



OUTSIDE AGENCY (OA) COMMITTEE MEETING FOR FUNDING

MARCH 3, 2022 AT 1:00PM

Held via Zoom Video Conference

1. CALL IN: +1 602-649-0382 CONFERENCE ID: 677 965 182#
2. ONLINE Web link - <https://us02web.zoom.us/j/81415842187?pwd=RytaQnBLcjJtUW5lMm8wdjY0YUwwZz09>
Meeting ID: 814 1584 2187 Passcode: bWd1bZ
If the link does not work, submit a link request to OA@pima.gov

MINUTES

COMMITTEE MEMBERS:

Present: Ms. Rosalva Bullock, Chair (D5)
Ms. Jeanine Mortimer (D4)
Ms. Onita Davis (D1)
Mrs. Trisha Hastings – Sargent (D3)
Mr. Victor Soltero (D2)
Mr. Steve Huffman, Vice-Chair (County Administrator)

COMMUNITY & WORKFORCE DEVELOPMENT (CWD) DEPARTMENT STAFF PRESENT:

Manira Cervantes – Division Manager
Esther Cortez – Program Coordinator
Patricia Fierros - Program Coordinator
Melanie Puig – Accounting Support Specialist Senior

1. **Call to Order** – by Chair Rosalva Bullock at 1:03
2. **ROLL CALL** – Quorum Present
3. **PLEDGE OF ALLEGIANCE** – All
4. **CALL TO AUDIENCE** – None
5. **ACTION:** Review of 02/18/22 Meeting Minutes. Rosalva would like to include the Friends for Robles Ranch discussion to the minutes.
6. **REVIEW OF OA FUNDING FY 22/23** – Manira
7. **OA FUNDING APPLICATION FY22/23** - Manira

****SPECIAL CIRCUMSTANCE** – Rosalva informs committee, due to unforeseeable circumstances four agencies will not be able to present. Including DIRECT Center for Independence, International Rescue Committee (Job Readiness Training for Newly Arrived Refugees), International Rescue Committee (Medical Case Management for Refugees) & YWCA of Southern Arizona. Rosalva will work with Manira to schedule another day for those four agencies to present. Manira confirmed all other agencies will be presenting today.

8. COMMUNITY SERVICES AGENCY PRESENTATIONS

1:15 Amistad y Salud, Clinica Amistad

Program: Community Health and Wellness

Representative: Nicole Glasner

Current Request: \$45,000

This fiscal year they've already served 750 patients (unique individuals, not equipment). Seeing more severe cases and expect plenty more. Last year they saw 435 new individual patients. Funding makes a difference by allowing them to provide more services to their community and want to continue to treat community with all of their heart and soul. They will continue to offer their services so a person doesn't have to make the decision between buying food or medication. No limit to the number of patients they can serve. They just have one location. All staff are volunteers. Increase in funding requested due to increase of budget from serving more patients than the years before. Agency has applied for federal funding but no update yet. They are also operating on old equipment which needs to be updated. In regards to deliverable, a patient can receive several labs. They also refer patients to other providers and external consultations when needed.

1:25 Catholic Community Services of Southern Arizona, Inc., d.b.a. Community Outreach Program for the Deaf (COPD)

Program: Reengaging and Connecting Deaf, Blind and Elderly Deaf Individuals

Representative: Tom Gale

Current Request: \$50,000

COPD is the heartbeat of the deaf community because of communication access. Everyone in the office knows sign language so the deaf community gravitates towards their agency. There has been challenges due to suffering of isolation for some of the individuals. English is not their first language for many of their clients. They can't read written English and many are around the fourth grade level. Many of their clients are below the poverty line and many of them don't have internet which means they don't have the capability to connect with their community. Now that they are slowly opening their doors back up, members of the community are now calling and asking when they can come in. There has been a lot of misinformation that they need to educate community members on. Reengagement is how they hope to achieve this goal by providing many different workshops and presentations to fill in some of these gaps of information for the past couple of years. They also want to reconnect with community resources. They have worked with and collaborated with many different



community partners. That really helped their clients and they want to help navigate through resources so they can pick the services that they need. With the additional money they are requesting, they hope to do more presentations and education outside of working hours. They would like to pay people who conduct workshops after working hours. They also want to have more community activities that bring members together.

1:35 Community Home Repair Projects of Arizona (CHRPA)

Program: Roof Repair and Replacement Program

Representative: Scott

Current Request: \$100,000

Current program year is going very well. They have completed six projects and have another one on contract. For every project they complete, they decline several others due to limited funding. They had a client with for children, one with severe disabilities. Client had to quit her business because her child was high risk and she felt she couldn't bring client's in her home for that reason. She ended up calling their agency about her bad roofing. When they went out to look at it, that was in fact true. They ended up spending about a week there. She also had a lot of damage in her kitchen and bedroom. They tore up a lot of bad roofing and bad framing. They got rid of mold. Without the funding they couldn't do any of this. They are grateful and their clients are grateful for the services they can receive as well. This program only serves people outside of the city limits. They do have other programs that are able to serve those within the city but with this funding they use only for those outside city limits. They do work with Pima County Department of Community Development. They receive received referrals from the county on a regular basis for clients they can't serve quickly since there is a waiting list. Or they don't have enough money to complete the needed repairs. Sometimes the county will come to them and say "If we replace the roof, can you replace the furnace?". They try to be responsive to those kinds of requests because they're good partners to have. When they find needs they can't address they try to make referrals to other providers. With \$100,000 they can do roof replacements or roof repair. If a roof can be repaired and they believe it will last another 5-10 years, they'll repair instead of replacing. They'll only replace if roof is too far gone. They were able to replace and repair 7 roofs with their current award of \$23,700.

1:45 DIRECT Center for Independence

Program: Counseling DIRECTIONS

Current Request: \$25,000

Representative: none

*****Rosalva reminds committee members that DIRECT Center for Independence will be scheduled for another day to present.***



1:45 Evolve (formerly RISE Equipment Center)

Program: Evolve Job Training Center

Representative: Ruben

Current Request: \$40,000

Program hasn't changed much. Most of the refurbished computers are donated to the individuals that volunteer. Funding is for refurbishment of computer, training of volunteers. Due to Covid, a lot more computers were used for schooling and working from home. Some clients could risk taking a trip to library. Part of the funding is used for salaries of computer technicians who do not only refurbish computers but teach volunteers how to fix computers themselves. At the end of their volunteer training, they receive the refurbished computer they worked on. They also install Windows licenses and install Microsoft Office Suite. Permanent not trial version. Donated computers are mainly from commercial businesses, some from Pima County and from households. In regards to outputs; four units are the four pieces of equipment that are provided to 200 people. Their funding sources and revenues include contract they have with Pima County for computer workshops with Pima County One-Stop.

1:55 International Rescue Committee in Tucson

Program: Job Readiness Training for Newly Arrived Refugees

Current Request: \$20,000

Representative: none

****Not here to present**

1:55 International Rescue Committee in Tucson

Program: Medical Case Management for Refugees

Current Request: \$20,000

Representative: none

****Not here to present**

1:55 Jewish Family & Children Services of So AZ

Program: HoME

Representative: Kara Weismann

Current Request: \$45,000

They have increased their outreach and delivery of medical equipment because of last year. They have added vendors to their program so they can reach communities outside of city limits. This has previously been a challenge. They have had great success so far in increasing the factors and being able to reach the folks that are in Green Valley and Oro Valley. Part of the reason for increase requested is that they've seen an increase in the cost of medical equipment this last year. They've also experienced shipping delays on specific equipment. For example, they weren't able to get wheelchairs for a long period and cost of wheelchairs have gone up.



2:05 Our Family Services, Inc.

Program: Outside Agency 22-23 (Center)

Representative: Johana & Jeff

Current Request: \$42,668

The Center of Dialogue and Training continue to offer information through forums and streaming services. They have a goal on the messaging of restorative practices in the community. One of the best things they can provide the community is their continued support. In relation to mediation training, this past year they were able to serve 1600 individuals. They've had the longest running mediation program. They were able to serve 129 individuals in the last fiscal year. They offer virtual, in-person and hybrid mediation. Mostly virtual. Over the past year they've offered forums and events serving over 740 million individuals virtually. They have volunteers and new partnerships.

Asking for cost of living expenses from where they were at the last round. In regards to homelessness, they do have additional funding and refer to call agencies that can further assist them. They have three different areas in regards to the support and services they provide. The first one are the training deliverables and outcomes. People who come to them to receive training about conflict resolution or communication. The second one would be forums for people to come together and talk about their community issues such as housing, problems with home pricing, really anything of that nature. The third one is community mediation hours with support from volunteer mediators and staff which allows recognition and empathy.

2:15 Southern Arizona Legal Aid

Program: Homeowner and Tenant Protection Program

Representative: Anthony

Current Request: \$ 86,745

They are experiencing change in staffing, lost 4 in last 60 days. In 2021, SALA helped just under 5000 people in both cases and matters. Cases requires legal serves by a lawyer. Lawyers have given legal advice, legal assistance and/or legal representation. A matter is legal advice, legal information, brochures and education. They educate the community on their rights. They target and focus efforts towards eviction cases. They have successfully avoided evictions. They have received support from federal as well but state the support primarily from Pima County and City of Tucson has allowed them to serve their clients.

2:25 YWCA of Southern Arizona

Program: YWCA Women's Counseling Network

Representative: Liane Hernandez

Current Request: \$40,000

They continue to do referral work. Quarterly 20 -25 people seeing licensed therapists for therapeutic needs. They utilize this network to help provide a resource for folks as they are re-entering the workforce. They have able to work with bi-lingual therapists. They have been able to provide more



therapists and offer access to behavioral health. Last year had 21000 in private donations, seeking additional funding from other networks. No money received from the city.

2:35 Cienega Watershed Partnership

Program: Cienega Watershed Partnership

Representative: Larry Fisher

Current Request: \$22,900

This is their first submission. The reason they submitted this year is because they work closely with several county agencies, Parks and Recreation, Neighborhood Conservation and Pima County Flood Control. Cienega Watershed is primarily important because it is a major source of water for the Tucson area. It has five unique habitats and contributes to the tourism. The use of the areas has increased with the pandemic. They see a lot of impacts that are concerning. This program would help educate the visitors and advance the work they are doing. There are 10,000 – 15,000 people visiting the area each year. Watershed issues include dewatering the creek. It's one of the few remaining year round rivers in the state. They have been working on wetland restoration and other actions that protect the habitat. They work a number of invasive species such as bullfrogs.

*****Needs to be more discussion in regards to which category this agency falls under.***

2:45 Jewish Family & Children's Services

Program: Financial Wellness Program

Representative: Kara Weismann

Current Request: \$70,000

This financial wellness program was launched in July. They have financial social workers working with members. They've had the opportunity, through the pandemic, to identify where folks are really struggling with financial insecurity. There has been increase of cost of food which has changed how people shop for groceries. This program was designed to meet someone who can address financial insecurities while simultaneously assisting with financial crisis and improving financial literacy to move into a positive direction. Financial wellness is one of the key dimensions of wellness. 100% of the clients have reported they are doing well in their finances and 85% are reporting increased understanding on how their financial wellness impacts them overall. As of January, they assisted individuals with rental assistance to prevent eviction and utility assistance to prevent shutoff. No federal funds currently. Collaboration with other organizations for other services such as nutritional education. Video trainings. Hope to serve 60 people by providing financial wellness and 60 people with eviction/utility assistance.

9. NEXT MEETING SCHEDULED – Manira recapped that DIRECT and both IRC programs will be rescheduled. There will be follow up with CHRPA & Our Family specifically regarding deliverables. Cienega regarding outcomes and following up with Attractions and Tourism. Jewish Family & Children’s Services to get their outcomes to better align. Rosalva reminds that the only agency that might be seen again would be Cienega Watershed Partnership once they confirm with tourism. They may be realigned in another category. Next meeting will remain on Zoom via invite on Thursday, March 10th, 2022.

10. ADJOURN -

Ms. Bullock requested motion to adjourn

Ms. Jeannine Mortimer motioned to adjourn

Ms. Hastings-Sargent second motion to adjourn

All in favor

2:52 PM - MEETING AJOURNED