

Pima Animal Care Center Animal Services Report May 2021



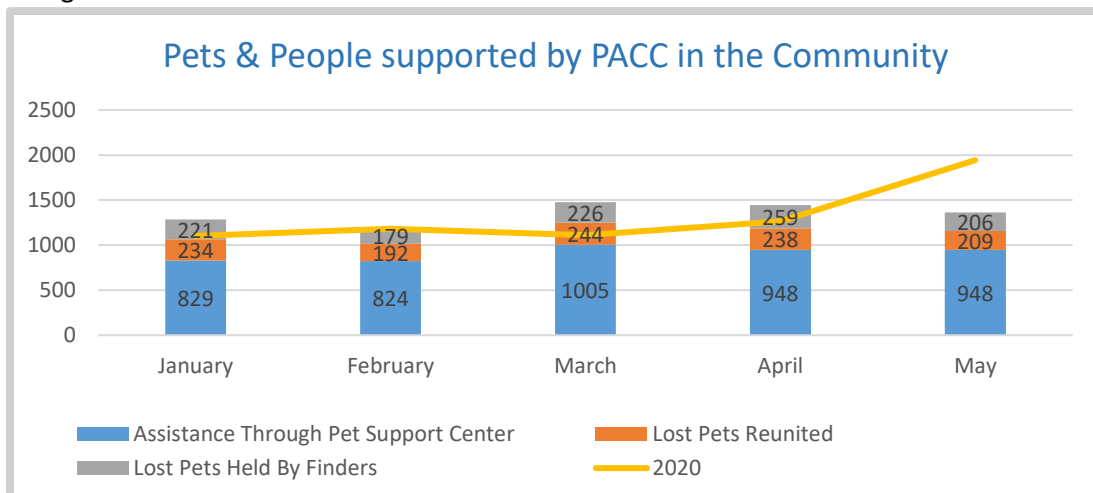
[Tamale, PACC's longest stay cat](#), got adopted after being at the shelter for 8 months.

Supporting Pets and People in the Community

In a traditional shelter, when people need help with their pets, their only option is to surrender them. The result of this practice is people are separated from their pets for preventable issues. Separating families causes pets and people to experience trauma and can lead to mental health challenges for people and behavioral challenges for pets. Also, many times individuals obtain a new pet to help them through their trauma, and the cycle continues.

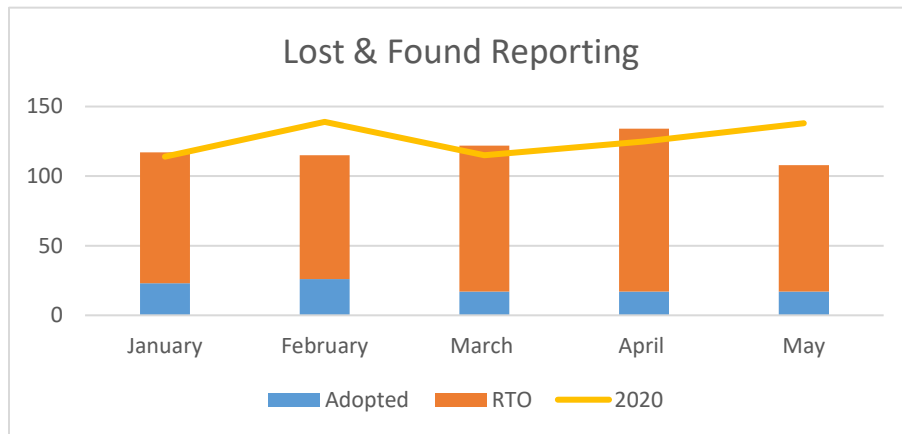
PACC supports pets and people in the community to try and address the root cause and stop the cycle of pets needing to continue to enter the shelter system. PACC can help community members with pet deposits, non-emergent medical care, short-term boarding, or behavior support with funding from our Friends group. PACC also assists with keeping lost and found pets in the community to keep families together through pet reunification. This also helps reduce the number of unclaimed strays in the shelter.

In May, PACC saw a decrease in animals helped within the community compared to last year during the same time period due to people being less willing to hold a found pet due to a return to their pre-COVID routine of leaving their home and returning to work.



Pet Reunification Program

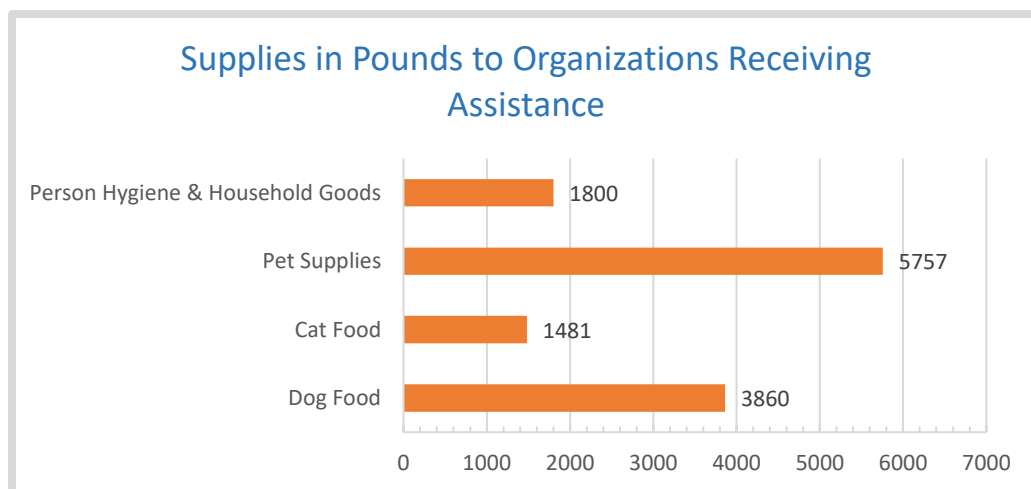
In May, our pet reunification team worked diligently to help get lost pets back home, which resulted in a 21% return-to-owner rate. As people get back to their pre-COVID routines and being out and about in the community, PACC is seeing an increase in stray pets whose finders cannot hold the pet and look for an owner, which is shown in May's numbers in the graph below.



Community Outreach

PACC distributed food, personal hygiene, and household goods throughout the community through partnerships, ongoing events, and occasional large-scale events.

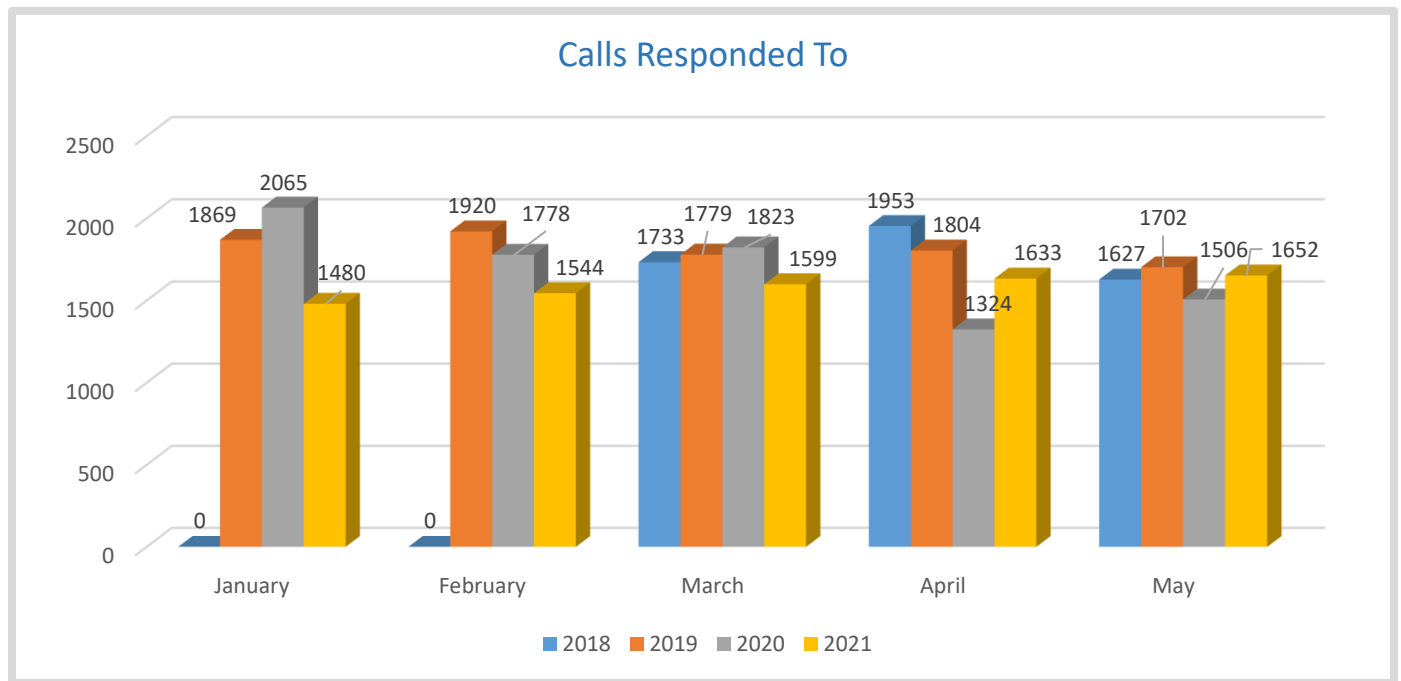
- On May 8th, PACC partnered with Mission Manner Elementary to hold a food and supply distribution event in District 5, serving 651 individuals and 667 animals from 19 zip codes. PACC distributed:
 - 2,760 pounds of pet food
 - 1,908 pounds of pet supplies
 - 1,890 pounds personal hygiene and household supplies
- PACC provided 2,581 pounds of food and more than 3,759 pounds of supplies to 29th Street Apartments, Primavera, Flowing Wells Assembly of God, and Z Mansion. Donations were made available through in-kind grants and donations.



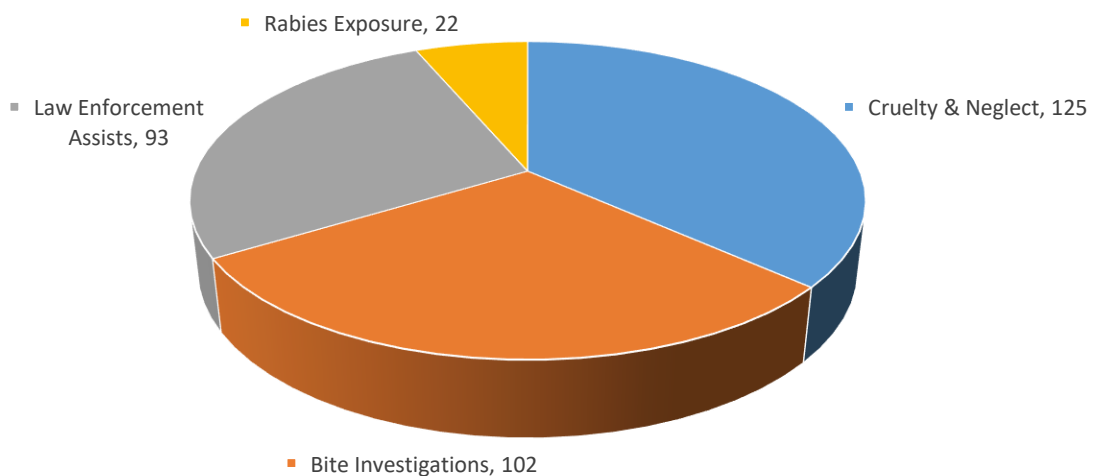
Animal Protection Services

PACC’s Animal Protection Services team welcomed four new Officers in May, plus another who will be starting in June. Two of those Officers relocated to Tucson from Indiana and Arkansas to be part of our nationally-recognized team. Xochitl Delgadillo was promoted to Animal Protection Supervisor. There are currently two Officer positions in recruitment.

- APS officers responded to 1,652 calls, with 520 responding to stray/loose dogs and 342 priority calls.
- APS worked five hoarding cases that brought 75 pets this month compared to 3 in 2019 with 35 animals during the same time period. Year-to-date, there have been 15 hoarding cases involving 403 animals.



May Priority Calls



Community-Owned Cat Program

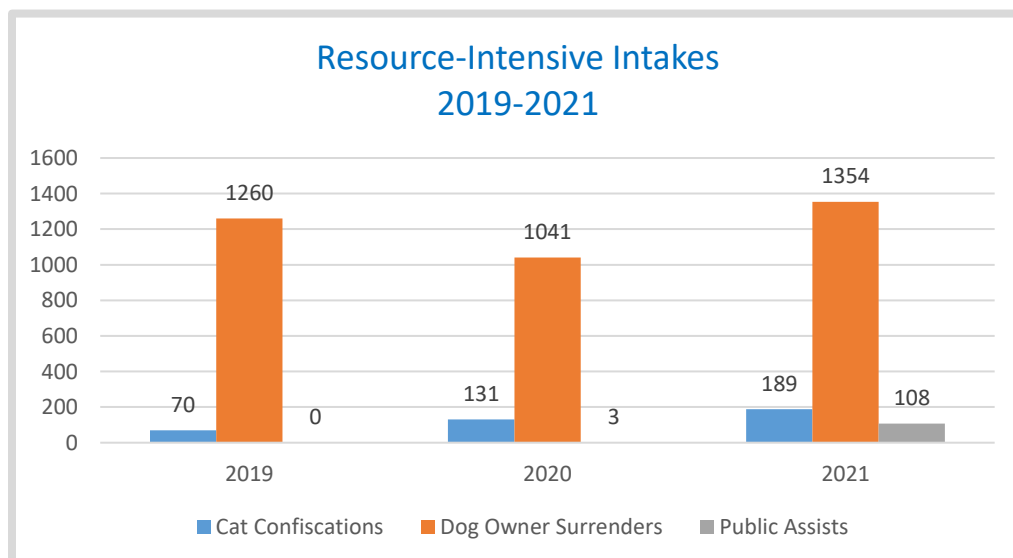
PACC performed 172 spay and neuter surgeries in-house for community-owned cats that were brought in from Humane Society of Southern Arizona’s (HSSAZ) and PACC’s Community Cat teams. The cost of performing this month’s surgeries in-house was \$3,096 compared to the \$8,600 that would have been charged by outside vendors. This is a savings of \$5,504.

Month	Surgeries Performed at PACC
January 2021	15
February 2021	135
March 2021	124
April 2021	198
May 2021	172

- The Community Cat program staff reached out to over 230 community members in May through phone, email, and web responses. We continue to provide traps to families for our Trap-Neuter-Return program, recover lost pets and catch injured cats for medical treatment. This month, 56 traps were loaned to 18 individuals. Year-to-date, 485 community members have been assisted.
- Community Cat Program staff provided trapping and transportation assistance to provide TNR and medical care for an additional 168 cats from 23 different locations.
- PACC has performed 111 surgeries for our partner, HSSAZ, year-to-date.

Shelter Operations

PACC has begun to see a marked increase in pets coming into the shelter, taking in more than 1,700 pets in May. Many of these pets are requiring a higher amount of medical and/or behavioral resources compared to non-COVID years. The top three resource-intensive types of intakes include 1. increased confiscation of cats from hoarding situations, 2. owner surrender of dogs due to having too many and, 3. offering on-site housing for community members needing public assistance for COVID-related issues, as illustrated in the chart below. These types of intakes are resource-intensive and directly related to the economic impacts of COVID-19.

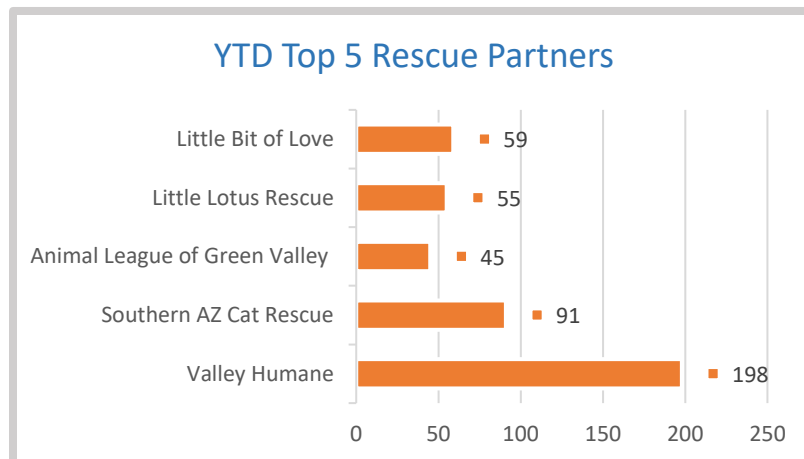
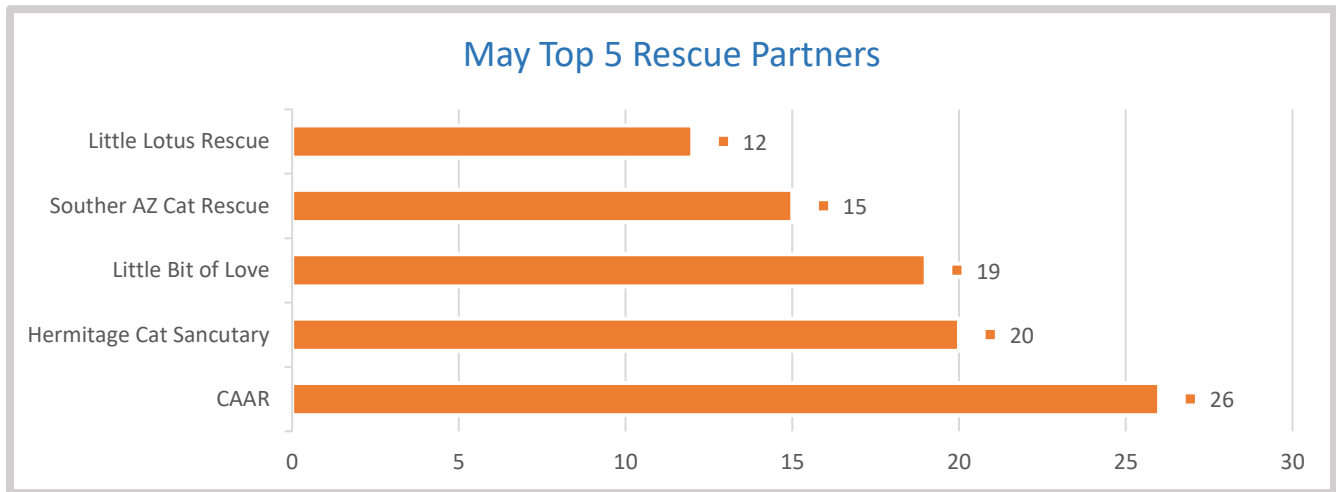


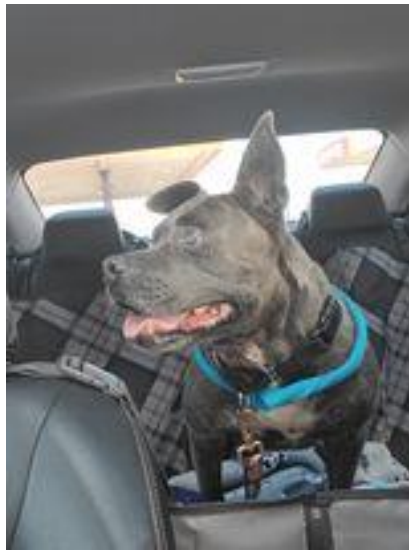
PACC is currently challenged with being able to get pets out of the shelter as quickly as they are coming in. PACC presently has 590 dogs and cats in the shelter and is utilizing all available space. The table below shows year-to-date statistics related to shelter intake, animals with a live outcome from the shelter, and data regarding rescue partner transfers.

Year-To-Date Statistics

Month	Shelter Intakes	Adoptions	Returned To Owner	New Fosters	Total Fosters	Animals Sent to Rescue	Animals Housed at PACC	Live Release Rate
January	1055	548	176	186	579	189	343	93%
February	1268	557	173	247	584	206	321	92%
March	1182	720	198	218	466	189	309	93%
April	1502	532	184	88	646	243	420	91%
May	1719	682	210	187	832	179	487	90%

- PACC welcomed Dr. Sara Pizano, author of *The Best Practice Playbook For Animal Shelters*, to tour the shelter.





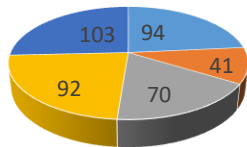
Sarsparilla is blind, diabetic, and had Transmissible Veneral Tumour, a transmissible cancer that affects dogs. One of our amazing shelter partners, Tootsie's Vision, who specializes in those hard-to-place visually impaired dogs, assisted with finding Sarsparilla a permanent home.

PACC Volunteers

PACC is integrating volunteers throughout the organization and targeting areas where volunteers can assist with building capacity. New positions include PACC Pilots, who will be informational guides to those visiting the shelter; Kitten Nursery Attendants, to provide care to incoming neonatal kittens until placement with a foster or rescue; and Saftey Net Foster Support, who will assist with enrolling applicants into the program.

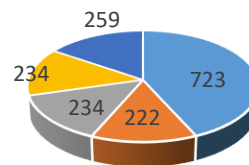
Year-To-Date

New Volunteers



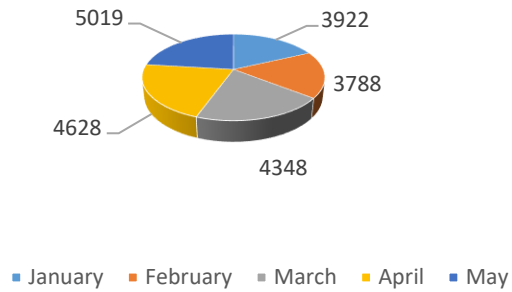
■ January ■ February ■ March ■ April ■ May

Total Volunteers Recording Hours



■ January ■ February
 ■ March ■ April
 ■ May

Volunteer Hours Served



Vet Services

As illustrated in the table below, veterinary services increased 14% over April 2021. The increase is a result of increased intake. More animals required lifesaving treatments, especially cats.

Year-To-Date

Month	Spay/Neuter	Spay/Neuter CATS TNR	Dogs Receiving Lifesaving Treatments	Cats Receiving Lifesaving Treatments	Foster Appointments	Total
January	437	15	40	11	136	639
February	506	135	48	9	197	895
March	480	124	41	9	139	793
April	694	198	57	32	131	1112
May	751	172	41	16	294	1274

- On May 8th, PACC Clinic held a free vaccine and microchip clinic on-site and were able to vaccinate and/or microchip 175 pets.