COMPANY NAME: TRICO An Energy Cooperative

JOB TITLE: Member Account Representative

JOB DESCRIPTION:
The Member Account Representative position works in a high performance, customer-focused team environment and is responsible for several customer-oriented tasks in a call center environment. These responsibilities include:

- responding to member open/close requests, inquiries, and requests for account information
- negotiating collections arrangements
- coordinating service requests
- maintaining customer accounts
- determining the most effective resolution to customer issues

SALARY: $25.14 - $26.81 Hourly

APPLICATION QUALIFICATIONS:

- High school degree or equivalent with two years’ experience in customer service and/or billing/collections
- Strong verbal and written communication skills
- A proven track record of maintaining excellent relationships with both internal and external personnel
- A proactive and highly motivated work style
- Ability to work independently and as a member of a team

HOW TO APPLY:

DATE: 6/2/2022

2797 E Ajo Way, Tucson, AZ 85713
BusinessServices@pima.gov

Equal Opportunity Employment/Program:
Auxiliary aids and services are available upon request to individuals with disabilities