**Pima Animal Care Center**  
**Animal Services Report**  
**May 2021**

*Tamale, PACC’s longest stay cat, got adopted after being at the shelter for 8 months.*

**Supporting Pets and People in the Community**

In a traditional shelter, when people need help with their pets, their only option is to surrender them. The result of this practice is people are separated from their pets for preventable issues. Separating families causes pets and people to experience trauma and can lead to mental health challenges for people and behavioral challenges for pets. Also, many times individuals obtain a new pet to help them through their trauma, and the cycle continues.

PACC supports pets and people in the community to try and address the root cause and stop the cycle of pets needing to continue to enter the shelter system. PACC can help community members with pet deposits, non-emergent medical care, short-term boarding, or behavior support with funding from our Friends group. PACC also assists with keeping lost and found pets in the community to keep families together through pet reunification. This also helps reduce the number of unclaimed strays in the shelter.

In May, PACC saw a decrease in animals helped within the community compared to last year during the same time period due to people being less willing to hold a found pet due to a return to their pre-COVID routine of leaving their home and returning to work.

![Pets & People supported by PACC in the Community](chart.png)

- **January**: 221 pets supported, 829 people supported
- **February**: 173 pets supported, 824 people supported
- **March**: 226 pets supported, 1005 people supported
- **April**: 259 pets supported, 948 people supported
- **May**: 206 pets supported, 948 people supported

- **Lost Pets Reunited**
- **Lost Pets Held By Finders**
Pet Reunification Program

In May, our pet reunification team worked diligently to help get lost pets back home, which resulted in a 21% return-to-owner rate. As people get back to their pre-COVID routines and being out and about in the community, PACC is seeing an increase in stray pets whose finders cannot hold the pet and look for an owner, which is shown in May’s numbers in the graph below.

Community Outreach

PACC distributed food, personal hygiene, and household goods throughout the community through partnerships, ongoing events, and occasional large-scale events.

- On May 8th, PACC partnered with Mission Manner Elementary to hold a food and supply distribution event in District 5, serving 651 individuals and 667 animals from 19 zip codes. PACC distributed:
  - 2,760 pounds of pet food
  - 1,908 pounds of pet supplies
  - 1,890 pounds personal hygiene and household supplies
- PACC provided 2,581 pounds of food and more than 3,759 pounds of supplies to 29th Street Apartments, Primavera, Flowing Wells Assembly of God, and Z Mansion. Donations were made available through in-kind grants and donations.
Animal Protection Services

PACC's Animal Protection Services team welcomed four new Officers in May, plus another who will be starting in June. Two of those Officers relocated to Tucson from Indiana and Arkansas to be part of our nationally-recognized team. Xochitl Delgadillo was promoted to Animal Protection Supervisor. There are currently two Officer positions in recruitment.

- APS officers responded to 1,652 calls, with 520 responding to stray/loose dogs and 342 priority calls.
- APS worked five hoarding cases that brought 75 pets this month compared to 3 in 2019 with 35 animals during the same time period. Year-to-date, there have been 15 hoarding cases involving 403 animals.

![Calls Responded To](chart)

![May Priority Calls](chart)
Community-Owned Cat Program

PACC performed 172 spay and neuter surgeries in-house for community-owned cats that were brought in from Humane Society of Southern Arizona’s (HSSAZ) and PACC’s Community Cat teams. The cost of performing this month’s surgeries in-house was $3,096 compared to the $8,600 that would have been charged by outside vendors. This is a savings of $5,504.

<table>
<thead>
<tr>
<th>Month</th>
<th>Surgeries Performed at PACC</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 2021</td>
<td>15</td>
</tr>
<tr>
<td>February 2021</td>
<td>135</td>
</tr>
<tr>
<td>March 2021</td>
<td>124</td>
</tr>
<tr>
<td>April 2021</td>
<td>198</td>
</tr>
<tr>
<td>May 2021</td>
<td>172</td>
</tr>
</tbody>
</table>

- The Community Cat program staff reached out to over 230 community members in May through phone, email, and web responses. We continue to provide traps to families for our Trap-Neuter-Return program, recover lost pets and catch injured cats for medical treatment. This month, 56 traps were loaned to 18 individuals. Year-to-date, 485 community members have been assisted.
- Community Cat Program staff provided trapping and transportation assistance to provide TNR and medical care for an additional 168 cats from 23 different locations.
- PACC has performed 111 surgeries for our partner, HSSAZ, year-to-date.

Shelter Operations

PACC has begun to see a marked increase in pets coming into the shelter, taking in more than 1,700 pets in May. Many of these pets are requiring a higher amount of medical and/or behavioral resources compared to non-COVID years. The top three resource-intensive types of intakes include 1. increased confiscation of cats from hoarding situations, 2. owner surrender of dogs due to having too many and, 3. offering on-site housing for community members needing public assistance for COVID-related issues, as illustrated in the chart below. These types of intakes are resource-intensive and directly related to the economic impacts of COVID-19.
PACC is currently challenged with being able to get pets out of the shelter as quickly as they are coming in. PACC presently has 590 dogs and cats in the shelter and is utilizing all available space. The table below shows year-to-date statistics related to shelter intake, animals with a live outcome from the shelter, and data regarding rescue partner transfers.

### Year-To-Date Statistics

<table>
<thead>
<tr>
<th>Month</th>
<th>Shelter Intakes</th>
<th>Adoptions</th>
<th>Returned To Owner</th>
<th>New Fosters</th>
<th>Total Fosters</th>
<th>Animals Sent to Rescue</th>
<th>Animals Housed at PACC</th>
<th>Live Release Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>1055</td>
<td>548</td>
<td>176</td>
<td>186</td>
<td>579</td>
<td>189</td>
<td>343</td>
<td>93%</td>
</tr>
<tr>
<td>February</td>
<td>1268</td>
<td>557</td>
<td>173</td>
<td>247</td>
<td>584</td>
<td>206</td>
<td>321</td>
<td>92%</td>
</tr>
<tr>
<td>March</td>
<td>1182</td>
<td>720</td>
<td>198</td>
<td>218</td>
<td>466</td>
<td>189</td>
<td>309</td>
<td>93%</td>
</tr>
<tr>
<td>April</td>
<td>1502</td>
<td>532</td>
<td>184</td>
<td>88</td>
<td>646</td>
<td>243</td>
<td>420</td>
<td>91%</td>
</tr>
<tr>
<td>May</td>
<td>1719</td>
<td>682</td>
<td>210</td>
<td>187</td>
<td>832</td>
<td>179</td>
<td>487</td>
<td>90%</td>
</tr>
</tbody>
</table>

- PACC welcomed Dr. Sara Pizano, author of *The Best Practice Playbook For Animal Shelters*, to tour the shelter.
Sarsparilla is blind, diabetic, and had Transmissible Veneral Tumour, a transmissible cancer that affects dogs. One of our amazing shelter partners, Tootsie’s Vision, who specializes in those hard-to-place visually impaired dogs, assisted with finding Sarsparilla a permanent home.

PACC Volunteers

PACC is integrating volunteers throughout the organization and targeting areas where volunteers can assist with building capacity. New positions include PACC Pilots, who will be informational guides to those visiting the shelter; Kitten Nursery Attendants, to provide care to incoming neonatal kittens until placement with a foster or rescue; and Safety Net Foster Support, who will assist with enrolling applicants into the program.

Year-To-Date

New Volunteers

Total Volunteers

Recording Hours
Vet Services

As illustrated in the table below, veterinary services increased 14% over April 2021. The increase is a result of increased intake. More animals required lifesaving treatments, especially cats.

**Year-To-Date**

<table>
<thead>
<tr>
<th>Month</th>
<th>Spay/Neuter</th>
<th>Spay/Neuter CATS TNR</th>
<th>Dogs Receiving Lifesaving Treatments</th>
<th>Cats Receiving Lifesaving Treatments</th>
<th>Foster Appointments</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>437</td>
<td>15</td>
<td>40</td>
<td>11</td>
<td>136</td>
<td>639</td>
</tr>
<tr>
<td>February</td>
<td>506</td>
<td>135</td>
<td>48</td>
<td>9</td>
<td>197</td>
<td>895</td>
</tr>
<tr>
<td>March</td>
<td>480</td>
<td>124</td>
<td>41</td>
<td>9</td>
<td>139</td>
<td>793</td>
</tr>
<tr>
<td>April</td>
<td>694</td>
<td>198</td>
<td>57</td>
<td>32</td>
<td>131</td>
<td>1112</td>
</tr>
<tr>
<td>May</td>
<td>751</td>
<td>172</td>
<td>41</td>
<td>16</td>
<td>294</td>
<td>1274</td>
</tr>
</tbody>
</table>

- On May 8th, PACC Clinic held a free vaccine and microchip clinic on-site and were able to vaccinate and/or microchip 175 pets.