

Member Resources for Upgraded HSA

Your path to a healthy future.

HSA Bank will soon upgrade your Health Savings Account (HSA). This improvement will provide you with new features and capabilities that will make management of your account easier and more convenient.

COMMUNICATIONS & INFORMATION

Welcome Package via Direct Mail

A Welcome Package will be sent from HSA Bank to you via direct mail. The package will include your account terms & conditions, notice of any fee changes, and additional key transfer details.

Secure Website Login

Starting on **Monday, September 14th**, you will be able to access your account through the HSA Bank Member Website at MyAccounts.hsabank.com. The first time you login, click on the "create your username and password link" and follow the instructions.

Debit Cards

Your new HSA Bank Debit Card will be mailed to you in late August and will arrive in 7-10 business days. Debit cards arrive in an envelope marked with "Your New Employee Benefits Materials are Enclosed." **Your new card(s) will be active on Saturday, September 12th, and your existing Chase card will no longer work after Friday, September 11th. We recommend destroying the previous Chase card after Friday, September 11th.**

Checks

If you currently have an HSA checkbook and have used it within the past year, a new checkbook will be mailed to you prior to the transition. You should begin using your new checkbook after September 12th. We recommend destroying your previous checks at this time. Any check presented for payment after September 11th will be returned.

HSA Investments

If you participate in the HSA Investment Program, your current mutual fund investments, investment elections, and any scheduled automatic investments will be transferred to HSA Bank. There will be a short blackout period to your investment account. Beginning at 3:30 p.m. ET on Thursday, September 10th, you will not be able to view or make changes to your investment account. You will be able to access your new investment account through the HSA Bank website starting on Monday, September 14th. To manage your HSA investments through the HSA Bank Member Website, you can click on the "Manage Investments" button on the left side of the homepage under the "I Want To" section. Please note that you will receive additional information regarding the transition of your investment account in your Welcome Package.

Mobile App

To manage your HSA on the go, use the HSA Bank mobile application. You can download the free HSA Bank mobile app beginning Monday, September 14th using your iOS (iPhone, iPod Touch, iPad) or Android-powered device. However, you should check with your wireless provider for any associated fees for accessing the internet from your device.

KEY DATES

1-2 months Pre-Transition

Welcome Package mailed to you containing key information and disclosures

Within 1 month Pre-Transition

New debit card(s) mailed to you

Transition

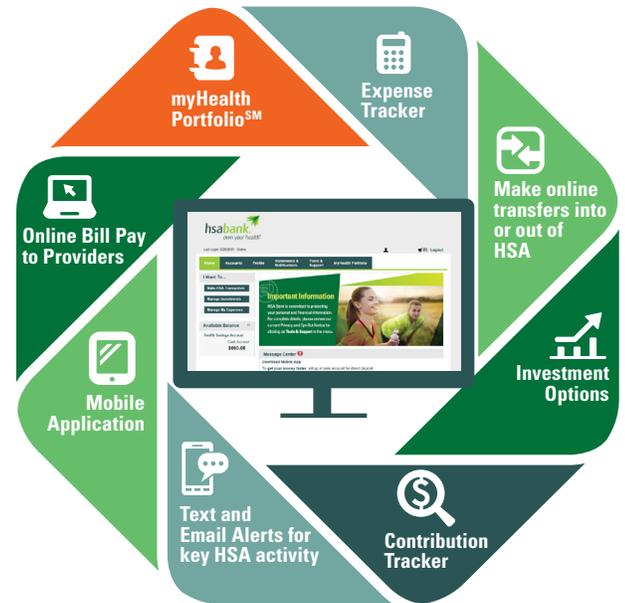
Begin using new HSA Bank debit card(s) Saturday, September 12th

Post Transition

Access your account online on Monday, September 14th via MyAccounts.hsabank.com

HSA BANK'S MEMBER WEBSITE FEATURES

Below, you can view the many tools and resources provided through our Member Website. The website is designed to give you peace of mind as you grow your HSA Bank account.



Our goal is to give you peace of mind by equipping you with the tools you need. Please visit the online Member Resource Center page for more details.

hsabank.com/members/dte1