



**PIMA COUNTY PROCUREMENT DEPARTMENT
MATERIALS AND SERVICES DIVISION**
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SOLICITATION ADDENDUM

Solicitation Number: **IFB# 211598**
Solicitation Title: **Telephonic Interpretation Services**
Addendum Number: **#01**
Addendum Date: **April 21, 2016**

The following is provided in response to questions asked by a potential respondent and discussed during the Pre-Bid Conference that was held April 20, 2016 at 3:00 PM MST Local AZ Time.

Below are questions and responses provided by the County.

Question No.	Page No.	Section Number	Questions & Answers	
1	5	Offer Agreement, Section 8. Compensation & Payment, Unit Prices	Q:	What is meant by "Certified"? Our company self-certifies interpreters. Is that acceptable?
			A:	A certified translator is a translator who has passed a requisite certification exam administered by a professional translation organization such as American Translation Association, National Board of Certification for Medical Interpreters, Pima Community College, University of Arizona, Arizona State University; Federal Court, State agency or a regularly established company responsible for providing over the phone language interpreter services. Yes, provided the company is regularly established in the industry and providing satisfactory language interpretation services as evaluated and determined by the County based upon the reference contents of Attachment A: Past Experience.
2	5	Offer Agreement, Section 8. Compensation & Payment, Unit Prices	Q:	Will the County allow a charge for equipment, items 11. Dual Headset and 12. Phones?
			A:	No. The County currently does not pay for such equipment and desires to maintain No Cost. Pursuant to article 4. Product or Service Specifications & Scope, paragraph (6) at the termination of contract said equipment will be returned to the Contractor.

All terms and conditions not changed by this addendum remain the same.

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