



**COMPANY NAME:** CoolBox Portable Storage

**JOB TITLE:** Customer Service Representative

**JOB DESCRIPTION:**

**Customer Service Representative**

Cool Box Portable Storage is hiring a Customer Service Storage & Relocation Specialist for our office in Tucson. Cool Box Portable Storage is your solutions provider for one-stop moving and storage containers. Our insulated storage containers are delivered to our customers to load or unload at their convenience. Once our storage containers are loaded, we can move them to our customer's new home or preferred destination, or back to our facility for storage. Customers can also keep the unit at their property for as long as needed.

**JOB SUMMARY**

Customer Service Storage & Relocation Specialist primary responsibilities include, but are not limited to:

- Take inbound and make out bound calls for customers.
- Call back all internet online quotes as they come in.
- Call back all follow-ups as directed.
- Assist in past due collections procedures.
- Assist DOO with any other duties as assigned.

**SALARY:** Starting Wage \$14-\$16 hourly

**APPLICATION QUALIFICATIONS:**

**QUALIFICATIONS**

- Able to work in a busy environment
- Must be able to work weekends
- Work well with others
- Great telephone voice and likes to talk to people
- Able to wear many hats and help others when needed
- Organized and able to think strategically
- Be able to multi-task
- Be able to work in a fast-paced environment
- Strong attention to detail
- Pass a back ground check
- Required to maintain a neat appearance
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**BENEFITS**

- Full time available / 401K / Medical, dental, and vision / Paid time off / Bonus

**HOW TO APPLY:** Please visit <https://www.getacoolbox.com/careers/> to apply for this position!

**DATE:** 12/14/2022

2797 E Ajo Way, Tucson, AZ 85713

[BusinessServices@pima.gov](mailto:BusinessServices@pima.gov)

Equal Opportunity Employment/Program:

Auxiliary aids and services are available upon request to individuals with disabilities