

PIMA COUNTY

Sewer Subsidy Program

Assists Low-Income Customers

Recent sewer user fee increases are necessary to meet rising costs associated with operations and maintenance, rehabilitation of aging sewer infrastructure, and mandated projects to meet increasingly stringent environmental standards. To help offset some of these sewer bill increases for low-income customers, the Pima County Board of Supervisors authorized the Sewer Outreach Subsidy (SOS) Program.

The SOS program has a tiered-rate structure based on federal poverty guidelines. Depending on income and household size, low-income customers may qualify for a 25%, 50%, or 75% discount on their monthly sewer fees, including the flat monthly service fee of \$11.86.

To be eligible for a discount on the monthly sewer user fees, customers must meet the following guidelines:

- Be a residential sewer customer
- Have a water/sewer bill in your name
- Meet income guidelines

Income is determined by the combined earnings of all persons residing in the home. Earning sources include, but are not limited to salary, child support, alimony, interest income, rental income, Supplemental Security Income, Social Security, veteran disability, and retirement benefits.

Those who meet the federal poverty guidelines are encouraged to apply for the SOS Program. The Pima County Regional Wastewater Reclamation Department has contracted with the Pima County Community Action Agency (PCCAA) to administer this program.

An appointment with PCCAA is required to determine eligibility. To schedule an appointment, please call PCCAA at (520) 243-6794. You must provide the following documents at your appointment: a picture ID, proof of income for the last thirty days, and your current wastewater utility bill.

More information about the SOS program is at pima.gov/www/fees/low_income.htm

CITY OF TUCSON

Schedule Now Available

2013 Brush & Bulky

The 2013 Brush & Bulky Collection (B&B) schedule is now available on the Environmental Services (ES) website at <http://esd.tucsonaz.gov>. It's easy to access the B&B map and schedule, and use the look-up tool to get the B&B date slated for your neighborhood.



B&B is provided twice each year to ES residential customers as part of their ES service – approximately every 6 months. Residents will receive a door hanger prior to their B&B collection week that provides information about the collection date, and a list of accepted materials. B&B collection is a great time to clean the garage or trim trees and have those bulky items picked up at your home. You can set out up to 10 cubic yards of material for B&B pick-up; that's about the size of 10 washing machines!

B&B is just one way to help keep your neighborhood clean and keep trash and other debris off streets and in alleys. If your B&B collection isn't scheduled for a few months, ES offers other options:

- Call and schedule a special B&B pick up any time of year for a fee.
- Neighborhood and homeowners' associations can organize a neighborhood clean-up and order roll-off containers at no cost. This is also available to groups of 10 or more neighbors if you live in an area not supported by an association.

For more information about B&B Collection or the neighborhood clean-up program, visit our website or call Customer Service at 791-3171.

Please – Do not store B&B material in alleys or at the curb for months before your scheduled collection. It makes an unsightly mess and can attract illegal dumpers. Materials may be set out two weeks before your collection date.

Your utilities services statement includes fees for your water, wastewater, and environmental services.

The Pima County Regional Wastewater Reclamation Department (PCRWRD) – For more information about the regional wastewater system, call (520) 740-6500 or visit pima.gov/www.

Environmental Services (ES) – Learn about how ES is protecting our groundwater and the environment at tucsonaz.gov/esd and (520) 791-3171.