



MEMORANDUM

Date: July 9, 2018

To: The Honorable Chairman and Members
Pima County Board of Supervisors

From: C.H. Huckelberry
County Administrator

A handwritten signature in black ink, appearing to be "CHH", is written over the printed name "C.H. Huckelberry".

Re: **June 2018 Pima Animal Care Center Monthly Report**

Since beginning her tenure with Pima County, Kristen Auerbach, the Director of the Pima Animal Care Center (PACC), has provided regular updates on the activities and accomplishments of this important Department. Attached please find the most recent update which will be shared with the PACC Advisory Committee at their July meeting.

I am pleased to report that the bond funded PACC facility is anticipated to be on track and on budget. The Phase II building was completed and PACC moved all of the dogs from the tent into the newly renovated building. The tent was removed and all PACC animals are now housed in the new facility. This move was accomplished with PACC remaining fully operational and open to the public.

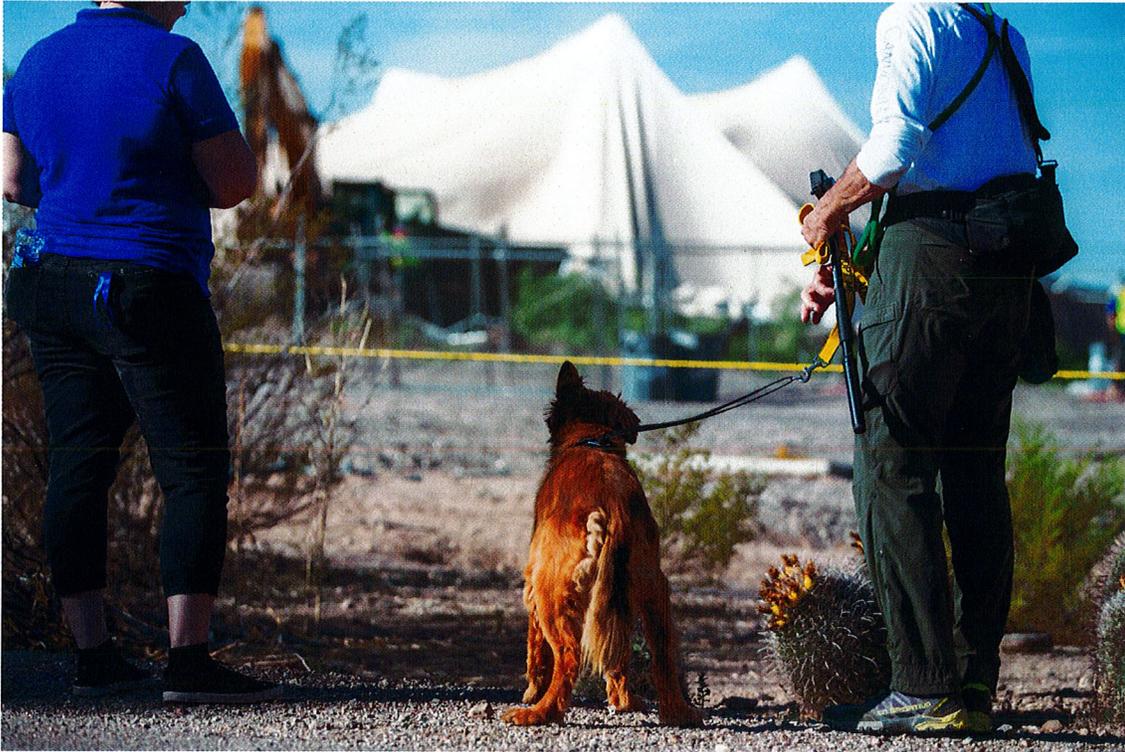
Other notable accomplishments are PACC's community initiatives held in the month of June, including three microchip and vaccine clinics with nearly 1,500 owned pets receiving service, as well as a record lifesaving rate of 93% with 883 animals being adopted and 548 dogs and cats going to foster homes.

CHH/mp

Enclosure

c: Jan Leshner, Chief Deputy County Administrator
Francisco García, Assistant County Administrator
Kristen Auerbach, Director, Pima Animal Care Center

June 2018 Director's Report for Pima Animal Care Center



Animal Center News

- PACC took in 1,679 pets, achieving a save rate of 93% compared to May of 2017 when PACC took in 1,530 pets and achieved a save rate of 86%.
- 883 pets were adopted, 160 were returned to their owners and 208 were transferred to rescue groups.
- On June 22, all dogs were moved from the tent into the newly completed Phase II facility. The tent was taken down and discarded on June 27. Staff moved in to the new facility on June 26. Several of the play yards as well as some of the solar canopies are still under construction but we anticipate bringing the project to completion ahead of schedule and under budget.
- The community cat program provided information on TNR to 200 individuals via telephone and e-mail and loaned 93 traps to residents. They provided transportation assistance for seven colonies of cats.
- PACC was called by the Pima County Sheriff's Department to assist with a [mass impound](#) of 142 animals from a property in Three Points. PACC took in 42 dogs, parrots, a ferret and numerous other small companion animals. The farm animals including goats and pigs were sent to local rescue/sanctuaries.
- Between June 25 and July 3, PACC invited the public to bring their pets to the facility to receive [free microchips](#). Around 800 pets had microchips implanted at no cost to the community.

- PACC met with multiple media outlets about [heat safety for pets](#), discussing the health impacts of heat on pets and the charges owners may face if they fail to protect pets from the heat or leave them in hot cars.
- PACC management team members met with the leadership team of Primavera Foundation, touring multiple Primavera facilities serving the homeless. PACC and the Friends of PACC are planning a collaborative drive to purchase supplies to create 'go kits' of items needed by homeless pet owners including booties, bowls, food, leashes, collars and other items.
- [A bootie drive](#), an ongoing initiative by the Friends of PACC in collaboration with PACC staff, is helping to get dog booties onto the paws of pets owned by homeless people. These boots help protect their paws from injuries caused by hot pavement, which can reach temperatures of 160 degrees and above. Booties are being distributed by PACC officers.
- PACC held three clinics:
 - San Miguel Microchip/Vaccine clinic with 350 animals receiving service
 - Drexel Microchip/Vaccine Clinic with 288 animals receiving service
 - PACC Microchip clinic with 877 animals receiving service
- PACC leadership co-facilitated the Best Friends Arizona State meeting to discuss animal welfare issues facing the state and how collaborative partnerships can improve the overall save rate of Arizona.
- The Friends of PACC held a press conference to announce the \$5 million dollar campaign, '[Your Love Saves Lives.](#)'
- The Friends of PACC received an additional \$60,000 grant from Maddie's Fund to host two more apprenticeships at PACC this fall, with 30 students from around the nation visiting for four days to learn about PACC's operations and foster programs.

Personnel

- Six new PACC employees began in their roles in June, including PACC's fourth veterinarian, Dr. Helena Wayt.
- Seven team members were hired in June and will begin in July, including three officers, two veterinary technicians, a pet support specialist and a licensing specialist.
- The following positions are currently advertised: three veterinary technicians, two adoptions counselors, an adoption supervisor and three officers.

Field and Community Services

- Animal Protection Officers responded to 1,807 calls for service including 551 priority 1 and 2 calls.
- Officers handled 283 bite investigations and responded to 186 calls about cruelty or neglect.
- The Pet Support Call Center received 7,825 calls and scheduled 84 pet surrender appointments. They provided medical assistance to 25 families to defer pet surrender.

- The Pet Support Network distributed spay and neuter vouchers for 41 pets with 12 animals being sterilized.
- Fencing/dog house assistance was provided to eight families to help keep their pets enclosed and protected from the elements.
- Officers visited Z Mansion to conduct homeless outreach and share information on spay/neuter, adoptions and resources for pet owners.

Veterinary Services

- 753 cats and dogs were spayed or neutered at PACC.
- Vets conducted 41 specialty surgeries.
- PACC volunteers provided seven-day-per-week support to the medical clinic reception desk.

Media

- PACC was covered on TV news 35 times, with the most coverage focused on the opening of Phase II, the free microchip event, and PACC's adoption events
- [Canine Carnival coming to PACC June 9 – 10](#)
- [PACC takes in close to 180 pets over two-day period](#)
- [PACC offering free microchips through July 3](#)
- [PACC successfully moves into new shelter](#)
- [PACC assists with removal of more than 100 animals from a property](#)
- [Friends of PACC announces lifesaving campaign](#)
- [PACC offers advice to keep pets safe during fireworks](#)

Volunteer, Foster and Rescue Programs

- PACC staff re-wrote the volunteer and foster manuals, receiving input from many staff, volunteers and advisory committee members.
- 548 pets went to foster homes and fosters recorded 800 hours of service.
- 442 volunteers donated 8,306 hours of service.
- Three volunteer orientations were held with 75 volunteers attending.
- Seven dog handling classes were held with 58 volunteers participating.
- Three cat care classes were held with 30 volunteers participating.
- The neonatal kitten foster list at PACC now has 816 subscribers and one neo-natal foster orientation was held.
- The first adult cat foster orientation was held and 34 adult cats went to foster homes.
- PACC started doggie day trips and 'pawjama pawty' overnight visits for the public. 26 adult dogs went to foster and eight dogs went on field trips or sleepovers.

- 286 pets were adopted from foster care in June.
- Automated schedule software for foster appointments with the medical clinic went live at the end of June.