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# MEMORANDUM

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Date: January 23, 2020

To: The Honorable Chairman and Members  
Pima County Board of Supervisors

From: C.H. Huckelberry  
County Administrator 

Re: **Resource Booklet** titled *Where to Find Help in Pima County* provided by the  
**Constable's Office**

I am providing to the Board for your information, a resource booklet from the Constable's Office titled, *Where to find Help in Pima County*. This resource booklet outlines various Pima County agency contacts and are a handout for the Eviction process.

CHH/lab

Attachment

# WHERE TO FIND HELP IN PIMA COUNTY



## WHERE TO GO FOR HELP

If you need assistance that is not offered in this booklet, please contact Community Information and Referral at 800-352-3792, or 2-1-1. Si necesita asistencia que no se encuentra en este libro, puede contactar a Servicios de Información y Referencia al 800-352-3792 ó marque 2-1-1.

Resources are listed alphabetically. Call first for hours and eligibility information. For website information, go to <http://pima.gov/EndingPoverty>

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## FOOD ASSISTANCE/MEALS

Information and Referral Services 2-1-1

Arizona Referral Services for help with food, rent and utilities.

**Casa Maria Soup Kitchen** 520-624-0312 • 352 E. 25th St.

Open every day of the year, 8:30-11:30 a.m., except Thanksgiving and Christmas.

**Catholic Community Services of Southern Arizona Meals on Wheels**

520-624-1562 • 5009 E. 29th Street

**Community Food Bank** 520-622-0525 • 3003 S. Country Club

Tues - Thurs 9 a.m. – 4:30 p.m.

Food boxes for any low-income person. Distribution sites at main center above as well as throughout Pima County and southern Arizona. Many other programs as well. See website for listings.

**Department of Economic Security-SNAP** 520-638-2270 • 316 W. Fort Lowell Road and 1455 S. Alvernon Way • Pre-registration call 800-221-5689

SNAP Emergency Food Assistance Program.

Families can receive monthly food stamps under the SNAP program if they are at or below 130% of poverty. Call the number above to enroll. People can also receive Emergency Food Assistance if at 185% of poverty or lower. There are distribution sites throughout Tucson and Pima County.

**Department of Economic Security Ombudsman** 866-362-2837

Help resolving issues of concern when receiving or attempting to receive benefits and services from the Department.

**Gospel Rescue Mission - Community Ministries** 520-740-1501 • 338 W. 28th Street

A food box every month plus other resources like baby supplies and personal hygiene.

**Impact of Southern Arizona** 520-825-0009 • 15930 N. Oracle Road

Food boxes, baby formula, toiletries and more. Also lunch for seniors at their center or delivered to a home.

**Interfaith Community Services** 520-297-6049 • 2820 W. Ina Road and 8701 E. Old Spanish Trail.

Call for information for food boxes and emergency financial assistance.

**Living Faith Center** 520-722-2217 • 4108 E. North Street

Food Box Distribution-Thursdays 1 – 5 p.m. • Dinner served Thursdays 5:30 p.m.  
Diaper distribution-Thursdays noon – 2 p.m.

**Mobile Meals of Tucson** 520-622-1600 • 4803 E. 5th Street, Suite 209  
Delivers healthy meals to homebound adults in Tucson, Sahuarita and Green Valley. Can also deliver adult diapers and pet food.

**Northminster Presbyterian Church** 520-327-7121 • 2450 E. Fort Lowell Road  
Meals-Mondays 5:30 p.m.

**Pima Council on Aging** 520-790-7262 • 8467 E. Broadway Blvd.  
Mon-Fri 8:30 a.m. – 5 p.m.  
Free daily meals delivered to homebound people 60 or older or people with disabilities.

**Salvation Army** 520-795-9671 • 1002 N. Main Ave. and 218 E. Prince Road •  
520-888-1299  
Food distribution is Monday to Thursday, 9 a.m.-noon. Family dinner is Thursdays at 5:30 p.m.

**Sister Jose’s House** 520-909-3905 • 1050 S. Park Ave.  
Breakfast and lunch for women in a pet-friendly center. Clothing bank.

**Social Services** 520-792-1111 • Open 24 hours, 7 days a week-Meals.  
Hospitality House-food boxes, case management, medical assistance, employment services, and life skills.

**Tucson Urban League** 520-791-9522 • 3425 E. Grant Road, No. 101  
Mon – Fri 8 a.m. – 5 p.m. • Short term assistance, food boxes.

**Youth on Their Own** 520-293-1136 • 1660 N. Alvernon Way  
Mon-Fri 9 a.m. – 5 p.m. and Sat 10 a.m. – 2 p.m. • [www.cfbfoodbox.org](http://www.cfbfoodbox.org)  
For qualifying students, provides free basic needs items such as food, clothing, hygiene items, household goods, and school supplies.

**Z Mansion** 520-907-9057 • 288 N. Church Ave. • Sundays 9:30-11:30 a.m.  
Free Sunday brunch, hot food to go, sack lunches.

## FOOD FOR PETS

These organizations provide help with pet food:

**Pima Animal Care Center** 520-724-5900 • 4000 N. Silverbell Road

**Humane Society of Southern Arizona** 520-327-6088 • 635 W. Roger Road

**Hermitage Cat Shelter** 520-571-7839 • 5278 E. 21st St.

## EMPLOYMENT OPPORTUNITIES

**Beacon Group** 520-622-4874 • 308 W. Glenn Street

- **Vocational Employment Training-Work Adjustment** 520-622-4874
  - **Ticket to Work Program** 520-917-1787
- Services for adults (17 and older) with disabilities-eligibility required.

**Blake Foundation SAGE** 520-622-3933 • 332 S. Convent Ave.

Employment services for adults with development disabilities.

**Department of Economic Security Employment Services** 520-638-2230

316 W. Fort Lowell Road • Mon- Fri 8 a.m. – 5 p.m.

**Goodwill Industries of Southern Arizona** 520-623-5174

Job Connection Centers.

**Fred G. Acosta Job Corps Center** 800-733-5627 or 520-792-3015

901 S. Campbell Ave. • 7:30 a.m. – 4:30 p.m. • Income eligibility services for ages 16 – 24

Includes residential quarters, academic education, high school diploma or GED preparation. Medical, dental, childcare allotment and counseling included.

**Job Path** 520-324-0402

Call for orientation schedule. Classes to upgrade employment skills.

**Pima Community College - Adult Basic Education Student Services** 520-206-7330

Downtown Campus, 1255 N. Stone Ave. • AH Building, Room 130

**Pima County One-Stop Career Centers**

- **Kino Service Center** 520-724-7700 • 2797 E. Ajo Way  
Serves dislocated workers.
- **Kino Veterans' Workforce Center** 520-724-2646 • 2801 E. Ajo Way  
Serves military veterans
- **Rio Nuevo Service Center** 520-724-7650  
340 N. Commerce Park Loop • Tortolita Building • Serves unemployed adults.
- **Youth Employment Center** 520-724-9649  
320 N. Commerce Park Loop • Sentinel Building • Serves youth 14-24.

**Primavera Works** 520-882-9668 • 325 S. Euclid. Suite 101 and 151 W. 40th Street

7 a.m. – noon and 1– 4 p.m.

Assistance for unemployed and underemployed adults.

**Salvation Army Hospitality House** 520-622-5411 • 1002 N. Main Ave.

**Tucson Urban League** 520-791-9522

Vocational and youth job training opportunities.

## DIAPERS AND INFANT NEEDS

**Casa de Los Niños** 520-624-5600 • 1120 N. 5th Ave.

**Diaper Bank of Southern Arizona** 520-325-1400 • 1050 South Plumer Ave.  
More than 50 distribution sites or apply online for one week a month of free diapers.

**New Life Pregnancy Center** 520-795-7541 • 1779 N. Alvernon Way

**Pima County WIC Program** 520-724-7777 • Mon-Fri 8 a.m. – 5 p.m.  
Food, diapers, and wellness program.

**Reachout Women's Center** 520-321-4300 • 2648 N. Campbell Ave.  
Pregnancy testing, ultrasounds, materials assistance, referrals and peer counseling.

## HEALTH SERVICES/FAMILY CRISIS AND COUNSELING/SUBSTANCE ABUSE

**Adult Protective Services** 520-872-9000 • 1455 S. Alvernon  
Mon-Fri 8 a.m. – 5 p.m.

**Arizona Lions Vision Center** 520-777-7334  
At Community Food Bank – 3003 S. Country Club Road, Suite 214  
Wed 8 a.m. – 4 p.m. Thurs 9 a.m. – 4 p.m.

**CODAC Substance Use Disorder Referrals Line** 520-202-1786  
Available 24 hours a day, 7 days a week

**Community Wide Crisis Line**  
24 hours a day, 7 days a week, 365 days a year  
520-622-6000 or 1-866-495-6735  
(TDD/TTY: 1-877-613-2076)  
(for medical, police and fire emergency situations, always call 911)  
Department of Economic Security-Assistance and Medical Eligibility 520-638-2270  
Arizona Health Care Cost Containment System (AHCCCS) Nursing Level of Care.

**Crisis Text Line:** Text TALK to 520-741741  
Available 24 hours a day, 7 days a week to talk to a counselor

### La Frontera

- **Sonora House** 520-624-5518 • 2940 N. Flowing Wells  
For Adults with a serious mental illness who are homeless or nearly homeless.  
Provides assistance obtaining: GA, SSI, bus passes and health care.  
La Frontera - Residential Services 520-838-3804

- **Casa Alegre** 520-622-5805 • 1441 S. No Le Hace
- **Thornydale Ranch** 520-572-9320 • 10841 N. Thornydale Road

**Medicare Cost Sharing A & B** 520-205-8600

Medical Assist/Long Term AHCCCS Home Services.  
Nursing Home Assisted Living. Arizona Health Care Cost Containment System Eligible.

(Verification) Intake: call, write, web or visit any Department of Economic Security site. Provides: Low or No Cost Medical Benefits. Children & Adults on Low Income  
520-628-6810 • 316 W. Ft. Lowell Road  
Mon-Fri 8 a.m. – 5 p.m. (Office) Daily 24 Hrs.

**National Suicide Prevention Lifeline** 1-800-273-8255

**Need to Talk?**

Warm Line, Peer Recovery Non-Emergency Support by Hope, Inc.  
8 a.m. – 10 p.m., 7 days a week  
520-770-9909 or 1-877-770-9912

**Our Family Services** 520-323-1708 • 3830 E. Bellevue Street

Mon-Fri 9 a.m. – 5 p.m.  
2 year program will help children with Mother or Dad or Families to relocate.

**Pima Community Access Program** 520-309-2920 • 2501 E. Elm Street

Discounted medical services program at 4 local clinics.

**Pima Council on Aging Caregiver Services** 520-790-7262

Assistance for Caregivers-Services for Age 60 +

**Pima Helpline**

[www.pimahelpline.org](http://www.pimahelpline.org)  
Pima County Community-driven and Community-made Online Resources

**SAMHSA** 1-800-662-HELP (4357)

National Substance Use and Disorder Referral and Treatment Hotline

**Veterans Crisis Line** 1-800-273-TALK (8255)

24-hour confidential treatment and referral information about mental and/or substance use disorders, prevention, and recovery in English and Spanish.



## Pregnancy Help/Shelter

**Catholic Community Services of Southern Arizona** 520-623-0344  
140 W. Speedway Blvd., Suite 130

**El Rio Health Center** 520-670-3909  
Multiple health services

**Hands of Hope of Tucson Pregnancy Center** 520-622-5774

**Merilac Lodge** 520-770-8517  
Maternity Home for Girls 17 years and younger

**Reachout Women's Center** 520-321-4300 • 2648 N. Campbell Ave.  
Pregnancy testing, ultrasounds, materials assistance, referrals and peer counselling.

**St. Elizabeth of Hungary-Health Center** 520-628-7871 • 140 W. Speedway Blvd.  
Suite 100  
Mon-Fri, 8 a.m. – 5 p.m.  
Provides Medical and Dental Services, Residents without insurance, if eligible.

**Starting Out Right** 520-888-2881 • 890 E. Grant Road  
Pregnancy tests, parenting education classes

## Domestic Violence

**Arizona Center for Disability Law** 520-327-9547 or 800-927-2260  
100 N. Stone Ave. Suite 305  
Mon - Fri 8 a.m. – 5 p.m.  
Services for people with disability related issues.

**Arizona Department of Child Safety Child Abuse Hotline** 888-767-2445  
To report suspected child abuse, 24 hours. English or Spanish. Investigates reports of child abuse, dependency and abandonment. When necessary, provides intervention to alleviate situations that are hazardous to the child.

**Arizona Department of Economic Security - Medical Assistance (AHCCCS Health Insurance)** 855-432-7587 • Mon – Fri 8 a.m. – 5 p.m.

**Emerge! Center Against Domestic Abuse** 888-428-0101

**Our Family Services for Southern Arizona** 520-323-1708 • 3830 E. Bellevue Street  
Information and referral call 2-1-1

**Pima County Attorney's Office Victim Services** 520-724-5525

## Substance Abuse

**Alcoholics Anonymous** 520-624-4183 • 24-Hour hotline and meeting information.

**CODAC Behavioral and Mental Health Services** 520-327-4505

Substance abuse treatment.

**COPE Community Services** 520-792-3293 • Substance abuse rehab programs

**Gamblers Anonymous** 520-570-7879

**La Frontera** 520-838-5600 • Outpatient and inpatient treatment.

**Mothers Against Drunk Driving (MADD)** 520-322-5253

**Narcotics Anonymous** 520-881-8381 • [www.natucson.org](http://www.natucson.org)

**Salvation Army Adult Rehabilitation Center** 520-624-1741

**Southern Arizona VA Health Care System** 520-792-1450

**Teen Challenge of Arizona** 520-792-1790 • Men's Intake Center, 2637 N. Oracle Road

## UTILITY/RENT/MORTGAGE ASSISTANCE

Callers will be screened for potential eligibility; an appointment may be scheduled based on available funds and/or appointments. (Limited assistance available.)

## Pima County Emergency Services Network Agencies

(These agencies do not accept walk-ins. Please call for an appointment.)

**Chicanos Por La Causa** - 520-882-0018

**Interfaith Community Services** - 520-297-6049

**Primavera Foundation** - 520-395-6420

**Portable, Practical Educational Preparation** - 520-622-3553

**Salvation Army** - 520-795-9671

**Tucson Urban League** - 520-791-9522

**International Sonoran Desert Alliance** - 520-387-3570 • Ajo, AZ residents only

**Pima County Community Action Agency** - 520-724-2667

(Hours: Monday-Friday, 8:30-10:30 a.m.)

## Discount Programs

No financial assistance. Based on household size and gross monthly income.

Call to determine eligibility and schedule an appointment. 520-791-5443

### **Sewer Outreach Subsidy (SOS) Discount Program**

Monthly discount for the sewer portion of their bill. The discount may be 25%, 50%, or 75%.

### **City of Tucson Low-Income Assistance Program for Tucson Water and Environmental Services**

Monthly credit to qualifying customers for the water portion of their Tucson Water bill.

## Utility Assistance Only

(These agencies do not accept walk-ins. Please call for an appointment.)

**St. Vincent de Paul St. Elizabeth Ann Seton** 520-219-7631 • Northwest area

**Salvation Army Green Valley** 520-625-3888

**Green Valley, Sahuarita, Amado** - SOS Only

**St. Vincent de Paul Santa Catalina** 520-825-8288 • Catalina area

**Arivaca Coordinating Council** 520-398-2771 • Arivaca/Amado area ONLY

### **City of Tucson Property Housing Complaint (PaHC)** – Code Enforcement 520-791-5843

Contact for property complaints involving: Exterior Property Issues

- Storage: Excessive or not properly screened
- Vegetation: Accumulation of weeds and/or grass in excess of 6"
- Junked or Inoperable Vehicles
- Illegal Dumping
- Refuse: Accumulated on private property
- Dilapidated buildings and/or structures
- Vacant, unsecured, boarded structure
- General building maintenance
- Dilapidated fence or accessory building
- Peeling exterior paint, more than 50% of the building
- Unsecured pools and spas
- Interior Property Issues
- Unsanitary Conditions
- Lack of utilities, heating, or cooling
- Inoperable plumbing
- Pests, cockroaches, rodents
- Unsafe interior and living conditions
- Electrical violations

## SHELTERS

### Shelters for Men

**Gospel Rescue Mission** 520-740-1501 Ext. 7215 • 312 W. 28th St.

**Gospel Rescue Mission at The Center of Opportunity** 520-740-1501  
4550 S. Palo Verde Road  
(also takes women and children)

**Primavera Shelter** 520-623-4300 • 200 E. Benson Highway

**Poverello House** 520-624-0589  
Daytime hospitality for homeless men.

### Shelters for Women and Children

**Casa de los Niños Family Center** 520-624-5600 • 1120 N. Fifth Avenue

**Emerge! (24 Hrs.)** 888-428-0101

**Gospel Rescue Mission** 520-740-1501 Ext. 7101 • 707 W. Miracle Mile

**Our Family Services Program** 520-323-1708, Ext. 103 • 3830 E Bellevue Street

**Primavera Foundation–Casa Paloma Women’s Hospitality Center** 520-882-0820

**Sister Jose’s House** 520-909-3905 • 1050 S. Park Ave.

## FOR ADDITIONAL RESOURCES:

**Community Information and Referral** 800-352-3792, 2-1-1

**Our Family Services “Helpline”** at 520-325-2111 or 888-575-2111  
3130 N. Dodge Blvd.

## TRANSPORTATION

**Suntran Bus** 520-792-9222 or **Special Services** 520-791-4100 • 35 W. Alameda Street  
Mon- Fri 8 a.m. – 4 p.m.

**Sun Van paratransit for disabled** 520-792-9222



# PIMA COUNTY

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