

September 2018 Director's Report



Animal Center News

- PACC took in 1,495 pets and adopted out 1,062, achieving a 91% save rate.
- PACC received the 'Best Community Partner' award from the Arizona Daily Star.
- The shelter is hosting 'Party with the Pets,' a grand opening celebration party, on December 2 from 11 a.m. to 4 p.m.
- PACC started the Ben's Bells Kindness Colleagues program, which began with an all-staff Kindness training facilitated by the founder and director.
- Staff spoke at the semi-annual PAAW meeting about PACC's community programs.
- PACC leadership conducted a one-hour training for Best Friends Animal Society, teaching them how PACC tackles hoarding cases with a scheduled depopulation, rather than bringing in all cats from one home in one group.
- PACC closed to the public for the first, all-staff training day. Presentations were given by every department.
- Risk management completed a safety audit, with PACC showing significant improvement over the previous audit.
- Fifty, hand-held radios have been purchased and will arrive in October. These will enable PACC staff and volunteers to communicate more efficiently and will improve safety throughout the campus.
- Three PACC staff members, Kristen Auerbach, Michele Figueroa and Tiffany Foster, were nominated for the Women in Leadership awards.
- Due to PACC having two veterinarian vacancies, some shelter pet spay and neuter surgeries are being conducted off site at one of PACC's contracted, partner veterinarians.

- Director Kristen Auerbach presented at the Best Friends Midwest Summit and Michigan No Kill Conference on topics including removing breed labels, foster programs and lifesaving protocol for at-risk animals.
- Director Kristen Auerbach was selected as a finalist for the Tucson Local Media and Inside Tucson Business 2018 Executive Excellence Awards.
- Adoption counselors led five off-site adoption events including the Dog Days of Summer, the Fry's Adoption Event, the PetSmart three-day event, Pupapalooza Pool event and Pride in the Desert.
- Nylabones are now being distributed to every kennel several times a week and PACC is seeking donations of Nylabones and other enrichment items.
- Play group is being offered four to six times every week with 227 dogs attending play groups in September.
- Long-stay and high energy dogs are receiving additional enrichment including puzzle feeders.
- Dogs Playing for Life came to PACC for a three-week training for staff and volunteers for dog playgroups: <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=450074>
- PACC celebrated National Dog Week: <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=449694>
- The shelter reached its highest inventory of the year and asked the community for help: <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=448516>
- PACC participated in the PetSmart National Adoption Weekend: <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=447426>
- PACC vets did spay and neuter surgeries for 917 animals and specialty surgeries for 62 pets. PACC is working with the University of Arizona on an innovative graduate course in public health. <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=447044>

Personnel

- PACC continues to have several key vacancies, including Chief Animal Protection Officer, External Operations Manager and two veterinarian positions. Recruitment processes are in progress.
- Katie Straka started as an adoption counselor and Devin Lyons was promoted to adoption supervisor.
- Bonny Jagt was promoted to Adoption Coordinator and Gina Hansen was assigned to oversee outreach, education and restitution volunteers.

Field and Community Services

- Animal Protection Officers responded to 1,614 calls, including 209 bite investigations, 294 cruelty and neglect complaints and 335 emergency calls.
- PACC took in more than 70 cats and kittens from one home, where an elderly pet owner was overwhelmed with the number of cats.
- The 'Pup in Boots' homeless outreach program provide pet owners with 300 pounds of pet food, 110 bags of treats, 70 leashes and 24 sets of dog booties. The Friends of PACC are raising additional funds to purchase supplies to assist pet owners facing homelessness.
- The pet support center responded to 7,121 calls for assistance and offered assistance through the Keeping Families Together grant to six caregivers.

Community Cats

- 302 cats were sterilized through the community cat clinic program and seven cats received additional medical care.
- The community cat program team assisted at 19 trapping locations and transported 113 cats to and from surgery.
- They responded to 250 calls for assistance with outdoor cats and loaned out 93 traps for residents to TNR cats.

Volunteer, Foster and Rescue Programs

- 499 pets were placed in foster homes, compared to 277 in September of 2017.
- Foster orientations were held for adult cat fostering, adult dog fostering, neonatal fostering and foster marketing.
- The foster program partnered with Most Holy Trinity Parish for a program overview and donation drive.
- 10 dogs went on Pawjama Party or Field Trip outings.
- 32 adult dogs went to foster homes.
- The adult dog foster program launched a foster plea board on Trello.com (www.tinyurl.com/paccdogfoster)
- 55 adult cats went to foster homes
- The “Cat Mixer Grille” was held, with 23 felines being adopted from the event
- 253 pets were adopted from foster care.
- 25 cats and 100 dogs went to rescue groups.
- Underdog AZ became a registered PACC partner this month.
- 432 volunteers served 8,539 hours and three court restitution volunteers served 48 hours.
- 99 people applied to become volunteers.
- Classes for volunteers in September included three orientations, dog handling levels 1 and 2, compassion fatigue, cat care, shelter software, adoption counselor training, adoption support training, lobby greeter and mentor class.

Friends of PACC

- Friends of PACC is a semi-finalist in Social Venture Partners’ Fast Pitch 2018. Finalists will compete in a public speaking competition for cash prize donations.
- The Friends held a lunch and learn event at the Carriage House.
- The Friends are seeking El Tour de Tucson riders: <https://www.friendsofpacc.org/news-events/2018/3/30/ride-with-the-pacc>
- The pet store at PACC, operated by the Friends of PACC and Central Pet opened. 50% of the proceeds go directly to the Friends.
- Friends of PACC is a participant in the County’s ECAP program and can be added as a write-in option when County employees sign up to give.
- The Friends of PACC sponsored an adoption booth at Pride in the Desert.

Save the Date!

Pima Animal Care Center presents:

Party with the Pets

Thanks for being part of our PACC

Sunday, December 2, 2018

11 a.m. – 4 p.m. • 4000 N. Silverbell Rd.

Pet adoptions • Kids Activities
Behind the Scene Tours • Music
Giveaways • Dedication Ceremony



Photos by M. Kloth
4000 0241808