PIMA COUNTY

Away For an Extended Period?

How to Reduce Your Sewer Bill

Did you know that if you will be away for more than 30 days you can ask for a reduction in your sewer bill? Many of our customers who are winter visitors or travel extensively are eligible to receive a reduction in their sewer bills.

Other customers who find they have to be hospitalized or spend several weeks or months in a rehabilitation facility are also eligible for a reduction.

Whatever the reason for being away from home for an extended period, the first step to receiving a "vacant rate" is to contact our Customer Service Division by calling (520) 740-6609 or completing an online form at **www.dot.pima.gov/wwm/apps/sewerbillingsuspension/**.

It's best to contact Customer Service as soon as you know you will be gone for an extended period.

The "vacant rate" will begin on the date you notify us you will be gone, even if it is after you've left the home for treatment or vacation. We can begin the rate on the date you designate in advance, as long as you tell us before you leave your home for medical care or to travel.

Staff will work with you to set up a "return date" if you are uncertain when you will return to your home. The return date can be shortened or extended as needed.

Once a "vacant rate" has been established for you, you will pay just a monthly administrative fee, currently $11.14.

CITY OF TUCSON

You Can Help Clean Up Tucson

It seems that we are hearing more and more about how our community needs to be cleaned up. Our streets, sidewalks and medians are littered with trash. Plastic bags, aluminum cans, bottles, cigarette butts and paper are all part of the problem. One thing we all can do to help clean up our streets is to bag and tie trash before we put it out for collection. Loose trash can get blown away as it is being dropped into collection vehicles or can get knocked over before it is collected.

It is important to bag and tie your trash for these reasons:

- Control windblown litter. Windblown litter causes accidents, gets caught in our washes and vegetation, doesn't degrade and is expensive to clean up.
- Eliminate odors and flies. Garbage from our homes, particularly food waste, diapers, and paper products should be bagged to control odors which attract flies and other pests.

If you don't want to purchase trash bags, reuse your plastic bags from the grocery store. These can contribute to the litter problem, but if they are reused to bag trash and other waste, they will not blow away. If you have a shared alley container, your neighbors will appreciate your efforts, and if you have curbside trash service, bagging and tying your trash will keep your container clean.

Your utilities services statement includes fees for your water, wastewater, and environmental services.

The Pima County Regional Wastewater Reclamation Department (PCRWRD) – For more information about the regional wastewater system, call (520) 740-6500 or visit pima.gov/wwm.

Environmental Services (ES) – Learn about how ES is protecting our groundwater and the environment at tucsonaz.gov/esd and (520) 791-3171.