

## August 2017 Director's Report for Pima Animal Care Center

### Animal Center News

- 993 pets were adopted in August, including 613 dogs and 380 cats.
- PACC received a grant from Maddie's Fund Family Foundation to fund a foster program expansion. This grant is for three years and will fund three, full-time foster coordinator positions as well as program supplies.
- PACC received a grant for \$30,000 disaster relief grant from PetSmart Charities for PACC's hoarding case responses.
- PACC created a manager-on-duty schedule. Moving forward, at least one manager will be on site on all weekend days during business hours to manage operations and assist with urgent and emergency situations.
- The 'live release' team has been re-named the 'lifesaving operations' team. Information about changes to the team, roles, responsibilities and contact information has been distributed to staff, volunteers, foster caregivers and other stakeholders.
- PACC staff are coordinating and leading a community-wide initiative to address some of the challenges facing cats in Pima County – in shelters, rescues and in the community. The second meeting of this working group will be held in September.
- PACC staff members are doing new shelter walk-throughs and meeting with their functional program areas to plan for the upcoming shelter move. The move begins on December 19.
- PACC Director Kristen Auerbach is presenting a webcast via Maddie's Fund September 14. This webcast, titled 'A Foster Home for Every Pet' is available for download from the Maddie's Fund website. <http://www.maddiesfund.org/a-foster-home-for-every-pet.htm>

### Personnel

- Jennifer Camano was selected as the first executive director of the Friends of PACC and began on September 5. Prior to accepting the position with the Friends, Jennifer was the donor relations officer for the American Red Cross. Previously, she served as the director of development at the Children's Museum.
- Elizabeth Cardarelli has re-assumed the role of full-time rescue coordinator.
- The cat coordinator position is currently advertised. This position will oversee all cat-related shelter and community programs including barn cats, trap-neuter-return, shelter-neuter-return and cat operations.

- There are seven, vacant animal protection officer positions. Interviews were conducted last week and candidate selections will be announced by the end of September.
- There are two, vacant field supervisor positions. Interviews were conducted last week.
- Interviews for the behavior and enrichment assistant are being held in September.

### **Field Services**

- Animal protection responded to 2,323 calls for service, including 1,004 priority 1 and 2 calls.
- Officers responded to 345 complaints of cruelty or neglect.
- Officers responded to 321 calls related to animal bites.
- Officers were called to a home on North Venice about dogs that were allegedly abandoned. The two dogs at the residence were observed by officers to be in good condition with food and water. PACC is assisting the owners with boarding for two weeks as well as food.
- The pet support center answered 3,613 calls and scheduled 180 surrender appointments for owned pets.
- Through the ASPCA 'Keeping Families Together' grant, the pet support center medical provided assistance to six families, allowing them to keep their pets, instead of euthanizing or surrendering them to PACC.

### **Lifesaving Operations (volunteer, foster, rescue, enrichment)**

- 61 volunteers attended shelter software training classes.
- 594 volunteers gave 7,500 hours of service to PACC.
- 75 volunteers attended a quarterly volunteer forum.
- 139 volunteer applications were completed and 99 new volunteers attended orientations. 63 new volunteers attended dog walking training and 42 volunteers attended cat care trainings.
- 222 pets were transferred to 24 partner groups.
- 48 new foster sign-up forms were completed and one foster orientation was held.
- 142 dogs and 118 cats went to foster homes.
- PACC began its participation in the medium and large, adult dog foster study. Maddie's Fund project coordinator Kelly Duer spent one week at PACC introducing the program and training staff.

## Media Coverage

Shelter dog enrichment program keeps dogs healthy and happy while they wait for homes

<http://www.kvoa.com/story/36214002/one-program-aims-to-change-lives-of-shelter-dogs>

Cats from hoarding house are ready for homes

<http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=360794>

PACC received the 'Innovation Award' from Petco Foundation

<http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=362133>

'Clear the Shelters' campaign resulted in 150 adoptions in two days at PACC

<http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=362155>

PACC hosted a 'Big Top Tent Sale' adoption promotion

<http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=364562>

Nearly 300 people signed up to walk dogs at PACC on Labor Day

<http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=364254>