

## July 2018 Director's Report for Pima Animal Care Center



### Animal Center News

- PACC took in 1,669 pets, achieving a save rate of 93%.
- 1,008 pets were adopted, 197 were returned to their owners and 172 were transferred to rescue groups.
- PACC surpassed the national record for pets placed in foster homes in one year.  
<http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=436389>
- Next month, PACC will host the Dogs Playing for Life team for an intensive, three-week, staff and volunteer training for shelter dog play groups, with the goal of incorporating play groups into overall operations so every social dog has a chance to attend play group every day.
- PACC was well represented at the Best Friends National Conference with six speakers.  
<http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=439437>

### Personnel

- PACC has several vacant positions in recruitment, currently advertised. These include Animal Care Shelter Supervisor, Chief Animal Protection Officer, Field and Community Services Manager and Pet Support Specialist. <https://www.governmentjobs.com/careers/pima?keywords=animal>
- Animal Protection and Enforcement Manager Adam Ricci accepted a promotional opportunity as the Chief of Field Operations in Albuquerque, New Mexico, ending his employment with Pima County in July. PACC is currently recruiting for a new Manager of the department.
- Several new staff members started at PACC in the following positions: Pet Support Specialist, Licensing Specialist, Clinic Technician, Communications Specialist and Field Officer.
- Adoptions Coordinator Danielle Harris is temporarily overseeing both the shelter and adoptions team, due to Jose Chavez transitioning to serve as the Facilities and Safety Manager.

### **Field and Community Services**

- Animal Protection Officers responded to 1,599 calls for service including 844 priority 1 and 2 calls.
- Officers handled 195 bite investigations and responded to 151 calls about cruelty or neglect.
- The Pet Support Call Center received 8,491 calls and scheduled 73 pet surrender appointments. They provided medical assistance to 11 families to defer pet surrender.
- The Pet Support Network (PSN) worked with 13 pet owners to resolve fencing issues and prevent stray dogs from having to be impounded.
- The PSN provided spay/neuter services or vouchers to 40 Pima County residents.
- Every Sunday, a PACC officer provided supplies and information to homeless pet owners at Z Mansion during the weekly homeless outreach events.
- PACC has started a partnership with Primavera Foundation and the Friends of PACC to distribute pet supplies at the homeless drop-in centers managed by Primavera.
- PACC distributed more than 200 sets of dog booties to homeless pet owners to prevent pets' feet being burned on hot pavement during extreme weather.

### **Veterinary Services**

- 888 cats and dogs were spayed or neutered at PACC.
- Vets conducted 59 specialty surgeries.
- PACC volunteers provided seven-day-per-week support to the medical clinic reception desk.

### **Media**

- July 12: [PACC reduces feline adoptions to \\$5](#)
- July 16: [PACC looks to community for temporary large dog fosters](#)
- July 25: [Help PACC "Clear the Shelters" in nationwide campaign](#)

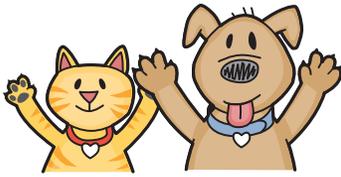
## **Volunteer, Foster and Rescue Programs**

- PACC distributed the new volunteer and foster manuals.
- 430 volunteers donated 8,621 hours of service and three corporate groups volunteered at PACC.
- Three volunteer orientations were held with 72 volunteers attending.
- Six safe dog handling classes were held with 55 volunteers participating.
- Three cat care classes were held with 26 volunteers participating.
- Other volunteer classes held include adoption counselor training, lobby greeter training and mentoring information session.
- The second class of Canine Fun Camp started. 18 handlers and 10 dogs are participating.
- Volunteers attended the Pima County Sheriff's Badge and Back Pack's event.
- 647 pets went to foster homes.
- The neonatal foster list now has 854 subscribers with new orientations for orphaned kittens being held monthly.
- One adult cat foster orientation was held with 41 adult cats being placed in foster homes.
- PACC held its first successful month of dog field trips, with 13 dogs going on overnight or field trip outings.
- 329 pets were adopted from foster care.
- A 'foster pet sitter' e-mail list was created so animals do not have to return to PACC when their foster caregivers are away for short periods of time.

## **Friends of PACC**

- Your Love Saves Lives Campaign Progress: Friends of PACC and PACC together have raised \$4.3 million in funding for lifesaving programs. Through the generosity of individual donors, foundation and corporate grants, we have been able to:
  - hire a new vet and two vet techs to support the clinic;
  - hire a team of foster coordinators to increase lifesaving outcomes;
  - provide foster team with harnesses, leashes, food for events, promotional materials;
  - outfit all dogs and cats with collars and leashes if necessary;
  - purchase large dog crates, hoods, harnesses, and leashes for the behavior team;
  - provide support to the community through Pup In Boots and other outreach services to vulnerable populations;
  - increase vaccine and microchipping events;
  - provide fundraising support to focus groups.

# PACC 2018 Year-to-Date Highlights



**91%** save rate for 2018!



**9,571**  
pets cared for



**5,367**  
adoptions



**1,223**  
transferred to  
other agencies



**1,211**  
returned to homes



**2,992**  
pets fostered



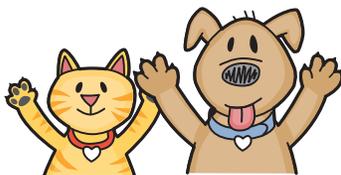
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hours of service from  
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It's shaping up to be our best year ever!



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