Title: **Good Neighbor Policy**

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Owner: Operations Working Group (OWG)

1. **Purpose**
   a. To temporarily assist entities with an immediate communications emergency, such as a complete loss of system resources for public safety daily operations.

2. **Background**
   a. Non-PCWIN entities who experience an immediate communications emergency, such as a physical system failure may request to use the PCWIN network on a temporary basis.

3. **Policy Statement**
   a. In an emergency situation, the Network Managing Member has the authority to immediately activate appropriate resources.
      i. The Network Managing Member must carefully review network metrics to ensure the additional radios are not a detriment to the operations of current PCWIN users.
   b. The Network Managing Member will notify the Executive Director.
   c. Emergency communications are intended to be provided on a temporary basis.
   d. The PCWIN Executive Director will notify all dispatch centers when this policy is implemented.
   e. Continued use must be approved by the PCWIN Board of Directors.
   f. Requests for continued temporary use must be submitted to the PCWIN Executive Director on agency letterhead.

4. **Applies to**
   a. All Non-PCWIN agencies seeking temporary connection to the PCWIN network.

5. **Supporting Rules**
   a. All PCWIN Policies and Procedures

6. **Conditions for Exemption or Waiver**
   a. None