

Pima County Local Emergency Planning Committee

Safety Performance Indicators Program Phase 2 – Business Education Seminar Survey

70 attendees at seminar – 38 Surveys received

1. Right person attending: 3-3, 4-9, 5-24
2. Met expectations: 2-1, 3-1, 4-12, 5-21
3. Beneficial mix of topics: 3-3, 4-12, 5-21
4. Well structured: 3-2, 4-18, 5-18
5. Understand my responsibilities: 2-1, 3-1, 4-14, 5-20
6. Presenters answered questions: 3-3, 4-9, 5-22
7. I would attend again: 3-2, 4-6, 5-26
8. Adequate environment: 3-1, 4-9, 5-26
9. Seminar materials were helpful: 3-1, 4-12, 5-23
10. First of the year works best: 3-9, 4-9, 5-16
11. All the presenters received high marks for their programs content and helpfulness.
12. What did you learn today that was new to you and your company?
 - a. When the Fire Department/Hazmat Team arrives
 - b. The various agency contact information
 - c. Hazardous waste determination
 - d. Safety Performance Indicators & the telephone number for release reporting
 - e. Personally learned more about the Rules & Regulations of Hazardous Waste
 - f. Fire department on Hazardous Materials Response
 - g. New contacts
 - h. Refresher on HazMat reporting this is done by another department
 - i. Better understanding of the LEPC and available business resources
 - j. Contact information and updates on Regulations
 - k. I did not know that I could up-load my Emergency Response Plan
 - l. What to expect when the Hazmat Team arrives – very interesting and useful
 - m. Framework/organization of regulations/agencies/resources related to Emergency Management
 - n. The Audit Policy from EPA, 9 Criteria for No Penalty from EPA, call down list and contact telephone numbers
 - o. All the information was new to me – this was my first time attending
 - p. What to expect when the Fire Department arrives
 - q. Who the people are that have their names on tittles of responsibilities
 - r. Contacts, EPA actually reads or reviews materials submitted to AZSERC
 - s. The structure of the LEPC
 - t. The First Responders attitudes and expectations during a response

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13. How will you and your company use the information received today?
- a. I will use the DOT Shipping information
 - b. Motivation for management buy-in to improve the network
 - c. Check to ensure that certain aspects of training are in compliance
 - d. I will use the information and resources today to implement into my daily work day
 - e. Give the information to other workers
 - f. Revise our Emergency Response Plans
 - g. Clear understanding of what to expect from the Fire Department, the responsibility of the owner and having a plan for chemical releases
 - h. We can contact the Fire Department to have them do a walk-through of our business
 - i. Re-evaluate our plans and programs to ensure compliance and to improve our approach
 - j. We will continue to use the same process and safety plans
 - k. Help to improve and better understand currently used programs
 - l. Will share information on the CD and DVD with the rest of my department
 - m. Review our Emergency Response Plans
 - n. To improve our Emergency Response Plan/Contingency Plan
 - o. The Fire Department will visit our business if asked
 - p. Develop the appropriate plans/training/reporting for a new facility
 - q. I will use the tools on the LEPC Website, such as Facility Response Plan format to up-date/formulate better plans
 - r. Help to educate my fellow employees and department
 - s. Mention what was learned in my safety meetings
 - t. To up-date our Emergency Response Plan
 - u. Review labels and markings around the office
 - v. To continually improve our program
 - w. Coordination with agencies
 - x. To improve our current EMS/Safety Plans and Procedures and ensure facilities staff understand the importance of compliance
 - y. Form a better relationship with Fire Department and HazMat Team
 - z. I will ask to review our Emergency Response Plan and exercise it
14. If your company was to implement information from today, what assistance and/or resources may you need to do so?
- a. Emergency Response Plan outlines
 - b. Websites and guidance for Rules and Regulations in our region
 - c. None
 - d. Nothing at this time
 - e. As a pipeline operator, we full-fill every process that needs to be taken care of and work with the First Responders
 - f. An overview of agencies and contact information including the type data to be furnished to each agency
 - g. May need to contact the U.S. DOT with questions on shipping of Radioactive Material
 - h. Will be able to use the presentations on this disk
 - i. Feedback on appropriate application of Regulations to specific/unique situations
 - j. An LEPC Bulletin or monthly up-date of new business
 - k. Are there grants or training opportunities
 - l. Internet
 - m. Continued cooperation with local agencies
 - n. We currently have a plan in place for safety/EMS Training Videos

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15. What did you expect to learn today that was not presented?
- Tier II Reporting
 - Nothing
 - Management Systems
 - Environmental Management Systems
 - How to create your own management system
 - I think that the presentations covered a variety of topics well and represented to accomplish compliance with our responsibilities
 - Tier II Reporting
 - First time attending-I did not know what to expect
 - Status on standardizing MSDS for chemicals on a local, federal or global level
 - Communicating to the public about chemical detonation at Davis-Monthan Air Force Base of HazMats
 - Overview of all resources available to the LEPC during any event
 - More detailed and coordinated format for the Emergency Action Plan
 - Would like to see more information on Hazardous Materials Transportation
 - More EPA, OSHA Compliance
16. What topics would you and your company like/need to receive more information about?
- The topics were good for us
 - The topics form the first 2 years
 - Additional information about how Regulations work together, decision flow diagrams and checklists
 - Any information that is geared for municipalities or community level requirements vs. small business or private business
 - How does an organization become an LEPC Member
 - Workplace safety in general
 - Tier II Reporting and ICS
 - ICS
 - OSHA, MSDS, EPA Regulations
17. What would you tell a colleague or another business about this seminar?
- Great information-good depth of knowledge
 - That the seminar was worth attending
 - Great seminar-will recommend it to my co-workers
 - It was great and attend if you can
 - The seminar was worth attending
 - The seminar was a very good over-view of requirements and best practices
 - This was a great seminar and would suggest this seminar to my colleagues as a refresher
 - Valuable information for any type of business
 - Worthwhile to attend
 - Plan to attend-good information presented
 - The seminar is worth attending
 - Good overview of Regulations and practical information about how to apply them
 - That they need to become members and take advantage of a wealth of information and an excellent chance to network with other organizations, who could benefit mutually by their interaction
 - Our business does not have much hazardous materials – businesses around us do – they may want to attend

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- o. The seminar was very informative on what to do in case of a Hazmat spill – what to tell the response team
 - p. Good documentation is needed before an event happens – Coordination with LEPC is paramount
 - q. Very good information
 - r. Plan to attend next year
 - s. Good networking and technical information
 - t. Very good seminar – learned a lot about chemicals
 - u. Informative, Good networking opportunities, access to material
 - v. The seminar was very informative
18. What seminar topics would you like to hear about next year?
- a. Tier II Procedures and how to calculate
 - b. Waste management and Emergency Response
 - c. Tier II Requirements a month before March 1st
 - d. More information about the total framework of Regulations and resources available to help apply them
 - e. Ways to ensure compliance without cheating documents that are incomprehensible to the workers who need to use them
 - f. Up-dates on local requirements on storm water requirements and contacts for process waste disposal
 - g. Safety in general to be practiced at work and home
 - h. HazMat Team to communicate to the Public especially when a big spill has occurred
 - i. Keep topics to Emergency Planning
 - j. Geographic display of potential events (businesses) around the metro area
 - k. Environmental Management Systems
 - l. More environmental topics
 - m. Involve petroleum/chemical carriers for transportation information

Additional Comments:

- Consider a series of mini-seminars directed at specific industry sectors: Manufacturing, Storage, Transportation, Dispensing/Packaging, etc.
- John Wisner and LEPC are great for Pima County to set the standards for the country.