

November 2017 Director's Report for Pima Animal Care Center



Animal Center News

- PACC took in 1,254 pets, adopted out 825 cats and dogs, and achieved an adjusted save rate of 89% and a total save rate (including owner requested euthanasia) of 85%.
- In November, PACC received more than \$298,000 in contributions from 1,180 individuals, businesses and foundations. Funds from these donations will go to support all areas of shelter programs.
- On December 2, PACC received a \$250,000 gift from Petco Foundation to support the expansion of the kitten foster program at Pima County memory care facilities and the development of new, community-based programs.
- The new PACC building received the American Institute of Architects Southern Arizona 2017 Unbuilt Citation Award.
- The move to the new facility is on schedule and will begin mid-December, with the new building being fully operational on December 26.
- A behind-the-scenes Facebook live tour of the new PACC facility received 5,000 views on social media:
<https://www.facebook.com/PimaAnimalCareCenter/videos/1513695738750061/>
- PACC participated in the National PetSmart adoption weekend event, November 10 to 12.
- PACC held the Black Fur Day adoption promotion over Black Friday weekend, resulting in 247 adoptions.

- 16 Chihuahuas were impounded by PACC, surrendered from one home where the owner could no longer care for them. All were adopted.
- Volunteer Coordinator Gina Hansen spoke at the Summit on Volunteerism and Civic Engagement on the subject of volunteer burnout and compassion fatigue.
- Tucson Electric Power and the Roadrunner Cares (Hockey Team) did a photo shoot with PACC adoptable dogs. They are creating a calendar, the sale proceeds of which will go to PACC.
- Dr. Karyn Wesley and Adoption Supervisor Danielle Harris both attended apprenticeship opportunities in Austin, Texas, funded entirely by Maddie's Fund.
- PACC held a quarterly volunteer meeting, with more than 100 volunteers in attendance. The director shared an overview of the new facility, talked about the move process and answered questions about the move.
- Volunteers provided Thanksgiving dinner to PACC pets, gathering donations and preparing and serving more than 400 meals.
- In order to streamline and improve customer service to Pima County residents, the pet support center and dispatch center are merging. This unit will be called 'Community Support Services.'

Personnel

- Sarah Aguilar, formerly Program Manager at Ventura County Animal Services in Ventura, California, has been selected as PACC's Deputy Director, beginning on December 11.
- Stephanie Stryker who previously served as the Best Friends Community Cat Program Coordinator at PACC has been selected as the Cat Program Coordinator, beginning on December 11.
- Patricia Kelso, who previously served as the Adoption Coordinator and Medical Clinic Coordinator at the Humane Society of Silicon Valley in California, has been selected as the PACC Adoption Coordinator, beginning on December 11.
- Kleighrayne Piasecki and Iliana Valenzuela began in their roles as Medical Clinic Technicians.
- The candidate selected as the Behavior and Enrichment Assistant withdrew from the process and the position is being re-advertised.
- The Community Cat Assistant positions were advertised at the end of October but no candidates met the minimum qualifications so the positions are currently re-advertised.
- The four, vacant Foster Coordinator positions related to the Maddie's Fund foster expansion grant were advertised in late November.
- The former position of Development Assistant has been converted to a Volunteer Program Assistant position and will be advertised in late December.

- A candidate has been selected for the vacant position of Field Services Supervisor and is currently undergoing the background process.
- An Animal Protection Field Officer position was advertised and closed on December 8.
- Marcia Zamorano from the Pima County Communications office is providing support to PACC and will be working onsite three days per week through the transition to the new building.

Field Services, Licensing and Pet Support Center

- The pet support center scheduled 153 admissions appointments and responded to 6,678 calls.
- Medical assistance was provided for 11 pets through the ASPCA Keeping Families Together grant.
- Animal Protection Services responded to 2,275 calls, including 707 priority one and two calls. 812 calls were investigated and 276 were related to animal cruelty or neglect.
- 552 new licenses were issued and 3,425 licenses were renewed.

Lifesaving Operations (volunteer, foster, rescue, enrichment)

- 249 pets were placed in foster homes and 157 pets were transferred to rescue partners.
- There are currently more than 900 shelter pets housed in foster homes.
- 399 volunteers donated 6,428 hours of service.
- 93 volunteers attended new volunteer orientation, 53 attended dog walking training, and 24 attended cat care training.
- AAA participated in a group volunteer opportunity on November 16 and 17.
- Shelter dog play groups are being held three to four times each week with six to seven dogs in each play group.

Veterinary Services

- Vets performed 630 spay/neuter surgeries and 155 specialty surgeries.
- Vet services staff provided medical treatment 8,671 times and administered medication 19,720 times.

Media Coverage

- PACC participated in the PetSmart Charities National Adoption Weekend: <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=377185>
- PACC partners with Tucson Roadrunners and TEP for 2019 calendar: <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=378944>
- PACC holds Black Fur Day Mega Adoption Event: <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=379619>
- PACC celebrates 247 adoptions during Black Fur Day weekend: <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=380903>
- PBS show Shelter Me episode featuring PACC program premieres at The Loft: <http://webcms.pima.gov/cms/One.aspx?portalId=169&pageId=380903>
- KVOA investigates dog dumping in Tucson: <http://www.kvoa.com/story/36751784/n4t-investigators-dog-dumping>
- 16 Chihuahuas were impounded by PACC: <http://www.kvoa.com/story/36751784/n4t-investigators-dog-dumping>