



**DATE:** June 16, 2016

**TO:** C. H. Huckelberry  
County Administrator

**FROM:** Suzanne Shields, P.E.  
Director

**SUBJECT: Community Outreach Monsoon Water Bill Insert**

Attached is a copy of the monsoon water bill insert, which will be enclosed in the July 2016 Tucson Water bill. This is a joint community outreach project between Pima County and the City of Tucson with over 240,000 inserts slated for distribution within the Tucson Water Service Area.

This water bill insert is one part of our annual outreach to the community for which we receive credit under the Federal Emergency Management Agency's National Flood Insurance Program Community Rating System. Pima County currently enjoys a Class 5 rating which results property owners being eligible for up to a 25% discount on their flood insurance.

Please direct any calls or comments you may receive to our office.

SS/GS/sm

Attachment

cc: John Bernal, Deputy County Administrator – Public Works  
Jason Ground, Communications Specialist  
Annabelle Valenzuela, Community Relations Manager – Department of Transportation  
Eric Shepp, Deputy Director – Regional Flood Control District  
Greg Saxe, Environmental Planning Manager – Floodplain Management Division

## General Flood Information

- Help preserve our washes, they are natural resources.
- Permits are needed from the local government agency for any work in a wash, local or FEMA floodplain.
- The local government agency can assist in determining how to protect your property from flood damages.
- Do not dump in washes, it blocks flow and can cause flooding.
- Remember: "Only rain in the drain."
- Report illegal dumping, or other activities in a wash or floodplain by calling the local governments listed.

## Flood Insurance

Standard property insurance for your home or business does not cover flooding. A building does not have to be located in a federally recognized floodplain for you to purchase flood insurance. All city and county residents are eligible for flood insurance after a 30-day waiting period. Renters may purchase contents coverage. Contact an insurance professional for details.

## Floodplain and Flood Protection Information

Information about the floodplain status of your property can be found on the Flood Insurance Rate Maps available for examination at the Tucson Pima County Public Library and online. Flood hazard maps, flood protection/retrofitting assistance information, drainage assessment, staff field visit requests, and information about how to reduce risks, are available at:

### City of Tucson

#### Planning & Development Services Department

201 North Stone Ave., 1st floor  
Tucson, Arizona 85701  
Phone 520-791-5609 • Fax 520- 879-8010

Online at <http://www.tucsonaz.gov/pdsd/floodplain-information>

Si quiere información en español, llame al **520-791-5550**.

### Unincorporated Pima County

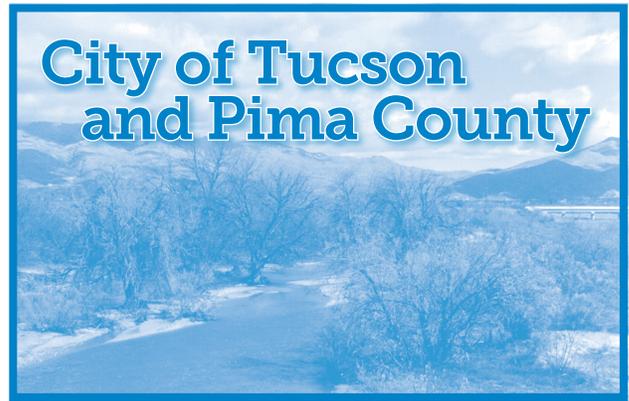
#### Pima County Regional Flood Control District

201 North Stone Ave., 9th floor  
Tucson, Arizona 85701  
520-724-4600

Online at <http://www.pima.gov/floodcontrol>

Si quiere información en español, llame al **520-724-4600**.

**This information is provided by the  
City of Tucson and Pima County Regional Flood Control District.**



## Emergency Flood Information

**Flash Flood Warning** means flash flooding is imminent in specific areas.

**Flash Flood Watch** means heavy rains may result in flash flooding in specific areas. BE ALERT AND PREPARE for the possibility of a flood emergency.

Stay tuned to 24-hour weather broadcasts by the National Weather Service using a NOAA Weather Radio tuned to 162.4 Mhz. Warnings are also broadcast on local radio, television, and on-line at:  
<http://www.wrh.noaa.gov/tucson>

For City of Tucson road closures, call **520-791-3154**.

For Pima County road closures, call **520-547-7510**.

For City of Tucson drainage complaints, call **520-791-4605**.

For Pima County drainage complaints, call **520-724-4602**.

For illegal dumping in the county, call **520-622-5800**.

For other flood emergencies, call **911**.

## During A Flood

- DO NOT DRIVE AROUND BARRICADES:  
You can be fined and forced to pay for rescue costs.
- Do not attempt to drive over a flooded road or bridge.
- Avoid areas subject to flooding.
- Do not attempt to cross a flooded stream.
- Stay away from the banks of flowing washes.
- Stay clear of disaster areas.
- Do not consume food or water that has been in contact with flood waters.
- Do not handle electrical equipment in wet areas.
- Report broken utility lines to the appropriate authorities.
- Stay at home or indoors.
- Protect and monitor children.