

# Wastewater News

## Grease Collection and Recycling Event (Cooking Grease ONLY)

Fats, oils, and grease (FOG) from your kitchen should never be poured down your drain. Instead, store it in a can and bring to our 14th Annual Grease Collection and Recycling Event.

FOG clings to the inside of pipes within the sewer system and over time will clog sewer lines completely. Wastewater travels to water reclamation facilities using gravity and is unable to flow through. These blockages can result in a Sanitary Sewer Overflow (SSO). A SSO is the backup of raw sewage into the street, the environment, or even into your house or business through sinks, tubs, showers, or toilets.



The Pima County Regional Wastewater Reclamation Department and its partners, Greycle, the Town of Sahuarita, Jacobs, and Gold Star Pumping invite you to start the year off right by taking your leftover FOG to one of the six collection sites below:

### Grease Collection and Recycling Locations on Saturday January 5, 2019 from 9 a.m. – 1 p.m.:

East	O’Rielly Chevrolet	6160 E. Broadway Blvd.
Midtown	City Council Ward 3 Office	1510 E. Grant Rd.
Northwest	Pima Community College Northwest Campus	7600 N. Shannon Rd.
South	Kino Sports Complex	2500 E. Ajo Way
Sahuarita	Sahuarita Town Hall Complex	375 W. Sahuarita Center Way
West	Pima Community College West Campus	2202 W. Anklam Rd. (NEW LOCATION)

## Store it, don’t pour it!

You can always recycle your grease at the year-round location listed below:

Agua Nueva WRF/Jacobs  
2947 W. Calle Agua Nueva, Tucson, AZ 85745  
Monday thru Friday, 7 a.m. - 3 p.m.  
(520) 405-0438

For more information, please contact us at (520) 724-6500 or visit our webpage at [www.pima.gov/grease](http://www.pima.gov/grease)



## Sew User Fee Billing Methodology for Non-Residential Customers

The Pima County Regional Wastewater Reclamation Department (RWRD) had proposed a modification to the sewer user fee billing methodology for the multi-family, commercial, and industrial user classes. After extensive analysis, the Department determined that the rate change would adversely affect commercial users, schools, and multi-family residents, particularly multi-housing with residents of limited income. Therefore, the proposed modification will not go before the Board of Supervisors for approval.



The proposed modification sought to base non-residential sewer bills on actual water usage each month, rather than the average water used during the Winter Quarter. RWRD sought public comment on the proposed modifications and after receiving feedback from stakeholders and the public, RWRD and Pima County Administration have decided to table the rate change initiative at this time until further review.

The steps the Department and the Regional Wastewater Reclamation Advisory Committee took to gather feedback on this topic from the community were of paramount importance to understand the various challenges with the current billing methodology for Non-Residential users. Valuable feedback received from small business owners, small and large multi-family complex owners, and other stakeholders required further review and deliberation on this topic. Once a final review is completed, RWRD will again reach out to stakeholders and seek public comment on future proposed modifications to industrial users.

Thank you for the public’s feedback – it provides the Department an opportunity to engage and build strong community relations!

### SCADA Innovation Award was A SNAP

The Pima County Regional Wastewater Reclamation Department’s (RWRD) Supervisory Control and Data Acquisition (SCADA) Team was recognized at the AVEVE-WonderWare World Conference in Dallas, Texas on September 10-13, 2018. RWRD SCADA won an award for Innovation against big competitors like Saudi Aramco. The award recognized SCADA’s deployment of Simple Network Monitoring Protocol (SNMP) a network monitoring of Countywide Conveyance SCADA radio telemetry system that provides 2-way SCADA communications via RF (radios) to all County Pump Stations.

RWRD SCADA now has historical data and alarms from all radios within the radio network. The SCADA team achieved beneficial value to the existing AVEVA Wonderware System Platform investment in less than one month of effort. The project’s cost savings were \$27,300 and the return on investment was under one year.

In addition to these cost-saving measures, it is simpler to manage one integrated system versus maintaining two separate systems for operations. The existing SCADA application handles alarms in the same manner. Therefore, there is no need to train operators to maintain and manage two separate systems.



### Regional Wastewater Reclamation Department Contact Information

- General Information (during regular business hours) ..... (520) 724-6500
- Roach Control Hotline  
(Automated line, please provide requested information and staff will return the call)..... (520) 724-3401
- Billing Section ..... (520) 724-6609
- Sewer Emergencies ..... (520) 724-6500
- To Report Odors..... (520) 724-3400
- Sewer Outreach Subsidy (Low-income bill assistance) ..... (520) 791-5443
- Sewer Connection Information ..... (520) 724-9000
- To Report Vandalism ..... 911

You can also access this information and more on our website:  
[www.pima.gov/wastewaterreclamation](http://www.pima.gov/wastewaterreclamation)

- PIMA COUNTY  
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