

Safety Performance Indicators Program

Phase 2 – Business Education Seminar Survey

Goal 1: Provide compliance information to the business community

Goal 2: Improve safety & preparedness knowledge

137 RSVP - 113 Attendees: 10 presenters, 8 Vendors

70 Surveys received

Presentations

8:00 to 8:30 = Welcome

Scott Laird, Chairman, Pima County LEPC

Dawn Weyer, President Southern Arizona Environmental Managers Society

Mike Hein, Director Pima County Office of Emergency Management

Mark Howard, Executive Director, Arizona State Emergency Response Commission

Layton Dickerson, Private Sector Coordinator, Az. Division of Emergency Management

8:30 to 9:15 = Role of the LEPC

John Wisner, Pima County LEPC Coordinator

9:15 to 9:45 = Changes to the Arizona Tier II Data Base

Mark Howard, Arizona State Emergency Response Commission

9:45 to 10:00 = BREAK

10:00 to 11:00 = Arizona Highway Hazardous Materials

Officer Gary Mitchell, Arizona Department of Public Safety Motor Carrier Division

11:00 to 12:00 = Transportation Regulation Up-date

Jack Whitely, Region 9 Coordinator U.S. DOT

12:00 to 1:00 = Lunch

Dawn Weyer, President, Southern Arizona Environmental Management Society

12:15 to 1:15 = Presentation: Presidential Executive Order 13650 –

Improving Chemical Facility Safety and Security

Bob Kelley, U.S. OSHA – Phoenix Office

1:15 to 1:30 = BREAK

1:30 to 2:30 = Hazardous Materials and the Fire Code

Fred Durham, Arizona Fire Marshal's Office

2:30 to 2:45 = Break

2:45 to 3:30 = Natural Gas Safety

Mark Houtz and Joe Jensen, Southwest Gas Company

3:30 to 4:30 = Shipping Hazardous Materials by Rail

Union Pacific Railroad

4:30 to 4:45 = Wrap-up/Close out

John Wisner, PC OEM/LEPC

Scott Laird, PC LEPC Chairman

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Survey Information (blank form attached)

1. Right person attending:	2-1, 3-7, 4-28, 5-34
2. Seminar met my expectations:	2-2, 3-5, 4-34, 5-29
3. Mix of topics were beneficial:	3-6, 4-32, 5-32
4. Seminar was well structured:	3-4, 4-27, 5-39
5. Better understanding of my responsibilities:	3-15, 4-27, 5-26
6. Presenters answered my questions completely:	3-7, 4-26, 5-33
7. I would attend next year:	2-2, 3-2, 4-16, 5-50
8. Environment was adequate:	3-4, 4-17, 5-49
9. Seminar materials provide helpful information:	3-6, 4-27, 5-37
10. First of the year seminar works best:	3-19, 4-19, 5-32

What did you learn today that was new to you and your company?

- Tier II Information
- Arizona DPS HazMat Inspection information
- Southwest Gas facilities
- HazMat Procedures
- Executive Order 13650
- Process Safety Management
- Information on the LEPC
- Many new items
- Process Safety Management changes that are pending
- Helpful review of DOT Regulations
- Excellent place to learn what the LEPC does as well as other agencies
- Highway HazMats, DOT Regulations & OSHA
- Changes to Tier II Reporting & Executive Order 13650
- Executive Order 13650
- Executive Order 13650 - proposed changes & upcoming training
- Tier II Reporting
- Nice mix of information
- New requirement for Tier II Reporting
- Tier II Clarification
- Tier II Database – what each company has to do each year to comply
- Role of the LEPC
- The new Regulations
- MSDS now SDS
- Resources to discover information relevant to subject
- Some CFR exceptions for certain processes, etc.
- Several state & Federal Requirements
- Updates & general information
- Reporting Tier II to the LEPC
- Tier II updates for completing required reporting
- LEPC Background
- What to do when you get a delivery & a leaking container is in the transporters vehicle
- HazMat training for DPS Units
- Didn't know to have a hard copy of the MSDS on hand for hazardous chemicals

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- Hazardous material information
- The entire program was very informative
- LEPC Meetings are open to the public
- Lithium Ion Battery fires cannot be put out
- Did not know about the OSHA Exemptions

How will you and your company use the information received today?

- Improve employee training and procedures
- Better prepare for audit & better use of my hazmat resources
- Compliance
- Identify problems while doing inspections
- Some of my co-workers will find the information more relevant in their capacity
- Review Regulations & CFRs
- Writing our plans
- Transport of hazardous materials & EPCRA Reporting
- Pass relevant information on to employees during training
- Tier II Reporting for Three facilities and the regulatory updates when applicable
- Include the information in training of employees
- Incorporate information in to existing reporting requirements
- Sharing the information with fellow workers
- Incorporate some of the information into our annual training
- Review pre-plans & review our operational procedures
- Review information with other departments
- Will forward information to planning & environmental
- Conduct more training
- Will use the information to further other employees knowledge of the topics covered today
- Incorporate the Tier II Reporting information into our operation
- Clarification of the Tier II Process with current application
- To comply with deadlines & information required in reports
- Information will be shared at the next Safety Meeting
- Consider joining the LEPC
- New information on Tier II Reporting ...walk through of reporting will be helpful in completing our report
- Starting point for additional employee training
- Use the information to improve safety program
- Increase safety & compliance
- Update our procedures & shipping documents
- Improve our plans, implement changes to operate safely
- Review our procedures to improve where necessary
- Making planning/administrative changes as needed
- Add to training program for Hazard Communications, Emergency Response, & Spill Prevention
- Evaluate our programs to ensure that we are following best practices/regulations
- Work to improve our Tier II Reporting data

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If your company was to implement information form today, what assistance and/or resources may you need to do so?

- Download PowerPoints: cut & paste to my program
- More in-depth Tier II Training
- DOT & OSHA
- Not able to tell at this time
- On-line URLs
- Presentations – Contact information for speakers
- The shipping parts of the presentation
- We currently have the tools we need – knowledge is what helps us to get better
- Training resources
- Networking/contact with other attendees and presenters
- Organizations to attend our annual Liaison Training
- I will be contacting AZSERC during the preparation of the Tier II Reports
- Information for transporting fuels
- Help from the LEPC
- Would contact the LEPC to ensure adherence to Pima County Regulations
- More information on Tier II Reporting
- HazMat Disposal information
- Not sure, but I know now how to contact the LEPC to get guidance
- Show flow chart of regulations so one can visualize better how one regulation led to another

What did you expect to learn today that was not presented?

- Wanted to hear from Union Pacific as our company is on a rail line
- Union Pacific Presentation
- All types of Hazmat information
- HazMats on the rail line
- I thought the GHS system was to be covered as it is close to implementation
- No expectations...getting as much information as I can
- More Hands on
- A more hazmat based program
- More hazmat based
- How industry interconnects with the LEPC & SERC
- More information on HazMat things to aid/do during incidents...DOT Regs and changes
- More of the hazmat handling
- HazMats pertaining to railroad
- Fire Codes presentation was too short
- More information on international requirements
- Union Pacific Railroad presentation
- Less than what I got

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What topics would you recommend for next year's seminar?

- What the LEPC is doing to monitor hazardous materials moving through the area – Transportation, mining, military, RAM & South America
- More of an up-date from DOT than reporting “how to”
- Hazardous Waste consignment
- HazMat Education
- Railroad polices
- Another overview of the GHS System
- Provide a mini-overview of what types of materials are stored in Pima County
- Video/slides of what happens at emergency exercises that are locally or state wide
- Provide an understanding of what local businesses is expected to do in an emergency
- Show us what materials are moving through the area
- Above ground and UST Tank inspections
- Talks from FEMA or DEMA as to what they do – Training & Exercise as their role
- Hazardous Waste Management - ADEQ's Pesticide General Permit
- Changes of any federal, state or county regulations
- Incident Command System & Hazmat Events
- Very similar to today's presentations
- Update on regulations, etc.
- Training – levels of training for private businesses – emergency response activities
- HazMat things to do during an incident
- Tier II and OSHA updates
- Executive Order 13650 updates
- More about Fire Codes and HazMats
- Environmental remediation
- 2012 IFC – RCRA/DOT Issues
- DOT, OSHA, Highway - Typical inspections or what enforcement officers look for
- A chemical company explaining their protocols & Process
- Potential changes to PSM – effects of the changes – Non-compliance issues

What would you tell a colleague or another business about the seminar?

- Learn about the changes to Tier II Reporting and HazMat Regulations
- Good seminar – full of great information
- Absolutely attend
- The seminar is worth attending
- LEPC Members need to attend
- Excellent! Must attend next year
- Make time to attend
- Great day of learning
- Very worthwhile – plan to attend
- They should attend
- Great seminar...Great information
- Great resources for businesses
- Very meaningful
- The seminar is very informative...lots of information about many topics. Bring questions with you as the presenter will answer them and explain.

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- Good information, but some topics were not applicable to the majority of the attendees
- Aimed towards more business responsibilities
- Provides updates on HazMat issues/regulations
- Well worth the time
- Very informational
- Send new people only
- A base for information and important contacts
- Field personnel should attend
- I would let them know that you really get the impression/feeling the LEPC is there to help
- Lots of HazMat information is provided
- Valuable information for companies dealing with hazardous materials & emergency response
- This was very informative
- It was useful as a first responder to see things from the business perspective
- It behooves you to know what is happening and what your role is

How have you implemented the information from last year's seminar?

- Today was my first time
- First time attending
- Explained the GHS System and protocols with employees
- We have little by little explaining the need to keep equipment & inspections current & accurate
- Did not attend last year
- Yes, created new SOPs for operation
- Did not attend
- Did not attend
- Didn't attend
- We complied with Tier II Reporting & Emergency Plans
- Did not attend last year...was here several years ago.
- Learned more about EPCRA
- Did not apply: this is my first time
- I was not here last year
- Did not attend last year's seminar
- Yes

Other comments:

- Please improve on-line registration...slow response
- Please set out recycle containers for plastic containers
- This was my first year and was very helpful
- Very informative, although I may not generally be in charge of reporting and coordinating
- Change from seminar or conference to "Regional Training" – Federal & Businesses do not like to send people to "seminars or conferences", even though this was a great place for learning. Thanks for the invite and allowing us to attend
- Noise in the sound system sounded like a clock
- Very well done
- Volume too low on videos
- May have different rooms for three presenters. That way people can go to the specific topic and learn/ask what they need, instead of everything

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- Very good information shared...would be very beneficial to have training that shows how industry Emergency Response is linked to the LEPC and how to involve other Emergency Responders services in a site plan.
- Good program
- Use a low default volume for media
- Provide contact information of attendees for networking
- This is a great workshop with interesting and important topics being presented. I will return annually and recommend it to colleagues and associates.
- This seminar exceeded my expectations. This seminar/speakers were quite impressive. I would like to see a diverse (minority/women/non-traditional) group of speakers reflective of the local community.
- OSHA briefing was information but in a way too much detail
- Add bio of speakers to package

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Pima County Local Emergency Planning Committee Training Survey Form 2014 Business Educational Seminar

Title _____

Company Name _____

Part I – Seminar Environment:

		Strongly Disagree				Strongly Agree
1.	I was the right person from my company to attend	1	2	3	4	5
2.	The seminar met my expectations	1	2	3	4	5
3.	The mix of seminar topics were beneficial	1	2	3	4	5
4.	The seminar was well structured	1	2	3	4	5
5.	The information provided me a good opportunity of understanding my responsibilities	1	2	3	4	5
6.	Presenters answered my questions adequately	1	2	3	4	5
7.	I would attend a similar seminar next year	1	2	3	4	5
8.	The environment was adequate for learning	1	2	3	4	5
9.	Seminar materials provided helpful information	1	2	3	4	5
10.	A first-of-the-year seminar works best for me	1	2	3	4	5

Part II – Seminar Topics:

11.	What topic(s) presented today best suited your company's needs?					
	LEPC Role in the Community – PC LEPC & AZSERC	1	2	3	4	5
	Changes to the Arizona Tier II Data Base - AzSERC	1	2	3	4	5
	Arizona Highway HazMats – Az. DPS	1	2	3	4	5
	Transportation Regulation Up-dates – U.S. DOT	1	2	3	4	5
	Presidential Executive Order #13650 – U.S. OSHA	1	2	3	4	5
	HazMats and the Fire Code – Az. Fire Marshal	1	2	3	4	5
	Natural Gas Safety – Southwest Gas	1	2	3	4	5
	Shipping HazMats by Rail – Union Pacific Railroad	1	2	3	4	5

Part III – Additional Information:

12. What did you learn today that was new to you and your company?

(OVER)

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13. How will you and your company use the information received today?

14. If your company was to implement information from the presentations today, what assistance and/or resources may you need to do so?

15. What did you expect to learn today that was not presented?

16. What topics would you/your company recommend for next year's seminar?

17. What would you tell a colleague or another business about this seminar?

18. How have you implemented the information from last year's seminar?

19. Other comments:
