You have received this letter because your property is in a Repetitive Loss Area that has been identified by the Regional Flood Control District (District) District. A Repetitive Loss Area is a portion of the community that contains Repetitive Loss Properties (properties that have two or more claims that have been paid by the National Flood Insurance Program) and nearby properties that have similar flooding conditions. Our community is concerned about repetitive flooding and has an active program to help you protect yourself and your property from future flooding, but here are some things you can do:

1) Know your flood hazard:
   a. Check with the District on the extent of past flooding in your area. District staff can tell you about the causes of repetitive flooding, and what would be appropriate measures to protect your improvements from flooding.
   b. Request a visit by District hydrologists to discuss flood protection alternatives on your property.

2) Prepare for flooding by doing the following:
   a. Know how to shut off electricity and gas to your house when a flood occurs
   b. Make a list of emergency numbers and identify safe places to go
   c. Make a household inventory list of important items
   d. Put insurance policies, valuable papers, medicine, etc., in a safe place
   e. Collect and put cleaning supplies, camera, waterproof boots, etc., in a handy place
   f. Develop a disaster response plan – you may visit www.redcross.org for information about preparing your home and family for a disaster
   g. Get a copy of Repairing Your Flooded Home. The District has copies, or it can be found on www.redcross.org too

3) Consider some permanent flood protection measures:
   a. Mark fuse or breaker box to show the circuits for floodable areas. Turning off the power to a basement or lower level area can reduce property and structural damage, as well as help protect lives.

Suzanne Shields, P.E., Director
97 E. Congress, 3rd Floor, Tucson, Arizona 85701-1797 • Phone: 520-724-4600 • Fax: 520-724-4621
b. Check your structure for water entry points, such as windows or vents. These can be protected with low walls or temporary shields.

c. Install a flood drain plug, standpipe, or overhead sewer, or sewer backup valve to prevent sewer backup flooding.

d. Note that some flood protection measures may require a building permit and not all preventative measures may be applicable to your structure.

e. Consider elevating your home to above flood levels.

f. More information can be found on FEMA’s website, [www.ready.gov/floods](http://www.ready.gov/floods).

4) Talk to the District for information on financial assistance:

a. Obtain flood insurance policy. Homeowner’s insurance policies do not cover damage from floods. However, you may purchase a separate policy for contents and structure coverage. Since the District participates in the National Flood Insurance Community Rating System Program, Pima County residents and property owners are eligible to receive up to 25% of their premiums for flood insurance.

b. Attached is information on Increased Cost of Compliance coverage, which supplements a flood claim payment by providing a property owner with up to $30,000 in order to help elevate, flood proof, rehabilitate to meet current code, demolish, or relocate a building that has been repetitively damaged.

c. Do not wait for the next flood to happen to buy flood insurance. Most policies take 30-days to become effective.

d. Contact your insurance agent for more information on rates and coverage.

A map showing those properties that may also be impacted by a flood similar to that which caused the repetitive losses in your area is attached. You may download and print a detailed flood hazard map for your parcel at:


If you would like to learn how to reduce your flood risk, please stop by our office to review the latest FEMA floodplain information, safe construction methods which reduce flood insurance, retrofitting measures for existing residential structures, and future flood control measures by Pima County with one of our hydrologists. If you have any questions, please contact me at 724-4600.

Sincerely,

Greg Saxe, CRS Coordinator

GS/jc

File Attachments: Increased Cost of Compliance Information
Repetitive Loss Area Map