



Pima County
Workforce Investment Board

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MEETING OF THE PIMA COUNTY WORKFORCE INVESTMENT BOARD (WIB)

Planning Committee

Thursday, September 20, 2018, 8:30 a.m.

University of Phoenix, Southern Arizona Campus, 300 S. Craycroft Road, 85711

Meeting Minutes

Members Present

Danielle Duarte, Chair Michael Guymon
Liz Gulick Brad McCormick
Dr. David Doré

Members Absent

Molly Gilbert Susan Hyatt Dumon
Patti Greenleaf Regina Suitt

Guests Present

Eddie Saavedra Dorothee Harmon
Ana Greif Charles Casey
Anna M. Cunes Brian Points by phone
 Kristopher Subler by phone

- I. **Called to Order:** Danielle Duarte, Chair, 8:38 a.m.
- II. **Introductions:** All attendees introduced themselves and welcomed Danielle as the new Chair.

Arnold Palacios reported that Charles Casey, Director, Pima County Community Services, Employment and Training (CSET) retired from the County and 08/03/18 was his last day. Arnold is the Interim Director, Pima County CSET.

Dr. David Doré, Vice Chancellor of Workforce, will be employed at Pima Community College (PCC) for 5 years in July 2019. Dr. Doré has replaced Lee D. Lambert, Chancellor, PCC, because Chancellor Lambert wanted to join the National Association of Workforce Boards (NAWB).

Danielle Duarte said that Tucson Youth Development (TYD) had programs when she was younger and now they offer programs to ages 14 to 24. She recently saw that someone had posted around a TYD classroom, different training and education options for youth and it may have good information that may be useful for the Pima County Career Analysis and Resource Guide. The Pima County

Pledge-a-Job program was on the list and Danielle mentioned that she got her first job at IBM through the Pledge-a-Job program.

III. Action Item: To approve June 21, 2018 Meeting Minutes. Brad McCormick motioned to approve the 06/21/18 Meeting Minutes; Dr. David Doré seconded the motion; and all were in favor.

IV. Pima County Career Pathways Analysis and Resource Guide Request for Proposal (RFP) RFP-CSET-CPARG-2018-08: Anna reported that a project timeline for the Analysis and Guide will be provided to the Committee once the contract is finalized between the Pima County CSET Contract Specialist and the proposer that is awarded the contract.

Michael Guymon said the Tucson Metro Chamber needs data that is targeted to Pima County in regards to matching programs for what the employers are looking for.

Dr. David Doré said there are major skills gaps in Pima County and Raytheon is one of the examples.

Brad mentioned that the Partners are working on a Resource Guide that will be used for referring clients to appropriate Partners and other organizations to help with customer flow.

Charles Casey reported that the RFP is currently being reviewed by the Pima County Attorney's office.

V. Pima County Workforce Development Plan 2016-2020 Plan Modification Requirements: Anna M. Cunes explained that the WIB and Pima County Administrative Support Staff will continue with the "Plan Modifications" that are due on 12/15/18.

VI. Pima County Career Pathways and Target Occupations: No requests.

Michael Guymon reported that there are 18,000 employees at the local Call Centers. Michael suggested that GEICO should be invited to speak to the WIB and Dr. Doré added that it would be good to hear from multiple Business Contact Centers. Michael also said that GEICO associates in Tucson enjoyed the company's 10-year anniversary celebration. They might be good to speak about how are they responding to the technology. Dr. Doré said that even what is scripted on the automated calls can be automated.

Arnold said the funding for incumbent workers needs to be communicated.

The Committee also discussed asking Citi, AFNI, and C3 to speak at a WIB meeting.

Michael Guymon will reach out to Citi and GEICO and Brad McCormick will reach out to AFNI and C3.

Brad will not be available for the 10/12/18 WIB meeting because he is receiving an award at the 10/12/18 LULAC Awards event.

VII. Next Meeting: October 18, 2018, 8:30 a.m., University of Phoenix

VIII. Adjourned: 9:22 a.m.