1. **Call to Order**

Ms. Droubie called the meeting to order at 4:06 pm.

A. **Roll Call**

Present:      Absent:
Suzanne Droubie                  Pat Hubbard
Gail Smith                  Patty Peth
Laura O’Brien     Karen T. Baden
Kristin Almquist                  Andrew Squire
Erin O’Donnell                 Tamara Barrick
Rhonda Pina
Kristen Auerbach (non-voting)

B. **Pledge of Allegiance**

Ms. Droubie led the Pledge of Allegiance

2. **Adoption of March 10, 2019 minutes**

Minutes unanimously approved

3. **Call to the Audience – 3 minutes or less. Please refrain from repeating comments of another speaker**

Rebecca Brown – asked for leash law compliance, ordinances protecting service dogs and use of service processors to issue citations

Pat Tapke – reiterated Rebecca Browns use pf service processors for citations and communications with the public and HOAs

Jane Schwerin – PACC can say not to people who want to adopt – it is the law in Pima County and Tucson City Codes

**Standing Items:**

a) **Director’s Communication/Monthly Report – Kristen**

Kristen went over highlight of the April 2019 Director’s report. Some of the highlights are:

- PACC took in 1540 pets and achieved a live release rate of 88%. Kitten intake continues to be higher than last year
- PACC staff are conducting daily rounds with team members from 6 functional areas walking through the facility to review individual animals to identify next steps
- Just finished the first hiring round for the executive fellows and hope to have them on board by July 1
- By the beginning of June PACC will be fully staffed with veterinarians
• Best Friends took 12 dogs to their Utah and Staff transported them there. The dogs will live at the Sanctuary until they find homes

b) Friends of PACC – Laura O’Brien
• Raised $30,000 at AZ Gives Day
• Received $220,000 grant from Maddie’s Fund for an Executive Leadership Fellowship at PACC
• Received a $60,000 grand from Maddie’s Funds for the second year in a row to run two Medium and Large Adult Dog Foster Apprenticeship workshops at PACC
• Is an official Network Partner with Best Friends Animal Society
• Joined the ResQwalk app where users can use this free app to earn dollars for PACC
• Earned a 2019 Platinum Seal of Transparency for the second year in a row from Guidestar
• Sponsored Adoption All at the Woofstock Adopt-A-Thon
• Is a Gold Sponsor of the fifth annual Adopt Love, Adopt Local mega-adoption event

c) Volunteer Report – Patty Peth
None

4. Volunteer and foster feedback reports – Bennett
Bennett went over the highlights of the Volunteer and Foster Feedback reports. The information was solicited from volunteers over a two-week period. 21% of volunteers (236) responded to the survey. In March there were 7 volunteer feedback sessions attended by 34 volunteers. The results of the survey are as follows:
1. Volunteer hours – of the 236 responses, the 34% volunteered 0 to 76 hours per month, 33% volunteered 6 to 20 hours per month, 19% volunteered 20-40 hours per month and 14% volunteered 40+ hours per month
2. Volunteer challenges – 33% said lack of communication, 22% said too many dogs, 17% lack of teamwork, 12% personal issues, and 7% conflicts with other volunteers or staff
3. Program challenges – 31% said not enough volunteers, 26% staff/volunteer collaboration, 25% volunteer retention, and 12% lack of training
4. Favorite thing about volunteering – 42% said spending time with animals, 26% said making a difference for animals, 12% said teamwork at PACC, 9% behavior differences and 9% helping dogs get adopted and 2% other
5. One change needed – 22% staff/vol collaboration, 18% other, 16% behavior policies/procedures, 16% training, 15% communication, 14% number of volunteers
6. Method of communication – preferred methods were email and newsletters.
7. Frequency of communication – volunteers were asked how

5. Bite data update – Sarah
Sarah updated the committee on the bite statistics through the end of the year. The data represents the calendar years 2012 through 2018. The highlight are as follows:
• Cat and Dog bites reported in Pima County vs. live release – bite number remain constant no matter how many animals leave the facility
• Population – intake per capita – bite per capita – even though the human population increased and the intake per capita has decreased the bites while the bites have stayed constant

6. **Working group updates - Kristen**

   The strategic plan sub-group met in April. Highlights include:
   - Review of the annual market plan
   - Develop key points, format and distribution list
   - Shared several ideas from community leaders
   - SWOT analysis was documented

   The committee voted to dissolve the ordinance sub-committee as the work was completed and is now in the hands of legal.

7. **Volunteer Award Presentation**
   
   Elaine Stanford
   Sarah Davies-Davis

8. **Homeless Pet Adoption/Ownership update**

   Kristen gave an update on the homeless pet adoption. She spoke with the County Attorney regarding this difficult issue. A permanent address needs to be enforced. A homeless individual requesting to adopt will be looked at individually. This is a conversation that will need to continually happen as in order to ensure that the permanent address is happening.

9. **Announcements**
   
   None

10. **Agenda Requests**

    GIS mapping
    Update on PAAW
    Update on Adopt Love

11. **Adjournment**

    The meeting adjourned at 5:30 p.m.