

CAPER

PY 2016-2017 & 2017-2018 Consolidated Annual Performance Evaluation Report
Annual Accomplishments for July 1, 2016 – June 30, 2018



PIMA COUNTY

COMMUNITY DEVELOPMENT

Submitted to the U.S. Department of Housing and Urban Development

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Built in conjunction with the non-profit Pima County Community Land Trust, Casas Ontario in Tucson's Barrio Hollywood consists of six single-family homes using \$410,000 in federal HOME Investment Partnership Program funds and \$400,000 in Affordable Housing Program Bond funds.



COMMUNITY DEVELOPMENT

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CDNC'S DEPARTMENTAL MISSION:

To create a more livable and viable county and to improve the quality of life for residents, with a special emphasis on economically and socially disadvantaged communities, through the development and coordination of programs and services.

SECTION I: EXECUTIVE SUMMARY

The Pima County Community Development & Neighborhood Conservation (CDNC) Department mission is to serve Community, in partnership with local agencies, to provide public social services, affordable housing and neighborhood revitalization opportunities. CDNC has made strides in carrying out US Housing & Urban Development (HUD) strategic plan goals, including providing decent, affordable rental and owner-occupied housing, addressing homelessness, conducting community and rural development, and supporting services to special needs populations. The program administration of Pima County's Community Development Block Grant (CDBG) and Emergency Solutions Grant (ESG) funds via the Annual Action Plan competitively provides funding to social and human service programs and small capital projects guided by the priorities outlined in the HUD 5-Year Consolidated Plan (Con Plan).

The intent of this CAPER is to provide an "at a glance" report of expenditures, programs, projects, and accomplishments for the County 2016 and 2017 fiscal year terms (July 1 to June 30). Pima County staff continuously updates program/project accomplishments into HUD's Integrated Disbursement & Information System (IDIS) via CDNC's web-based application and reporting system. The full technical HUD submission is available at [CDNC's website](#).

In addition to project details, listed below are highlights from 2016 and 2017 HUD funded activities as administered by CDNC:

- 400,000 persons assisted with CDBG activities
- 66,235 homeless individuals assisted.
- 3,000 agency and community group forums, workshops and trainings conducted at the Pima County Housing Center.
- 1,106 received housing assistance.
- 600 home repair and weatherization projects completed.



Catholic Community Services' Pio Decimo Center administers the John A. Valenzuela Youth Center in cooperation with Pima County and the City of South Tucson. The facility in South Tucson provides a safe and healthy space for at-risk youth ages 5-18 to succeed academically and socially through recreational and educational programs.



Experts from six County agencies - Community Development and Neighborhood Conservation, Environmental Quality, Flood Control, Natural Resources, Parks and Recreation, Sustainability and Conservation, and Transportation - teamed with Watershed Management Group on Shannon Gardens, a new Green Infrastructure project in the Flowing Wells area designed to mitigate flooding in the adjacent neighborhood and increase groundwater infiltration while providing more useable space for outdoor activities.

SECTION II: COMMUNITY & RURAL DEVELOPMENT

This division's primary function is to administer the Community Development Block Grant (CDBG) and Emergency Solutions Grant (ESG) annual planning process. Community and Rural Development also manages and leverages other federal resources that promote revitalization, such as EPA community-wide Brownfields grants. Unincorporated areas in Pima County and in the Towns of Marana, Oro Valley, and Sahuarita, as well as the City of South Tucson are prioritized to receive CDBG and ESG funding as identified in the HUD Con Plan. The City of Tucson is its own HUD entitlement and prioritizes its resources within the city limits. Mission driven local agencies, government entities, schools, and fire districts are supported with CDBG and ESG funds. Those awarded funding are selected through an annual competitive request for proposals, entitled the "Community Planning Application". Programs/projects are funded based upon priorities identified in the Con Plan via multiple review stages. Furthermore, a due diligence risk assessment per the U.S. Office of Management and Budget Guidance, 2 CFR 200 is completed for each HUD activity. Upon final review of applications, CDNC staff submits its strategic Annual Action Plan and funding recommendations to the Pima County Board of Supervisors, the County's governing body, for consideration.

HUD Grant Allocations						
HUD Grant	PY 15/16 Allocation	PY15/16 Recaptured Funds	PY16/17 Allocation	PY16/17 Recaptured Funds	PY17/18 Allocation	PY17/18 Recaptured Funds
CDBG:	\$162,291	\$162,291	\$162,291	\$162,291	\$162,291	\$162,291
HOME:	\$1,700,761	\$-	\$692,968	\$-	\$707,817	\$-
ESG:	\$222,739	\$-	\$456,111	\$-	\$233,372	\$-
Other	\$-	\$-	\$5,619,659	\$-	\$6,505,739	\$-

Resources and Investments											
Source of Funds	Source (federal, state local)	PY15/16 Resources Available	PY15/16 Recaptured Funds	PY15/16 Amount Expended	PY16/17 Resources Available	PY16/17 Recaptured Funds	PY16/17 Amount Expended	PY17/18 Resources Available	PY17/18 Recaptured Funds	PY17/18 Amount Expended	Total Available
CDBG	Public-federal	\$2,592,446	\$87,037	\$2,712,256	\$2,746,437	\$132,947	\$2,675,171	\$2,775,781	\$162,291	\$2,771,881	\$8,114,664
HOME	Public - federal	c	\$-	\$-	\$692,968	\$-	\$131,768	\$692,968	\$-	\$133,768	\$1,385,936
ESG	Public-federal	\$222,739	\$-	\$165,000	\$233,372	\$-	\$231,976	\$233,372	\$-	\$257,402	\$689,483
Other: Affordable Housing Bonds EPA Brownfields FEMA Emergency Food & Shelter Program Home Funds through Tucson-Pima Consortium HOPWA-C Housing Rehabilitation Program National Housing Trust Funds Neighborhood Reinvestment Bonds Outside Agency Program	Public-local Public-federal Public-federal Public-federal Private Public-federal Public-local Public-local		\$-	\$4,203,955	\$5,619,659	\$-	\$4,761,515	\$6,505,739	\$-	\$5,992,666	\$12,125,398

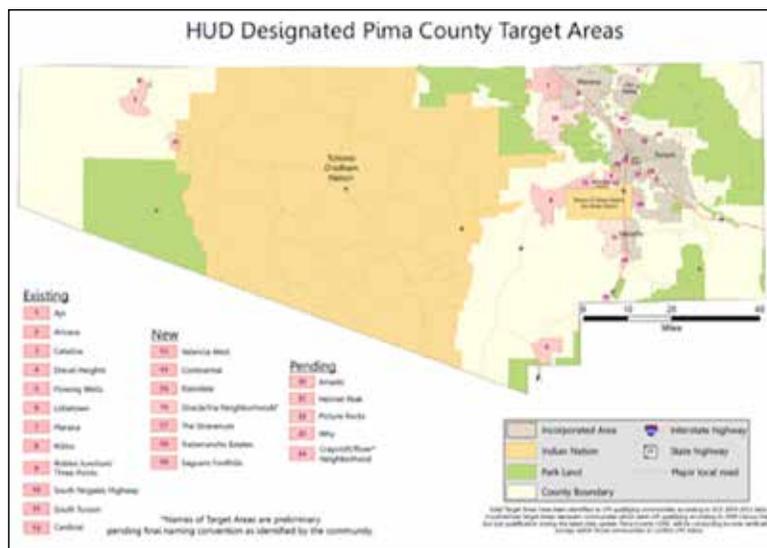
COMMUNITY & RURAL DEVELOPMENT

Community Development Block Grant

Since 1978, the CDBG program has provided critical area improvements to facilities and services where adequate resources are unavailable to meet community needs. CDBG supports a wide range of projects as prioritized in the Con Plan; including Public Service, Housing Rehabilitation, Community Public Facility/Infrastructure Improvements, Demolition, and Brownfields and Clearance. The CDBG Program allows Pima County to support these important projects and respective individual activities primarily within rural unincorporated Community Development Target Areas and participating jurisdictions via HUD Cooperative Agreements. HUD typically allocates approximately \$2.5 million per program year to Pima County.

Pima County Target Areas

The CDNC Department supports public social service entities and capital improvements to low- and moderate-income communities and neighborhoods throughout Pima County. Activities are prioritized in unincorporated Pima County, as well as the City of South Tucson, the Towns of Marana, Oro Valley, and Sahuarita. Allocations to projects in Target Areas, some of which meet the qualifications to be defined as “colonias” as they are low-income areas near the U.S.-Mexico border. The map below, “HUD Designated Pima County Target Areas”, demonstrates the location of the target areas.



Public Services

Per HUD CDBG regulations, the grant may be utilized for social, human, and public service activities; including, but not limited to: employment services (e.g. job training); crime prevention and public safety; child care; youth programs; health services; substance abuse services (e.g. counseling and treatment); fair housing counseling; education programs; energy conservation; services for senior citizens; and services for the homeless population. Public service programs and activities are limited to fifteen percent (15%) of Pima County's total HUD CDBG allocation. Programs awarded under the Public Services category and are conducted in HUD recognized Neighborhood Revitalization Strategy Areas (NRSAs), such as in Flowing Wells, are excluded from the HUD mandated 15% cap calculation.

Community Public Facilities & Infrastructure Improvements

Pima County utilizes CDBG funds to undertake a variety of public facilities and infrastructure improvement projects. Typically, these projects and activities include improvements that are publicly owned or that are owned by a nonprofit and are open to the public.

Pima County Demolition and Brownfields Programs

The Pima County Brownfields Program, in conjunction with CDBG funded Demolition activities, promote economic development and revitalization on sites that are blighted or present environmental and safety hazards; such as abandoned gas stations, old manufacturing sites, derelict buildings, or deteriorated industrial facilities. CDBG grants are available for use under this category for industrial or commercial sites. The Brownfields Program also leverages federal, state, and local resources; including highly competitive EPA Community-Wide Assessment grant funds, in an effort to revitalize these areas for public or private reuse. This assistance includes conducting Phase I/II environmental site assessments, in addition to lead and asbestos surveys to stimulate joint economic development revitalization efforts along neglected commercial and industrial corridors. EPA Brownfields funds assist with community outreach, public participation, and planning efforts needed to develop these sites.

CDBG Programs & Projects PY 17-18 – Need Activities

Agency	Fiscal Year	Allocation	Persons Served	Goal
Ajo Builds	2016	\$40,000	8	5
Ajo Works	2016	\$20,000	3,300	3,300
Ajo Youth Sports	2016	\$40,000	3,457	3,457
"Adopt-a-Sonoran-Desert-Crop" Program	2016	\$20,000	1,700	400
Amado Youth Center Building Improvements	2016	\$30,000	40	40
Wetlands Solution to Sewage Issue	2016	\$125,000	698	698
Family Safety Program	2016	\$11,560	310	300
Happy Food Program	2016	\$10,000	307	240
Ellie Towne Teen Project	2016	\$15,000	132	60
Curtis Park Shade & Protective Covers	2016	\$37,000	15,939	15,939
Flowing Wells School District Family Resource Center	2016	\$15,000	534	500
Site Manage - My Friends Closet	2016	\$12,000	22	50
Emergency Home Repair	2016	\$20,000	3	3
Owner-Occupied HSG	2016	\$25,000	2	2
Colonia-Neighborhood Cleanup	2016	\$10,000	212	200
Fire Safety Upgrades	2016	\$30,000	5,650	5,650
Community Policing	2016	\$45,000	5,650	5,650
Pio Decimo JYVC	2016	\$100,000	802	100
Emergency Demolition	2016	\$50,000		2
Home Repair Program	2016	\$450,000	51	50
Septic Repair	2016	\$80,000		4
Care Home Business Development Assistance	2016	\$27,000	8	6
COPD Fence Project	2016	\$30,000	980	600
CPLC Youth Prevention & Education Program (Nahui Ollin)	2016	\$12,500	71	71
Emergency Home Repair Program	2016	\$150,000	232	210
Alvord Court Community Garden Project	2016	\$10,000	65	65
Home Access Program at DIRECT ILC	2016	\$55,000	11	10
Tucson Urban League Home Repair Owner-Occupied	2016	\$53,188	4	7
Habitat Home Repair Owner-Occupied	2016	\$50,000	5	4
The Garden Kitchen	2016	\$139,514	200	120
Pima County Teen Court	2016	\$12,500	175	175
Ajo Builds	2017	\$40,000	9	8
Ajo Works	2017	\$20,000	3,300	3,300
Seeds of Future Program	2017	\$21,740	5,835	1,400
Aging Meter Replacement / MXU Install Program	2017	\$40,000	150	150
Family Safety Program	2017	\$11,560	404	300
Happy Food Program	2017	\$10,000	182	240
Ellie Towne Teen Project	2017	\$15,000	141	60
Flowing Wells School District Family Resource Center	2017	\$15,000	691	500
Flowing Wells School District Family Resource Center Facility Improvement	2017	\$15,000	350	350
Site Manage - My Friends Closet	2017	\$12,000	34	50
Emergency Home Repair	2017	\$18,500	5	5
Owner-Occupied HSG	2017	\$18,500	1	1
Colonia-Neighborhood Cleanup	2017	\$10,000	300	200
Bike Safety Program	2017	\$10,000	130	50
Community Clean up	2017	\$10,000	5,650	5,650
Fire Safety Upgrades	2017	\$30,000	5,650	5,650
Graffiti Abatement	2017	\$10,000	5,650	5,650
Community Policing	2017	\$45,000	5,650	5,650

CDBG Programs & Projects PY 17-18 – Need Activities

Pio Decimo JVYC	2017	\$100,000	557	100
Emergency Demolition	2017	\$50,000		2
Home Repair Program	2017	\$600,000	51	50
Septic Repair	2017	\$50,000		4
CPLC Youth Prevention & Education Program (Nahui Ollin)	2017	\$10,000	116	110
Emergency Home Repair Program	2017	\$50,000	5	4
Home Access Program at DIRECT ILC	2017	\$55,000	11	10
Habitat Home Repair Owner-Occupied	2017	\$50,000	5	4
Flowing Wells Fire Hydrants	2017	\$20,093	15,939	15,939
Pima County Teen Court	2017	\$15,000	167	167
Amado Youth Center	2017	\$30,000	63	20
Green Street Restorative Justice Program	2017	\$17,800	6,500	6,500
Frances McClelland Community Center	2017	\$40,000	12,500	12,500



The Amado Youth Center serves a busy hub of activity for children of every age group, offering a wide variety of programming, from gardening to martial arts to life-skills classes as well as a library and computer center.

Racial and Ethnic Composition of Persons Served: CDBG and ESG						
Race	CDBG PY15-16	ESG PY15-16	CDBG PY16-17	ESG PY16-17	CDBG PY17-18	ESG PY17-18
White	277	775	768	795	17518	1042
Black or African American	21	153	55	199	330	283
Asian	4	13	4	11	1	9
American Indian or American Native	22	112	64	92	69	127
Native Hawaiian or Other Pacific Islander	2	7	0	17	0	22
Total	326	1,060	891	1,114	17,918	1,483

Racial and Ethnic Composition of Persons Served: CDBG and ESG						
Ethnicity	CDBG PY15-16	ESG PY15-16	CDBG PY16-17	ESG PY16-17	CDBG PY17-18	ESG PY17-18
Hispanic	163	658	664	567	582	795
Non-Hispanic	163	537	227	680	17336	809
Total	326	1,195	891	1,247	17,918	1,604

SECTION III: AFFORDABLE HOUSING

Housing Center

The Pima County Housing Center staff provide housing resource referrals to individuals and families who call or walk-in seeking information about affordable rentals, public housing, homeownership, landlord-tenant issues, foreclosure prevention, emergency assistance and more. The Housing Center provides free meeting space for housing and community events.



Nicknamed "El Banco," the Pima County Housing center occupies the building of the former Banco Internacional de Arizona, the first Hispanic-owned bank in the U.S. and the only bank in Tucson with a bilingual staff. The Housing Center seeks to provide Pima County residents with one convenient location to obtain resources and information on sustainable and affordable housing.



TMM Family Services operates Senior Village in Midtown Tucson which offers 20 apartments for veterans and low-income seniors who live with a caregiver or family member. Ten units offer amenities for disabled residents. The Pima County Housing Center provided \$545,000 in bond funding and an additional \$405,000 in federal HOME funds toward the \$3.3 million total cost of the venture.

HUD HOME

Pima County is in a consortium with the City of Tucson for HUD HOME Investment Funds.

Over \$93,000 in Pima County HUD HOME funds assisted first time, low-income homebuyers with Downpayment Assistance in FY2016. The following year, Pima County's HOME funding allocation was reduced by \$23,000, yet assisted twenty-three (23) homebuyers, only four (4) less than the previous year. The median amount of financial assistance increased in FY2017 by more than two percent (2%) to \$3,522; as the median purchase price increased by approximately one percent (1%) to \$115,183, for an average sized family of three (3). In FY 2017, there were no new construction or rehabilitation rental projects funded with HOME. All G.O. Bond funds were committed during FY2016.

Pima County Housing Center Activities		
Fiscal Year	Clients Served	Recaptured Funds
2015	4,706	1,223
2016	5,100	960
2017	5,096	875
TOTAL	14,902	3,058

Addressing Impediments to Affirmatively Furthering Fair Housing

As identified in the joint City of Tucson-Pima County HUD 5-Year Consolidated Plan, Pima County is committed to addressing impediments to affirmatively furthering fair housing. Both Pima County and the City of Tucson have Subrecipient relationships with Southwest Fair Housing Council (SWFHC) to satisfy the federal requirements. In April 2017 SWFHC, CDNC staff, and community partners organized an event highlighting the HUD guidance on the Fair Housing Act and standards for the use of criminal records by providers of housing and real estate transactions, with approximately 100 people in attendance. The following April, a Fair Housing Event facilitated dialogue between seventy (70) housing providers from both private and subsidized housing and nonprofit agencies and consumers. SWFHC administers Pima County's fair housing education and enforcement activities with funding from both the City of Tucson and Pima County CDBG programs. In FY2016 SWFHC received over four hundred and fifty (450) calls resulting in twenty-nine (29) complaints submitted to either HUD or the Arizona Attorney General for further investigation, and nineteen (19) cases were referred in FY2017 for further investigation.

HOME

Project Name - Developer	Tenure	HOME Funds Approved	G.O. Bond \$'s Approved	LIHTC1 Project	Total Value of Tax Credits	Total Development Costs	Total Projected Units	Completion Date (Mo.Yr.)	HOME-Assisted Units ²	Period of Affordability ³	Total Actual Units	Project Description
Senior/Veteran Housing - TMM Family Services	Rental	\$708,000	\$545,000	No	\$-	\$2,850,000	20	Dec-18	7	30	20	New construction of 20 rental units for lease to qualified, very-low elderly (62+) households.
The Marist on Cathedral Square/ Foundation for Senior Living	Rental	\$-	\$604,989	Yes	\$19,600,000	\$24,512,653	83	Dec-18	0	30	83	New construction of 83 multi-family units for lease to qualified elderly (62+) households.
The Sonora Project/ Pima County Community Land Trust	Rental	\$-	\$100,000	No	\$-	\$187,178	4	Aug-18	0	30	4	Rehabilitation of 4 studio units for lease to qualified, low-and moderate-income households.
The Ontario Project/ Pima County Community Land Trust	Rental	\$410,000	\$400,000	No	\$-	\$967,742	6	May-18	4	20	6	New construction of six single-family units for lease to qualified, low-and moderate-income households.
Linda Avenue House Restoration Project/ Pima County	Demonstration & Resource Center	\$-	\$253,778	No	\$-	\$253,778	0	Mar-18	N/A	N/A	0	Restore Linda Avenue House and Coach House for Aging in Place and Sustainable, Historic Preservation Project.
Total		\$1,118,000	\$1,903,767		\$19,600,000	\$28,771,351	113		11		113	

Roadway Impact Fee Waivers

Roadway Development Impact Fees are assessed and paid at the time the building permit is issued, and it includes all new residential and non-residential construction in unincorporated Pima County. In addition to site-built homes, this includes manufactured homes, travel trailers, trailers, mobile homes, recreational vehicles, plus non-residential development. Affordable Housing Waivers are available to current property owners in the unincorporated areas of Pima County who meet the income limits as determined by HUD. A household may receive an Affordable Housing Waiver for the Roadway Development Impact fee.

CDNC staff approved Roadway Impact Fee Waivers resulting in lower housing costs for low-income households requesting building permits. Roadway Impact Fee Waivers are available to low-income property owners looking to develop land in the unincorporated areas of Pima County. The average annual income of those assisted for the two fiscal years was \$25,423 for an average household of three. The County's current standard residential County Roadway Impact Fee is \$6,375.

Roadway Impact Fee Waivers

Fiscal Year	Approved Roadway Impact Fee Waivers
2015	17
2016	17
2017	13
TOTAL	47

Mobile Home Work Group

During both fiscal years, CDNC staff participated in County Development Services efforts to change local zoning codes to require all applications for county permits on pre-1976 mobile homes. The goal is to obtain the Arizona Department of Housing Manufactured Housing Division Rehabilitation Certification to ensure units are safe. CDNC is exploring opportunities to fund mobile home rehabilitation and, or demolition to improve and preserve quality mobile home housing stock for low-income households.



Research by the University of Arizona School of Geography and Development found an estimated 35 percent of Pima County's manufactured-housing stock was built before 1976, often using asbestos, formaldehyde and other hazardous materials and fire-prone aluminum wiring.

SECTION IV: NEIGHBORHOOD STABILIZATION (NSP 1 AND 2)

Pima County was awarded two (2) stimulus area grants to address the foreclosure crisis. CDNC administers the Neighborhood Stabilization Program 2 (NSP2) Grant by providing leadership, support and oversight for the \$22.1 million grant funded from the American Recovery and Reinvestment Act. NSP 1 and 2 are area stimulus programs to address the foreclosure crisis of 2008. Funding provided support for Countywide activities involving community revitalization and planning.

The County received \$26 million for NSP 1 and NSP 2 through establishing a consortium to acquire foreclosures and to create three hundred and thirty-one (331) units, in addition to demolishing, clearing eighteen (18) blighted properties, and stabilizing adjacent neighborhoods. Pima County contracted with local agencies to create one-hundred and thirty nine (139) units of affordable housing; in addition to six (6) units of redeveloped property. Both programs are generating a capitalized program income (PI), which some agencies keep and others return to the County.

SECTION V: HOME REPAIR & WEATHERIZATION

A principal priority of Pima County's available CDBG funds are owner-occupied, housing rehabilitation. CDNC typically programs approximately \$1 million for home repair activities, which leverage other local, state, and federal resources in the amount of approximately \$400,000. Additionally, the County funds Subrecipients to carry out energy repairs, housing rehabilitation, and accessibility improvements.

Pima County's Home Repair & Weatherization Program assists with roof repair, heating and cooling system replacements, septic system repair or replacement, weatherization and energy efficient upgrades, and emergency repairs that mitigate health and safety issues of the dwelling's residents. County staff conduct an assessment and home inspection prior to determining the appropriate intervention; which includes generating a scope of work and estimate of total costs for repairs and/or weatherization upgrades, and procures contractors through an open and competitive process. Every component of a home repair project facilitated by the program is performed by a licensed contractor. Once the repairs are complete, Pima County Housing Rehabilitation Specialists execute a final inspection and walk-through with the homeowner, as well as provide information on any warranties.

The Home Repair & Weatherization Assistance Program provides essential home repairs and energy efficient upgrades to qualified homeowners so that they may remain stably housed in their residences. In FY 2016-2017, the program successfully completed repairs and weatherization modifications in 224 owner-occupied homes, with another 191 completed in FY 2017-2018.

Lead-Based Paint Hazards

Pima County tests for lead-based paint in any residence built prior to 1978 that is proposed for rehabilitation. CDNC typically programs approximately \$25,000. Studies have shown that lead

Neighborhood Stabilization 1 & 2				
NSP Activity	NSP 1	NSP 2	Program Income Units	Total
Downpayment Assistance	0	140	0	140
Acquisition Rehabilitation	20	108	11	139
Land Bank	0	46	0	46
Redevelopment	6	0	0	6
Demolition	4	14	0	18

PI is utilized by agencies to redevelop additional properties into affordable housing. Pima County intends to make available its PI in the amount of approximately \$800,000 via a forthcoming Request For Proposals (RFP) process.

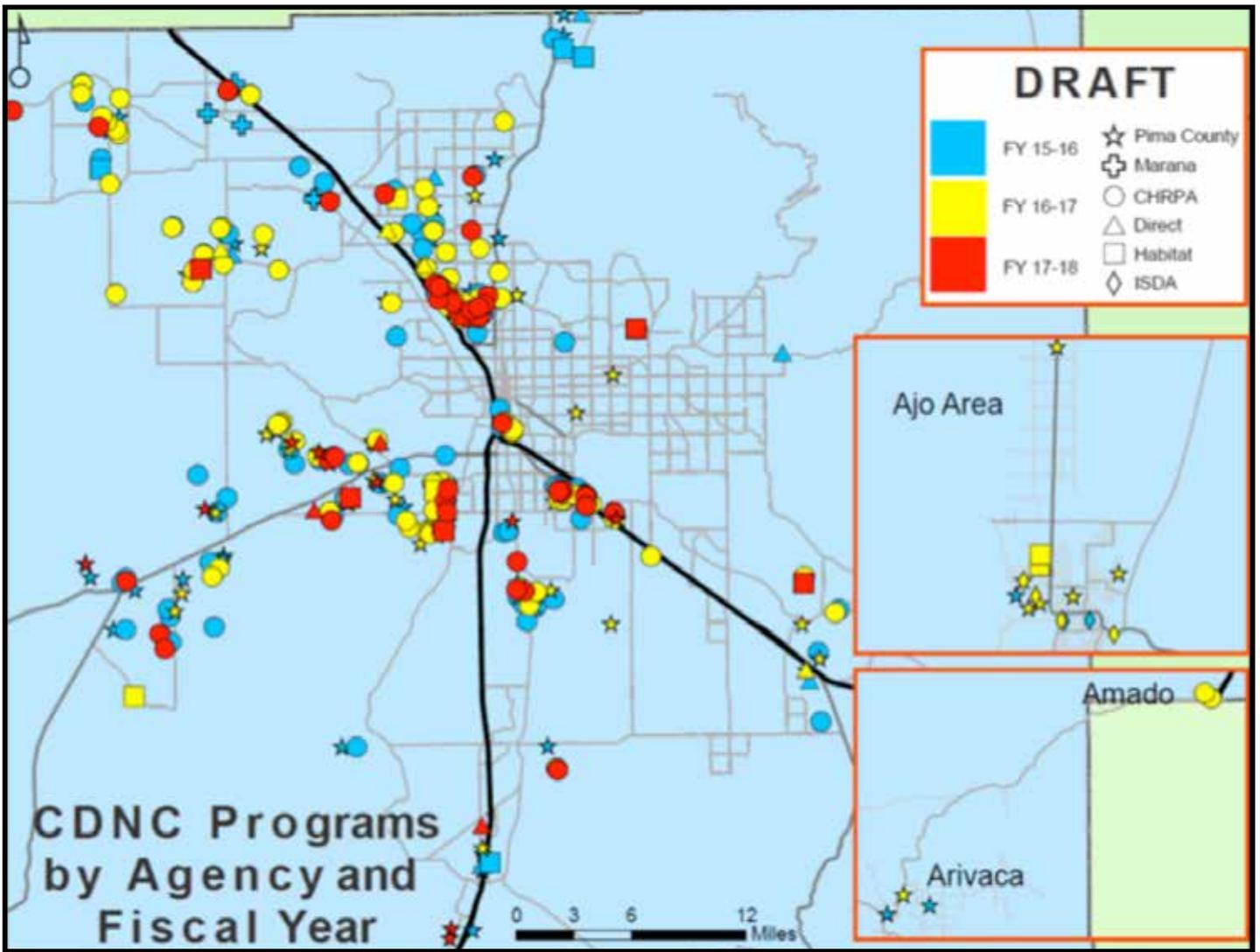
Grant funding for NSP2 concluded in February 2013, but close out the grant must be accomplished, and administration of program income earned because of the grant remains a responsibility of Pima County as grantee. Program Income (PI) that is generated will be used to further the goals of the NSP2 grant. As a result, the NSP program is ongoing on a smaller scale reinvesting PI into new projects.

exposure, particularly in young children, causes significant health problems. Once absorbed into the body, lead can cause brain damage as well as cause permanent damage to vital organs such as the kidneys, nervous system, and blood. Pima County CDNC staff provides public notices and other procedural information of requirements to test and remove lead-based paint per HUD guidelines to program participants, contractors, and project sponsors.

In FY2017, Pima County was awarded \$1.5 million in Lead-Based Paint Hazard Control (LBPHC) grant funds, with an additional \$150,000 Healthy Homes supplement. Funds will be used to complete approximately 80 lead hazard control projects in eligible, owner-and renter-occupied, site-built/conventional homes over a 36-month period. The goal is to eliminate childhood lead poisoning Countywide. Allowable program activities and costs include, but are not limited to direct administrative costs, lead hazard control costs (inspections/risk assessments/exit clearance testing), hazard control (stabilization or abatement of lead-based paint), minor rehabilitation, equipment and materials, occupant blood testing, as well as outreach education, and training. Qualifications for participation in the program include a pre-1978 site-built home, a household containing a child under 6 years of age or a pregnant woman, and meet designated income requirements.



In 2019, Pima County will launch Safe Homes, Safe Kids - an effort combining the missions of the Home Repair & Weatherization Assistance and Lead-Based Paint Hazard Control programs to better serve qualifying households and maximize the effectiveness of potential renovation work.



Pima County provided CDBG funding to the Sahuarita Food Bank for new walk-in cooler and freezer units to that allow the all-volunteer agency to better provide healthful food to approximately 100 households per week and roughly 300 separate households among per month.

Geographic Distribution of Home Repair

Target Area	PY15/16 Actual # of Home Repair	PY16/17 Actual # of Home Repair	PY17/18 Actual # of Home Repair	Total Units
Arivaca	2	2	0	4
Avra Valley	5	8	7	20
Ajo	3	13	3	19
Catalina	8	1	3	12
City of South Tucson	2	7	8	17
Drexel Heights/Valencia West Area	22	15	7	44
Flowing Wells Neighborhood Revitalization Strategy Area	36	34	36	106
Littleton	1	5	3	9
Rillito	0	0	1	1
Robles Junction	11	10	9	30
Sahuarita	2	0	0	2
South Nogales	6	9	6	21
Town of Marana	3	1	2	6
Countywide	77	106	95	278
Eligible Target Area	10	13	11	34
Total	188	224	191	603

SECTION VI: HOMELESS & SPECIAL POPULATIONS

CDNC Homeless & Special Populations Division is responsible for the administration of Federal Emergency Management Agency (FEMA), Housing Opportunities for Persons with AIDS (HOPWA), and Emergency Solutions Grant (ESG) awards through the local County Board of Supervisors.

FEMA

CDNC facilitates the FEMA Emergency Food and Shelter Program (EFSP) that is designed to help nonprofit and local government agencies provide resources that assist Pima County residents in need. FEMA typically makes available EFSP monies in Phases that vary yearly per Congressional approval. FEMA utilizes a local board that awards funding in six (6) categories: rental assistance, measured in households and individuals; utility assistance measured in households and individuals; meals/mass feeding, measured in meals distributed; other food, counted in food boxes and backpacks measurements; mass shelter for individuals; and other forms of shelter as counted by individuals.

Pima County is responsible for coordinating a process to advertise and solicit applications for funds, recruiting members for

the local EFSP board, and facilitating the funding allocations. The County acts as a liaison between the National EFSP local recipient organizations for all reporting and monitoring purposes. In 2016 and 2017, Pima County facilitated the FEMA processes for Phases 33 and 34 funding as identified in the table below.

HOPWA

In partnership with Southern Arizona AIDS Foundation (SAAF), Pima County administers a competitive HUD Housing Opportunities for Persons with AIDS (HOPWA) three (3) year grant totaling \$1.3 million called Positive Directions. Pima County and SAAF have worked together for nearly 20 years with the purpose of the program providing permanent housing and support to families living with HIV/AIDS. Specifically, the project consists of operating costs for permanent housing units, tenant-based rental assistance, and supportive services.

Operating costs for property management and maintenance for nine (9) units of permanent supportive housing at three (3) separate properties owned and operated by SAAF. Residents receive comprehensive supportive services through SAAF's Housing Case Managers. SAAF maintains records for HOPWA resident in the Continuum of Care (CoC) HMIS system.

FEMA Funding & # Assisted Per Category

Category	Phase 33 Funding	Phase 34 Funding	Total	Phase 33 # Assisted	Phase 34 # Assisted	Total
Rent Assistance (H+I)	\$189,909	\$206,365	\$396,274	309	333	642
Meals/Mass Feeding (Meals)	\$55,974	\$38,901	\$94,875	20,491	7,539	28,030
Mass Shelter (I)	\$81,270	\$110,679	\$191,949	258	366	624
Utility Assistance (H+I)	\$1,486	\$11,138	\$12,624	12	53	65
Other Food (Food Boxes, Backpacks)	\$36,839	\$39,105	\$75,944	12,338	2,141	14,479
Other Shelter (I)	\$60,744	\$37,477	\$98,221	161	15,523	15,684
TOTAL	\$426,222	\$443,665	\$869,887	33,569	25,955	59,524

*H-Households I-Individuals

HOPWA Money Spent Per Category				
Category	FY2015	FY2016	FY2017	Total
Tenant Based Rental Assistance	\$191,818.00	\$199,787.91	\$296,789.98	\$688,395.89
Permanent Housing Facilities	\$51,424.00	\$171,657.58	\$70,858.11	\$293,939.69
Supportive Services	\$49,325.00	\$79,533.37	\$31,826.87	\$160,685.24
Grant Administration	\$18,627.00	\$126,744.44	\$40,073.95	\$185,445.39
TOTAL	\$311,194.00	\$577,723.30	\$439,548.91	\$1,328,466.21

HOPWA Number of Households Served				
Category	FY2015	FY2016	FY2017	Total
Tenant Based Rental Assistance	17	88	49	105
Permanent Housing Facilities	12	10	10	22
Supportive Services	29	98	59	127
TOTAL	58	196	118	254

HOPWA Successes

- For FY2016 and FY2017, six (6) homeless veterans and twenty-two (22) individuals who were chronically homeless were eligible for HOPWA services.
- One hundred percent (100%) of the ten (10) households served in each fiscal year through the permanent housing facilities remained stably housed at the time of exit or at year-end.
- Sixty-six (66) family members of HOPWA recipients benefitted from housing provided to their relative in FY2016 and FY2017.

ESG

The ESG Program supports programs that provide shelter and assistance to homeless persons, as well as supporting activities that prevent homelessness. Specifically, ESG funding provides essential social services, including case management, and motel vouchers. Additionally, ESG provides operations and maintenance for facilities assisting homeless individuals and families to prevent homelessness.

ESG requires a one-hundred percent (100%) match and is often used in conjunction with Community Services Block Program funding to provide employment training for homeless individuals. Other nonprofit partners, such as Primavera Foundation and Our Family Services, provide their own employment training programs to homeless individuals receiving support services. Additional funds for homeless prevention programs, street outreach, emergency vouchers, and rapid-rehousing services to help low-income individuals and families avoid becoming homeless were funded through ESG monies. Families with children are prioritized for ESG resources.

In addition to using HMIS, two (2) local service organizations in Pima County, Primavera Foundation and Our Family Services, have taken steps to improve their response to family homelessness by developing a coordinated intake system via a Pathways Home grant. This system aims to quickly connect families to housing services a throughout Pima County and has been successful to the point that there are not enough resources to meet the community need.

ESG Official Award Amount									
Category	FY2015 Award Amount	FY2015 Required Match	FY2016 Award Amount	FY2016 Required Match	FY2017 Award Amount	FY2017 Required Match	FY 2015 Unduplicated Served	FY 2016 Unduplicated Served	FY 2017 Unduplicated Served
Emergency Shelter	\$17,592.00	\$17,592.00	\$70,000.00	\$70,000.00	\$86,952.00	\$86,952.00	100	988	3,753
Homeless Prevention	\$69,000.00	\$69,000.00	\$86,917.00	\$86,917.00	\$90,000.00	\$90,000.00	1,421	183	93
Rapid Rehousing	\$45,000.00	\$45,000.00	\$42,000.00	\$42,000.00	\$38,917.00	\$38,917.00	157	91	6
Street Outreach	\$74,442.00	\$74,442.00	\$16,952.00	\$16,952.00	\$-	\$-	204	-	-
Administration	\$16,705.00	\$16,705.00	\$17,503.00	\$17,503.00	\$17,503.00	\$17,503.00	-	-	-
SUBTOTAL	\$206,034.00	\$206,034.00	\$215,869.00	\$215,869.00	\$215,869.00	\$215,869.00	1,882	1,262	3,852
Total Amount & March						\$1,275,544.00	Total Unduplicated Served		6,996

Street Outreach				
Number of persons in Household	FY2015-16	FY2016-17	FY2017-18	Total
Adults	69	495		564
Children	28	493		521
Don't Know/Refused/Other	0	0		0
Missing Information	0	0		0
TOTAL	97	988	0	1085

Rapid Rehousing Activities

Number of persons in Household	FY2015-16	FY2016-17	FY2017-18	Total
Adults	70	38	35	143
Children	68	53	74	195
Don't Know/Refused/Other	0	0	0	0
Missing Information	0	0	0	0
TOTAL	97	988	0	1085

Homeless Shelter

Number of persons in Household	FY2015-16	FY2016-17	FY2017-18	Total
Adults	69	495	676	1240
Children	28	359	637	1024
Don't Know/Refused/Other	0	0	2	2
Missing Information	0	0	0	0
TOTAL	97	854	1315	2266

Homeless Prevention

Number of persons in Household	FY2015-16	FY2016-17	FY2017-18	Total
Adults	652	96	101	849
Children	663	87	95	845
Don't Know/Refused/Other	0	0	0	0
Missing Information	1	0	0	1
TOTAL	1316	183	196	1695



Youth on Their Own received funding through CDNC's Outside Agency Program that bolstered the group's Monthly Stipend Program which helps homeless students rent and bills as well as basic needs including food, clothing and hygiene items. YOTO also operates a "Mini-Mall" where clients may shop for clothes, food, school supplies, toiletries and household items.

SECTION VII: OUTSIDE AGENCY PROGRAM

The Board of Supervisors allocates General Funds provided through the Pima County Outside Agency (OA) Program to address the most critical needs throughout Pima County, targeting services to underserved and economically disadvantaged populations and communities. The OA Program directly leverages all HUD resources as identified in the 5-Year Consolidated Plan.

The OA program provides funding to non-profit organizations which serve economically and socially disadvantaged populations through human service programs. The Pima County Board of Supervisors establishes funding for the OA program, through an appointed citizen committee, which holds a public process to review

requests and make recommendations to the Board. The Outside Agency Advisory Committee, (the Committee) met throughout the past year to review the progress programs have made and discuss issues that the agencies have, including the contractual process, the contractual requirements, the outcomes and outputs and the organizational capacity to deliver quality services.

During the FY 2017-2018 fiscal year, eighty-two (82) programs were awarded contracts from fifty-two (52) social service agencies in all categories excluding General Services. The Outside Agency provides a significant benefit to the community by funding one-hundred and eighty five (185) positions with \$1.5 million in salaries and \$350,000 in fringe benefits. An additional \$6,000 covered expenses for personnel training.

Outside Agency Service Categories

Service Category	FY2015-16	FY2016-17	FY2017-18	FY2018-19	FY2019-20	Total Amount Awarded
Community Services	\$182,300	\$205,000	\$205,000	\$364,945	\$364,945	\$1,322,190
Emergency Food & Clothing	\$669,800	\$739,000	\$739,000	\$765,300	\$765,300	\$3,678,400
General Services	\$1,286,040	\$1,336,386	\$1,336,386	\$1,250,641	\$1,250,641	\$6,460,094
Senior Support	\$181,800	\$172,000	\$172,000	\$174,000	\$174,000	\$873,800
Support Services, Shelter & Domestic Violence Services	\$406,900	\$447,900	\$447,900	\$395,600	\$395,600	\$2,093,900
Youth, Young Adults & Family Support	\$673,600	\$550,500	\$550,500	\$675,500	\$675,500	\$3,125,600
TOTAL	\$3,400,440	\$3,450,786	\$3,450,786	\$3,625,986	\$3,625,986	\$17,553,984

OA Funding, Programs, & Jobs Funded by Service Category

Category	FY2015 Funding	FY2015 # of Programs	FY2015 # of Jobs Funded	FY2016/17 Funding	FY2016/17 # of Programs	FY2016/17 # of Jobs Funded
Community Services	182,300	5	-	205,000	6	22
Emergency Food & Clothing	669,800	10	-	739,000	11	56
Support Services, Shelter, & DV	406,900	14	-	487,900	17	34
Senior Support	181,800	8	-	194,000	8	14
Youth, Young Adults, & Family Support	673,600	22	-	550,500	17	27
General Services	1,286,040	23	-	1,336,386	23	32
TOTAL	\$3,400,440	\$3,450,786	\$3,450,786	\$3,625,986	\$3,625,986	\$17,553,984

Outside Agency Client Demographics

Demographics	FY15-16	FY16-17	FY17-18
Community Services Category			
Female Head of Household	176	76	54
Homeless	29	45	37
Persons with Disabilities	762	251	216
Low to Moderate Income (≤80% Medium Income)	1,679	457	346
Age Group (0-17)	66	83	17
Age Group (18-59)	1,562	584	10
Age Group (60+)	1,008	277	100
Age Unknown	11	-	-
Emergency Food & Clothing Category			
Female Head of Household	8,392	3,322	3,287
Homeless	2,042	753	762
Persons with Disabilities	1,554	924	1,246
Low to Moderate Income (≤80% Medium Income)	56,006	13,740	11,878
Age Group (0-17)	36,202	7,117	5,141
Age Group (18-59)	52,459	5,760	4,198
Age Group (60+)	17,632	2,145	1,455

Age Unknown	349	13	13
General Services Category			
Female Head of Household	3,149	1,572	1,824
Homeless	217	153	684
Persons with Disabilities	944	486	514
Low to Moderate Income ($\leq 80\%$ Medium Income)	10,844	19,702	11,193
Age Group (0-17)	10,096	5,395	11,338
Age Group (18-59)	6,733	12,862	3,692
Age Group (60+)	2,451	5,812	1,579
Age Unknown	71	3,727	650
Senior Support Category			
Female Head of Household	423	131	191
Homeless	173	57	37
Persons with Disabilities	995	206	107
Low to Moderate Income ($\leq 80\%$ Medium Income)	890	251	527
Age Group (0-17)	-	-	-
Age Group (18-59)	183	35	62
Age Group (60+)	1,934	482	293
Age Unknown	501	55	21
Support Services, Shelter & Domestic Violence Category			
Female Head of Household	553	387	101
Homeless	316	220	138
Persons with Disabilities	100	342	35
Low to Moderate Income ($\leq 80\%$ Medium Income)	971	973	274
Age Group (0-17)	34	137	823
Age Group (18-59)	989	494	1,038
Age Group (60+)	108	36	121
Age Unknown	15	2	4
Youth, Young Adult & Family Support Category			
Female Head of Household	774	279	284
Homeless	804	45	12
Persons with Disabilities	171	25	64
Low to Moderate Income ($\leq 80\%$ Medium Income)	2,846	642	5,014
Age Group (0-17)	4,220	2,256	6,477
Age Group (18-59)	1,074	394	282
Age Group (60+)	47	4	7
Age Unknown	56	21	81



A subsidiary of COPE Community Services, Inc., the RISE Equipment Recycling Center provides electronic equipment recycling, and refurbishing services to Tucson, South Tucson, and Pima County residents. Donating electronic equipment and electrical appliances to RISE helps provide employment to area residents and supports a local non-profit organization dedicated to reducing the amount of hazardous materials going into local landfills.

SECTION VIII: CDNC DEPARTMENT HIGHLIGHTS

Safe Healthy Green Set-Aside

The Safe, Healthy and Green initiative is a collaborative effort between the City of Tucson and Pima County. It is designed to address capital needs of emergency and transitional housing facilities with attention to the safety, health, and green improvements for these facilities that are owned or leased by nonprofit agencies. A local architecture firm, Poster Frost Mirto, conducted an assessment of the homeless shelters and transitional housing in Tucson and Pima County for the purpose of developing capital and maintenance public policy; and investment strategies to make this specialized housing inventory safer, healthier, and greener for the agencies and their clients. Agencies that have participated in the assessment are then eligible to apply for a set-aside of City and County CDBG funds, in the amount of \$150,000 and \$100,000 respectively.

HUD Monitoring

In July 2015, a HUD Environmental Officer conducted an on-site environmental monitoring of Pima County's HUD-funded programs. CDNC received a notification that the County generally was in compliance with its environmental review process under the National Environmental Policy Act (NEPA). Following the monitoring visit, CDNC staff developed a plan to integrate a First Tier Clearance for Single-Family Rehabilitation Activities in the subsequent HUD Consolidated Planning efforts.

Recaptured Funds

Beginning with the current Consolidated Plan, Pima County captures and carries over unspent funds. This policy has been effective in ensuring Subrecipients utilize funding and eliminates one (1) year extensions and overlapping program funding. Since 2015, Pima County has carried over approximately \$250,000 into future program years.

Neighborhood Reinvest Program

The Neighborhood Reinvestment (NR) Program goal is to increase the capacity of neighborhood infrastructure and the power of neighborhood associations in stressed communities and to select and design needed projects. NSP utilizes General Obligation Bond Funds (GO Bonds) and is on track to sunset in 2019. These resources have leveraged HUD funds since 2015. In 2016, the NR Program funded ten (10) projects that were recommended by the Neighborhood Reinvestment Oversight Committee and approved by the Board of Supervisors. The amount of projects completed with NR GO Bonds totaled over \$1,500,000. For more information, please follow the link: <https://webcms.pima.gov/cms/one.aspx?portalId=169&pageId=26381>

Due Diligence & Risk Assessment

The CDNC Department oversees performance reviews of agencies awarded contracts. Prior to the end of FY2017-2018, the CDNC team reviewed and updated the assessment tool utilized to evaluate the merit and risk associated with grantees. CDNC management worked collaboratively with Pima county's new department, Grants Management and Innovation, to formalize the Agency Risk Assessment process in compliance with Uniform

Grant Guidance, 2 CFR 200. Staff performed a due diligence and risk assessment by reviewing each agency's public information, performance history, expenditures, coordination of OA funded programs, audit report, and accounting system. Additionally, Program Coordinators monitor each agency approximately every two (2) years to ensure that the program(s) are being implemented in accordance with their contract.

CDBG Policies & Procedures

The CDNC department created HUD approved Policy and Procedural manual for the CDBG program. The Program Policy Manual establishes the framework guiding the operation of the Pima County CDBG Program. It provides an approach for making decisions, ensuring the program in a fair and consistent manner, as well as providing all program participants with an understanding of how the County manages its CDBG Program.



Pima County CDBG funding was allocated for Safe, Healthy and Green improvements, including window and HVAC upgrades, at Esperanza En Escalante, which provides transitional housing and a community center for homeless military veterans and their families near Davis-Monthan Air Force Base, located on Tucson's southeast side.

BACK COVER