



PIMA COUNTY

COMMUNITY DEVELOPMENT

OUTSIDE AGENCY
PROGRAM FISCAL YEAR

2018-19

ANNUAL IMPACT
REPORT

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The Arivaca Action Center features an early learning center that embraces a philosophy of continuous quality improvement, emphasizing play-based developmental education for children. The Early Learning Center holds parent education trainings with community members donating their time to cover an array of child well-being topics.

OUTSIDE AGENCY OVERVIEW

The Board of Supervisors allocates General Funds provided through the Outside Agency Program to address the most critical needs throughout the County, targeting services to underserved and economically disadvantaged populations and communities.

The Pima County Outside Agency (OA) program provides funding to non-profit organizations that serve the community through human service programs. The Pima County Board of Supervisors appoint a citizen committee, which holds a public process to review requests for funds and make recommendations to the Board, who then allocate funding for the OA Program.

The Outside agency Advisory Committee (the Committee) met throughout the year to review the progress that programs have made. This includes the contractual process, the contractual requirements, the outcomes and outputs and the organizational capacity to deliver quality services.

This past fiscal year, programs were funded in five service categories, and the amount of funding for each service category was based upon the Committee’s determination of community needs. The Committee’s funding priorities are: Basic Needs, Safety, Quality of Life, and Support Services. The Outside Agency Program provided over \$3.6 million in funding for social service programs.

OUTSIDE AGENCY CITIZEN REVIEW COMMITTEE

The following are the current Outside Agency Community Citizen Review Committee members:

<i>Committee Member</i>	<i>Date Appointed</i>	<i>Appointed By</i>
Jeannine Mortimer, Chair	February 2010	Steve Christy, District 4
Rosalva Bullock, Vice Chair	February 2010	Richard Elías, District 5
Onita Davis	August 2013	Ally Miller, District 1
Steve Huffman	December 2010	Chuck Huckelberry, County Administrator
Noé P. Mayotte	April 2016	Sharon Bronson, District 3
Victor Soltero	April 2016	Ramón Valadez, District 2

Pima County would like to thank the OA Citizen Review Committee for its collective resolution to support the community and be judicious stewards of County General Funds. This is possible through their dedication of time and effort, which is especially notable given their commitments as private citizens. Committee members’ diverse expertise have contributed to the continued growth of the OA Program and biennial review process.



The Sahuarita Food Bank (SFB) is a primarily volunteer organization with the exception of a bookkeeper. They serve approximately 100 households per week and roughly 300 unduplicated households per month. In the last three years, the number of unduplicated clients has grown 200% and the number of clients continues to grow. Among the clients served at SFB are among the unemployed and working poor of Sahuarita and unincorporated southern Pima County.



The Diaper Bank of Southern Arizona makes available diapers for infants, children, disabled and seniors during times of need, primarily through collaborative community relationships that promote health, wellness, dignity, and independence.

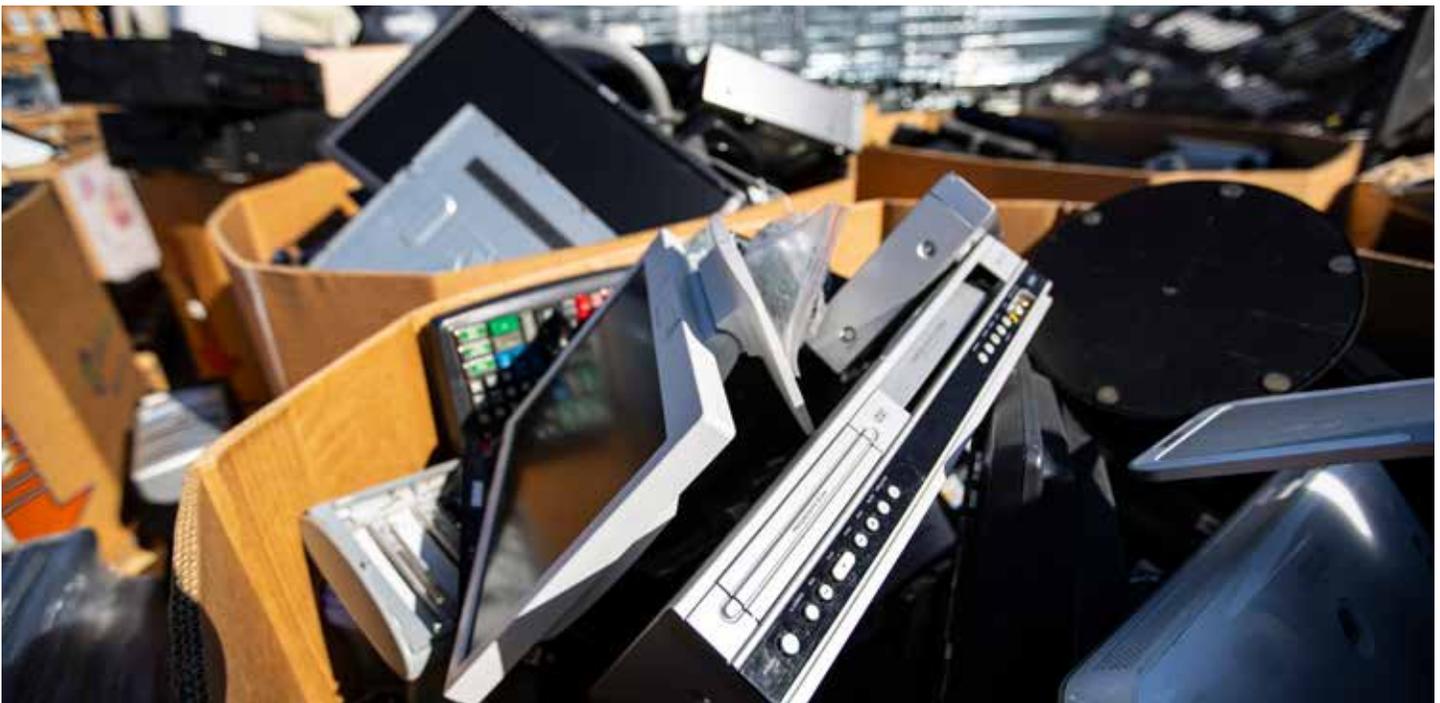
PROGRAM EVALUATION WORKSHOP SERIES

The Pima County Community Development and Neighborhood Conservation (CDNC) Department, in collaboration with the OA Community Advisory Committee and an outside consultant, created a series of Technical Assistance trainings on program evaluation. This initiative aims to strengthen the County's relationship with its OA partners through support in improving their reporting mechanisms that comprehensively demonstrate their outreach to Pima County residents. Upon completion of the program evaluation module, agencies will be adept in assessing the efficacy of their services.

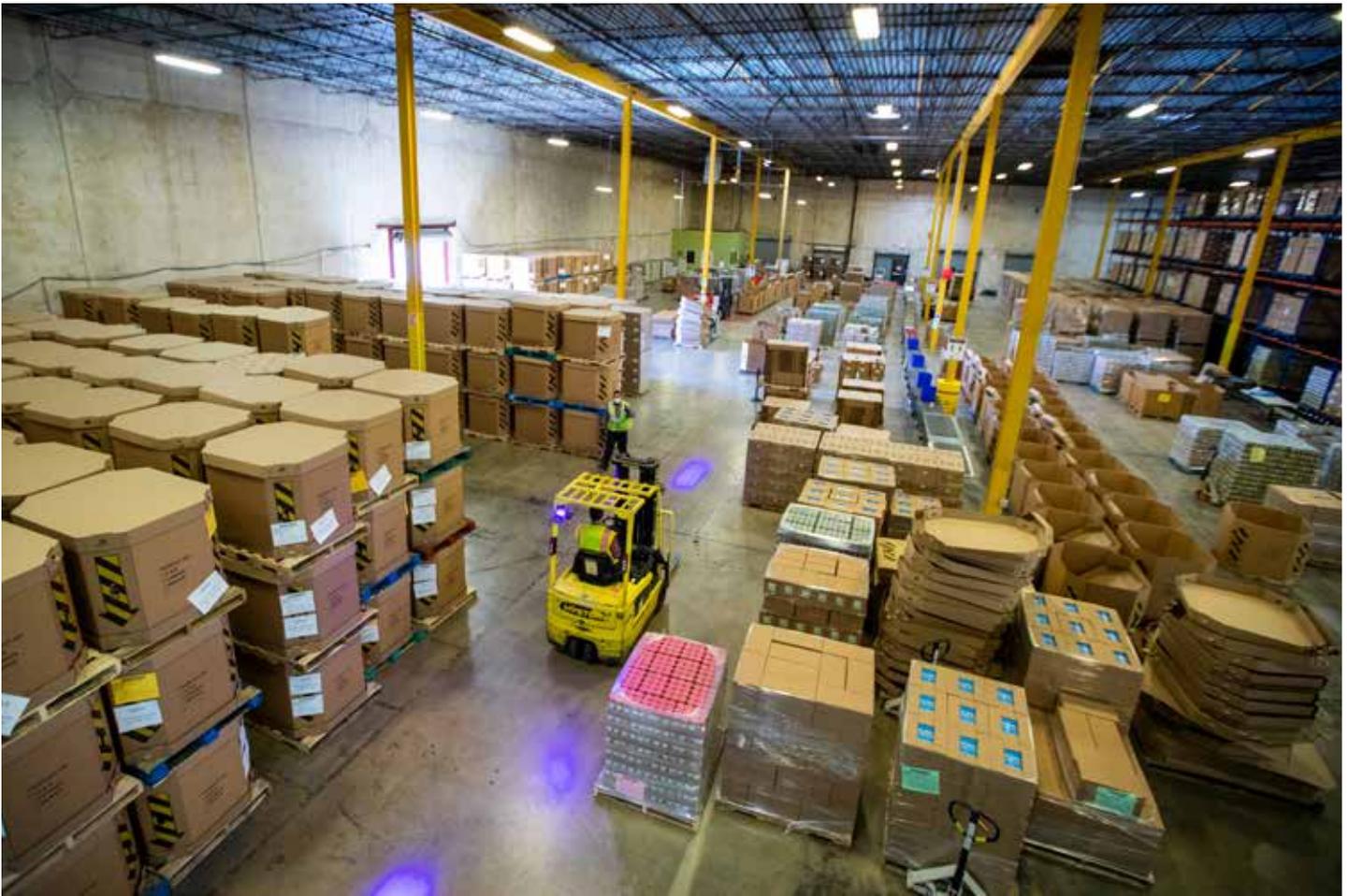
In the fall of 2018, a five-part program evaluation training series was offered to OA funding recipient agencies. Topics included soliciting client feedback via surveys, collecting programmatic data, and reporting on grant activities. Nearly seventy agency representatives attended the training, where they were informed that additional sessions would be offered in the fall of 2018 that expand on the topics covered during the session. CDNC staff solicited feedback regarding subjects to cover in the fall Program Evaluation Module at the June training, as well as at meetings held at agencies who requested one-on-one Technical Assistance. Nearly 70 agency representatives attended the trainings.

CLIENT DEMOGRAPHICS

CLIENT DEMOGRAPHICS	Community Services	Emergency Food & Clothing	Senior Support	Support Services, Shelter & Domestic Violence	Youth, Young Adult & Family Support	General Services	Total Number of Clients Served
Female Head of Household	194	4,990	575	388	415	6,654	13,216
Homeless	118	1,845	190	446	1,544	1,254	5,397
Persons with Disabilities	337	3,768	325	353	240	2,488	7,511
Low to Moderate Income (≤ 80% Medium Income)	5,457	69,968	1,505	1,020	2,071	21,305	101,326
Age Group (0-17)	1,025	23,398	0	319	4,302	8,206	37,250
Age Group (18-59)	5,751	36,359	148	812	1,414	15,151	59,635
Age Group (60 +)	1,403	13,709	1,534	133	71	7,132	23,982
Age Unknown	24	182	63	1	164	170,993	171,427

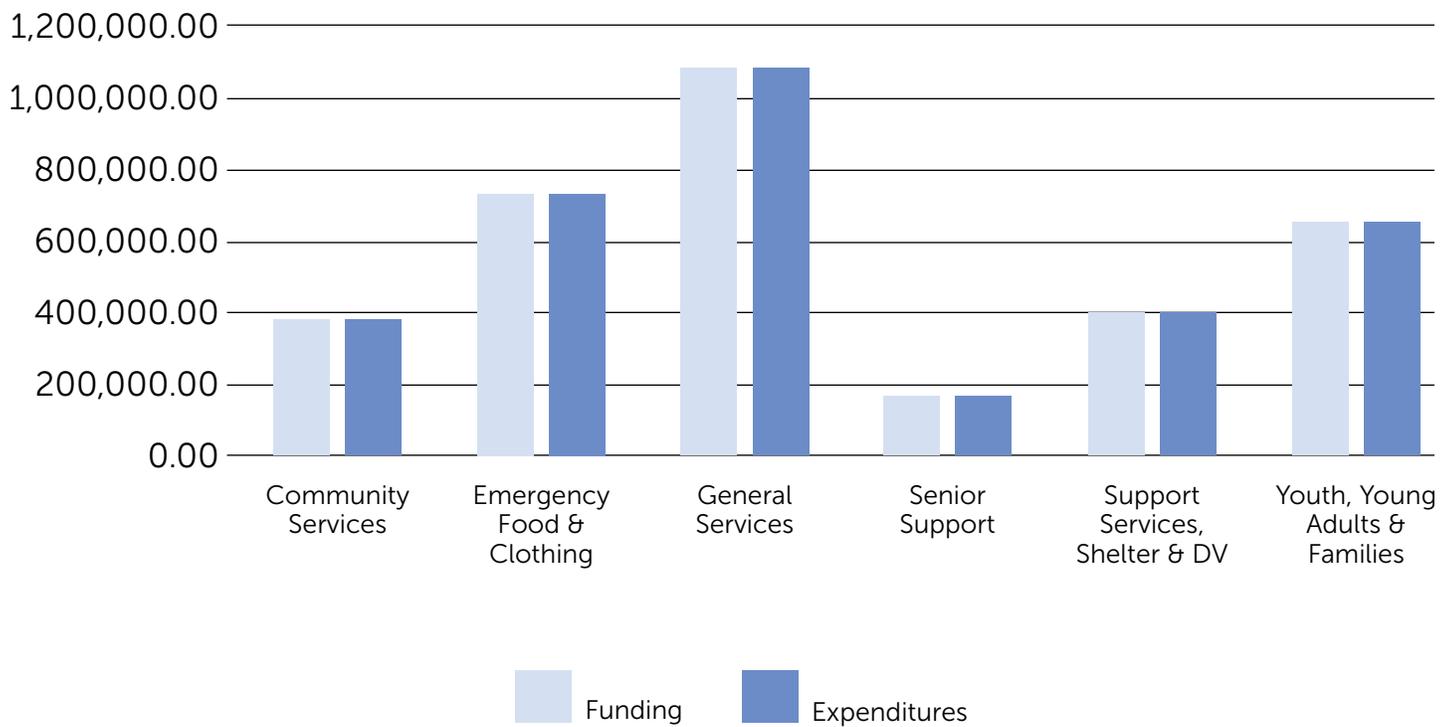


The Rise Equipment Recycling Center (ERC), a subsidiary of COPE Community Services, Inc., provides electronic equipment recycling and refurbishing services throughout Pima County. Donations of electronics and electrical equipment to the ERC helps provide employment and supports a nonprofit that is dedicated to reducing the amount of hazardous materials going into local landfills.

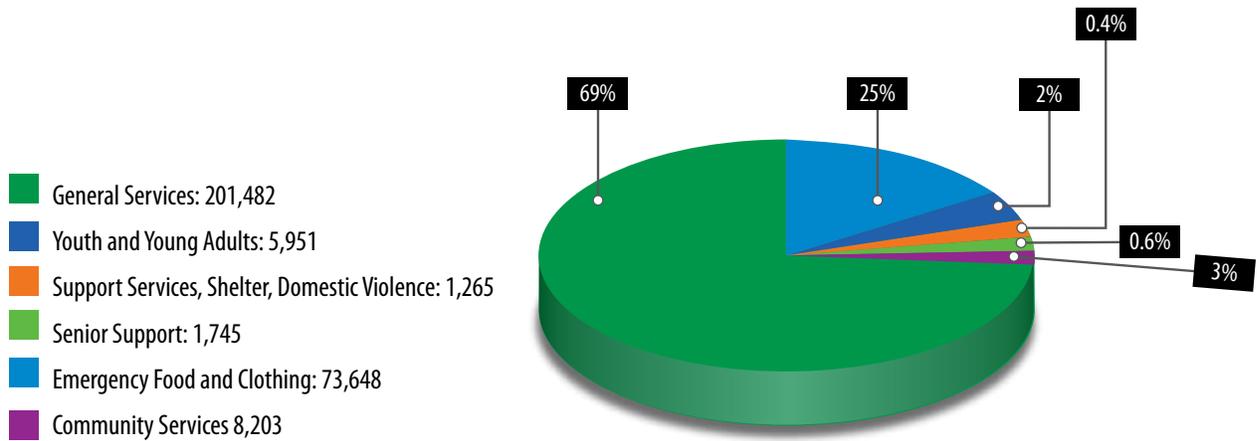


The Community Food Bank of Southern Arizona (CFBSA) provides emergency food services to low-income clients residing throughout Pima County.

FY 2018-19 OUTSIDE AGENCY FUNDING/EXPENDITURES



FY 2018-19 NUMBER OF CLIENTS BY SERVICE CATEGORY

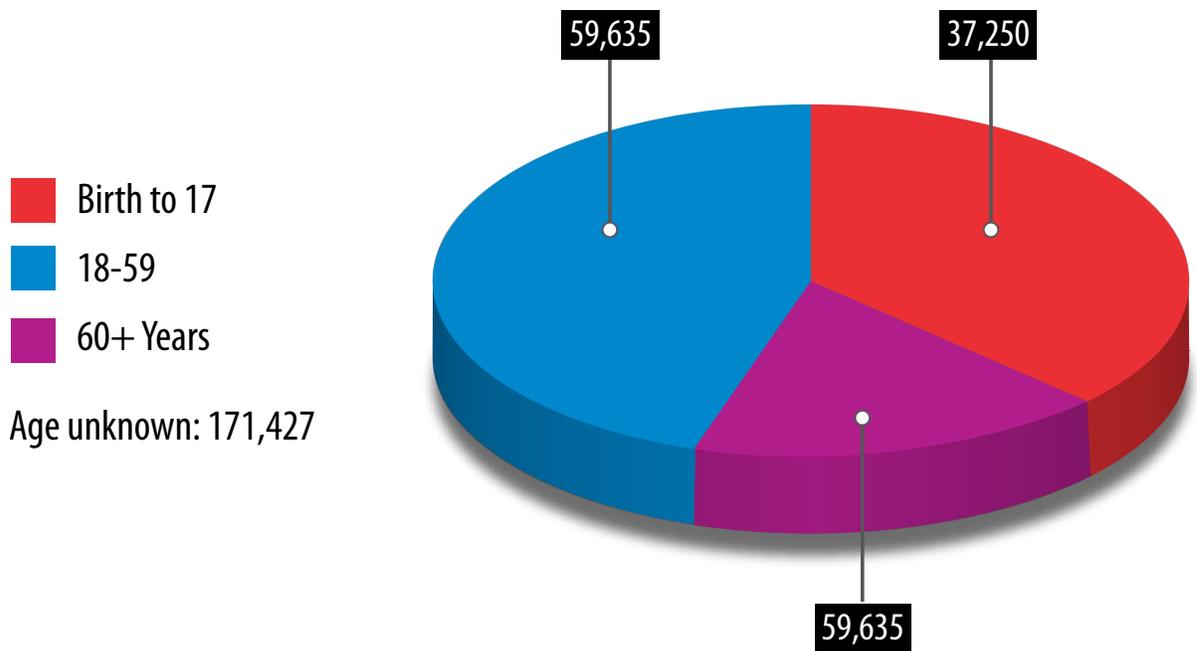


The Make Way for Books program is a literacy nonprofit organization that provides programs, services, and resources to 30,000 young children, parents, and educators throughout Southern Arizona each year. Make Way for Books reaches children in the critical birth to 5 years old range to build a foundation for future learning. The program works to ensure that adults and caregivers in a child's life understands their power to impact their child's literacy, love of learning, and success.



The VITA program is a partnership between Pima County and the United Way of Tucson and Southern Arizona, offering free tax-preparation assistance for those who have an annual family income of under \$66,000. County staffers coordinate a "valet" service, designed to allow people to have their tax documents scanned and uploaded to a tax preparer via a secure server.

FY 2018-19 CLIENTS SERVED BY AGE GROUP



OUTPUTS BY SERVICE CATEGORY

Community Services Outputs/Programs providing overarching services for the entire County					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Hours	1,030	75 Individuals	1,241	271 Individuals
Counseling, Group	Hours	40	30 Individuals	52	36 Individuals
Counseling, One-on-One	Hours	360	30 Individuals	255	39 Individuals
Education	Hours	38	33 Individuals	81	81 Individuals
Material Assistance	Items	800	200 Individuals	1,276	319 Individuals
Medical Equipment	Items	40	140 Individuals	130	130 Individuals
Professional Services	Hours	3,060	655 Individuals	3,071	956 Individuals
Professional Services	Site Visits	20	20 Agencies	154	20 Agencies
Repairs/Structure Modification	Modifications	5	5 Households	7	7 Households
Screening/Assessment	Screenings	2,459	2,459 Individuals	5,704	5,704 Individuals
Screening/Assessment	Screenings	25	25 Households	41	41 Households
Training/Skill Development	Classes	12	12 Individuals	5	7 Individuals
Training/Skill Development	Hours	3,300	185 Individuals	8,820	465 Individuals
	Totals	11,299	3,819 Individuals; 32 Agencies; 30 Households	20,837	8,008 Individuals; 20 Agencies; 48 Households



Pima County supports the Youth on Their Own program, a dropout prevention agency that strives to eliminate barriers to education and empower homeless youth to stay in school. At the Youth on Their Own store, those in the program have access to toiletries, clothes, food and even donated bicycles to use for transportation around town.

OUTPUTS BY SERVICE CATEGORY

Emergency Food and Clothing Outputs/Programs attending to the immediate needs of food & clothing					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Education	Hours	64	12 Individuals	74	39 Individuals
Food Assistance	Boxes	41,248	14,640 Individuals	82,478	22,629 Individuals
Food Assistance	Boxes	4,800	500 Households	51,952	1,157 Households
Food Assistance	Pounds	347,906	11,235 Individuals	14,087	16,431 Individuals
Food Assistance	Meals-Congregate	4,820	18 Service Agencies	3,364	39 Service Agencies
Food Assistance	Meals Provided	33,640	253 Individuals	47,612	1,191 Individuals
Food Assistance	Meals Provided	165	165 Households	165	167 Households
Food Assistance	Pounds	10,000	130 Individuals	10,450	167 Individuals
Material Assistance	Items	342,746	9,987 Individuals	312,188	10,955 Individuals
Professional Services	Referrals	300	300 Individuals	1,457	1,457 Individuals
Training/Skill Development	Hours	647	142 Individuals	634	149 Individuals
Transportation Assistance	Trips	1,206	54 Individuals	1,315	83 Individuals
	Totals	439,636	25,518 Individuals, 665 Households & 18 Agencies	511,689	36,670 Individuals, 1,324 Households & 39 Agencies



The Jewish Family and Children's Services of Southern Arizona, through its Durable Home Medical Equipment (HoME) program, can directly pay for and deliver new equipment for people with a demonstrated need for financial support. One individual (not pictured) was struggling with weak legs and frequent falls after multiple heart attacks. His medications were affecting his strength, exacerbating the fear of serious injury. The HoME program arranged for a four-wheel walker with a seat, allowing the individual to be steadier and more safe

OUTPUTS BY SERVICE CATEGORY

Senior Support Outputs/Programs providing services for the vulnerable elderly					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Hours	14,185	445 Individuals	22,412	611 Individuals
Food Assistance	Meals	36,500	141 Individuals	44,941	2,082 Individuals
Food Assistance	Congregate Meals	68,100	199 Individuals	69,222	413 Individuals
Pro-Social Activities	Hours	280	31 Individuals	188	1,527 Individuals
Screening/Assessment	Screenings	250	250 Individuals	381	221 Individuals
Training/Skill Development	Hours	94	22 Individuals	362	43 Individuals
	Totals	85,199	1,741 Individuals	119,546	3,128 Individuals



The Pima County Community Land Trust (PCCLT) is a community-based organization committed to providing permanent, affordable housing for low- to moderate-income individuals and families; promoting community revitalization in the neighborhoods in which it operates; and to providing ongoing programs and services that help families achieve, preserve, and sustain affordable housing. In FY 2018, PCCLT partnered with a local bank to deliver financial literacy and homeowner workshops under the OA-funded program.

OUTPUTS BY SERVICE CATEGORY

Support Services, Shelter & Domestic Violence Outputs/ Programs providing temporary shelter and support services, while also focusing on preventing homelessness among all vulnerable populations					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Hours	2,579	191 Individuals & 23 Households	2,734	285 Individuals & 27 Households
Case Management	Referrals	210	105 Individuals	322	322 Individuals
Education	Hours	303	52 Households	303	52 Households
Financial Assistance	Dollars	11,188	105 Individuals & 12 Households	9,252	110 Individuals & 5 Households
Material Assistance	Items	2,150	215 Individuals	4,146	183 Individuals
Professional Services	Hours	50	100 Individuals	204	336 Individuals
Shelter	Nights	6,342	114 Individuals & 23 Households	11,471	243 Individuals & 27 Households
Training/ Skill Development	Hours	290	130 Individuals	268	407 Individuals
	Totals	23,112	960 Individuals & 110 Households	29,393	1,886 Individuals & 111 Households



The Arizona Sonora Desert Museum coordinates efforts with community partners to control the invasive species buffelgrass in order to prevent high-temperature wildfires throughout Pima County, thus protecting buildings, homes, and public areas. In this photo, students clear the invasive species near access paths at Molino Basin Trailhead off of Mt. Lemmon Highway.

OUTPUTS BY SERVICE CATEGORY

Youth, Young Adult & Family Support Outputs/Programs aimed at vulnerable and at-risk children, youth, young adults and families					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Classes	150	400 Individuals	209	421 Individuals
Counseling	Hours	590	68 Individuals	1,510	173 Individuals
Education	Classes	180	267 Individuals	553	374 Individuals
Education	Hours	76,478	1,141 Individuals	44,371	3,634 Individuals
Education	Workshops	8	105 Individuals	10	155 Individuals
Financial Assistance	Dollars	170,872	573 Individuals	173,170	719 Individuals
Financial Assistance	Dollars	5,000	25 Households	7,666	45 Households
Professional Services	Hours	18,204	659 Individuals	15,825	2,093 Individuals
Screening/Assessment	Referrals	60	60 Individuals	995	364 Individuals
Screening/Assessment	Screenings	888	837 Individuals	446	446 Individuals
Screening/Assessment	Hours	30	25 Individuals	19	19 Individuals
Training/Skill Development	Classes	90	105 Individuals	68	120 Individuals
Training/Skill Development	Hours	10,076	399 Individuals	19,407	1,372 Individuals
	Totals	288,600	4,639 Individuals & 113 Households	270,213	9,890 Individuals & 137 Households

OUTPUTS BY SERVICE CATEGORY

<i>General Services Outputs</i>					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Assessments	3,900	875 Individuals	1,642	1,642 Individuals
Case Management	Hours	338	360 Individuals	339	296 Individuals
Education	Hours	6,620	5,710 Individuals	7,356	1,600 Individuals
Financial Assistance	Dollars	30,000	60 Individuals	27,437	36 Individuals
Food Assistance	Boxes	2,300	1,200 Individuals	1,574	541 Households
Food Assistance	Hours	640	160 Individuals	697	212 Individuals
Food Assistance	Meals	2,300	17 Individuals	2,727	18 Individuals
Home Modifications	Modifications	3	3 Individuals	6	6 Individuals
Material Assistance	Tax Services	1,000	1,000 Households	2	7,552 Households
Professional Services	Classes	20	100 Individuals	32	120 Individuals
Professional Services	Hours	1,745	458 Individuals	2,402	965 Individuals
Professional Services	Visits	7,200	3,600 Individuals	18,420	8,327 Individuals
Professional Services	Website Searches	80,000	20,000 Individuals	133,115	133,115 Individuals
Respite	Hours	1,243	8 Individuals	1,243	10 Individuals
Screening/ Assessment	Assessments	2,870	5,537 Individuals	6,122	3,836 Individuals
Screening/ Assessment	Hours	2,700	1,800 Individuals	4,196	2,257 Individuals
Training/Skill Development	Classes	85	2,300 Individuals	62	1,797 Individuals
Training/Skill Development	Hours	7,400	6,150 Individuals	17,070	171,412 Individuals
	Totals	149,121	49,327 Individuals & 3 Households	223,199	333,726 Individuals & 6 Households

OUTSIDE AGENCY COMMUNITY IMPACT HIGHLIGHTS

Southern Arizona AIDS Foundation

One of the Southern Arizona AIDS Foundation's central programs is called Eon, and it is held at the Thornhill Lopez Center, which opened in January 2018. Eon is a safe place for lesbian, gay, bisexual, transgender and queer youth to gather. At the center, youths can do homework, access art programs through a collaboration with the Museum of Contemporary Art, and take part in peer education opportunities as well as other programs.

Ash began to attend Eon in 2017 when he was 20 years old.

Ash said he was "incredibly shy and Introverted" when he began to attend Eon. He never tried to talk to anyone new because of crippling anxiety. But he kept coming back. And that ended up making all the difference.

He reached a point where he had attended the Eon Youth Program more than 250 times for about 1,000 hours. At that point, he talked about how his life improved in ways that would not have been possible if he had never attended at all.

"Eon has impacted my life in more ways than anything has in a long time," Ash said. "Coming to Eon has provided me with nothing but the greatest support system, a space where I can feel accepted and be my true authentic self. I have made so many friends and opened up considerably."

The staff at Eon saw Ash change from a quiet and reserved person when he first attended to an active, involved participant who is out front in welcoming the community of young people.

A peak success for Ash came when his artwork was featured at the University of Arizona Museum of Art through an Eon/ALLY collaboration called "Mapping Q."

In Mapping Q, Ash learned about suicide prevention and leadership training, explored identities and how representations of self are displayed in the world around us. This also provided a pathway for Ash to be the featured artist on the youth art wall at the Thornhill Lopez Center. This was a special moment for Ash because he was able to host an opening reception, which featured an entire collection of 20 pieces of his artwork.

Ash became a fierce advocate for mental health resources in and outside of Eon.

"I have been suicidal in the past," he said. "Knowing that I had the staff and community of Eon is what got me up in the morning to keep going."

Ash understands the necessity of having community and a variety of sources of strength to draw upon, so he pioneered Eon's first Mental Health/Disability Support Group. This group occurs bi-weekly and is increasingly attended by youth participants.

Through Eon, Ash signed up for his first HIV test on National HIV Testing Day in June 2019. He says that he wants to be part of a community "where getting tested would mean working towards ending the HIV/AIDS epidemic."

Southern Arizona Children's Advocacy Center

When Lisa arrived at the Southern Arizona Children's Advocacy Center, she thought she might be in trouble because she had run away from home, even though she had urged her older sister to bring her to the center. Lisa had told her sister, "I don't care what you have to do, but I can't go back there," referring to home.

Lisa was 14 years old at the time. Staffers at the Southern Arizona Children's Advocacy Center noticed she wore clothing that was a child size 7. Noting that children's clothing sizes are roughly numbered to match their age, Lisa was clearly underweight and undernourished.

Staffers quickly helped convince Lisa that she was not in trouble, that people at SACAC were there to help and that she was not to blame for what had happened to her. During her interview, Lisa said she was not allowed to eat at home; the refrigerator was locked and the key kept in the master bedroom of her caregiver.

At the beginning of her medical exam, Lisa apologized to the nurse, saying, "I'm sorry for how I smell, but it's been a long time since I was allowed to shower." The center was able to feed Lisa and offer her a shower while she was there.

Her sister, who is in her early 20s and just starting her own family, never imagined she would be raising her teenaged sister. The center, through the generous support of donors, were able to give her a grocery store gift card. SACAC also taught her about reintroducing food, and connected Lisa with other resources she would need, including counseling.

When staff checked back with Lisa, she was getting ready to start school. She had missed a lot of school days in the past because of the time and gas that her former caregivers would have considered "wasted" getting her there. The SACAC was able to give her school supplies and an outfit, to support her new family and to show her that she has value. To a little girl like Lisa, who has been told through words and actions for a long time that she doesn't matter, these small personal items make a big difference.



The Southern Arizona Children's Advocacy Center provides investigative services for child abuse victims.

IMPACT of Southern Arizona

The Mighty IMPACT Meals helped change the life of Tabitha, who was a single mother of three children when a local school counselor enrolled her in the pilot MIMs summer grocery program in 2018. IMPACT of Southern Arizona, with help from community partners, offers meals to low-income families during the summer months, when school lunch programs aren't available.

Tabitha came in each week for a kit to make 2-3 dinners, lunches, breakfasts, and several healthy snacks -- recipes included. She shared that she had always struggled to feed her three young boys over the summer and used to have to ask her neighbors for help, which she found embarrassing. The MIMs program allowed her to manage on her own and feel better as a mom.

This past year was particularly important because Tabitha, a working parent, received a raise of 50 cents per hour. While that seems like a positive development, the added \$1,040 pre-tax income knocked her off food stamps, and the net change in her income put her in a worse financial position. Fortunately, IMPACT is able to assist with other services that help stretch tight budgets.

Her children received clothes, backpacks with school supplies, holiday gifts, and gently used books each month to build a home library. All MIMs parents were able to select a toy for each child to give from themselves. Parents received a new crockpot and giant cookbook, with a gingerbread house kit for holiday fun.

As the year went on, Tabitha felt stable enough to reach out to her children's father and work on that relationship. The family got back together. Tabitha had been estranged from her parents for nearly a decade, but even that relationship improved as she gained added confidence and self-esteem.

Her father recently had to move out of the Catalina area and decided to give his current home, almost paid for, to Tabitha and her family. It was an incredible turnaround. She now makes the final house payments and in seven years will own her home outright. IMPACT was able to find a donor to give her some gently used furniture to fill the space.

But the success story doesn't stop there.

She also signed up two new clients (a family member and child) who are moving in with her. At that time, she said her cousin was too embarrassed to come in for help, and that she understood because it was difficult for her to come in the first time as well. She let him know that at IMPACT there is no judgment, staffers make everyone feel like friends, and that the program can turn someone's life around.

St. Elizabeth's Health Center

St. Elizabeth's Health Center has been committed to providing health care services to the uninsured and underserved in our community. Last year, St. Elizabeth's had a patient in his 60s, referred to as MB. He had a history of drug use and was a heavy smoker. Prior to coming to SEHC he ended up in the emergency room with a congestive heart failure. He was told he needed to stop smoking and was put on the smoking patch to curb his cravings.

When he arrived at SEHC, he was weaned him off the patch and he has successfully stopped smoking.

But during a routine medical appointment, it was found that his heart sustained a lot of damage over the years due to his unhealthy lifestyle prior to his visit to the ER. Ultimately, he needed a defibrillator to live. Having no insurance and having a long, complicated medical history, he urgently needed help.

SEHC utilized its partnerships with the local hospitals – Tucson Medical Center, in this case – and was able to find him the lifesaving surgery he needed to continue on his healthy path. St. Elizabeth's found a donated defibrillator and a doctor to volunteer his time to perform the surgery, which was performed free of charge to MB.

MB's surgery was a success. He has maintained a drug-free lifestyle and continues to be a non-smoker. He is alive because of the lifesaving surgery and care he found at SEHC, which referred him to Pima Heart at a discounted rate due to its partnership with that organization. He is a landscaper and has returned to work.

Mobile Health Program for Medically Underserved Residents

The Mobile Health Program provided all of Carla's prenatal care, and her first child, Amber, was delivered by one of the program's Family Medicine resident-attending teams in early November. Carla's prenatal care, labor and delivery had been uncomplicated.

In keeping with the values of continuity of care within family medicine, the resident who had delivered Amber continued to see her as a patient in MHP's family medicine clinic. At one of Amber's early follow-up visits, Carla noted that she was having pain, accompanied by fevers and chills, while breastfeeding. It was determined that she had an early mastitis, which is a breast infection that can affect postpartum mothers.

Despite being prescribed timely oral antibiotics at her daughter's appointment, her infection spread rapidly. Just before Christmas, she was re-admitted to the hospital for sepsis due to the infection. She required antibiotics and a surgical intervention by a specialist for a breast abscess.

"This infection, if it had continued, could have led to more complications and even death," said Dr. Kyle Meehan, one of the MHP's physicians.

"Thankfully, she reached out to our team and was advised to return to the hospital. When I arrived at the hospital, I was able to reassure Carla that she was getting the best care possible with the providers in the hospital, but she had many questions that she had not felt comfortable to ask of her medical teams prior to my visit.

"I was able to get in touch with her medical and surgical treatment teams and advocate for Carla and Amber. We got lactation services involved in her care, and we asked that all treatment teams use Spanish-language medical interpreters during encounters with her. We even arranged for a special holiday hospital visit from Santa Claus. Carla and Amber were discharged from the hospital, still successfully breastfeeding, just in time to celebrate Amber's first Christmas among family and friends."

FY2017 OUTSIDE AGENCY FUNDED PROGRAMS

- Administration of Resources and Choices** – Elder Shelter Program
- Arivaca Action Center Inc.** – Early Learning Program
- Arivaca Coordinating Council/Arivaca Human Resources** –
Emergency Food and Clothing
- Arizona Board of Regents, University of Arizona** – Mobile Health for
Medically Underserved Residents
- Arizona Board of Regents, University of Arizona** – Pima County
Cooperative Extension
- Arizona Youth Partnership** – Rural Marana Afterschool Program
- Arizona's Children Association** – Las Familias
- Arizona's Children Association** – Family Education & Support Services
- Arizona-Sonora Desert Museum** – Buffelgrass Education & Coordination
- Catholic Community Services (CCS) dba Pio Decimo Center** – Case
Management for Homeless Families
- CCS dba Pio Decimo Center** – Childcare for the Working Poor
- CCS dba Pio Decimo Center** – Emergency Food & Clothing
- Catholic Community Services of Southern Arizona** – Quincie Douglas
Breakfast
- CCS dba Community Outreach Program for the Deaf** – Services for
Deaf, DeafBlind, & Hard of Hearing
- Chicanos Por La Causa** – Youth Prevention & Education Program
- Child & Family Resources** – Healthy Families
- Clínica Amistad** – Community Health & Wellness
- Community Food Bank** – Branch Banks
- Community Food Bank** – Caridad Community Kitchen
- Community Food Bank** – Child Nutrition Program
- Community Food Bank** – Emergency Food Assistance
- Community Food Bank** – Robles Ranch Food Pantry
- Community Home Repair Projects of Arizona** – Roof Replacement
Program
- Diaper Bank of Southern Arizona** – Diapers for Infants, Children,
Disabled & Adults
- DIRECT Center for Independence** – Counseling DIRECTIONS
- El Rio Santa Cruz Neighborhood Health Center** – Trichloroethylene
Program
- Girl Scouts of Southern Arizona** – Adelante Jovencitas & Foster Care
- Habitat for Humanity Tucson** – Shelter Technical Assistance &
Maintenance Support
- IMPACT of Southern Arizona** – Clothing Bank: Serving Catalina &
Vail Communities
- IMPACT of Southern Arizona** – Food Banks
- Interfaith Community Services** – Eastside Emergency Financial
Assistance
- Interfaith Community Services** – Special Diet Meals for At-Risk Seniors
- Interfaith Community Services** – Transportation Services for
At-Risk Seniors
- International Rescue Committee in Tucson** – Nutrition & Food Security
- International Rescue Committee in Tucson** – Refugee Early
Employment
- International Rescue Committee in Tucson** – Refugee Housing &
Family Support
- International Sonoran Desert Alliance** – Ajo Las Artes GED &
Job Program
- Jewish Family & Children's Services of Southern Arizona** – HoME
- Jewish Family & Children's Services of Southern Arizona** – Project
Safe Place
- Literacy Connects** – Youth Center
- Make Way for Books** – The Story Project
- Metropolitan Education Commission** – Metropolitan Education
Commission
- Metropolitan Education Commission** – Regional College Access Center
- Mobile Meals of Southern Arizona** – Home-Delivered,
Medically-Tailored Meals for Extremely Low Income Seniors
- Non-Profit Industries dba SocialServe.com** – PimaCountyHousin
Search.org & PimaCountyHelp.org
- Old Pueblo Community Services** – City-County Homeless Program
- Our Family Services** – Center for Community Dialogue & Training
- Our Family Services** – CommonUnity Program
- Our Family Services** – Family Shelter Program
- Pima Association of Governments** – Overall Work Program
- Pima Council on Aging** – Elder Rights & Benefits
- Pima Council on Aging** – Family Caregiver Support Program
- Pima Council on Aging** – Home Delivered Meals
- Pima Council on Aging** – Neighbors Care Program
- Pima Council on Aging** – Senior Companion Program
- Pima County Attorney's Office** – Drug Treatment Alternative to Prison
- Pima County Community Land Trust** – Affordable Housing Program
- Pima County Cooperative Extension** – 4-H Challenge Course
- Pima Prevention Partnership** – Pima County Teen Court
- Primavera Foundation** – Casa Paloma
- Primavera Foundation** – Homeless Intervention Program
- Primavera Foundation** – Supportive Housing Program
- RISE** – Equipment Recycling Center
- Sahuarita Food Bank** – Emergency Food for Sahuarita & Unincorporated
Pima County
- Southern Arizona AIDS Foundation** – Arizona Life Links for Youth
- Southern Arizona AIDS Foundation** – EON Youth Program
- Southern Arizona AIDS Foundation** – Food for Life Program
- Southern Arizona AIDS Foundation** – Anti-Violence Project
- Southern Arizona Association for the Visually Impaired** – Health &
Wellness Program for Blind Seniors
- Southern Arizona Children's Advocacy Center** – Investigative Services
for Child Abuse Victims
- Southern Arizona Legal Aid** – Homeowner & Tenant Protection Program
- Southwest Fair Housing Council** – Don't Borrow Trouble
- St. Elizabeth's Health Center** – Patient Centered Medical Home for
Uninsured
- St. Luke's in the Desert dba St. Luke's Home** – Senior Resident Dietary
Program
- The Salvation Army** – Emergency Motel Vouchers
- TMM Family Services** – Case Management for Emergency Housing
- TMM Family Services** – Community Closet
- Tu Nidito Children & Family Services** – Children to Children
- Tu Nidito Children & Family Services** – Pathways
- Tucson Center for Women & Children dba Emerge Center** –
Comprehensive Domestic Abuse
- Tucson Urban League** – Financial Empowerment Center
- Tucson Urban League** – Project YES Preschool & School-Age Program
- United Way of Tucson & Southern Arizona** – Volunteer Income Tax
Assistance Program
- Youth on Their Own** – Monthly Stipend Program
- YWCA of Southern Arizona** – HNS Las Comadritas
- YWCA of Southern Arizona** – Women's Counseling Network



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Chief Deputy County Administrator

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Margaret Kish, Department Director

Ana Basurto, Outside Agency Program Coordinator

Jennifer Felix, Program Coordinator

Daniel Tylutki, Sr. Program Manager

Paula Jansmann, Sr. Administrative Specialist