

## 6. Access

**A description of how the local board, working with the entities carrying out core programs, will expand access to employment, training, education, and supportive services for eligible individuals.**

**b. A description of how the local board will facilitate access to services provided through the one-stop delivery system, including in remote areas, through the use of technology and through other means.**

The ARIZONA@WORK Pima County One-Stop delivery system facilitates access to technology by providing public computer work stations and other equipment for customers to use, basic Computer Fundamentals workshops, and one-on-one technical assistance to help customers use technology-based services, including:

- Labor exchange services through [www.azjobconnection.gov](http://www.azjobconnection.gov);
- Electronic resumes and social-media-based professional networking;
- online labor-market information, such as AZ Career Information System, job search tools and job applications;
- Test of Adult Basic Education (TABE) online assessment system;
- Online education programs including My Foundations lab, Plato, and Skills Tutor; and
- The unemployment benefits application system at [www.azui.com](http://www.azui.com).

Technology-based services comply with technology standards set by each partner and drive toward ADA compliance.

The WIOA Title I program uses budgetary targets to ensure a proportion of investment in career services is directed towards rural residents, and awards a portion of its provider contracts based on rural service capacity, track record and identified scope of services.

Adult Education programs offer (section 5.e.) online (distance learning) and computer-aided (hybrid) instruction for adult learners. Distance learning classes assist students who cannot attend regular, face-to-face classes. With the exception of face-to-face orientation and assessment, learners can study online and communicate with their teacher from home, local library, or anywhere.

Internet-connected computer labs are available at all Adult Education centers which allow for computer-assisted instruction and hybrid learning opportunities.