

**CTA COMMUNICATIONS
EMERGENCY OPERATIONS CENTER
INFORMATION SURVEY**

Pima County has engaged the services of CTA Communications to evaluate Emergency Operations Centers as part of the PCWIN Project. Please assist us in understanding your current situation and future needs. Please print legibly and attach a business card if you have one. Thank you for your help.

Organization/Agency Name: _____

Contact Name: _____ **Position:** _____

Phone: _____ **Email:** _____

Jurisdiction Please describe the jurisdiction(s) served by the Emergency Operations Center.

Facility

EOC Facility Name: _____

Street Address: _____

City: _____ Zip+4: _____

Latitude: _____ Longitude: _____

Name of Power Company: _____

What is the building/structure type?

_____ Unreinforced Masonry _____ Reinforced Masonry _____ Steel _____ Wood

_____ Concrete _____ Other (specify)

Does this EOC serve more than one governmental jurisdiction? _____

Is this a primary or Secondary EOC? _____

Is this a Multi-agency or Inter-agency EOC or does it only serve a single agency _____

Is the EOC occupied on a daily basis? _____

What agencies occupy the EOC on a daily basis? _____

External Communications

Radio Channel Utilization

What radio channels/talk groups do you use regularly? (Daily or more than weekly)

What radio channels/talk groups do you use occasionally? (Major events, disasters, task force, etc)

Do you have the ability to monitor the communications of key emergency services (police, fire, EMS, and others)? _____ Is it adequate? _____

Do you have the capability to contact state, regional and other locality EOCs? _____

Please describe briefly how you communicate with other EOCs: _____

Is this facility the primary warning point for the jurisdiction: _____? If not who is?

If this facility is a warning point (primary/secondary), describe the facilities and equipment used to activate the warning system:

How do you ALERT Key EOC/Emergency Management Staff: _____

Communications Service	Current Provider	Number of Lines	Special Services Available	Secure Facilities Available
Voice Lines				
Fax Lines				
Data Lines				
Wireless Phones				
Pagers				
E-Mail				
Internet Access				

Amateur Radio

Does the EOC use amateur radio? _____

What types of communications do the Amateur Radio Operators provide?

- VHF/UHF
 HF
 Packet
 Video

Where are the amateur radio operators located in the EOC? _____

Are antennas and coaxial cable runs provided? _____

Do you have access to Geographic Information Systems (GIS) data for your area? _____

If, yes, then what type? _____

Do you have access to a Computer Assisted Dispatch system (CAD) through an ECC or other dispatch center? _____

If, yes, then what type? _____

Internal Communications

Do you have a Local Area Network within the EOC? _____

If yes, please describe: _____

Is the EOC connected to a Wide Area Network? _____

If yes, please describe: _____

Is there a wireless LAN available in the EOC? _____

Is the network secure? _____

Does the EOC use an *Automated Disaster Management System*? _____

If yes, please describe the system: _____

Please hand this survey in during your interview or return to:

CTA Communications, Inc.
P.O. Box 4579
Lynchburg, VA 24502-0579

Fax: (434) 239-9221
Phone: (434) 239-9200
PCWIN@ctacommunications.com

If returning via email, please also send to Captain Paul Wilson: Paul.Wilson@pimasheriff.net

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