

Pima Animal Care Center Animal Services Report September 2020

- PACC took in 1070 animals, including 559 lost pets and 332 animals surrendered by their owners.
- PACC completed 552 adoptions, returned 143 lost animals to their owners and achieved a live release rate of 92.07%. There are currently 301 animals housed on site at PACC.
- Animal protection officers responded to 1,423 calls for service including 93 cruelty and neglect complaints, 103 bite investigations, 103 law enforcement assistance calls, and 58 rabies exposure calls.
- 6,162 dogs were licensed with the County.
- PACC veterinarians spayed or neutered 479 animals and completed 59 other surgeries.
- PACC partnered with GoodPup video training to offer PACC fosters and adopters 2 free weeks of 1-on-1 training.

News and Events

- PACC confiscated 13 dogs in neglect case: <https://www.kold.com/2020/09/26/more-than-dozen-dogs-seized-neglect-investigation/>
- PACC offers free medical care to pets: <https://www.kgun9.com/news/local-news/pacc-offering-free-medical-care-to-pets-during-covid-apply-here>
- PACC distributes more than 150,000 pet meals: <https://www.kold.com/2020/09/01/pacc-program-hits-major-milestone-donated-pet-food-during-pandemic/>
- PACC volunteer riding to raise funds: https://tucson.com/news/local/rider-raising-funds-to-provide-soft-protective-cones-to-pima-animal-care-center/article_b5518b1e-0c0b-532f-bae6-8bdb5b7355d1.html
- Goodwill collecting donations for PACC: https://www.insidetucsonbusiness.com/business/nonprofit-of-the-day-goodwill-industries-of-southern-arizona/article_6ce3dcee-f90d-11ea-8b79-67554aea32ec.html
- Large breed medical dog fosters needed: <https://www.kgun9.com/news/local-news/pima-animal-care-center-in-need-of-fosters-for-larger-breed-dogs>
- Kristen Hassen resigns: https://tucson.com/news/local/pacc-director-kristen-hassen-resigns-to-take-new-job-in-texas/article_6b6c9bba-a220-5bb6-9293-9a2269f508c1.html
- PACC receives Mars' Better Cities grant to help those in need: <https://www.prnewswire.com/news-releases/grants-across-the-country-aim-to-keep-people-and-pets-together-301125649.html>

COVID Update

- PACC has transitioned staff from the 50/50 split schedule to the pre-COVID schedule, with volunteers expected to begin transitioning by Nov 1.
- PACC staff, volunteers and visitors are required to wear masks and receive temperature checks upon entry, in accordance with County wide policy.
- PACC continues to house pets whose owners have fallen ill from COVID-19 as needed, providing free boarding funded through grants to PACC for owned pet care.

Human and Animal Support Services

- The Pet Support Center assisted 904 pet owners in September. 356 pet owners contacted PACC to learn about rehoming their pets, 168 requested assistance for a lost or found pet, 132 requested help accessing resources for their pet, and 109 requested assistance through the Keeping Families Together program. 126 requests for assistance resulted in a pet surrender appointment.
- PACC served over 550 families through their pet food distribution program which is providing food to pet owners at various locations around Pima County.
- PACC is providing medical care for owned pets whose owners have been impacted by COVID, three days per week. This care is funded through grants and donations.
- Cynthia Brackett started as Pet Support Specialist in the Pet Support Center and Anne Petti as Community Outreach Specialist.
- Community Cat program assisted 160 community members in September 2020.
- 56 traps to 18 different individuals were loaned to do Trap-Neuter-Return, recover lost pets, and catch injured cats for medical treatment.
- 5,460 pounds of dog food and 2,360 pounds of personal hygiene, household goods, cleaning supplies were donated to Tucson Food Share, Mission Manor School, Reid Park Zoo, Living Faith Church, Serenity Church, and DS Rescue. Food and items were received through in-kind grants.
- Microchip scanners were provided to the Pima County Sheriff to assist in reuniting lost pets with their owners.

Volunteers, Foster, Rescue

- 166 volunteers served 3,623 hours in September.
- 66 new volunteers have joined PACC and are completing their volunteer on-boarding.
- 27 University of Arizona Shelter Medicine Club members have made a 3 year commitment to volunteer at PACC spending 8 weeks in each department.
- Begun using Volunteer Match to recruit skilled volunteers for critical roles.
- Leadership held weekly volunteer meetings discussing topics ranging from return to owner policies, diversity and inclusion, bite reporting policies, the Friends of PACC and tutorials for volunteers.
- The volunteer staff meets monthly with several, PACC specialty volunteer groups including PACC Pals, the Decompression team, and Top Dogs.
- New volunteer opportunities continue to be added in outreach, adoption counseling, adoption support, volunteer program support, lost and found administrative support, and licensing support.
- 335 pets were placed in foster homes, including 183 animals with medical conditions, 22 adult cats, 31 adult dogs and seven hospice pets. There are currently approximately 683 animals in foster homes.
- 103 pets were adopted from foster.
- 234 pets were transferred to rescue partners, including 156 dogs and 7 cats.
- PACC assisted rescue partners with spay/neuter of animals transferred from PACC.

Personnel

- Seven new employees began working for PACC including an animal care technician for adoptions, two animal protection dispatchers, adoptions supervisor, and administrative support specialist, and two temporary animal care specialists.
- PACC promoted two staff. Veronika Graham, was promoted from an adoption animal care technician to shelter supervisor, Jayce Rivera, was promoted from an adoption animal care specialist to an animal care technician.
- PACC currently has 18 vacant positions, including two foster coordinators, six animal protection officers and a field supervisor, three administrative support specialists, the personnel manager, two admin support specialists for the clinic and pet support center, and five animal care technicians for training and behavior, clinic, and adoptions.
- Eight candidates have been selected and are in process of filling for October hire. This includes promoting Kaitlyn Papa, Clarissa Salazar, Kleighrayne Piasecki, and Danielle Hinte.
- Rachel Jones, Urgent Dog Case Manager, started new, grant-funded position focusing on finding a live outcome for the top 10 longest stay dogs.

Friends of PACC

- Friends of PACC was named Best Non-Profit in the 2020 Arizona Daily Star's Readers' Choice Awards! Read more [here](#).
- Friends of PACC has hired a Community Outreach Specialist to continue facilitation of food, vaccine, and microchip distribution to the community as part of their Keeping Families Together project.
- PACC volunteer Ursula Schwarz teamed up with Friends of PACC to raise \$2,000 to purchase comfy cones for pets to recover in. Over \$4,000 in donations came in! 200 cones have been purchased so far and more are on the way.
- The Friends of PACC 2020 Fall/Winter print newsletter featuring many touching stories and lots of updates can be found [here](#).
- **Friends of PACC SAVE Highlight:** Tatum couldn't walk on her own when she first arrived at PACC. This beautiful dog had been hit by a car and suffered serious trauma. After excellent care at PACC's clinic, donations to Friends of PACC got her physical therapy, swim therapy, and a new boot to help her back paw. Now she is walking completely on her own!