STANDARDS
The Preferred Pumper Program (PPP) is an alliance between certain grease pumping companies and Pima County Industrial Wastewater Control (IWC) to establish a standard of cleaning and reporting procedures for grease interceptors.

The developed criteria promote effective maintenance, help prevent sewer backups, and promote compliance with the Pima County Industrial Wastewater Ordinance.

THE FOLLOWING ARE THE ITEMS AGREED UPON FOR THIS ALLIANCE:

New Members (Pumpers):
Potential new members must fill out the Pima County Preferred Pumper Program Registration form located on the IWC website. Potential new members must sign and agree to meet the required criteria outlined on the registration form.

Once the form is submitted, potential new members go through a review process with IWC. During the first six months of the approval process, the new member must participate in a performance evaluation where IWC observes a grease interceptor clean out to confirm adherence to the PPP criteria. Once this is completed, the new member will be added to the PPP alliance.

Voluntary:
This is a voluntary program for the pumpers. Failure to adhere to the standards set forth may be grounds for removal from the program as decided by the IWC director.

Uniformity:
Consistency in following quality cleaning standards is critical for the success of this program. If standards are not consistent, the program credibility will be lost.

CLEANING STANDARDS FOR HYDROMECHANICAL GREASE INTERCEPTOR (HGI)
“Hydromechanical grease interceptors must be cleaned at least monthly”
- Pima County Industrial Wastewater Ordinance 13.36.420.A.

1. Pump out completely
2. Clean and scrape inside of the interceptor:
   • Remove visible grease
   • Remove ridge tar build up from the side of the interceptor
   • Clean loose material from lid

3. Note interceptor condition:
   • Missing baffle
   • Holes in the interceptor
   • Gasket in disrepair or missing
   • Missing trap lid bolt(s)
CLEANING STANDARDS FOR GRAVITY GREASE INTERCEPTOR (GGI)

“The GGI must be pumped-in-full at least every six months or when the total accumulation of surface FOG (including floating solids) and settled solids reaches 25 percent of the GGI’s overall depth.”
- Pima County Industrial Wastewater Ordinance 13.36.420.B.

1. Pump out completely:
   • To the bottom of the base of the interceptor to inspected for damage

2. Pressure wash:
   • Remove all accumulated grease from the walls
   • Ledge/ridge grease
   • Clump grease on the walls

3. Pressure clean the inlet tee, outlet tee, and baffle wall elbow:
   • Remove the visible grease from the inside of the tee
   • Spray water through baffle wall elbow from discharge side

4. Note tank condition:
   • Report missing inlet and outlet tees
   • Confirm inlet and outlet tees are extended downward
   • Note baffle walls condition, missing 90-degree elbow or tee
   • Note any leakage under the baffle wall from one chamber to another

CLEANING AND REPORTING ISSUES:
If there are chronic cleaning or reporting issues with a pumper company, the IWC director will contact the pumper company management to resolve the issue. If the issue is not able to be resolved, the company will be removed from the program.

COMMUNICATION:
A key component to this alliance is an open line of communication between IWC and the preferred pumpers. The pumper must establish a main point of contact for IWC to communicate with in order to streamline communication.

WORK ORDER REPORTS:
The pumper will send their monthly Work Order Reports to IWC via the email address: Crao_IWC@pima.gov. These reports must be received within the first seven days of the new month.
These reports must have the following information:

• Customer Name
• Last Service Date
• Interceptor Capacity
• Notes/Interceptor Condition

• Service Address
• Next Service Date
• Cleaning Frequency

ONGOING PERFORMANCE EVALUATION AGREEMENT:
The pumper must agree to coordinate with Pima County IWC in scheduling ongoing performance evaluations. These evaluations allow IWC to confirm adherence to the PPP cleaning standards.