



MEMORANDUM

Date: October 24, 2014

To: The Honorable Chair and Members
Pima County Board of Supervisors

From: C.H. Huckelberry
County Administrator 

Re: **Pima County Regional Wastewater Reclamation Department Five-year Strategic Plan**

Attached for your information and review is a copy of the Regional Wastewater Reclamation Department's "*Strategic Plan, FY 14/15 – FY 18/19.*" The strategic plan provides appropriate guidance for the effective management of the department and its resources.

This document is available for public review at:

http://webcms.pima.gov/UserFiles/Servers/Server_6/File/Government/Wastewater%20Reclamation/Strategic%20Plan/StrategicPlan-FY14-15.pdf

CHH/mjk

Attachment

c: John Bernal, Deputy County Administrator for Public Works
Jackson Jenkins, Director, Regional Wastewater Reclamation



PIMA COUNTY
REGIONAL WASTEWATER RECLAMATION DEPARTMENT
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October 23, 2014

TO: C.H. Huckelberry, County Administrator
THRU: John M. Bernal, P.E., Deputy County Administrator
FROM: Jackson Jenkins, Director – RWRD
SUBJECT: RWRD Five Year Strategic Plan (2014-2018)

I am pleased to provide you with a copy of our updated five-year Strategic Plan (2014-2018) which was distributed to the Regional Wastewater Reclamation Advisory Committee (RWRAC) last week.

This document is a major update from the previous version adopted in 2012. It includes descriptions of the vision, goals, major projects and programs, and key performance indicators across the department's six strategic dimensions (or "Pillars") and its three major operational areas (or "Core Business Systems").

The RWRD Strategic Plan serves as a decision support tool to identify and resolve problems, anticipate challenges ahead, and keep us on course for achieving measurable results and for aligning resources with our vision and goals. It provides a tangible "North Star" to navigate the ever-changing wastewater industry.

The RWRD Strategic Plan reflects input from staff at all levels of the organization and from the RWRAC through the Department's Executive Team. It also aligns with Board of Supervisor policies around key issues affecting the community such as sustainability, public health and safety, economic development, customer service, and fiscal responsibility. This document is available on the Internet in the interest of fostering increased transparency and awareness of how regional wastewater services are being delivered.

Enclosed are extra copies in the event you would like to share with the Board of Supervisors.

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