

August 2018 Director's Report for Pima Animal Care Center



Animal Center News

- PACC took in 1,767 pets, achieving a save rate of 92% compared to May of 2017 when PACC took in 1,578 pets and achieved a save rate of 86%.
- 1,218 pets were adopted, 165 were returned to their owners and 139 were transferred to rescue groups.
- Graduate students from the University of Arizona's College of Public Health's One Health course are completing semester-long research projects on topics related to PACC, including foster, medical protocol, the Primavera partnership project, intake data and the pet support call center.
- PACC has [expanded the partnership](#) with Primavera Foundation and Z Mansion. Resource officers attend weekly drop-in events to offer food, microchips, nail trims, dog booties and other supplies. In August, PACC officers also began attending events at Gospel Rescue Mission, offering food and supplies to homeless pet owners.
- PACC prepared and disseminated [a report about dog bite safety](#) in Pima County and at PACC, which demonstrates the number of dog bites in the community has not increased over the past six years.
- PACC received a grant of \$15,959 from GreaterGood.org to help more than 100 animals rescued from a hoarding case.

- PACC found several fosters for 12 dogs shedding distemper virus. MORE PLACEMENTS are still being sought for these dogs.
- PACC held a 'Name Your Own Adoption Fee' special in an effort to reduce the number of animals housed at PACC. August was the highest intake month so far this year, with the average inventory of dogs at 400 plus and the average inventory of cats around 250.
- PACC leadership staff began the process of reviewing the existing and proposed ordinances with the County Attorney. Following the completion of this process, the ordinance drafts will be shared with key stakeholders, including the PACC ACC and the Anti-Cruelty Task Force for further review and input.
- PACC has been selected to participate in the Maddie's Fund 'Get 'Em Home Challenge,' in an effort to use creative solutions in getting more long stay pets out of the shelter. This national initiative was built out of a program created by PACC Deputy Director, Sarah Aguilar.
- PACC is working with shelter leadership across the state to begin a state-wide collaborative effort to address issues facing homeless pets in Arizona.
- 8,512 dogs were licensed and residents donated \$40,811.92 to PACC.

Personnel

- Adoption counselor Devon Lyons was promoted to Adoption Supervisor.
- Adoption counselor Marzelle Gamez was promoted into the position of Animal Protection Officer.
- Melissa Garcia was hired for the position of Dispatcher.
- Interviews were held for External Operations Manager and Chief Animal Protection Officer.
- Interviews were scheduled for Shelter Supervisor, Clinic Technician and Animal Protection Officer.
- PACC currently has two vacancies for Shelter Veterinarians, as two of PACC's four veterinarians are transitioning to private practice.

Field and Community Services

- The Pet Support Center (PSC) responded to 7,741 calls and scheduled 113 intake appointments.
- The Pet Support Center provided financial support for five caregivers in order to prevent them from having to surrender their pet to the shelter.
- Animal Protection Officers responded to 2,132 calls, including 193 priority one calls and 718 priority two calls.
- Animal Protection conducted 270 bite investigations and 151 cruelty/neglect investigations.
- PACC provided information and fencing assistance to 12 residents who called for fence repair/building support.
- APS is patrolling parks to meet pet owners living in public areas to offer supplies including food, microchips and dog booties.

Veterinary Services

- Veterinarians performed 991 spay and neuter surgeries and 72 specialty surgeries.
- PACC has created a Vet Tech Supervisor position in order to provide supervisory and organizational coverage in addition to the Clinic Coordinator.
- PACC is working with the Friends to RETAIN a consultant to review clinic operations and to make recommendations. With the addition of a public-facing medical clinic area and the tripling in size of the foster program, providing prompt medical service is an ongoing challenge.

Community Cats

- The community cat program staff trapped cats at 18 locations and took 171 cats for surgery.
- They responded to 300 calls and inquiries and left door hangers and flyers at 13 locations to offer free TNR.
- They loaned 89 traps to caregivers and successfully sterilized 400 total cats.

Volunteer, Foster and Rescue Programs

- 498 pets were placed in foster homes, compared to 200 in August 2017.
- Foster orientations were held for adult cat fostering, adult dog fostering and neonatal fostering.
- 16 dogs went on Pawjama party or Field Trip outings.
- 38 adult dogs went to foster homes.
- 334 pets were adopted from foster care.
- PACC, in partnership with the Grief and Wellness Group, held a compassion fatigue support group for foster caregivers.
- 420 volunteers donated 8,569 hours of service. Four court-ordered community service volunteers completed 90 hours of service.
- 101 people completed volunteer applications and 85 people attended new volunteer orientations.
- 54 people attended dog-handling classes; 8 attended compassion fatigue workshops; 25 participated in cat care classes; 39 learned how to use PACC's shelter software system; four attended adoption counselor training; 20 learned how to be adoption counselors; and 11 became lobby greeters.
- Volunteers led two Mount Lemmon trail dog hikes.
- Nine dogs participated in and graduated from Canine Fun Camp, a volunteer-led program for long stay and challenging dogs at PACC.
- PACC held a volunteer meeting to discuss the challenges of medium and large dogs in the shelter. Approximately 100 volunteers were in attendance.
- Seven groups participated in tours and/or volunteer projects.
- Volunteers participated in Stuff the Bus and the University of Arizona Volunteer Fair.

- 32 cats and 106 dogs went to rescue groups.
- Living the Dream Rescue and Pitty Paws Bully Rescue both became registered PACC partners this month.

Friends of PACC

- The 'Your Loves Saves Lives' campaign has reached \$4.6 million of the \$5 million goal. Fundraising efforts are ongoing to raise the remaining \$400,000. These resources will be used during the next few years to support innovative lifesaving programs that are beyond the basic services PACC is mandated to provide. <https://www.friendsofpacc.org/news-events/2018/7/31/your-love-saves-lives>
- Friends continues to raise funds for the 'Pup in Boots' program which provides food, supplies and microchips to pets owned by people facing homelessness: <https://www.friendsofpacc.org/projects/pupinboots>
- Mature Mutts, Mission Pawsible and TOP Dogs are volunteer-led groups supported by the Friends. These groups aim to advocate for, train and market harder-to-adopt pets including seniors, energetic dogs and long-stay cats.
- The Friends is hiring a part-time Administrative Associate. <https://www.friendsofpacc.org/news-events/2018/8/20/hiring>