

Title: **Good Neighbor Policy**

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Owner: Operations Working Group (OWG)

1. Purpose

- a. To temporarily assist entities with an immediate communications emergency, such as a complete loss of system resources for public safety daily operations.

2. Background

- a. Non-PCWIN entities who experience an immediate communications emergency, such as a physical system failure may request to use the PCWIN network on a temporary basis.

3. Policy Statement

- a. In an emergency situation, the Network Managing Member has the authority to immediately activate appropriate resources.
 - i. The Network Managing Member must carefully review network metrics to ensure the additional radios are not a detriment to the operations of current PCWIN users.
- b. The Network Managing Member will notify the Executive Director.
- c. Emergency communications are intended to be provided on a temporary basis.
- d. The PCWIN Executive Director will notify all dispatch centers when this policy is implemented.
- e. Continued use must be approved by the PCWIN Board of Directors.
- f. Requests for continued temporary use must be submitted to the PCWIN Executive Director on agency letterhead.

4. Applies to

- a. All Non-PCWIN agencies seeking temporary connection to the PCWIN network.

5. Supporting Rules

- a. All PCWIN Policies and Procedures

6. Conditions for Exemption or Waiver

- a. None