

PACC 2017 Highlights



91% adjusted save rate for 2017!

The raw save rate (including pets surrendered for euthanasia) was 87%



16,430
pets cared for



9,164
adoptions



2,107
transferred to
other agencies



1,892
returned to homes



2,103
pets fostered



77,890
hours of service from
1,300 volunteers

We've saved more lives than ever before!



5109 0001 0102

Animal Center News

- PACC's 2017 annual report is now available online by visiting the PACC website homepage: http://webcms.pima.gov/government/pima_animal_care_center/
- PACC took in 1,259 pets and achieved live outcomes for 88% of those pets.
- Best Friends Animal Society sent six municipal shelters from around the U.S. to PACC for two days to learn about PACC's community cat program and other progressive lifesaving programs.
- PACC received a grant from Maddie's Fund to host an apprenticeship to train 30 animal shelters around the US to start and run an adult dog foster program. Apprenticeships are expected to begin in April.
- Leadership from Maricopa County visited PACC to tour the facility and learn about PACC's procedures and policies for animal protection, shelter operations and field services.
- PACC received \$51,100 dollars in donations from individuals.
- Facilities Management Architect Marty Klell and PACC Director Kristen Auerbach conducted a site visit of the Ajo Animal Care substation to better understand structural and operational updates that may be needed. A second visit is planned for this spring.
- PACC received 60 cats and kittens from the first hoarding case of 2018. Those cats are currently in custody and are expected to be available for adoption, rescue and foster placement beginning February 24. <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=388649>
- PACC received a higher-than-usual intake of stray dogs after the New Year's fireworks <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=386607>
- PACC was open on Martin Luther King Day, holding the 'Love Knows No Color' adoption event <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=388089>

- PACC partnered with the Humane Society of Southern Arizona and Hope Animal Shelter to rescue 25 large, mixed breed dogs from a yard, after their owner died. Most of the dogs are currently being rehabilitated and some are available for adoption at the three organizations. <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=390029>
- PACC responded to a call about a young dog, hung by its neck from a tree, who was rescued by a 15-year-old girl who climbed the tree and freed the dog. Following the incident, the girl and her family fostered 'Hercules' to help him get ready to find a permanent home. <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=389926>
- The Green Valley News came to PACC to learn about assessment and evaluation procedures for dogs: http://www.gvnews.com/news/face-to-face-pacc-works-to-give-every-dog-a/article_a29767d0-062f-11e8-a74f-f3e4a205ccb7.html
- The director and other PACC leadership conducted two volunteer meetings in January – one to share information about the new building and the second to discuss the vision and plans for the dog volunteer program.
- PACC has started to put collars on every dog, in order to decrease the number of pets who escape from handlers and adopters and to improve safety in the kennel areas.
- Aimee Sadler and the Dogs Playing for Life program will be coming to PACC for three weeks this fall. This program helps shelter groups learn how to run high volume play groups for enrichment, exercise and assessment.
- Field Supervisor Bennett Simonsen spoke at the PAWW semi-annual meeting about PACC's plans to help keep more pets with their families and in their communities through implementation of the [Pets for Life](#) model.

Construction Update

- Demolition work within the existing building is nearly complete, including removal of the old chain link dog run caging, the original lobby, entry and administration portion of the building, and interior walls to prepare for the new meet/greet rooms, a dog evaluation room, dog medical exam room and staff offices.
- Installation of new electrical and plumbing systems are underway.
- Preliminary work in the new volunteer break room has begun.

Personnel Updates

- Christina Snow was selected as the new Animal Protection Supervisor. She is formerly the Field Training Officer at Austin Animal Center in Austin, Texas.
- First and second interviews for the four, vacant foster positions were conducted. Candidate selection is expected to happen in February.
- First interviews were held for the position of Field Services Program Manager.

- PACC is in the process of hiring the additional positions: Animal Protection Officer, Medical Clinic Coordinator, Veterinary Technician, Veterinarian, Pet Support Center staff members, Licensing staff members, TNR Technicians, Shelter Technicians, Behavior and Training Assistant, and a Volunteer Specialist.

Field and Community Services

- Animal protection responded to 2,399 calls for service, including 829 priority 1 and 2 calls.
- Officers responded to 285 complaints of cruelty or neglect.
- Officers responded to 232 calls related to animal bites.
- The pet support center responded to 8,312 calls, a record for any month so far.
- 144 owner surrender appointments were scheduled and 28 pets were kept with their families through the ASPCA Keeping Families Together grant.
- 643 new licenses were issued and 4,210 licenses were renewed.
- PACC staff attended several outreach events including the University of Arizona Volunteer Fair, Road Runner Hockey Adoption event, Seniors helping Seniors adoption event.

Veterinary Services

- 656 cats and dogs were spayed or neutered at PACC.
- Vets conducted 180 specialty surgeries.
- 9,000 treatments and 20,100 medications were administered by the medical team.

Volunteer, Foster and Rescue Programs

- 196 pets were sent to foster homes.
- 377 volunteers donated 6,699 hours of service.
- 114 people applied to be volunteers with 95 people attending new volunteer orientations (now held at PACC!).
- 70 volunteers participating in dog walking trainings and 35 volunteers attended the level 2 dog walking class.
- 24 volunteers attended cat volunteer training, 15 attended greeter training and 24 volunteers became volunteer mentors.
- Three volunteer groups came to read to shelter pets.
- Volunteer Coordinator Gina Hansen was voted back on the Southern Arizona Volunteer Managers Association Board.