First time member login:
https://myaccounts.hsabank.com/

Member will be prompted with username > Member will then click “Forgot my Password” using the JPMC username they were prompted with.

Upon receiving temporary password via email > Member will login, and be prompted with setting up 3 security questions.
First login will also:

- Require reading and accepting online user agreement, and HSA Bank portal terms and conditions.
- Prompt accountholder to set up statement and notification references.

---

**Agreements**

- **Password Updated**
  - You have successfully updated your password.

You must accept the terms and conditions for this account by reviewing and accepting all agreements listed below.

- Electronic Consent Agreement  Read and agree
- Online Services Agreement  Read and agree

---

**Home Screen:**

- Last Login: 8/27/2015 - Online
- Joe Sample19  [0]  Logout

**I Want To...**
- Make HSA Transaction
- Manage Investments
- Manage My Expenses

**Available Balance**
- My HSA
  - Cash Account: $1,497.73
  - Investment Account: $0.00

**Message Center**
- Download Mobile App
- Link Healthcare Claim Data
- Manage my notification preferences
How to reimburse yourself using a personal checking/savings account:

First, Establish external account - From Home Screen > click on “Profile”, then “Banking”

Click “Add Bank Account” and enter bank account information:
After bank account information is “submitted” user will be prompted that they will receive a small deposit and need to “activate” their linked account:

Once deposit is made into personal account, user will have to use that exact amount that was deposited to “activate their account:
Once external account is activated:

From home screen, use “I want to make HSA transaction” > Select from which account, and designate the location to send for the transaction:

Updating Personal Information – Address, Order Debit Cards, Add Dependents, Add Authorized Signers, Add Beneficiaries
Update profile – update contact information (Phone, Address, and Email):

**Contact Information**

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>United States</td>
<td>141 Main Street</td>
</tr>
<tr>
<td>Address Line 2</td>
<td>Anytown</td>
</tr>
<tr>
<td>New York</td>
<td>10016</td>
</tr>
<tr>
<td>Home Phone</td>
<td>920 - 123 - 4567</td>
</tr>
<tr>
<td>Email Address</td>
<td><a href="mailto:notanemail@notanemail.com">notanemail@notanemail.com</a></td>
</tr>
</tbody>
</table>

**Demographic Information**

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gender</td>
<td>Male</td>
</tr>
<tr>
<td>Marital Status</td>
<td>Married</td>
</tr>
</tbody>
</table>

Order Debit Cards:

**Banking / Cards**

- **Debit Cards**
  - John Doe
  - Card Number: x3703
  - Status: Active
  - Expires: 2/28/2019
  - Effective: 2/9/2015
  - Report Lost/Stolen
  - Order Replacement

- **Bank Accounts**
  - No bank accounts exist

- **Checks**
  - Order Checks