

CARRIER & PLAN ADMINISTRATOR INFORMATION



BENEFIT	CARRIER	CONTACT INFORMATION
Benefits and Wellness	Employee Benefits and Wellness	Benefits Phone: (520) 724-8464 Benefits Email: hrbenefits@pima.gov Wellness Phone: (520) 724-2792 Wellness Email: wellness@pima.gov BeWell Website: www.pima.gov/bewell
Medical Coverage	Aetna	Phone: (800) 784-3989 24-Hour Nurse Line: (800) 556-1555 Website: www.aetna.com
Pharmacy	CVS/caremark	Phone: (888) 202-1654 Specialty Phone: (800) 237-2767 Website: www.caremark.com
EAP	Aetna Resource for Living	Phone: (888) 238-6232 Website: http://www.mylifevalues.com Username: Pima Password: County
Teladoc	Teladoc	Phone: (855) 835-2362 Website: www.teladoc.com/Aetna
Health Savings Account	HSA Bank	Email: askus@hsabank.com Phone: (800) 357-6246 Website: https://myaccounts.hsabank.com
Flexible Spending Account	Application Software, Inc. (ASI)	Email: asi@asiflex.com Phone: (800) 659-3035 Website: www.asiflex.com
COBRA	Application Software, Inc. (ASI)	Email: cobra@asicobra.com Phone: (877) 388-8331 Website: www.asicobra.com
Dental (Pima County Dental)	Delta Dental of Arizona	Email: customerservice@deltadentalaz.com Phone: (800) 352-6132 Website: www.deltadentalaz.com
Dental (DHMO)	United Concordia (Solstice)	Phone: 1-877-760-2247 Website: www.solsticebenefits.com
Pre-Paid Legal	ARAG – Ultimate Advisor	Phone: (800) 247-4184 Website: www.ARAGLegalCenter.com Access Code: 10225pc

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Life Insurance	Securian Financial	Phone: (866) 365-2374 Website: www.securian.com
Ancillary Benefits	Aflac	Contact: Sandra Sarff Email: Sandra_Sarff@us.aflac.com Phone: (520) 825-2254 Website: www.aflac.com/pimacounty
Vision	Davis Vision	Phone: (800) 999-5431 Website: www.davisvision.com Client Code: 7346
Retirement	Arizona State Retirement System (ASRS)	Phone: (520) 239-3100 Website: www.azasrs.gov
Retirement (CORP, EORP & PSPRS)	Public Safety Retirement System (PSPRS)	Phone: (602) 255-5575 Website: www.psprs.com
Deferred Compensation – 457(b)	Nationwide	Contact: Klark Krauter Email: krautek@nationwide.com Phone: (520) 262-0348 Nationwide Direct Access Phone: (888) 401-5272 Website: www.azsrsp.com
Loan Program	Kashable	Email: support@kashable.com Phone: (646) 663-4353 Website: www.kashable.com