



CUSTOMER ADVISORY

We thank you for your business and we want to support you during this challenging time. Although most of our stakeholder meetings have been postponed, the Planning and Zoning Commission is still scheduled for this month. The meeting may be held in a telephonic environment. Please consult the calendar on our website for up to date information concerning our public hearings, Boards of Adjustment and SDRC.

It is our priority to protect our customers and staff health while continuing to deliver a high level of service. At this time, Pima County Development Services is maintaining normal permitting operations and services but would discourage in person visits to the DSD offices at 201 N. Stone Ave, first floor. All services can be conducted on line and we have staff positioned remotely and in the office ready to serve you.

Call or email us your questions or service request and a staff member will get back to you. A Department directory is on the website at https://webcms.pima.gov/government/development_services/. You can always submit plans on line, apply for permits, and make online credit card payments. We also encourage you to use Skype inspections rather than request an onsite inspector. We will be offering more appointment times.

For building permit submittals, please use our online portal at <https://web1.pima.gov/applications/building%20permit/>. If you have any questions regarding building permits, please email us at BuildingPermit@pima.gov or call us at 724-6490.

For building inspections, please follow instructions on scheduling a remote inspection on our website <https://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=262593>. If you have any questions, please call 724-6490.

For site development permit submittals such as subdivision plats, septic permits, right-of-way permits or site construction permits, please email your submittal to site@pima.gov or call us at 724-9900.

For planning related submittals and questions, please email dsdplanning@pima.gov or call 724-8800.

For addressing related submittals and questions, please email addressing@pima.gov or call 724-9512.

For records research, please use the links on our online portal at: <https://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=428051>. To submit a records request, please use the form on the same page. If you have any questions regarding your record request, email BuildingSafetyAdmin@pima.gov or call 724-9000.

To pay for a permit with a credit card, please use the link here: <https://permits.pima.gov/acaprod/>. For questions or concerns about your payment, please email buildingsafetyadmin@pima.gov or call 724-9000.

Remember to fill out your 2020 Census form at www.my2020census.gov.

Date: March 17, 2020