:

- I Want To...**: A vertical sidebar with three buttons: "Make HSA Transaction", "Manage Investments", and "Manage My Expenses".
- Available Balance**: A section showing "My HSA" with a "Cash Account" of "\$1,497.73" and an "Investment Account" of "\$0.00".
- Message Center**: A section with a "3" notification badge, containing links for "Download Mobile App", "Link Healthcare Claim Data", and "Manage my notification preferences".
- Hero Image**: A large image of a woman and a child in a hammock with the text "Your healthy future begins here." and a speech bubble icon.

How to reimburse yourself using a personal checking/savings account:

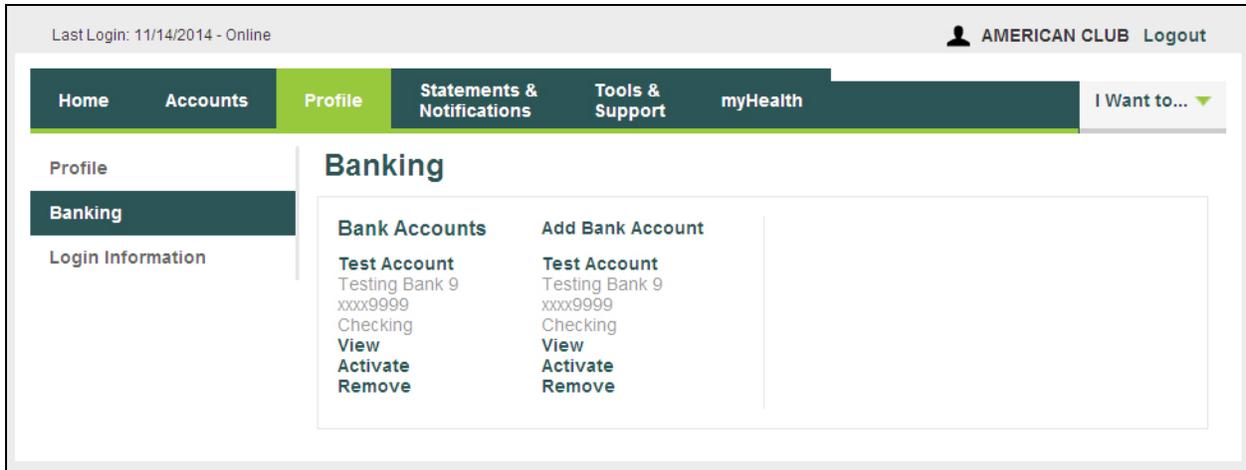
First, Establish external account - From Home Screen > click on "Profile", then "Banking"



Click "Add Bank Account" and enter bank account information:

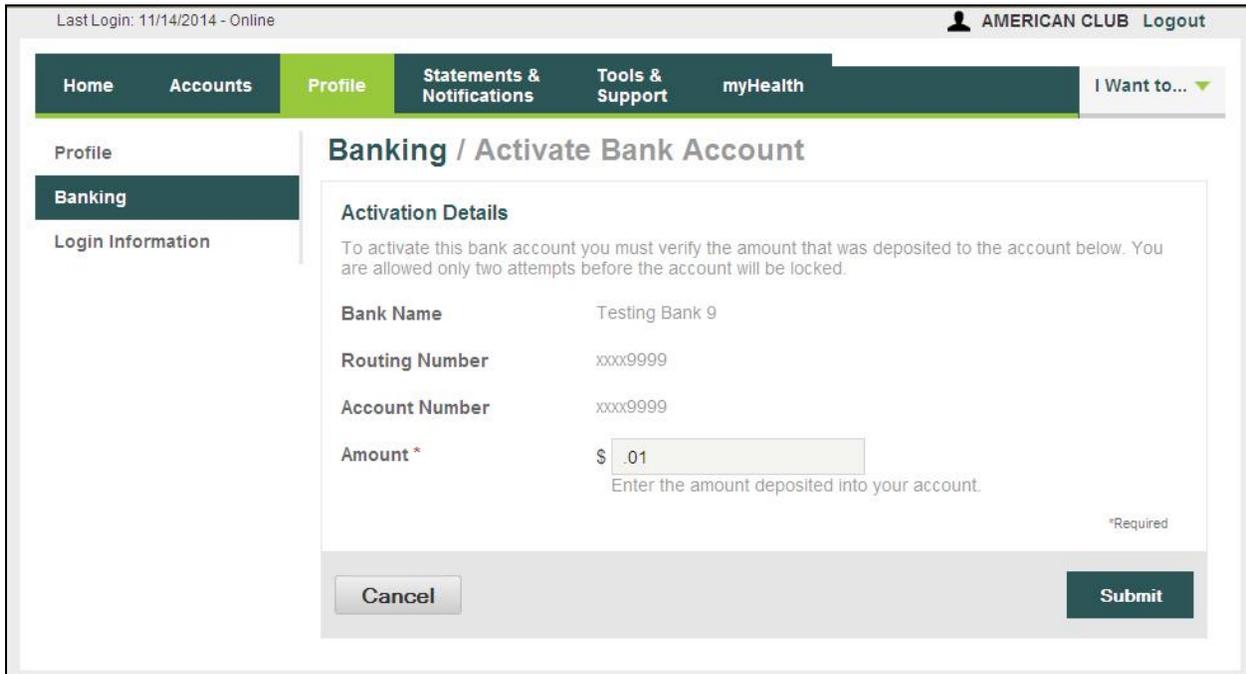
A screenshot of a form titled 'Banking / Add Bank Account'. The form is divided into two sections: 'Bank Account Information' and 'Bank Institution Information'.  
**Bank Account Information:**  
- Routing Number \* (with an information icon) - empty text box  
- Account Number \* - empty text box  
- Confirm Account Number \* - empty text box  
- Account Type \* - dropdown menu with 'Checking' selected  
- Account Nickname \* (with an information icon) - empty text box  
**Bank Institution Information:**  
- Bank Name \* - empty text box  
- Bank Address \* - multiple text boxes: 'Address Line 1', 'City', 'Select a state...' (dropdown), and 'Zip Code'.  
At the bottom right, there is a '\*Required' label. At the bottom left is a 'Cancel' button, and at the bottom right is a 'Submit' button.

After bank account information is “submitted” user will be prompted that they will receive a small deposit and need to “activate” their linked account:



This screenshot shows the user interface for the American Club website. At the top, it displays "Last Login: 11/14/2014 - Online" and "AMERICAN CLUB Logout". The navigation menu includes "Home", "Accounts", "Profile", "Statements & Notifications", "Tools & Support", "myHealth", and "I Want to...". The "Profile" section is active, and the "Banking" sub-section is selected. The main content area is titled "Banking" and contains two columns of "Test Account" information. Each account is for "Testing Bank 9" with routing number "xxx9999" and account type "Checking". The actions listed for each account are "View", "Activate", and "Remove".

Once deposit is made into personal account, user will have to use that exact amount that was deposited to “activate their account:



This screenshot shows the "Activate Bank Account" form on the American Club website. The page title is "Banking / Activate Bank Account". The "Activation Details" section contains the following information: "Bank Name: Testing Bank 9", "Routing Number: xxx9999", and "Account Number: xxx9999". The "Amount \*" field is set to "\$ .01" and includes a prompt: "Enter the amount deposited into your account." A "\*Required" label is present at the bottom right of the form. At the bottom of the page, there are "Cancel" and "Submit" buttons.

Once external account is activated:

From home screen, use “I want to make HSA transaction” > Select from which account, and designate the location to send for the transaction:

Last Login: 8/27/2015 - Online Joe Sample19 (0) Logout

Home Accounts Profile Statements & Notifications Tools & Support myHealth Portfolio I Want to... ▼

### Accounts / Make HSA Transaction

**Balance Detail** ⓘ

Total Available Balance  
**\$1,497.73**

Balance Detail ▼

**Create Transaction**

From \*

To \*

Update Bank Account

Based on your selections, you will be requesting a distribution (withdrawal).

\* Required

Updating Personal Information – Address, Order Debit Cards, Add Dependents, Add Authorized Signers, Add Beneficiaries

Home Accounts Profile Statements & Notifications Tools & Support myHealth Portfolio I Want to... ▼

### Profile / Profile Summary

**Profile** Update Profile

**Joe Sample19**  
141 Main Street  
Anytown, NY 10016  
(920) 123-4567  
notanemail@notanemail.com

**Gender** Male **Marital Status** Married

**Employer Employee ID** 870112319 **Participant Account ID** 870112319

**Dependents** No dependents Add Dependent

**Beneficiaries** No beneficiaries Add Beneficiary

Banking  
Login Information

Update profile – update contact information (Phone, Address, and Email):

### Contact Information

**Address \***

United States

141 Main Street

Address Line 2

Anytown

New York 10016

**Home Phone \***

920 - 123 - 4567

**Email Address\***

notanemail@notanemail.com

**Confirm Email Address**

### Demographic Information

**Gender**

Male  Female

**Marital Status**

Married  Single

Order Debit Cards:

### Banking / Cards

**Bank Accounts** [Add Bank Account](#)

No bank accounts exist

**Checks**

[Order Checks](#)

**Debit Cards**

**John Doe**  
Card Number: x3703 †  
Status: Active  
Expires: 2/28/2019  
Effective: 2/9/2015  
[Report Lost/Stolen](#)  
[Order Replacement](#)