



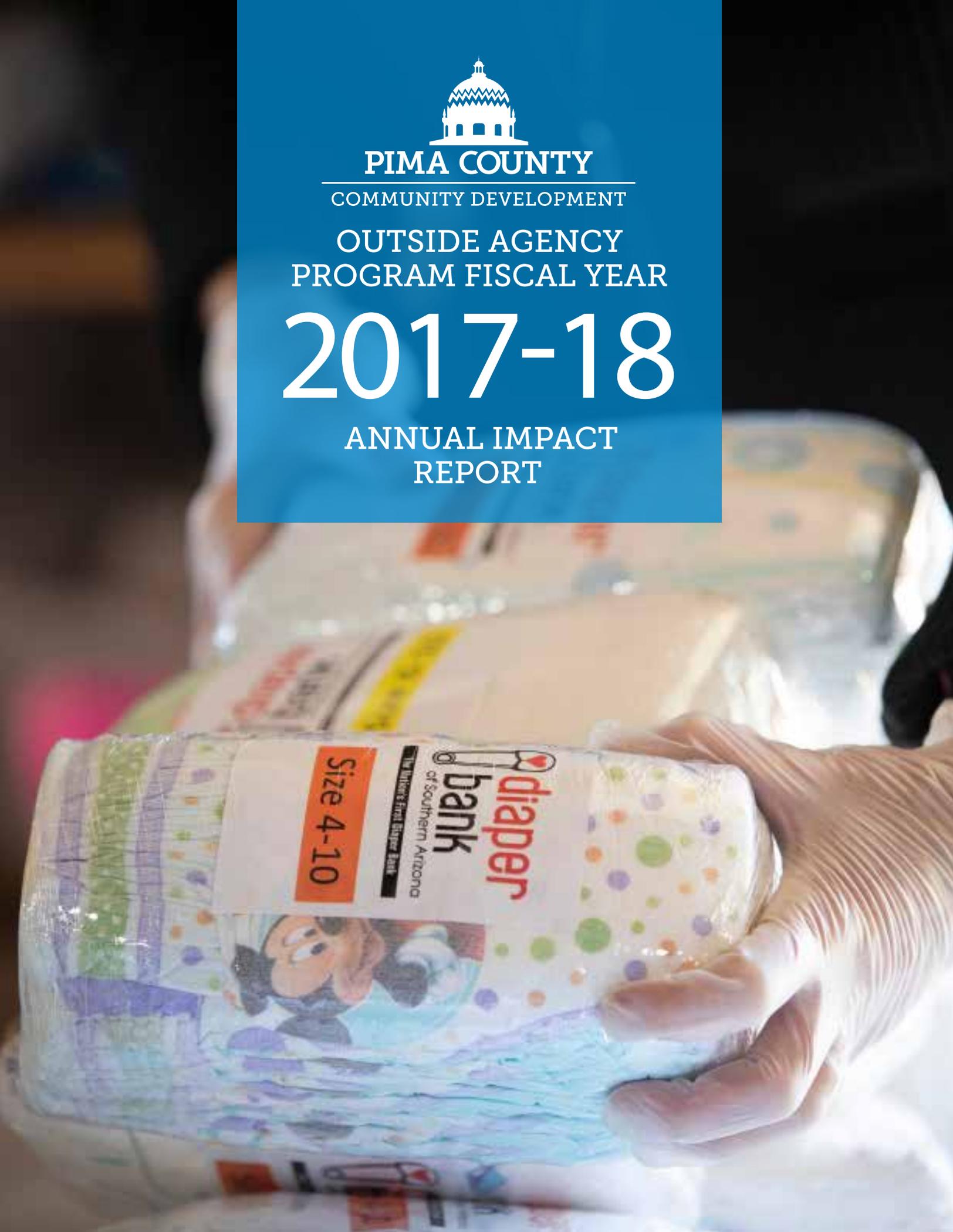
**PIMA COUNTY**

COMMUNITY DEVELOPMENT

OUTSIDE AGENCY  
PROGRAM FISCAL YEAR

**2017-18**

ANNUAL IMPACT  
REPORT



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*The United Way of Tucson and Southern Arizona's Volunteer Income Tax Assistance (VITA) program provides free, quality tax preparation from IRS-certified preparers to individuals and families earning up to \$66,000 annually. In 2018, 470 VITA volunteers logged more than 18,000 hours of service, completing 17,060 returns and obtaining \$25.3 million in federal refunds and credits for clients, including \$12.3 million in Earned Income Tax Credits and saving \$4.3 million in tax prep fees.*

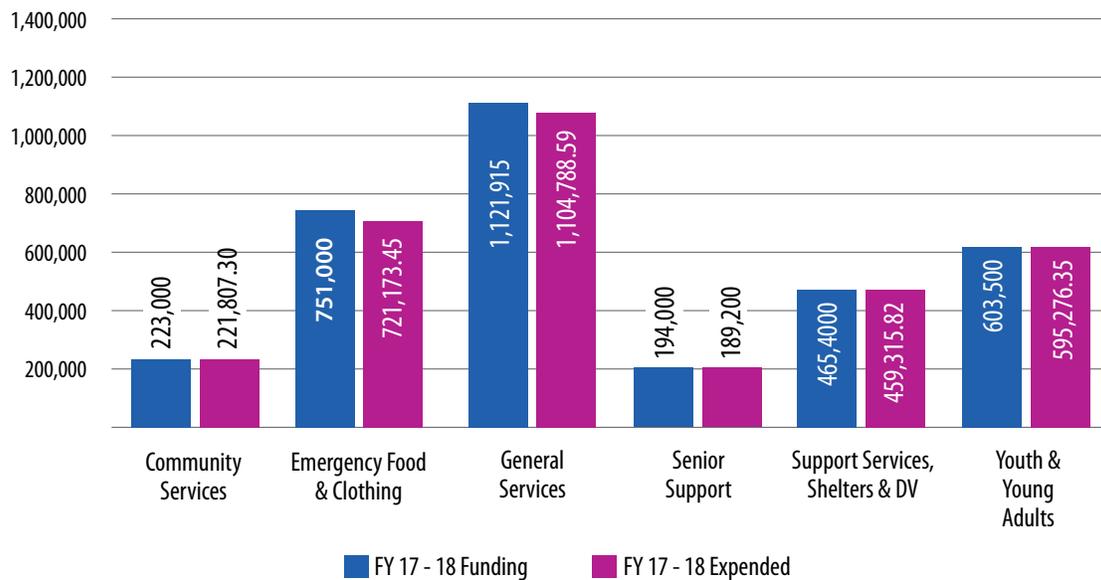
## OUTSIDE AGENCY OVERVIEW

The Pima County Board of Supervisors allocates General Funds provided through the Pima County Outside Agency (OA) to address the most critical needs throughout the County, targeting services to underserved and economically disadvantaged populations and communities through human service programs. The Board of Supervisors established a citizen committee, which holds a public process to review requests and make recommendations to the Board.

The Outside Agency Advisory Committee, (the Committee) met throughout the past year to review the progress programs have made and discuss issues the agencies have, including the contractual process, contractual requirements, outcomes and outputs, and the organizational capacity to deliver quality services.

This past fiscal year, programs were funded in five service categories, and the amount of funding for each service category was based upon the Committee’s determination of community needs. The Committee’s funding priorities for Fiscal Year 2017-2018 included: Basic Needs, Safety, Quality of Life, and Support Services. The Outside Agency Program provided over \$3.6 million in funding for social service programs.

### FY 2017-18 OUTSIDE AGENCY FUNDING / EXPENDITURES



## OUTSIDE AGENCY CITIZEN REVIEW COMMITTEE

The following is a list of the current Outside Agency Community Advisory Committee members:

Committee Member	Date Appointed	Appointed By
Jeannine Mortimer, Chair	February 2010	Steve Christy, District 4
Rosalva Bullock, Vice Chair	February 2010	Richard Elías, District 5
Onita Davis	August 2013	Ally Miller, District 1
Steve Huffman	December 2010	Chuck Huckelberry, County Administrator
Noe P. Mayotte	April 2016	Sharon Bronson, District 3
Victor Soltero	April 2016	Ramón Valadez, District 2

Pima County would like to thank the OA Citizen Review Committee for its collective resolution to support the community and be judicious stewards of County General Funds. This is possible through their dedication of time and effort, which is especially notable given their commitments as private citizens. Committee members’ diverse expertise have contributed to the continued growth of the OA Program and biennial review process.

## PROGRAM EVALUATION PILOT PROJECT

The Pima County Community Development and Neighborhood Conservation (CDNC) Department, in collaboration with the OA Community Advisory Committee and an outside consultant, created a series of technical assistance trainings on program evaluation as part of a two-year pilot project. This initiative aims to strengthen the County's relationship with its OA partners by providing support to improve reporting mechanisms that comprehensively demonstrate their outreach to Pima County residents. Upon completion of the program evaluation module, agencies will be adept in assessing the efficacy of their services.

An introductory training was held on June 6, 2018 to provide an overview of the program evaluation requirements for the OA Program. Meeting topics included: soliciting client feedback via surveys, collecting programmatic data, and reporting on grant activities. Nearly 70 agency representatives attended the training, where they were informed that additional sessions would be offered in Fall 2018 to expand on the topics covered during the session. CDNC staff solicited feedback regarding subjects to cover in the Fall Program Evaluation Module at the June training, as well as at meetings held at agencies who requested one-on-one technical assistance.

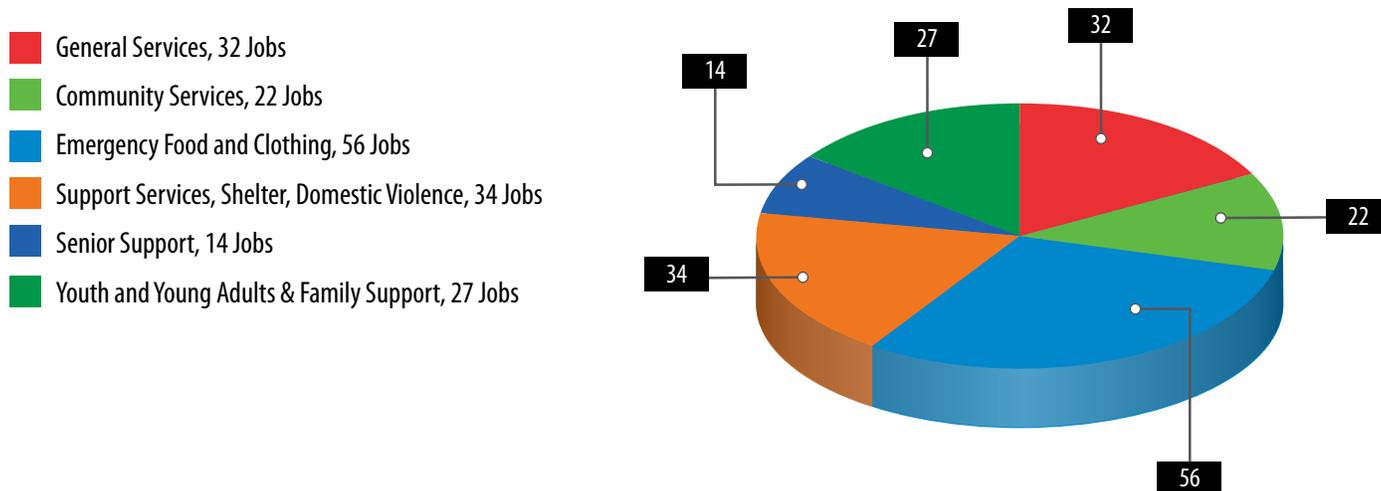
## DUE DILIGENCE AND RISK ASSESSMENT

Prior to the end of the fiscal year, the CDNC team reviewed and updated the assessment tool utilized to evaluate the merit and risk associated with grantees. Staff performed a due diligence and risk assessment by reviewing each agency's public information, performance history, expenditures, coordination of OA-funded programs, audit reports, and accounting system. Results from the risk assessment were recorded in ZoomGrants, and the assessment will be performed again in the next grant cycle.

## OUTSIDE AGENCY ECONOMIC DEVELOPMENT

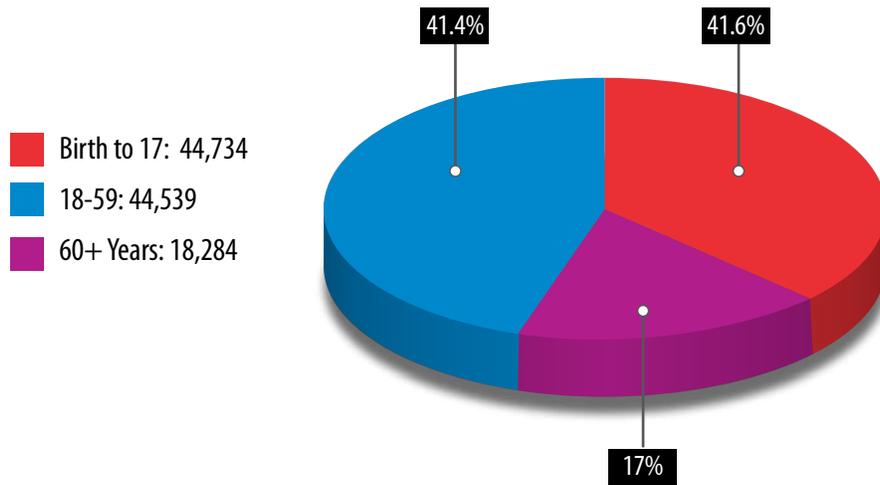
During the 2017-18 fiscal year, 82 programs were awarded contracts from 52 social service agencies. Outside Agency monies funded 185 positions with \$1,577,418 for salaries and \$356,164 in fringe benefits. An additional \$6,000 covered expenses for personnel training.

### NUMBER OF JOBS FUNDED BY OUTSIDE AGENCY SERVICE CATEGORY



# CLIENT DEMOGRAPHICS

## FY 2017-18 CLIENTS SERVED BY AGE GROUP



Service Categories							
DEMOGRAPHIC GROUP	Community Services	Emergency Food & Clothing	Senior Support	Support Services, Shelter & Domestic Violence	Youth & Young Adults	General Services	Total Number of Clients Served
Female Head of Household	348	9,656	778	447	2,128	6,460	19,817
Homeless	56	2,977	175	641	664	576	5,089
Persons with Disabilities	967	4,102	651	191	262	2,333	8,506
Low to Moderate Income (≤ 80% Medium Income)	1,557	45,802	2,378	1,250	5,878	28,647	85,512
Age Group (0-17)	826	20,533	0	326	4,841	8,435	34,961
Age Group (18-59)	2,094	21,139	257	1,216	1,252	15,137	41,095
Age Group (60 +)	1,112	7,268	2,395	127	114	6,990	18,006
Age Unknown	253	1,977	130	4	358	236,444	239,166



*The Community Food Bank of Southern Arizona (CFBSA) provides emergency food services to low-income clients residing throughout Pima County. Pictured above is Gabi, who began receiving emergency food assistance, fresh produce, nutrition education groceries at CFBSA's school pantry. After spending time at the pantry, she volunteered to organize and stock the pantry shelves for other families in need. Now she volunteers as a Nutrition Education Leader, where she provides cooking lessons to other parents picking up food. "A lot of parents don't have time to cook," says Gabi, "Or they don't know how. Their kids don't like healthy things. But I can show them an easy recipe, and it's fast, and the little ones love it."*



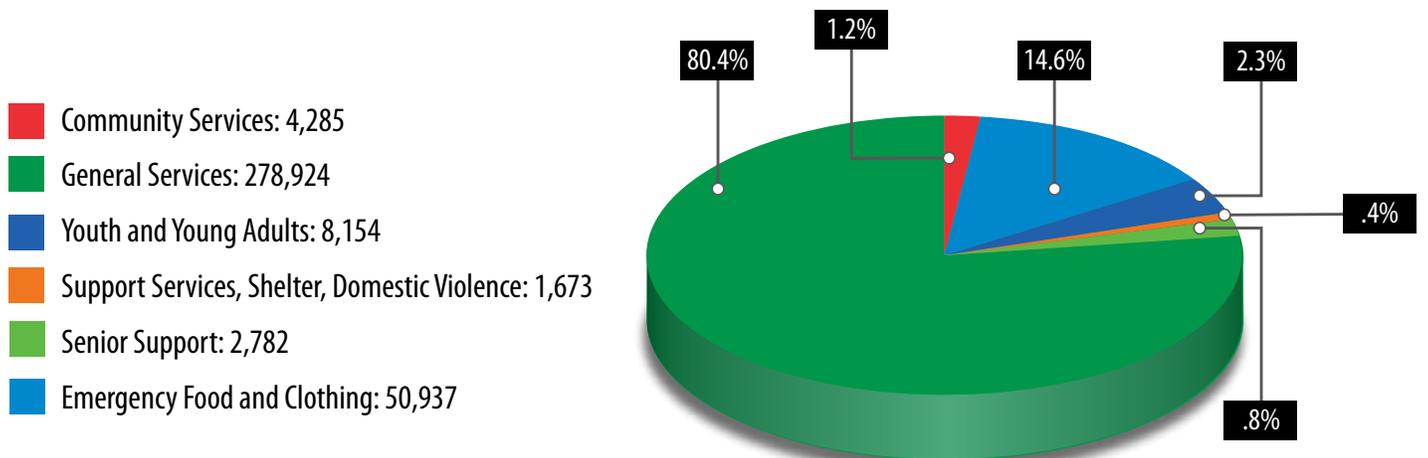
*The Southern Arizona AIDS Foundation (SAAF)'s Eon Youth Program provides a safe drop-in space for youth ages 13-23. It also works to strengthen Pima County's lesbian, gay, bisexual, transgender, queer and questioning (LGBTQ) communities by creating social opportunities, providing information and support on health issues, advocating for youth rights, and challenging society's perceptions of those young people.*

## OUTPUTS BY SERVICE CATEGORY

Pima County Community Development identified outputs and outcomes that give agencies the option to focus their grant applications on activities that align with the funding priorities determined by the Citizen Review Committee. Applicants select from a programmatic matrix offering a combination of 16 outputs and 13 outcomes. Additionally, agencies identify whether the targeted population to be served are individuals, households, or other agencies. When completing a grant application, each program must delineate the impact OA funds will have on the community, using guidance from the matrix, into one to three deliverables that will be included in their contract with the County upon being awarded funding.

<b>Community Support</b>					
<b>Output</b>	<b>Unit</b>	<b>Projected Units</b>	<b>Projected Beneficiaries</b>	<b>Actual Units</b>	<b>Actual Beneficiaries</b>
Case Management	Hours	875	70 Individuals	2,259	858 Individuals
Education	Hours	102	50 Individuals	230	130 Individuals
Professional Services	Hours	1,019	80 Individuals	1,512	907 Individuals
Screening/Assessment	Hours	60	60 Individuals	291	291 Individuals
Training-Skill Development	Hours	2,820	620 Individuals	3,214	1,096 Individuals
<b>Totals</b>		<b>4,876</b>	<b>880 Individuals</b>	<b>7,506</b>	<b>3,282 Individuals</b>

### FY 2017-18 NUMBER OF CLIENTS BY SERVICE CATEGORY





*the International Rescue Committee (IRC) developed the Nutrition and Food Security Project as a key element of its Reception and Placement Program, intended to reconnect refugees with agricultural traditions, encourage them to grow their own food, and to promote the benefits of a nutritious family diet.*

*This year, IRC staff hosted garden meetings with clients to discuss leadership and ownership of the garden; pictured above are the women that have taken the initiative to act as leaders by maintaining the garden and inviting their peers to keep up their plots.*



*The Sahuarita Food Bank (SFB) is an all-volunteer organization with the exception of a bookkeeper. Independent of the Community Food Bank of Southern Arizona, SFB serves approximately 100 households per week and roughly 300 separate households per month. The number of clients has risen 200% in the last three years. People served by SFB consist largely of the unemployed and working poor of Sahuarita and nearby communities in unincorporated Pima County.*

## OUTPUTS BY SERVICE CATEGORY

<b>Emergency Food and Clothing Outputs</b>					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Food Assistance	Boxes	10,500	1,950 Individuals	8,698	4,871 Individuals
Food Assistance	Meals	21,880	63 Individuals & 17 Agencies	25,299	443 Individuals & 43 Agencies
Food Assistance	Items	6,500	150 Individuals & 120 Households	64,803	3,636 Individuals & 18,333 Households
Food Assistance	Pounds	347,906	11,235 Individuals	14,087	16,431 Individuals
Material Assistance	Items	327,100	9,650 Individuals	348,299	19,339 Individuals
Professional Services	Referrals	300	300 Individuals	300	2,260 Individuals
Training/Skill Development	Hours	730	145 Individuals	891	150 Individuals
Transportation Assistance	Trips	874	46 Individuals	1,870	390 Individuals
	<b>Totals</b>	<b>715,790</b>	<b>24,419 Individuals, 120 Households &amp; 17 Agencies</b>	<b>464,247</b>	<b>50,802 Individuals, 18,333 120 Households &amp; 43 Agencies</b>

<b>Senior Support Outputs</b>					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Hours	12,005	500 Individuals	14,132	949 Individuals
Food Assistance	Meals	69,350	600 Individuals	98,729	683 Individuals
Professional Services	Hours	400	40 Individuals	678	40 Individuals
Respite	Hours	100	29 Individuals	350	69 Individuals
Screening/Assessment	Screenings	250	250 Individuals	629	629 Individuals
Training/Skill Development	Hours	94	22 Individuals	362	43 Individuals
Transportation Assistance	Trips	3,000	300 Individuals	4,666	715 Individuals
	<b>Totals</b>	<b>85,199</b>	<b>1,741 Individuals</b>	<b>119,546</b>	<b>3,128 Individuals</b>



*Pio Decimo Center, operated by Catholic Community Services, offers both transitional housing for homeless families and low-income senior housing. Pio Decimo also offers a wide variety of programming including childcare and early childhood education; a youth center; housing counseling, tax services, and financial education; and basic services such as food, clothing and housewares.*



*The Jewish Family and Children's Services of Southern Arizona partners delivers new, safe, and hygienic durable medical equipment, often within 24 hours, to high-risk individuals through the HoME Program. Providing equipment increases clients' mobility and safety so they may remain active, socialize with family and friends, and participate as contributing community members.*

*Pictured is Saul, who called 911 after a fall, but was afraid to let a stranger into his home. The dispatcher contacted the HoME program, who assisted Saul by installing grab bars in his residence and provided him with a walker.*

## OUTPUTS BY SERVICE CATEGORY

<i>Support Services, Shelter &amp; Domestic Violence Outputs</i>					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Hours	936	300 Individuals & 23 Households	1,773	495 Individuals & 26 Households
Case Management	Referrals	210	105 Individuals	9,857	360 Individuals
Education	Hours	761	171 Individuals & 11 Households	751	185 Individuals & 8 Households
Financial Assistance	Dollars	10,101	105 Individuals & 9 Households	25,209	211 Individuals & 11 Households
Material Assistance	Items	2,150	215 Individuals	3,035	183 Individuals
Professional Services	Hours	93	150 Individuals & 9 Agencies	1,310	33 Individuals & 30 Agencies
Shelter	Nights	3,130	114 Individuals & 12 Households	7,396	584 Individuals & 12 Households
Training/ Skill Development	Hours	360	90 Individuals	563	206 Individuals
	<b>Totals</b>	<b>17,741</b>	<b>1,250 Individuals, 55 Households &amp; 9 Agencies</b>	<b>49,894</b>	<b>2,257 Individuals, 57 Households &amp; 30 Agencies</b>



*Pima Prevention Partnership's Pima County Teen Court addresses the need for youth, young adult and family support by reducing juvenile crime. Minors ages 12 to 17 who complete Teen Court successfully are less likely to be rearrested and thus reduces crime overall. Teen volunteer Adriana Noriega (seated at the defence counsel table) wanted Teen Court to "reach out deeper into [the] community... so that it has [the] ability to give people the opportunities they deserve." She presented her idea to the Teen Court Bar Association and was elected Treasurer.*

## OUTPUTS BY SERVICE CATEGORY

<i>Youth, Young Adult &amp; Family Support Outputs</i>					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Counseling	Hours	560	40 Individuals	560	20 Individuals
Education	Classes	58	235 Individuals	54	234 Individuals
Education	Hours	65,910	943 Individuals	217,463	1,247 Individuals
Education	Workshops	8	105 Individuals	19	194 Individuals
Financial Assistance	Dollars	165,460	555 Individuals	165,460	618 Individuals
Food Assistance	Meals	100	60 Individuals	12,170	174 Individuals
Group Support	Groups	80	200 Individuals	91	167 Individuals
Pro-Social Activities	Classes	85	2,300 Individuals	69	2,066 Individuals
Professional Services	Hours	36,887	743 Individuals	55,995	764 Individuals
Screening/Assessment	Screenings	40	40 Individuals	20	20 Individuals
Training/Skill Development	Classes	175	2,405 Individuals	128	2,186 Individuals
Training/Skill Development	Hours	9,150	285 Individuals	5,431	882 Individuals
	<b>Totals</b>	<b>278,513</b>	<b>9,711 Individuals</b>	<b>457,460</b>	<b>8,572 Individuals</b>



A subsidiary of COPE Community Services, Inc., the RISE Equipment Recycling Center provides electronic equipment recycling, and refurbishing services to Tucson, South Tucson, and Pima County residents. Donating electronic equipment and electrical appliances to RISE helps provide employment to area residents and supports a local non-profit organization dedicated to reducing the amount of hazardous materials going into local landfills.



The Arizona-Sonora Desert Museum coordinates efforts to control the invasive species, buffelgrass, in order to prevent high temperature wildfires throughout Pima County; thus protecting buildings, homes, and public areas. The Museum's outreach and education efforts raise awareness of the problem among Pima County residents and provides them the tools to mitigate it in their communities.



The Pima County Community Land Trust (PCCLT) is a community-based organization committed to providing permanent, affordable housing for low- to moderate-income individuals and families; promoting community revitalization in the neighborhoods in which it operates; and to providing ongoing programs and services that help families achieve, preserve, and sustain affordable housing. PCCLT's model, which includes a path to affordable housing paired with stewardship, is designed as a pathway to self-sufficiency and ultimately, economic prosperity.



*The Diaper Bank of Southern Arizona distributes over one million diapers and incontinence items annually to children and adults through a collaborative community partnership that increases the health, wellness, security and independence of the diverse populations served. Partners include: crisis nurseries, domestic violence shelters, senior centers, and congregations for a variety of religious affiliations.*



*The Primavera Foundation's Men's Shelter provides a variety of options from emergency shelter stays to long-term affordable housing as well as laundry, meals, showers, hygiene supplies, clothing, and case management support for those qualifying for medical, outpatient substance abuse or mental health treatment or who are working or looking for work.*

## OUTPUTS BY SERVICE CATEGORY

<i>General Services Outputs</i>					
Output	Unit	Projected Units	Projected Beneficiaries	Actual Units	Actual Beneficiaries
Case Management	Hours	2,040	340 Individuals	2,125	435 Individuals
Education	Hours	7,690	7,600 Individuals	77,865	63,289 Individuals
Education	Referrals	270	90 Households	418	418 Households
Financial Assistance	Dollars	35,000	60 Individuals & 25 Households	30,781	19 Individuals & 781 Households
Food Assistance	Boxes	3,350	253 Households	3,343	3,343 Households
Food Assistance	Meals	3,135	24 Individuals	3,058	33 Individuals
Home Modifications	Modifications	3	3 Individuals	5	5 Individuals
Material Assistance	Items	188	188 Individuals	174	174 Individuals
Material Assistance	Tax Returns	1,000	1,000 Households	6,895	6,895 Households
Professional Services	Classes	20	50 Individuals	27	125 Individuals
Professional Services	Hours	1,017	678 Individuals	771	515 Individuals
Professional Services	Website Searches	84,000	21,000 Individuals	113,073	113,073 Individuals
Professional Services	Visits	7,200	3,600 Individuals	10,378	7,193 Individuals
Respite	Hours	1,243	8 Individuals	1,243	10 Individuals
Screening/ Assessment	Health Insurance	1,333	4,000 Individuals	3,106	3,106 Individuals
Screening/ Assessment	Screenings	11,052	7,247 Individuals	15,413	14,480 Individuals
Training/Skill Development	Hours	11,310	3,985 Individuals	17,521	38,519 Individuals
	<b>Totals</b>	<b>169,851</b>	<b>48,783 Individuals &amp; 1,278 Households</b>	<b>286,196</b>	<b>240,976 Individuals &amp; 11,437 Households</b>

## OUTSIDE AGENCY COMMUNITY IMPACT HIGHLIGHTS

### Tucson Center for Women and Children dba Emerge! Center Against Domestic Abuse

With support from the Outside Agency Program, Emerge! provides life-changing, life-saving services to victims of domestic violence and their children, including a 24-hour crisis hotline, emergency shelter, lethality assessments, safety planning, crisis intervention, case management and more.

One of the exceptional survivors Emerge! served is their recent Mother of the Year honoree, Sara. Sara endured experiences with her husband that would be unfathomable to many. Together, they had six children and lived in refugee camps in Africa until they immigrated to the United States.

Sara remembers her days as a farmer in her home country of Burundi fondly — except when her husband would come home and physically abuse her. After they immigrated, the physical abuse Sara experienced didn't stop — and it her children began to experience abuse, too.

"My children panicked when my husband was around. I wanted to find safety for them, so they could focus on school," Sara said. "If I sit down and do nothing, how will they survive?" "When I was in services at Emerge, they respected us," Sara said. "They provided support. There is no such word I can use to thank them."

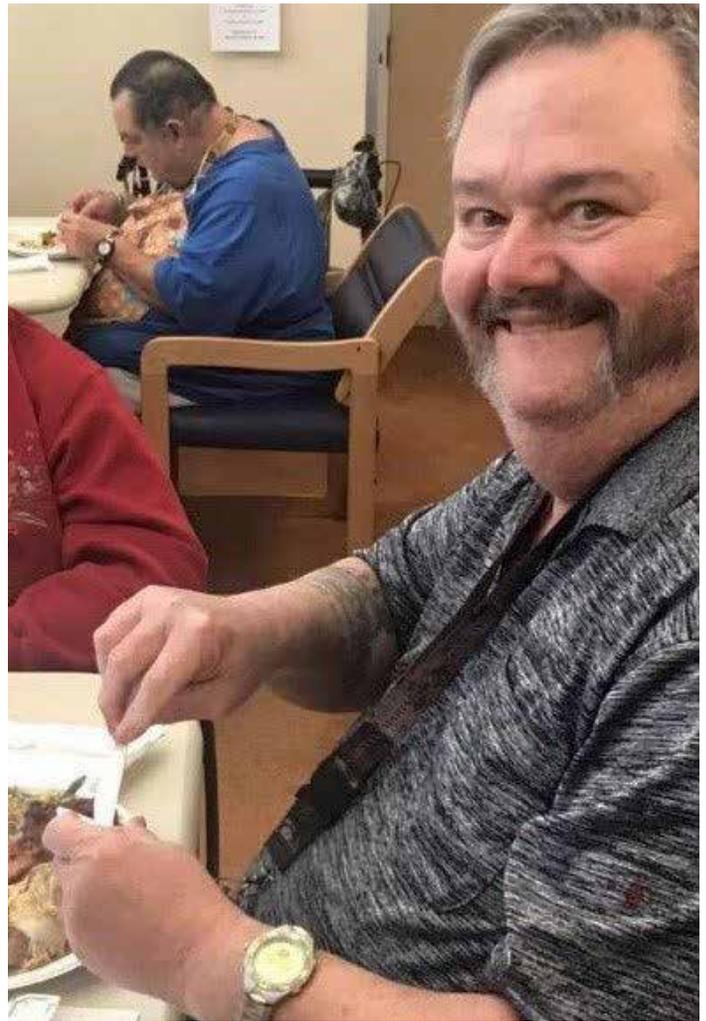
After a few months in emergency shelter, Sara and her children were placed in housing and Sara started a new job with the support and partnership of another nonprofit, International Rescue Committee. She's happy to have a piece of land where she can go back to her love of farming, and is currently growing a variety of vegetables.

"My life has completely changed," Sara said. "I have peace. I can make decisions with the money I make. When I receive a paycheck, I decide how to prioritize. My children eat and sleep well. I can spend time with other women. I am proud of myself." In the future, Sara hopes to keep working and save money to someday buy a house she can raise her children in. She knows it's a long road, but she's willing to go step-by-step to ensure that her children all have access to education.

When she was told that she had been selected as Emerge's 2018 Mother of the Year, she reflected on other times when she had been asked to lead different groups. "I am a good person," Sara said, "but I never believed it. After being chosen Mother of the Year, I thought, maybe that's true. I am happy and it's an honor."

### St. Luke's in the Desert dba St. Luke's Home Senior Resident Dietary Program

Ernie is a veteran of the U.S. Marine Corps and a former truck driver. Life dealt him some tough blows, and he found himself living alone in a small apartment in a tough part of Tucson where drugs and prostitution rings flourished. When he came to St. Luke's Home nearly five years ago, he shared, "I knew I did not deserve to live in such a rough neighborhood, and I am so relieved and happy to call St. Luke's home." Since moving to St. Luke's, as Ernie's smile attests, he is able to live the quality life he deserves with friends and



*Marine Corps Veteran Ernie has flourished as a resident of St. Luke's Home, making healthier food choices, exercising more and establishing strong relationships with fellow residents and staff.*

just-like-family relationships that give his life meaning.

The St. Luke's program that has made an even greater difference in Ernie's life is Stronger, Longer: Building Happy, Health Hearts, an integrated program that provides nutritional education and mental and physical activities to support healthier lives. In fact, Ernie is the "poster boy" of the program's success. Since moving to St. Luke's, he works out three times a week, has lost 40 pounds and receives assistance with taking his medications.

Stronger, Longer is an integrated program of health and wellness for elders built on inter-generational relationships, strong partnerships with the University of Arizona, quality nutrition and programs that strengthen the mental and physical health of older adults. The program also offers one-on-one counseling and individualized plans provided by students from the UA College of Nutrition. The program has also provided expanded training for St. Luke's culinary staff on healthier food choices.

Increased core strength, healthier meal choices, mental stimulation and a sense of belonging have been proven to mitigate the symptoms of chronic illnesses and help reduce the prevalence of dramatic health episodes that can lead to hospitalizations. St. Luke's is proud to offer this comprehensive approach that helps Elders live stronger, healthier lives and age with the dignity they deserve.

## Administration of Resources and Choices (ARC) Elder Shelter

ARC's Elder Shelter Program provides over-the-phone service screenings for older adults who are in crisis due to victimization, neglect, homelessness and who are at risk from lacking proper care. Through the crisis line, they provide assessments and safety plans, which is a best practice for crisis intervention. They also provide care home placements for older people who lack care and housing, or who are unexpectedly unable to continue living independently. All of their care homes volunteer with our program, offering available bed-spaces, nutritious meals and care for up to two weeks of respite.

Program participants typically come to ARC for screening through community referrals, or crisis calls. One client – "TS" – was referred to ARC from Adult Protective Services (APS), who had been working with TS for several weeks and found it particularly difficult to move forward, a situation that had been on-going for at least a year. TS's home health nurse case manager was also heavily involved in efforts to intervene in a severely neglectful and potentially abusive situation.

TS lives with early stage dementia symptoms that inhibit their ability to make decisions about safety, among other issues. While not putting others at risk, TS continued to make severely self-neglectful decisions about the state of living spaces, their own personal care, and financial decisions that raised concerns regarding undue influence from caregivers and family members. Once ARC had the medical community's backing, they were able to move forward with a respite placement that at least interrupted some of that questionable influence, and got TS into a more stable environment.

As the case progressed, it became clear that not only had TS's live-in caregiver been a source of undue influence, but that the medical Power of Attorney held by TS's next of kin was problematic due to their own mental state and need for treatment. A placement longer than two weeks would be needed to resolve the case and achieve long-term stability for TS, which the care home volunteering with ARC could not provide. ARC moved TS to another elder shelter volunteer home for an additional two weeks, allowing them to be processed and approved by the Arizona Long Term Care System (ALTCs). This is not usually a best practice for clients with dementia since transitioning this frequently can be incredibly destabilizing. However, this home was not only ALTCs-approved but it had more flexibility to work with ARC to extend TS into long term residency.

After the last follow up, TS appears to have improved dramatically, in terms of general health and in appearance and temperament, and they are well on their way to long-term stability. ARC hopes that with continued proper treatment and rest, TS will be able to reunite with their next of kin, who is their only local relative. ARC care home staff oversaw two successful visits and they remain

optimistic that, in time, the two may be able to see each other on a weekly, semi-supervised basis. TS is happy at their current care home and now wishes to stay.

## Make Way for Books Story Project

In Pima County, one in three childcare sites are "home-based care" settings, in which home-based care providers care for young children in their homes. Research demonstrates home-based care providers are an important part of the early education landscape in Pima County, especially as a source of early care for Latino families and families with low-financial resources. However, many home-based care providers do not have a degree or background in early education and many sites lack quality books and resources for children (ages birth through five).



*Make Way for Books' Story Project teaches home-based care providers to create an environment that encourages literacy and language skills in young children.*

Through the Story Project, Make Way for Books provided comprehensive professional development and resources to ensure home-based providers in Pima County have the skills, strategies, and resources to support the early literacy and language development of young children in their care. With funding from the Pima County Outside Agency, Make Way for Books' highly qualified Early Literacy Coach provided support through content-based workshops and on-site coaching for home-based care providers. Throughout the year, care providers gained strategies to foster a literacy and language-rich learning environment for young children in their care. With support from Make Way for Books, home-providers gained skills and strategies to provide developmentally appropriate instruction and share books effectively to foster children's emergent literacy skills, including, vocabulary development and comprehension, as well as emergent writing skills.

The Early Literacy Coach facilitated opportunities for peer-to-peer learning in which providers shared their common challenges and successful strategies together. Throughout the fiscal year, home-based care providers developed an understanding of the importance of their role as teachers and gained a sense of community with their professional peers.

As a result of the program, 100% of providers gained knowledge and skills to better support the literacy and language development of the children in their care. Moreover, through resources provided through the program, participating sites are now more literacy and language-rich learning environments. With knowledge gained from the program, the home-based care providers have the skills and resources to continue to provide early educational experiences for the young children in their care that will have a positive, long-term impact. Participating provider Ana shared, "This program that has changed all of my expectations about reading at an early age. This program has given me tools, resources, and materials that will support the children in my care. Our children are growing with their skills thanks to the tools and resources you have provided."



*Jewish Family and Children's Services' Project Safe Place provides counseling services to children ages 3-18 who are victims of abuse and/or neglect. The project strives to achieve positive outcomes in the children and families that they work with.*

## **Jewish Family and Children's Services of Southern Arizona Project Safe Place**

Our children, our families, and our communities are safer and stronger when we are healthy both physically and emotionally. It is vital to meet the mental health needs of all children, who hold the promise to become valued and productive members of our community. It is even more important to provide mental health services to extremely vulnerable children who have been a witness or victim of crime or have been emotionally, physically, or sexually abused since those experiences almost inevitably result in psychological trauma.

Every month over 300 young victims turn to Jewish Family and Children's Services of Southern Arizona for trauma-related mental health services through the Project Safe Place program.

Julia is a 12-year-old who witnessed the murder of her brother at

home. She became withdrawn, and often woke up screaming from nightmares. Julia was referred to Project Safe Place for trauma-informed counseling including specialized art and play therapy.

At first, Julia only moved pieces of furniture in the dollhouse in the play therapy room. With the guidance of her therapist, Julia was able to begin to process her feelings of sadness and fear through her drawings. After several counseling sessions, she began to fill the dollhouse with a family.

Without early intervention and treatment, Julia could go on to face complex mental and behavioral health issues for the rest of her life. Our therapists are highly trained in trauma counseling to help these children for as long as needed. Project Safe Place is a highly effective program reducing the effects of childhood trauma, and creating a path for healing, hope and success for these children, their families and our community.

## FY2017 OUTSIDE AGENCY FUNDED PROGRAMS

- Administration of Resources and Choices** – Elder Shelter Program
- Arivaca Coordinating Council/Arivaca Human Resources** –  
Emergency Food and Clothing
- Arizona Board of Regents, University of Arizona** – Mobile Health  
for Medically Underserved Residents
- Arizona Youth Partnership** – Marana Rural Afterschool Program
- Arizona's Children Association** – Las Familias
- Arizona's Children Association** – The Parent Connection
- Arizona-Sonora Desert Museum** – Buffelgrass Coordination
- Catholic Community Services (CCS) dba Pio Decimo Center** –  
Case Management for Homeless Families
- CCS dba Pio Decimo Center** – Childcare for the Working Poor
- CCS dba Pio Decimo Center** – Emergency Food & Clothing
- Catholic Community Services of Southern Arizona** – Nutrition  
Services/Home Delivered Meals
- Catholic Community Services of Southern Arizona** –  
Robles Ranch Food Bank
- CCS dba Community Outreach Program for the Deaf** –  
Services for Deaf, DeafBlind, & Hard of Hearing
- Chicanos Por La Causa** – Youth Prevention & Education Program
- Child & Family Resources** – Healthy Families
- Community Food Bank** – Caridad Community Kitchen
- Community Food Bank** – Child Nutrition Program
- Community Food Bank** – Branch Banks
- Community Food Bank** – Emergency Food Assistance
- Diaper Bank of Southern Arizona** – Diapers for Infants, Children,  
Disabled & Seniors
- El Rio Santa Cruz Neighborhood Health Center** –  
Trichloroethylene Program
- Girl Scouts of Southern Arizona** – Adelante Jovencitas & Foster Care
- Habitat for Humanity Tucson** – Shelter Technical Assistance &  
Maintenance Support
- IMPACT of Southern Arizona** – Clothing Bank: Serving Catalina &  
Vail Communities
- IMPACT of Southern Arizona** – Vail & Catalina Food Banks
- Interfaith Community Services** – Eastside Emergency  
Financial Assistance
- Interfaith Community Services** – Special Diet Meals for  
At-Risk Seniors
- Interfaith Community Services** – Transportation Services for  
At-Risk Seniors
- International Rescue Committee in Tucson** – Nutrition &  
Food Security
- International Rescue Committee in Tucson** – Refugee Early  
Employment
- International Rescue Committee in Tucson** – Refugee Housing &  
Family Support
- International Sonoran Desert Alliance** – Ajo Las Artes GED &  
Job Program
- Jewish Family & Children's Services of Southern Arizona** – HoME
- Jewish Family & Children's Services of Southern Arizona** –  
Project Safe Place
- Make Way for Books** – The Story Project
- Metropolitan Education Commission** – Metropolitan Education  
Commission
- Metropolitan Education Commission** – Regional College  
Access Center
- Mobile Meals of Southern Arizona** – Mobile Meals
- Non-Profit Industries dba SocialServe.com** –  
PimaCountyHousingSearch.org & PimaCountyHelp.org
- Our Family Services** – Center for Community Dialogue
- Our Family Services** – CommonUnity Program
- Our Family Services** – Emergency Shelter Services
- Our Family Services** – Senior Companion Program
- Pima Association of Governments** – Pima Association of  
Governments
- Pima Council on Aging** – Elder Rights & Benefits
- Pima Council on Aging** – Family Caregiver Support Program
- Pima Council on Aging** – Neighbors Care Program
- Pima County Attorney's Office** – Drug Treatment Alternative to Prison
- Pima County Community Land Trust** – Affordable Housing Program
- Pima County Cooperative Extension** – 4-H Challenge Course
- Pima County Cooperative/University of Arizona** – Pima County  
Cooperative Extension
- Pima Prevention Partnership** – Pima County Teen Court
- PowerSource Tucson** – Bridging the Gap – Women & HIV
- Primavera Foundation** – Casa Paloma
- Primavera Foundation** – Homeless Intervention Program
- Primavera Foundation** – Supportive Housing Resource  
Specialist Services
- RISE** – Equipment Recycling Center
- Sahuarita Food Bank** – Emergency Food for Sahuarita &  
Unincorporated Pima County
- Southern Arizona AIDS Foundation** – Anti-Violence Project
- Southern Arizona AIDS Foundation** – Arizona Life Links for Youth
- Southern Arizona AIDS Foundation** – EON Youth Lounge
- Southern Arizona AIDS Foundation** – Food for Life Program
- Southern Arizona Association for the Visually Impaired** – Health &  
Wellness Program for Blind Seniors
- Southern Arizona Children's Advocacy Center** – Investigative Ser-  
vices for Child Abuse Victims
- Southern Arizona Legal Aid** – Homeowner & Tenant  
Protection Program
- Southwest Fair Housing Council** – Don't Borrow Trouble
- St. Elizabeth's Health Center** – Patient Centered Medical Home  
for Uninsured
- St. Luke's in the Desert dba St. Luke's Home** – Senior Resident  
Dietary Program
- The Salvation Army** – Hospitality House
- TMM Family Services** – Case Management for Emergency Housing
- TMM Family Services** – Community Closet
- Tu Nidito Children & Family Services** – Children to Children
- Tu Nidito Children & Family Services** – Pathways
- Tucson Center for Women & Children dba Emerge Center** –  
Comprehensive Domestic Abuse
- Tucson Urban League** – Financial & Empowerment Center
- Tucson Urban League** – Project YES Preschool &  
School-Age Program
- Tucson Urban League** – Senior Meals Program
- Tucson Urban League** – Utility & Rental Assistance Program
- United Way of Tucson & Southern Arizona** – Volunteer Income  
Tax Assistance Program
- Youth on Their Own** – Monthly Stipend Program
- YWCA of Southern Arizona** – House of Neighborly Services
- YWCA of Southern Arizona** – Women's Counseling Network



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