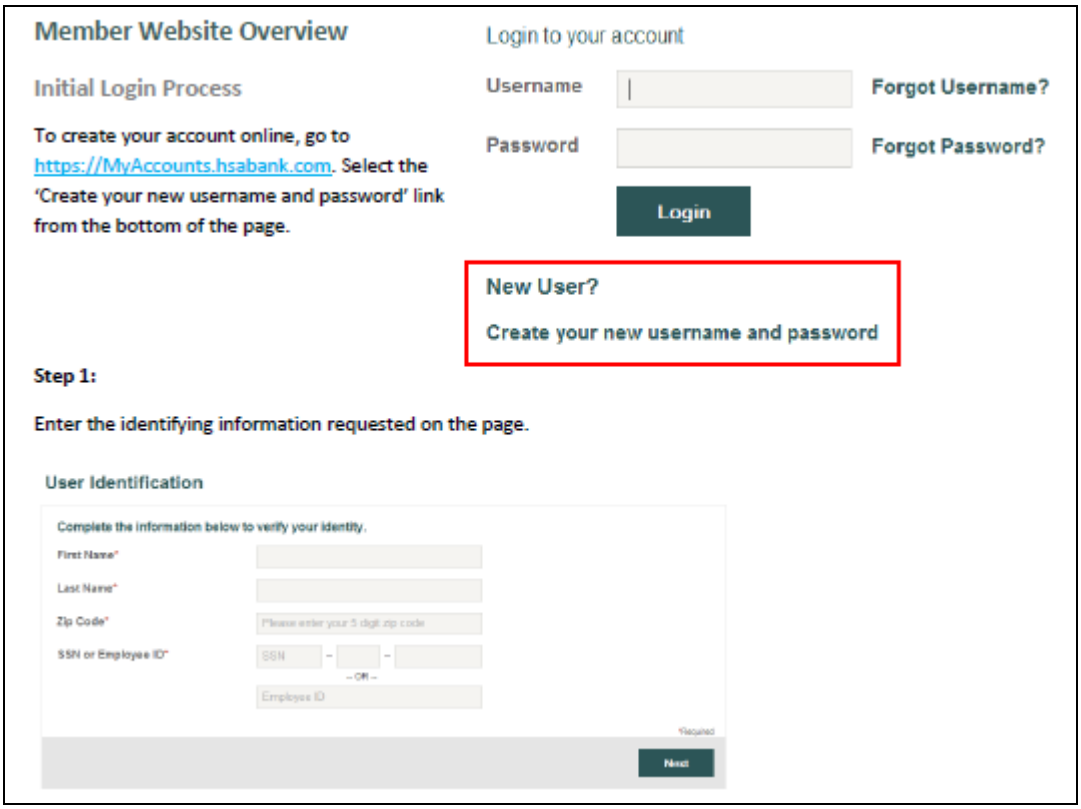
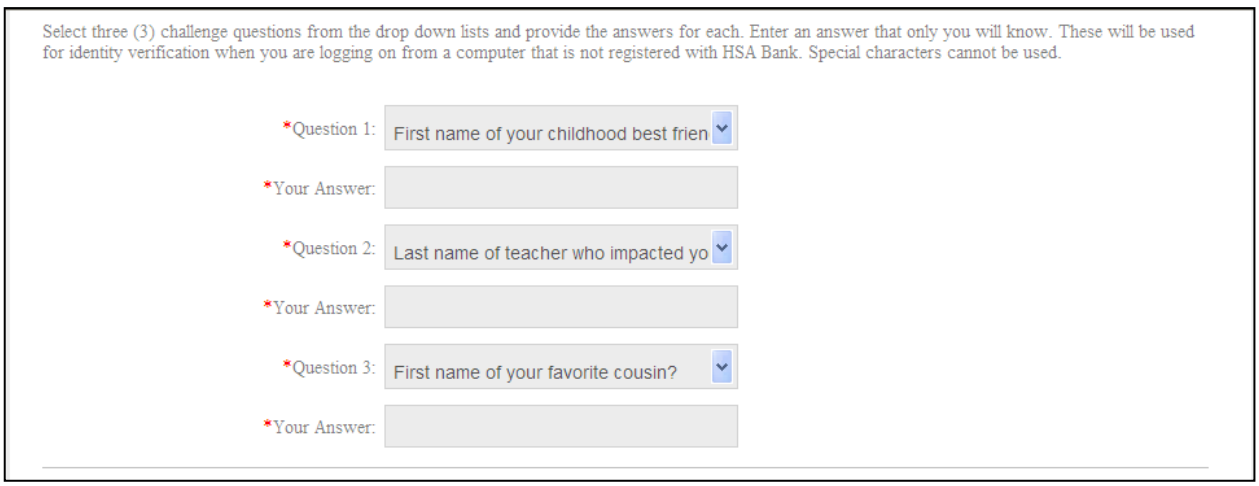
First time member login:

https://myaccounts.hsabank.com/



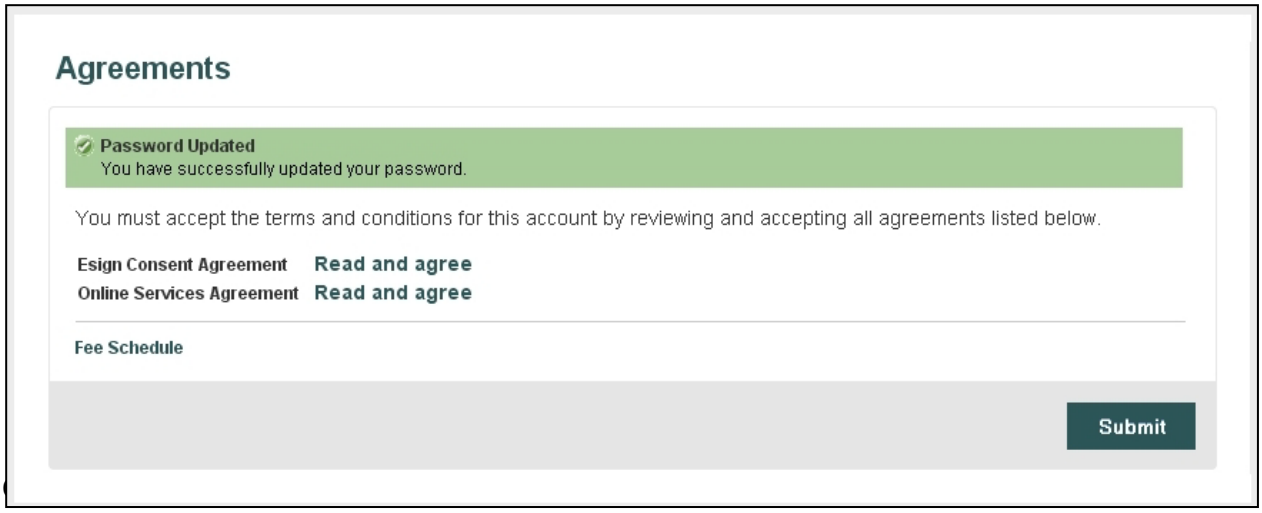
Member will be prompted with username > Member will then click "Forgot my Password"using the JPMC username they were prompted with.

Upon receiving temporary password via email > Member will login, and be prompted with setting up 3 security questions.

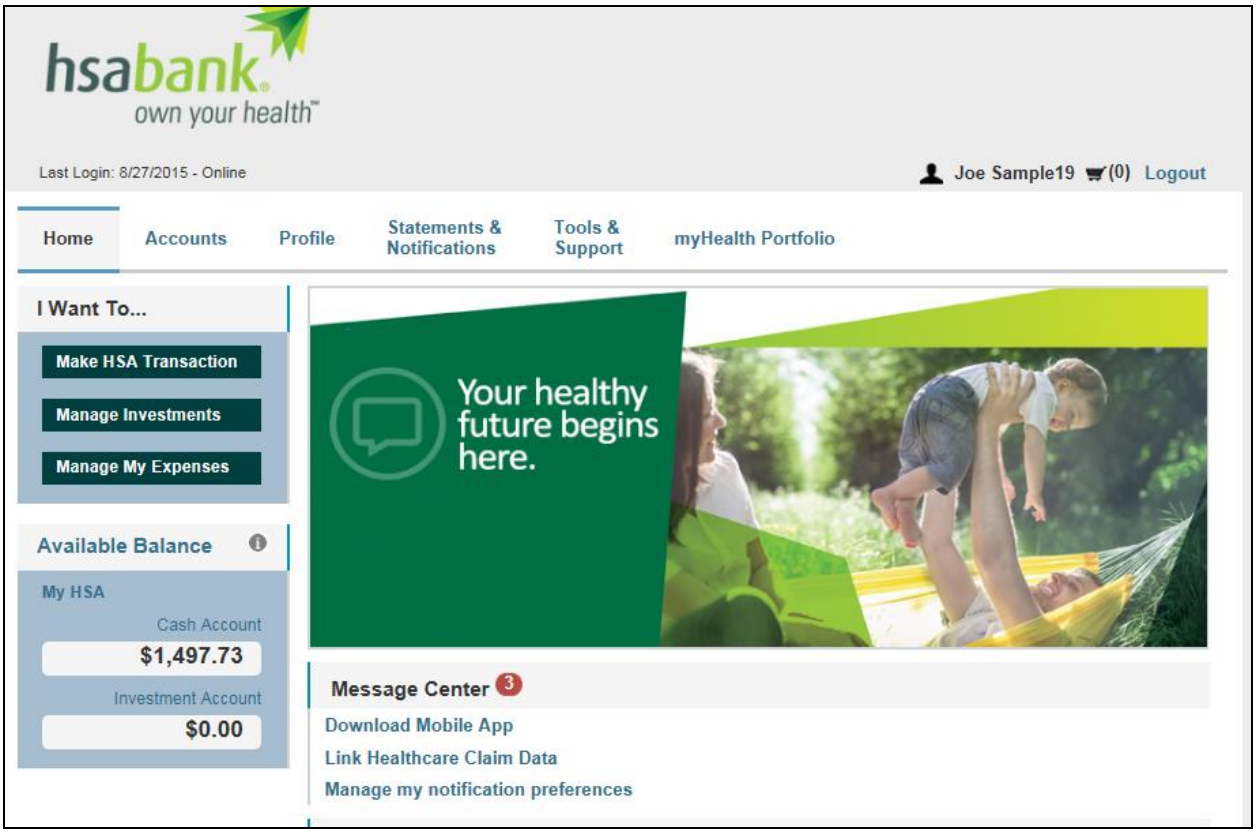


First login will also:

- Require reading and accepting online user agreement, and HSA Bank portal terms and conditions.
- Prompt accountholder to set up statement and notification references.

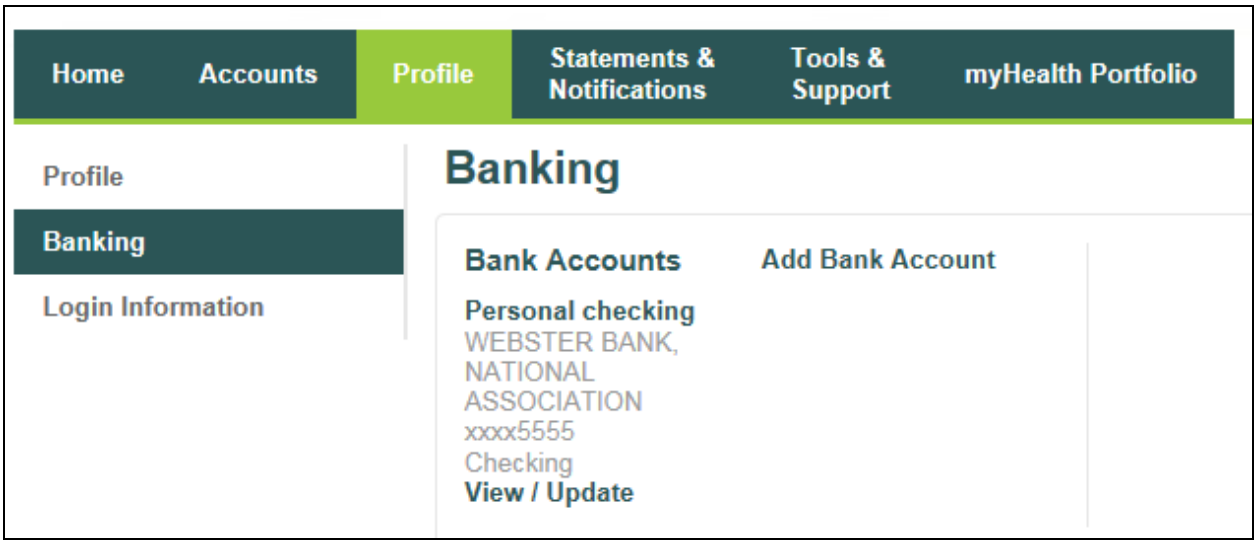


Home Screen:

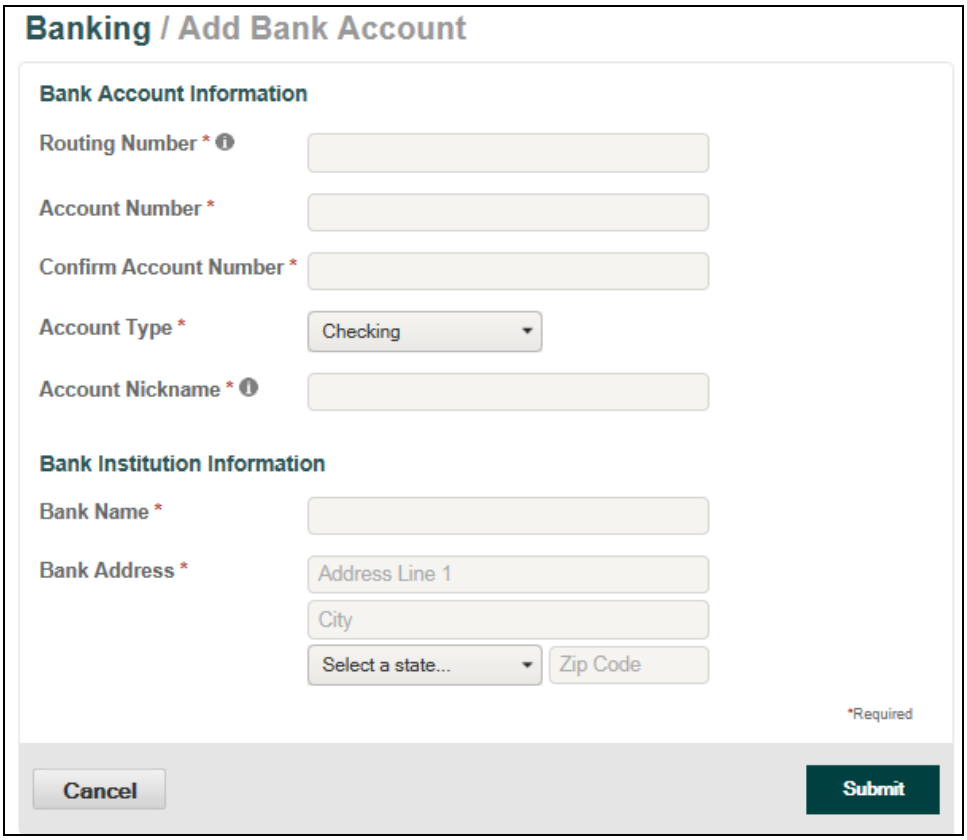


How to reimburse yourself using a personal checking/savings account:

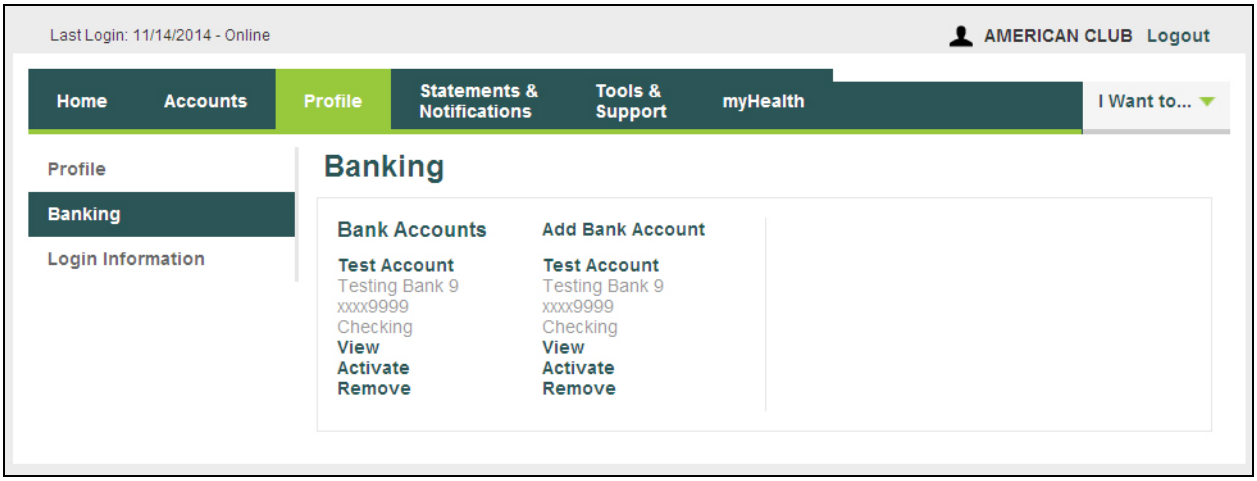
First, Establish external account - From Home Screen > click on “Profile”, then “Banking”



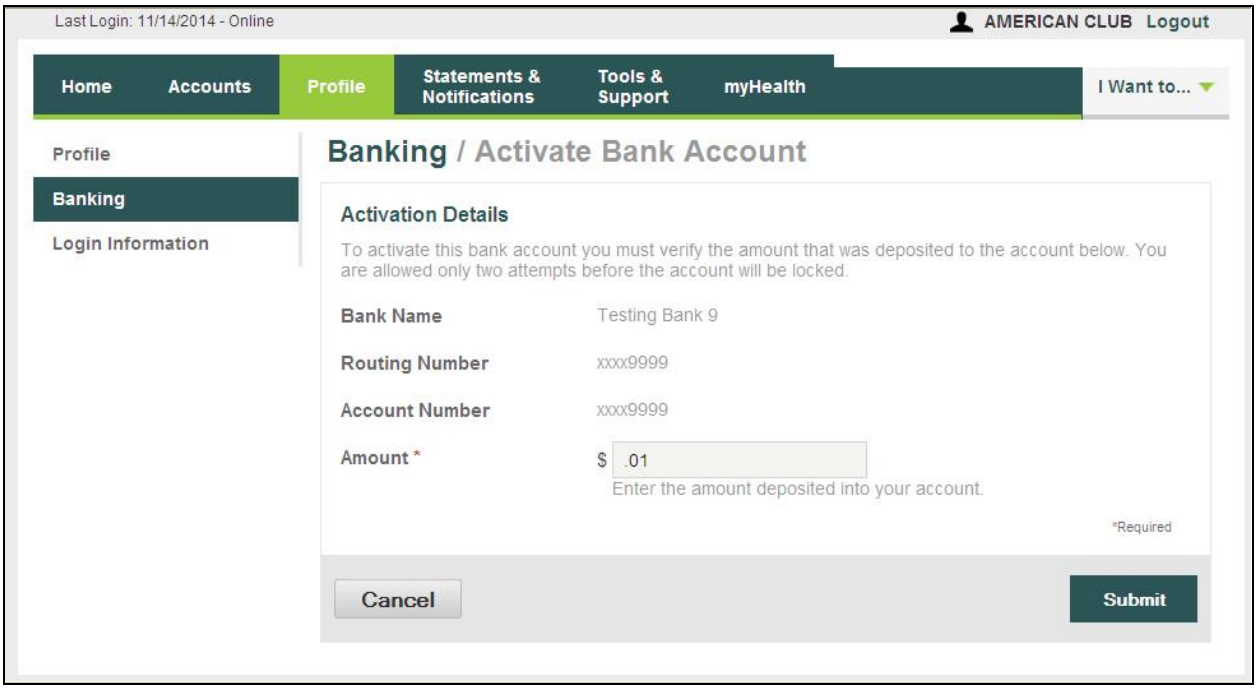
Click “Add Bank Account” and enter bank account information:



After bank account information is “submitted” user will be prompted that they will receive a small deposit and need to “activate” their linked account:

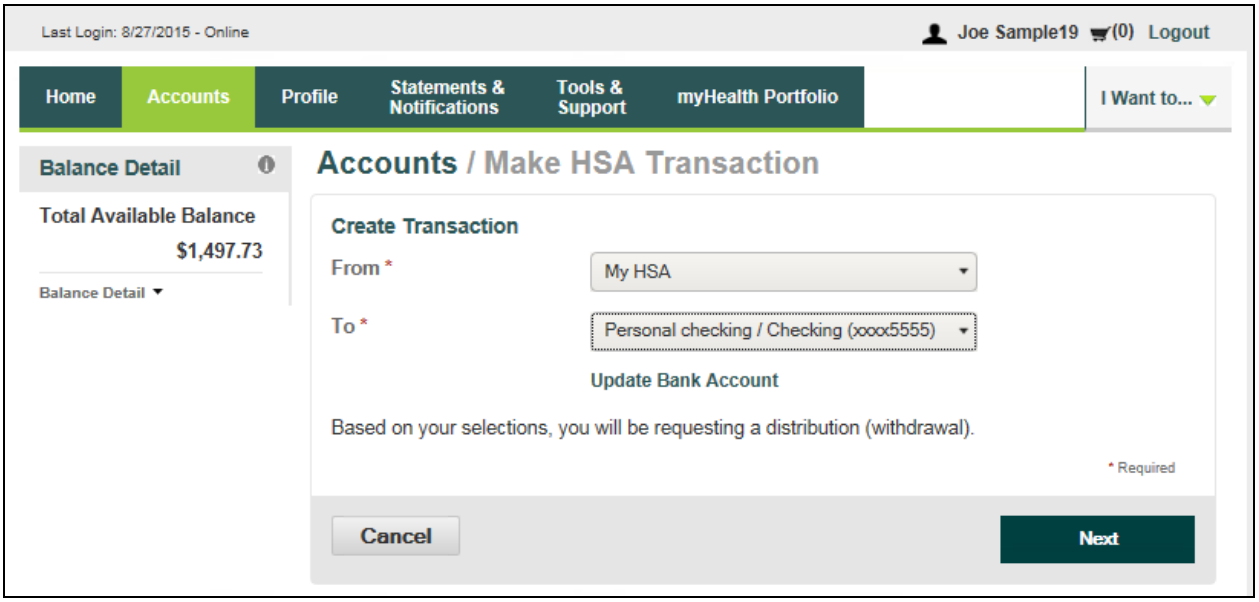


Once deposit is made into personal account, user will have to use that exact amount that was deposited to “activate their account:

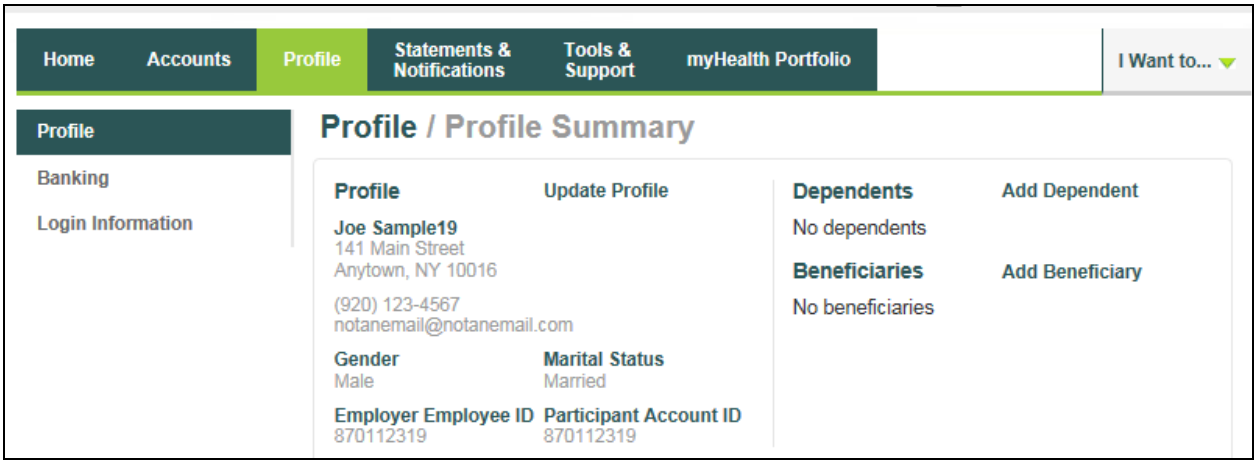


Once external account is activated:

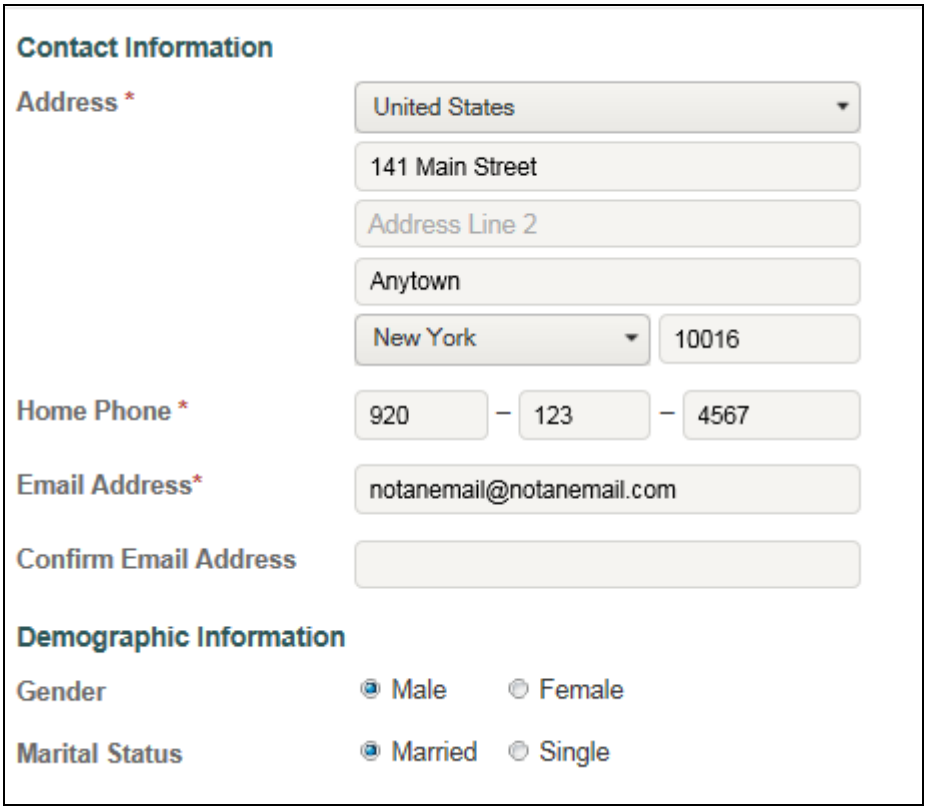
From home screen, use “I want to make HSA transaction” > Select from which account, and designate the location to send for the transaction:



Updating Personal Information – Address, Order Debit Cards, Add Dependents, Add Authorized Signers, Add Beneficiaries



Update profile – update contact information (Phone, Address, and Email):



Order Debit Cards: