

# Service Invoice

with Details

**Invoice Number:** 184057  
**Date:** 06/21/2016  
**Account Number:** PC121  
**PO Number:** SVC  
**Invoice Total:** **\$100.00**

Bill To:

PIMA COUNTY BOARD OF SUPERVISORS -  
 DISTRICT 5  
 LOIS BURLINGHAM 724-8781  
 130 W CONGRESS 10TH FLOOR  
 TUCSON, AZ 85701

Work Order Date	Work Order No.	Payment Terms	Payment Due
06/16/2016	WO104542	Net 30	07/21/2016
Description			

Call Number	Equipment Number	Serial Number	Make/Model	Labor Charges	Travel Charges	Materials Charges	Other Charges	Total Charges
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SC121502	EQU7023	CND8F1R6WG	HP - M276NW	\$50.00	\$0.00	\$0.00	\$0.00	\$50.00
Service Date: 06/16/2016 Location: <b>PIMA COUNTY BOARD OF SUPERVISORS - DISTRICT 5</b> <b>xxx</b> <b>130 W CONGRESS - 11TH FLOOR</b> <b>TUCSON, AZ 85701</b>		Contract Number: PO #: SVC Caller: RYAN CUNNINGHAM - 724-27 Contact: Phone: Fax:		Description: MAGENTA STREAKING - LOOKS LIKE THE TRANSFER BELT HAS TONER ALL OVER IT ALSO  Remarks: COMPLETE CLEANING OF ROLLERS, SEP PAD, TRANSFER ROLLER, TRANSFER BELT; REPLACEMENT OF MAGENTA (CUSTOMER HAD ONE ON HAND); TEST OK				

Labor Charges												\$50.00
Technician	Service Date	Start Time	End Time	Standard Hours	Standard Rate	Standard Charge	Overtime Hours	Overtime Rate	Overtime Charge	Labor Charge		-----
Gerardo Guerrero	06/16/2016	11:37 am	12:20 pm	1.00	\$50.00	\$50.00	0.00	\$0.00	\$0.00	50.00		

SC121503	EQU10594	CND1G05387	HP - M251NW	\$50.00	\$0.00	\$0.00	\$0.00	\$50.00
Service Date: 06/16/2016 Location: <b>PIMA COUNTY BOARD OF SUPERVISORS - DISTRICT 5</b> <b>130 W CONGRESS - 11TH FLOOR</b> <b>TUCSON, AZ 85701</b>		Contract Number: PO #: SVC Caller: RYAN CUNNINGHAM - 724-27 Contact: Phone: Fax:		Description: MAGENTA STREAKING - LOOKS LIKE THE TRANSFER BELT HAS TONER ALL OVER IT ALSO  Remarks: COMPLETE CLEANING OF ROLLERS, SEP PAD, TRANSFER ROLLER, TRANSFER BELT; REPLACEMENT OF MAGENTA (CUSTOMER HAD ON HAND)				

Labor Charges												\$50.00
Technician	Service Date	Start Time	End Time	Standard Hours	Standard Rate	Standard Charge	Overtime Hours	Overtime Rate	Overtime Charge	Labor Charge		-----
Gerardo Guerrero	06/16/2016	12:20 pm	1:07 pm	1.00	\$50.00	\$50.00	0.00	\$0.00	\$0.00	50.00		

<b>Totals:</b>	\$100.00	\$0.00	\$0.00	\$0.00	\$100.00
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A finance charge of 1.50% per month will be assessed on all past due invoices with a min charge of \$5.00. Returns require an RMA # and returned unopened within 30 days of purchase (LOI Brand toner within 180 days) All returns subject to a 20% restock fee.

Invoice Subtotal:	\$100.00
Tax:	\$0.00
Invoice Total:	\$100.00
<b>Balance Due:</b>	<b>\$100.00</b>

# Laser Options, Inc.

1700 E. 18th Street Suite 105  
Tucson, AZ 85719  
520.792.0557

Customer: PC121

PIMA COUNTY BOARD OF SUPERVISORS - DISTRICT xxx  
130 W CONGRESS - 11TH FLOOR  
TUCSON, AZ 85701

Requested by: RYAN CUNNINGHAM - 724-2738  
Request Received: 6/16/2016 7:01:15AM  
PO Number: SVC  
Equip Contact:  
Contact Phone:  
Contact Fax:  
Service Call Type: Service  
Terms: Net 30

# Service Call Ticket

Work Order No: **WO104542**

Service Call No: **SC121503**

Technician: **Gerardo Guerrero**

Sales Rep: **Sascha Schmitt**

Equip No: EQU10594

Serial No: PLEASE GET SN

Item: HEWCF147A/HP LASERJET M251NW - PRINTER -

Make/Model: HP/M251NW

Hours:

Location: PIMA COUNTY BOARD OF SUPERVISORS -  
DISTRICT xxx  
130 W CONGRESS - 11TH FLOOR  
TUCSON, AZ 85701

Location Notes:

Description: MAGENTA STREAKING - LOOKS LIKE THE TRANSFER BELT HAS  
TONER ALL OVER IT ALSO

Call Due By: 6/16/2016 12:00:00PM

Contract No:

Contract Period:

Expiration Copies:

Contract Type:

Bill Code: Pima & Tempe Schools Bid Amount

Job Number:

Service Date	<u>6-16-16</u>	Travel Time	_____
Arrival Time	<u>11:30</u>	Begin Odom	_____
Compl Time	_____	End Odom	<u>185065</u>
		Total Mileage	_____

*mag. head 14906*

Work Performed *REMOVE CLEANING  
ROLLER'S 500 PAD, TRANS ROLLER,  
TRANSFER BELT ROLL.  
MAG. TEST OK, CALIBRATED  
HAD EXTRA MAG. ON HAND*

- PM Performed
- On Site
- Shop
- Call Status**
- Complete
- Incomplete
- Need Parts

Parts Used/Needed		Item Number	Description	Qty	Unit Price	Ext. Price
<input type="checkbox"/> Installed	<input type="checkbox"/> Order					
<input type="checkbox"/> Installed	<input type="checkbox"/> Order					
<input type="checkbox"/> Installed	<input type="checkbox"/> Order					
<input type="checkbox"/> Installed	<input type="checkbox"/> Order					
<input type="checkbox"/> Installed	<input type="checkbox"/> Order					
<input type="checkbox"/> Installed	<input type="checkbox"/> Order					

Comments

Parts/Supplies	
Labor	<i>50.00</i>
Travel	
Tax	
Total	<i>50.00</i>

Customer Signature *[Signature]*  
Technician Signature *[Signature]*

# Laser Options, Inc.

1700 E. 18th Street Suite 105  
Tucson, AZ 85719  
520.792.0557

Customer: PC121

PIMA COUNTY BOARD OF SUPERVISORS - DISTRICT xxx  
130 W CONGRESS - 11TH FLOOR  
TUCSON, AZ 85701

Requested by: RYAN CUNNINGHAM - 724-2738  
Request Received: 6/16/2016 6:57:46AM  
PO Number: SVC  
Equip Contact:  
Contact Phone:  
Contact Fax:  
Service Call Type: Service  
Terms: Net 30

# Service Call Ticket

Work Order No: **WO104542**

Service Call No: **SC121502**

Technician: Gerardo Guerrero

Sales Rep: Sascha Schmitt

Equip No: EQU7023

Serial No: CND8F1R6WG

Item: HEWC145A/HP LASERJET M276NW MFP - PRINT

Make/Model: HP/M276NW

Hours:

Location: PIMA COUNTY BOARD OF SUPERVISORS - DISTRICT xxx  
130 W CONGRESS - 11TH FLOOR  
TUCSON, AZ 85701

Location Notes:

Description: MAGENTA STREAKING - LOOKS LIKE THE TRANSFER BELT HAS TONER ALL OVER IT ALSO

Call Due By: 6/16/2016 12:00:00PM

Contract No:

Contract Period:

Expiration Copies:

Contract Type:

Bill Code: Pima & Tempe Schools Bid Amount

Job Number:

Service Date: 6-16-16  
Arrival Time: 11:30  
Compl Time: \_\_\_\_\_

Travel Time: \_\_\_\_\_  
Begin Odom: \_\_\_\_\_  
End Odom: 185465  
Total Mileage: \_\_\_\_\_

B/W 13302  
Color 29377

### Work Performed

COMPLETE CLEANING  
ROLLER (SERV. PAD) TRANS ROLLER  
TRANSFER BELT REPL. MAG.  
TEST ON CUSTOMER HAS  
WITH MAG. ON HAND

- PM Performed
- On Site
- Shop
- Call Status**
- Complete
- Incomplete
- Need Parts

### Parts Used/Needed

- Installed  Order

Item Number	Description	Qty	Unit Price	Ext. Price

### Comments

Customer Signature: [Signature]

Customer Signature

Technician Signature

Technician Signature: [Signature]

Parts/Supplies	
Labor	50.00
Travel	
Tax	
<b>Total</b>	<b>50.00</b>