

PIMA COUNTY

## Sewer Bill Payment Assistance for Low-Income Customers

The Pima County Regional Wastewater Reclamation Department (PCRWRD) offers sewer bill payment assistance for low-income customers through the Sewer Outreach Subsidy (SOS) Program. The SOS Program offers discounts on monthly sewer fees based on federal poverty guidelines. Depending on income and household size, customers may qualify for a 25%, 50% or 75% discount on their monthly sewer fees:

Program Tiers	Federal Poverty Levels
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75% rate reduction	100% or below
50% rate reduction	101%–125%
25% rate reduction	125%–150%

Both the flow volume charge and the monthly service fee are eligible for the discounted rate with the SOS Program; however, there are no discounts for sewer connection fees.

To be eligible for a discount on monthly sewer fees, customers must meet the following guidelines:

- Be a residential sewer customer
- Have a water/sewer bill in your name
- Meet income guidelines

The Pima County Community Action Agency (PCCAA) administers the SOS Program on behalf of PCRWRD.

To find out if you qualify for the SOS Program, please call PCCAA at (520) 243-6794. You will hear a recorded message and will be asked to provide specific information via voice mail. A PCCAA staff member will return your call as soon as possible.

Visit the PCRWRD website at [www.pima.gov/wwm](http://www.pima.gov/wwm) for more SOS Program information including tables specifying reductions, poverty level, household size and poverty income levels.

CITY OF TUCSON

## Resolve to Recycle

## More Plastic in 2012

With the holidays complete, you are probably looking to make room for new toys and gadgets. It's also the time when we think about organizing and storing things that we aren't regularly using. If you find yourself with lots of plastic to dispose of, remember that rigid plastics can be recycled in your blue barrel as long as they fit with the lid closed. Here's a list of just some of the rigid plastics that can go in your blue recycle bin:

- ⊗ Hard plastic toys and play equipment
- ⊗ Hard plastic food storage tubs
- ⊗ Plastic flower pots that are rinsed and clean
- ⊗ Plastic laundry and waste baskets
- ⊗ Plastic lawn furniture
- ⊗ Plastic totes
- ⊗ Plastic pet carriers (no metal)
- ⊗ Plastic coolers/ice chests
- ⊗ Plastic dish drainers/racks
- ⊗ Plastic water bottles (5-gallon size)

If you have large, hard plastic items, you can take them to a neighborhood recycling center.

Check out the list of recyclables at [tucsonrecycles.org](http://tucsonrecycles.org) and make the resolution to Do More Blue in 2012.

**Your utilities services statement includes fees for your water, wastewater, and environmental services.**

The Pima County Regional Wastewater Reclamation Department (RWRD) – For more information about the regional wastewater system, call (520) 740-6500 or visit [pima.gov/wwm](http://pima.gov/wwm).

Environmental Services (ES) – Learn about how ES is protecting our groundwater and the environment at [tucsonaz.gov/esd](http://tucsonaz.gov/esd) and (520) 791-3171.