



QUALITY JOBS. QUALIFIED WORKERS.

Meeting of the Pima County Workforce Investment Board (WIB)

Executive Committee

Thursday, November 22, 2019, 8:30 a.m.

Kino Service Center, 3rd Floor, Conference Room 323, 2797 E. Ajo Way, 85713

Meeting Minutes

Members Present

Aric L. Meares
Dr. Vaughn E. Croft
Dr. Mark P. Vitale

Danielle Duarte
Bruce W. Grant

Members Absent

None

Guests Present

Anna M. Cunes
Marcelino Flores

Arnold Palacios
Jim Mize

- I. **Called to Order:** Aric L. Meares, Chair, 8:35 a.m.
- II. **ARIZONA@WORK Pima County One-Stop Administrative Support Staff Update:** Arnold Palacios, Director, Pima County Community Services, Employment and Training (“CSET”), provided the following updates:
 - A. The WIB Recertification process includes the Shared Governance Agreement, One-Stop Operator (“OSO”) Procurement finding, and the 11/2020 Request for Proposals (“RFPs”) and the RFP Committee.
 - B. Portable, Practical Educational Preparation (“PPEP, Inc.”) rescinded the Pima County WIOA Youth contract effective September 1, 2019 due to lack of contract performance, and accountability was a major concern for Pima County. The PPEP, Inc. contract has a \$96,441 balance to serve WIOA Youth in Work Experience activities.
 - C. Service Employment Redevelopment (“SER”) is a contracted agency with Pima County and has an exceptional automotive training program designed for youth who are interested in an automotive technology career pathway. SER has developed and established a relationship with most auto dealerships in Pima County including Jim Click Automotive, Royal Automotive Group, Chapman Tucson, and Precision Toyota. These are the primary training sites and employers that are partnering with the SER Work Experience program. Youth work towards getting certified in Automotive Service Excellence (“ASC”), Quick Lane Service, On Bay Diagnostics, and MOPAR Chrysler certifications. The training eventually leads the youth into direct employment with auto dealerships. SER has demand from industry to train and develop more youth in the automotive industry and the One-Stop has capacity and resources to assist youth in this career pathway.

Youth staff are recommending and proposing to modify the SER contract to add 30 additional paid Work Experience slots for automotive technology. 20 In-School Youth (“ISY”) and 10 Out-of-School Youth (“OSY”) for a total of \$79,920.00.

20 ISY plus 10 OSY = 200 hours x 30 youth x \$12 x 1.11 = \$79,920.00

III. Future WIB Meetings

- A. Friday, 12/13/19, 7:30 a.m. – Topic: *It Takes a Village to Build a Workforce* confirmed after last month’s discussion and Dr. Mark P. Vitale, Chair, Pima County WIB Performance and Accountability Committee, will facilitate. Location: Hotel Tucson City Center, Silver Ballroom.

Agenda will also include:

Welcome from Honorable Richard Elías, Chairman, District 5, Pima County Board of Supervisors and Workforce Innovation and Opportunity Act Local Chief Elected Official;

Chair Message from Aric L. Meares, Chair, Pima County WIB;

Pima County WIB Youth Council *2018-2019 Outstanding Youth and Employer Awards*: Dr. Vaughn E. Croft, Chair, Pima County WIB Youth Council; and

Committee recommended that the Youth Council try to recognize a grown industry sector such as Infrastructure-Construction.

Closing Remarks from Arnold Palacios, Director, Pima County CSET.

- B. In September 2018, Pima County saw the largest over-the-year job growth in:

Construction (11.1%, 1,200 jobs);
Education and Health Services (11.1%, 1,200 jobs); and
Professional and Business Services (3.7%, 2,200) jobs.

Transportation-Logistics in number 9

- C. Possible guest speakers and/or awardees:

Health Industry: Banner Health

Infrastructure-Construction Industry: Comcast, CenturyLink, Cox, Arizona Construction Trades, Southern Arizona Home Builders Association (“SAHBA”)

WIB Target Sector description for the Infrastructure Industry Sector: The foundations of a safe, clean, and connected community include occupations in construction, communication and utilities. Major employers include Tucson Electric Power, Unisource Energy Solutions, Southwest Gas, Cox Communications, CenturyLink, Sundt, Granite Construction, and Ashton Contractors & Engineers.

Mark added that this would be helpful for the WIB to reach out and market to the Infrastructure-Construction or any other industry.

D. Workforce Innovation Award employer criteria:

1. Growth – jobs, wages
2. Innovation – Construction Career Days
3. K-12 – Training Workers for Tomorrow
4. ARIZONA@WORK Pima County One-Stop partnerships
5. Impact in Pima County

E. Committee members and CSET staff recruiting the panel members who will represent the different WIB target sectors and participate.

Each employer will have five minutes to explain how they have benefitted from the One-Stop system, suggest how the WIB may assist them in the future, and then the audience may ask questions.

Mark suggested that each WIB member who represents the same Industry Sector should introduce the presenter if the WIB member is not the one to present or represent the sector.

- IV. Action Item:** To approve the 10/24/19 WIB “Executive Committee” monthly meeting minutes. Dr. Vaughn E. Croft motioned to approve; Danielle Duarte seconded the motion; and all were in favor.
- V. Action Item:** To review, approve and forward the need to change the One-Stop Operator in the MOU and the requests to add three (3) Partners to the MOU and IFA and determine whether or not the amendments should be pursued. Danielle Duarte motioned to approve; Dr. Mark P. Vitale seconded the motion; and all were in favor.
- VI. Action Item:** To approve a recommendation for the Director of CSET to notify the Pima County Clerk of the Board and have the two resignations be effective immediately due to the resignations affecting the required composition of the WIB. Danielle Duarte motioned to approve; Bruce W. Grant seconded the motion; and all were in favor.
- VII. ARIZONA@WORK Pima County One-Stop Operator Report:** Jim Mize, SER-Jobs for Progress, Inc.

The Partners had a good meeting and only two representatives were not available.

Changed the November 2019 meeting from the 4th Wednesday to 3rd Wednesday.

Jenny Swift, JobPath, has joined their monthly meetings.

Julie Neff-Encinas, Adult Probation is under a monitoring program for their 2017-2019 activities and Probationers must attend classes but only for 12 hours even though the class should be longer.

Arnold mentioned he received a call from Washington, DC and they asked if Pima County had a public program to send homeless to. We do have the Center for Opportunity that has 450 beds and has had 422 individuals per night during the last 90 days. Some people stay for only one night. The Center is hosting a Thanksgiving Feast, 11/27/19 and a Christmas Dinner, December 18, 2019.

Aric said he volunteered during the past weekend in the kitchen and they are currently building a training center for businesses to conduct entry level training.

From June to August 2019 - 6,000 people have visited.

Noemi, City of Tucson Housing Development, reported that they have a program where they pay the rent for one year and one client saved \$26,000.

Jim reported that he keeps hearing from the Partners, who are representing different community organizations, that client needs are increasing. There is not enough affordable housing.

Dan Sullivan reported on the reorganization of the CSET Department. All seven divisions are now under Dr. Francisco Garcia, Deputy County Administrator.

Neighborhood Reinvestment – CSET works with people; CD works with weatherization, neighborhood beautification 30 additional staff 11/26 or 11/27 is the deadline. The reorganization will be effective 07/01/20. It could be beneficial to One-Stop clients who may need home-related assistance.

A Re-entry grant has been applied for with the state of Arizona. Pima and Mohave Counties have the highest level of opioid use in Arizona. Arnold reported that it will require for CSET to hire a person to run the program.

Michael Gates reported that the Dunn and Bradstreet call center and the One-Stop has had 44 out of the approximate 200 who were laid off. DW in 1st quarter, same number as this time last year.

Rosemary Cora-Cruz is creating a training program regarding empathy and a lay off.

Victor Cardenas, D.E.S., SNAP, who was let go is now coming back to the E&T division.

Laurie \$165,000 of the \$500,000 that the Governor awarded around the state. IBEST and math bridging, 8 to program. Regina Suitt's last day is 12/04/19, 2 – 4 p.m., Downtown

Susan Standen, TAA, laid off as a result of foreign trade. Dunn and Bradstreet moving their operation to the Philippines. Two years of up to \$24,000 for training.

Jenny Swift, Director of Operations, JobPath, Inc., reported that they have training dollars and they work with the One-Stop system. They have 500 computers in their warehouse that are three years old and they are looking for people to donate them to.

Professional Development Training scheduled for 12/04/19, 8 to 12; Working Lunch; and 1 to 5 p.m. session.

VIII. WIB Committee Reports

- A.** Performance and Accountability – Reviewing reports and continued planning for the Innovation + Opportunity (“I+O”) Conference, Wed., 02/12/19, 7:30 to 4 p.m. Lunch will include the Resource Fair and organizations that will be invited include SunTran, Child Care. Goal will be to provide training or information on how to create external relationships so placements will increase; diversity simulations; I+O Conference of Love - xoxoxo

- B. Planning** – Danielle reported on the 11/21/19 meeting that included the members who represent the City of Tucson Economic Development.

Aaron Ball, Center for Future of Arizona, presented information about their organization and programs and he suggested that the WIB assist with fixing the “spaghetti.”

Arnold attended the Southern Arizona Manufacturing Partners (“SAMP”) Industry Sector Partnership November 2019 meeting and he was very impressed with what they do and how they are functioning.

- C. Board Development** – Aric confirmed that the WIB Applications for vacancies or replacements will be approved by the WIB Executive Committee whether the Board Development Committee is able to approve them first or not. Iris Kimbrough, University of Arizona, has been recommended but there is not a vacancy for her category.

Danielle suggested that if WIB members would wear a WIB badge while out in the community, it may help to recruit WIB members.

Aric recommended a WIB Survey that may include questions regarding:

1. Meeting Day
2. Meeting Time and Length
3. Meeting Location
4. What do you like or not like about the 2019 WIB meetings?

Locations that were suggested by the Executive Committee members included SUSD Board Room, Caterpillar, and the YWCA on N. Bonita Avenue.

Aric asked Arnold about the status of the two-sided card that WIB members may use to promote the WIB and the One-Stop system. Arnold replied that the card will be printed.

The Committee also discussed that special, personal invitations need to be used for potential candidates and then they should be assigned to a WIB host.

- D. Youth Council** – Vaughn reported that the Committee is continuing discussions about a possible “Pre-apprenticeship and Apprenticeship Programs” Youth Career Expo to be scheduled for Wednesday, February 19, 2020.

IX. Next Meeting: December 26, 2019, 8:30 to 10:00 a.m.

X. Adjourned: 10:07 a.m.