



QUALITY JOBS. QUALIFIED WORKERS.

Virtual Zoom Meeting of the Pima County Workforce Investment Board (“WIB”)

User Experience and User Interface (“UX/UI”) Technology Task Force

Wednesday, March 17, 2021, 3 to 4 p.m.

Agenda

- I. Called to Order:** Heath Vescovi-Chiordi - MPA, AZED Pro, Chair, 3:06 p.m.
- II. Welcome/Introductions:** Heath Vescovi-Chiordi - MPA, AZED Pro, Chair
- III. Action Item:** Motion to Approve the 02/24/2021 Technology Task Force Meeting Minutes. Ginny Seltentright motioned to approve; Abra McAndrew seconded the motion; and all were in favor.
- IV. ARIZONA@WORK Pima County One-Stop Staff User Feedback**

Dalila entered in the Chat: This is what I sent out: I am working on a project and need your input.

Mission: Incorporate new technology solutions that enhance access and effectiveness of local WIOA-funded programs.

Modernize the One-Stop network technology solution allowing for a more effective customer front end interface and back end reporting capability.

Would you be able to join us at the next Task Force meeting and provide feedback or talk about the new features of AJC?

What data elements/fields or functions come with Rapid Storm that would be beneficial to better assist clients?

Are these functionS integrated in AJC:

- Check-in by cell phone/mobile device
- Texting
- Email
- Referral to other Agencies

What solutions would you recommend?

- V. Project Scope and Alignment with State Plan 2020-2023:** Invite State representative to present to Task Force.
- VI. Pima County WIB Request for Proposal (“RFP”) vs. Solicitation Process:** Mike Rohrbach asked if the WIB is producing/releasing or the state and Dan replied that the State will have their goals and may not align with Pima County.
- VII. Next Meeting:** March 31, 2021, 3 to 4 p.m. via Zoom
- VIII. Adjourned:** 3:43 p.m.

DRAFT