

Workforce Investment Board
 One Stop Operator
 PY 2021 (July 1, 2021 to June 30, 2022)

Name: SER Jobs for Progress, Inc.	Month/Year:
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Performance Metrics (Exhibit A)	Annual Goal	YTD	Outcome	Comments
2.1 Familiar and comply with federal program requirements and Pima County and ARIZONA@WORK policies, procedures, and programs	Ongoing and as needed			
2.7 Distribute federal and state guidelines to One Stop Partners	Ongoing and as needed			
2.0 Familiar and comply with Local Plan	Ongoing and as needed			
2.2 Coordinate One Stop Partners and direct service provider meetings	12			
2.3 On-Site visits with ARIZONA@WORK Job Centers	4			Comprehensive (2), specialized (2), affiliate sites (3) and satellite (3) as listed in the Local Plan , page 109.
2.5 Professional development and cross training sessions	1			
2.6 Review of One Stop system customer flow and recommendations	1			
2.8 Assist the WIB and One Stop partners with Memorandum of Understanding (MOU) revisions	As needed			
2.9 Annual Reporting: Program Year Statistics	1			
2.9 Annual Reporting: Staff Training	1			
2.9 WIOA Core Partner Data Gathering	4			
Total # of individuals served				
Performance measures				Attach report for partner metrics

