

This is a rapidly evolving situation. Recommendations will be updated and shared as new information becomes available.

Item 1: Addressed in guidance. Temperature prescreening of employees added to draft with guidance based on Centers for Disease Control for essential workers (Centers for Disease Control, 2020).

Item 2: For the exception of screening visitors in compassionate care setting, *AZDHS Guidance On Screening Of Visitors for COVID-19* found in the Business Resources section does not list customer screening (Arizona Department of Health Services, n.d.). CDC recommendations for customer screening is not present.

Item 3: The use of cloth face coverings is recommended by the CDC. Cloth face coverings for the Arizona community is currently a consideration when social distancing is difficult (Arizona Department of Health Services, n.d.). It is not currently mandated.

Item 4 and 5: addressed in guidance.

Item 6: No-shows for restaurant reservations are an extremely common occurrence and could continue to be detrimental to restaurants earnings. The reservation no-show rate averages around 20 percent (Linder, 2016). Also, facilities such as fast-food restaurants and coffee shops – that do not have a reservation system as part of their business model but do have sit-down options – may be adversely affected in way of earnings. Simply removing tables to promote social distancing would be a better option. Dining-in may also in part be self-regulating, as the local community will still be cautious and continue social distancing guidelines.

Item 7: Addressed in guidance by implementing a minimum of six (6) feet of separation between tables and chairs. Occupancy would be addressed by doing this, as tables and chairs would either be removed and/or rearranged with visual aids in the establishment (Centers for Disease Control, 2020).

Item 8: Addressed in guidance by strongly encouraging food employees to wear cloth face coverings.

Item 9: Addressed in in guidance by implementing a minimum of six (6) feet of separation between tables and chairs, as tables would either need to be closed or removed from use

Based on corporate websites and local and state health departments, beverage self-service requirements vary. Our local convenience store corporations, including Circle K and 7-Eleven, currently allow for single service disposable cup self-service only. This is not the case for all convenience store locations. Some jurisdictions in the western United States have required or recommended all customer self-service, including beverage stations, to stop at this time; others encourage employee handling only. A list of websites is listed after the references section. Information is updated frequently.

References:

Arizona Department of Health Services. (n.d.). Guidance On Screening Of visitors for COVID-19. Retrieved from <https://www.azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/community/visitor-screening-protocol.pdf>

Arizona Department of Health Services. (n.d.). Workplace and Community Locations. Retrieved from <https://www.azdhs.gov/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/index.php#novel-coronavirus-community>

Centers for Disease Control. (2020, April 20). *Interim Guidance for Implementing Safety Practices for Critical Infrastructure Workers Who May Have Had Exposure to a Person with Suspected or Confirmed COVID-19*. Retrieved from <https://www.cdc.gov/coronavirus/2019-ncov/downloads/critical-workers-implementing-safety-practices.pdf>

Centers for Disease Control. (2020, April 13). What Grocery and food Retail Workers Need to Know about COVID-19. Retrieved from <https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/grocery-food-retail-workers.html>

Linder, J. (2016, May 23). 4 Tips for Smoothing Out the Wrinkles with Reservation No Shows. Cake from Sysco. Retrieved from <https://www.trycake.com/blog/4-tips-smoothing-wrinkles-reservation-no-shows/>

Websites on beverage self-service:

<https://multco.us/novel-coronavirus-covid-19/restaurants-and-food-service-covid-19-guidance>

<https://cooshealthandwellness.org/wp-content/uploads/2020/03/Covid-19-FPL-QA.pdf>

<https://www.kingcounty.gov/depts/health/communicable-diseases/disease-control/novel-coronavirus/food-establishments.aspx>

<https://www.mynevadacounty.com/DocumentCenter/View/34039/COVID-19-EH-4-10-20-Update?bidId=>

<https://www.cdhd.idaho.gov/pdfs/cd/Coronavirus/Resource%20Docs/04-07-20-CDH-SWDH-Food-Establishment-Guidance-COVID.pdf>

For more information, visit <https://www.cdc.gov/coronavirus/2019-ncov/> OR www.pima.gov/covid19