




MEMORANDUM

Date: December 17, 2020

To: The Honorable Chairman and Members
Pima County Board of Supervisors

From: C.H. Huckelberry
County Administrator 

The Honorable Supervisors Elect
Pima County Board of Supervisors

Re: **New Maximus Phone Numbers**

A recommendation was made to staff that contact tracing use a local number in order to increase public confidence and improve the response rate. The Health Department, Information Technology staff and the contractor had been working on a solution to this for some time.

I am happy to report that change has been made. Effective last evening, residents will see the number 520-724-1002 displayed on calls from the (case) contact investigation team, and 520-724-1080 on calls from the contact tracing team. For the sake of continuity, the old numbers will remain active for 2 weeks during this transition.

CHH/dym

c: Jan Leshner, Chief Deputy County Administrator
Francisco García, MD, MPH, Deputy County Administrator & Chief Medical Officer
Health and Community Services
Terry Cullen, MD, MS, Public Health Director, Pima County Health Department
Dan Hunt, Chief Information Officer, Information Technology Department