

**Approved**  
**7/11/19**

1. Call to Order

Ms. Droubie called the meeting to order at 4:06 pm.

A. Roll Call

Present:

Suzanne Droubie

Gail Smith

Laura O'Brien

Kristin Almquist

Erin O'Donnell

Rhonda Pina

Kristen Auerbach (non-voting)

Absent:

Pat Hubbard

Patty Peth

Karen T. Baden

Andrew Squire

Tamara Barrick

B. Pledge of Allegiance

Ms. Droubie led the Pledge of Allegiance

2. Adoption of March 10, 2019 minutes

Minutes unanimously approved

3. Call to the Audience – 3 minutes or less. Please refrain from repeating comments of another speaker
- Rebecca Brown – asked for leash law compliance, ordinances protecting service dogs and use of service processors to issue citations
- Pat Tapke – reiterated Rebecca Browns use pf service processors for citations and communications with the public and HOAs
- Jane Schwerin – PACC can say not to people who want to adopt – it is the law in Pima County and Tucson City Codes

Standing Items:

a) Director's Communication/Monthly Report – Kristen

Kristen went over highlight of the April 2019 Director's report. Some of the highlights are:

- PACC took in 1540 pets and achieved a live release rate of 88%. Kitten intake continues to be higher than last year
- PACC staff are conducting daily rounds with team members from 6 functional areas walking through the facility to review individual animals to identify next steps
- Just finished the first hiring round for the executive fellows and hope to have them on board by July 1
- By the beginning of June PACC will be fully staffed with veterinarians

- Best Friends took 12 dogs to their Utah and Staff transported them there. The dogs will live at the Sanctuary until they find homes

b) Friends of PACC – Laura O’Brien

- Raised \$30,000 at AZ Gives Day
- Received \$220,000 grant from Maddie’s Fund for an Executive Leadership Fellowship at PACC
- Received a \$60,000 grant from Maddie’s Funds for the second year in a row to run two Medium and Large Adult Dog Foster Apprenticeship workshops at PACC
- Is an official Network Partner with Best Friends Animal Society
- Joined the ResQwalk app where users can use this free app to earn dollars for PACC
- Earned a 2019 Platinum Seal of Transparency for the second year in a row from Guidestar
- Sponsored Adoption All at the Woofstock Adopt-A-Thon
- Is a Gold Sponsor of the fifth annual Adopt Love, Adopt Local mega-adoption event

c) Volunteer Report – Patty Peth

None

4. Volunteer and foster feedback reports – Bennett

Bennett went over the highlights of the Volunteer and Foster Feedback reports. The information was solicited from volunteers over a two-week period. 21% of volunteers (236) responded to the survey. In March there were 7 volunteer feedback sessions attended by 34 volunteers. The results of the survey are as follows:

1. Volunteer hours – of the 236 responses, the 34% volunteered 0 to 6 hours per month, 33% volunteered 6 to 20 hours per month, 19% volunteered 20-40 hours per month and 14% volunteered 40+ hours per month
2. Volunteer challenges – 33% said lack of communication, 22% said too many dogs, 17% lack of teamwork, 12% personal issues, and 7% conflicts with other volunteers or staff
3. Program challenges – 31% said not enough volunteers, 26% staff/volunteer collaboration, 25% volunteer retention, and 12% lack of training
4. Favorite thing about volunteering – 42% said spending time with animals, 26% said making a difference for animals, 12% said teamwork at PACC, 9% behavior differences and 9% helping dogs get adopted and 2% other
5. One change needed – 22% staff/vol collaboration, 18% other, 16% behavior policies/procedures, 16% training, 15% communication, 14% number of volunteers
6. Method of communication – preferred methods were email and newsletters.
7. Frequency of communication – volunteers were asked how

5. Bite data update – Sarah

Sarah updated the committee on the bite statistics through the end of the year. The data represents the calendar years 2012 through 2018. The highlights are as follows:

- Cat and Dog bites reported in Pima County vs. live release – bite number remain constant no matter how many animals leave the facility

- Population – intake per capita – bite per capita – even though the human population increased and the intake per capita has decreased the bites while the bites have stayed constant

6. Working group updates - Kristen

The strategic plan sub-group met in April. Highlights include:

- Review of the annual market plan
- Develop key points, format and distribution list
- Shared several ideas from community leaders
- SWOT analysis was documented

The committee voted to dissolve the ordinance sub-committee as the work was completed and is now in the hands of legal.

7. Volunteer Award Presentation

Elaine Stanford  
Sarah Davies-Davis

8. Homeless Pet Adoption/Ownership update

Kristen gave an update on the homeless pet adoption. She spoke with the County Attorney regarding this difficult issue. A permanent address needs to be enforced. A homeless individual requesting to adopt will be looked at individually. This is a conversation that will need to continually happen as in order to ensure that the permanent address is happening.

9. Announcements

None

10. Agenda Requests

GIS mapping  
Update on PAAW  
Update on Adopt Love

11. Adjournment

The meeting adjourned at 5:30 p.m.