



MEMORANDUM

Date: July 11, 2019

To: The Honorable Chairman and Members
Pima County Board of Supervisors

From: C.H. Huckelberry
County Administrator 

Re: June 2019 Pima Animal Care Center Report

Attached please find the most recent update from the Pima Animal Care Center (PACC), which will be shared with the PACC Advisory Committee at the July meeting.

PACC took in 1,637 pets in June, adopting out 1,091, returning 175 to their owners and transferring 183 to rescue partners.

Some of their accomplishments this past month include:

PACC held the first-ever, drive-through microchip clinic, which served more than 1,200 pets over a two week period. PACC used a parking area north of the building and invited the public to drive up and get their microchips for two hours, each afternoon leading up the fourth of July. This clinic, along with messaging by PACC to help prevent pet loss due to fireworks, resulted in pet intake rising only slightly after the holiday.

Also, PACC, as part of the Pima Alliance for Animal Welfare, is working with the Humane Society of Southern Arizona, Hermitage No-Kill Cat Sanctuary and Shelter, No Kill Pima County and other humane groups to develop questions for a community survey about what residents believe are the greatest needs facing pets and community cats in Pima County. This survey will eventually be used to collect information that will help guide the use of community pet resources for spay and neuter, vaccine, wellness, animal control and other pet-related services.

Finally, PACC led more than 15 community outreach events, including a clinic at San Miguel High School that provided vaccines, microchips and wellness exams to 300 pets.

Attachment

c: Jan Leshar, Chief Deputy County Administrator
Francisco García, Assistant County Administrator for Community and Health Services
Kristen Hassen-Auerbach, Director, Pima Animal Care Center

June 2019 Director's Report for Pima Animal Care Center



Animal Center News

- PACC took in 1,637 pets, including 725 cats and kittens and 887 dogs and puppies and achieved an overall live release rate of 90%.
- 1,091 pets were adopted, 175 pets were returned to their owners and 183 pets went to rescue groups.
- As of July 8, there were 430 dogs on site at PACC and 286 cats. There were 324 dogs in foster care and 589 cats and kittens in foster.
- PACC is continuing to meet with PAAW partners on a bi-monthly basis to complete the initial questions for a community pet survey. PAAW will be engaging the community to determine what residents identify as critical needs related to pets and community cats in Pima County.
- The Friends of PACC, the Humane Society of Southern Arizona and Hermitage No Kill Cat Sanctuary and Rescue received a combined \$25,000 from the Petco Foundation to hold the first-ever Pima County mega adoption event. This event is tentatively planned for mid-October.
- PACC held its first ever, [drive through microchip clinic](#), placing microchips in 1,200 pets over a two week period. Each pet owner was provided information on low cost spay and neuter surgeries through AWASA and was given tips on preventing pets from getting lost. The chips were provided through the Petco Foundation Lifesaving Impact Award given to PACC to reduce the number of animals in the shelter.
- PACC, HSSAZ and the Hermitage issued a [joint news release](#) asking for foster support after a higher-than-usual kitten season resulted in the shelters being overwhelmed with kittens.

- [Rabies was confirmed](#) in several kittens attacked by a rabid skunk. There were more than 25 cats, kittens and dogs who were housed on the property, and the healthy, but exposed pets are being held at PACC for the mandated quarantine period.
- Six students from the Pima County Summer Youth Program volunteered at PACC in June, providing nearly full-time service to help provide enrichment to shelter pets, organize donations and prepare outreach supplies.
- Steven Rogelberg, Ph.D., the Chancellor's Professor at UNC Charlotte, completed an evaluation of Shelter Employee Engagement and Development Survey completed by PACC staff last month.
- PACC Director Kristen Hassen-Auerbach participated in a one-day [leadership summit](#) that included high-intake, municipal animal control directors in order to identify and build best practices for a community-policing model of animal control to increase public safety and address access to care issues in under-resourced communities in order to prevent unnecessary intake into the shelter system.
- PACC held several adoption specials in June, and is currently holding a [Monsoon 'forecast' sale](#) on all pets, with new incentives and promotions weekly.
- PACC used microchip identification to help a woman find her dog after it was [missing for eight years](#) and social media helped another resident find his dog after it was [missing for six years](#).
- PACC offered [Pet Adoption 101](#) tips.
- PACC is currently evaluating all healthy, eligible dogs in play groups, with an average of 50 to 60 dogs going to play group each day. Currently 93 dogs selected their 'roommates' through play groups and are co-housed.

Field and Community Services

- The community cat team trapped cats at 18 locations and responded to 449 calls. Members of the public borrowed 82 traps to do their own cat trapping.
- Animal Protection and Enforcement responded to 1,522 calls for service including 102 police assists, 531 stray animal complaints, 110 bite investigations, 46 abandonment complaints and 120 calls about cruelty or neglect.
- 5,801 altered dogs and 331 unaltered dogs were licensed with 1,264 dog licenses renewed.
- PACC staff and volunteers participated in 15 homeless outreach events, providing food, leashes, booties and essential pet supplies.
- Thanks to support from Northwest Vet Clinic, 26 pets received vaccines and wellness exams at PACC's monthly Pup in Boots clinic.
- PACC held a community vaccine and microchip event at San Miguel High School. More than 300 pets were served with vaccines, microchips, de-wormer, flea and tick medication and pet supplies like leashes, collars and toys.
- PACC took in 43 pets from a [hoarding situation](#), including cats, dogs and turtles. The pets are currently being held in PACC's custody, pending the conclusion of the investigation and actions by the Sheriff's Department.
- PACC is still attempting to locate [two dogs](#) potentially exposed to a rabid bat.

Veterinary Services

- PACC vet services spayed or neutered 951 pets and performed 100 specialty surgeries.
- Two, overnight vet technicians were approved as part of the fiscal year 2019/2020 budget and PACC is in the process of creating and filling these positions.

Volunteer, Foster and Rescue Programs

- Best Friends Animal Society's Senior Manager of Volunteer Engagement and Programs, Pat Guerrero, spent three days at PACC, meeting with volunteers and staff members and helping PACC leadership implement solutions to some of the common challenges of running a large, complex volunteer program.
- With feedback from volunteers and staff members, PACC created adoption tip sheets for cat and dog adopters.
- 422 volunteers completed 8,402 hours of service.
- 203 people completed volunteer applications and 51 people attended new volunteer orientations.
- Volunteer trainings were held for dog handling, cat care, shelter software, adoption support and counseling, mentoring, greeting and enrichment.
- 52 volunteers attended the monthly volunteer meeting.
- 182 pets went to rescue partners, including 32 cats and 139 dogs.
- 565 pets went to foster homes and 325 pets were adopted directly from foster homes.
- 42 dogs went on day trips and pawjama parties.
- 46 foster caregivers participated in PACC's new, online volunteer orientation.
- Foster trainings were held for Cat Pawsitive clicker training for cats and PACC's new SubQ fluids class for adult cat foster caregivers.

Friends of PACC

- The Friends launched the 2019 'Ride with the PACC' team for El Tour de Tucson.
- The Friends hosted the Maddie's Fund® Medium and Large Adult Dog Foster Apprenticeship with PACC via a grant from Maddie's Fund.
- Liana Moss was hired by the Friends as PACC's first Community Outreach Specialist to provide outreach and prevention and wellness resources in high intake areas including Flowing Wells and South Tucson.
- Three candidates have been selected for the Maddie's Fund Executive Fellowship. They are expected to start July 28.