



THE UNIVERSITY OF ARIZONA
MEDICAL CENTER

South Campus



OUTPATIENT SERVICES
AT THE ABRAMS CLINICS
SEPTEMBER 5, 2012



- County partnership – Bond funded
- Approximately 22,000 square feet
 - Family and Community Medicine
 - Diabetes Clinic
 - Exercise Room , Prep and Demo kitchens, Classroom
- Planning Sessions began in 2010
- Over 100 Planning Meetings with key stakeholders
(Physicians, County Architects, County Facilities Team, UAMC South Leadership, Department Leaders, Clinic Staff, Clerical Staff, Billing Staff, IT Staff, UAMC Facilities team, Security, and Vendors)



- Site visits
 - Utah University
 - El Rio Health Center
 - U of A Campus Health (treatment room design)
- Several revisions to the floor plan attempting to provide a “pod approach”
- Room design is focused on collaborative provider, patient, and family approach (i.e. mini consultation computer stations in each exam room)



- Family Medicine
 - 36 Exam Rooms
 - 3 Procedure Rooms
 - 1 Treatment room with 3 bays
 - 3 Consultation Rooms
 - Shared Lab Draw Station
 - 2 Resident Proctor Rooms
- Diabetes
 - 9 Exam Rooms
 - 2 Podiatry Exam/Procedure Rooms
 - 1 Cardio Procedure Room
 - 1 Ophthalmology Exam Room
 - 1 Telemedicine Room
 - Shared Lab Draw Station
 - 1 Patient/Family Education Room





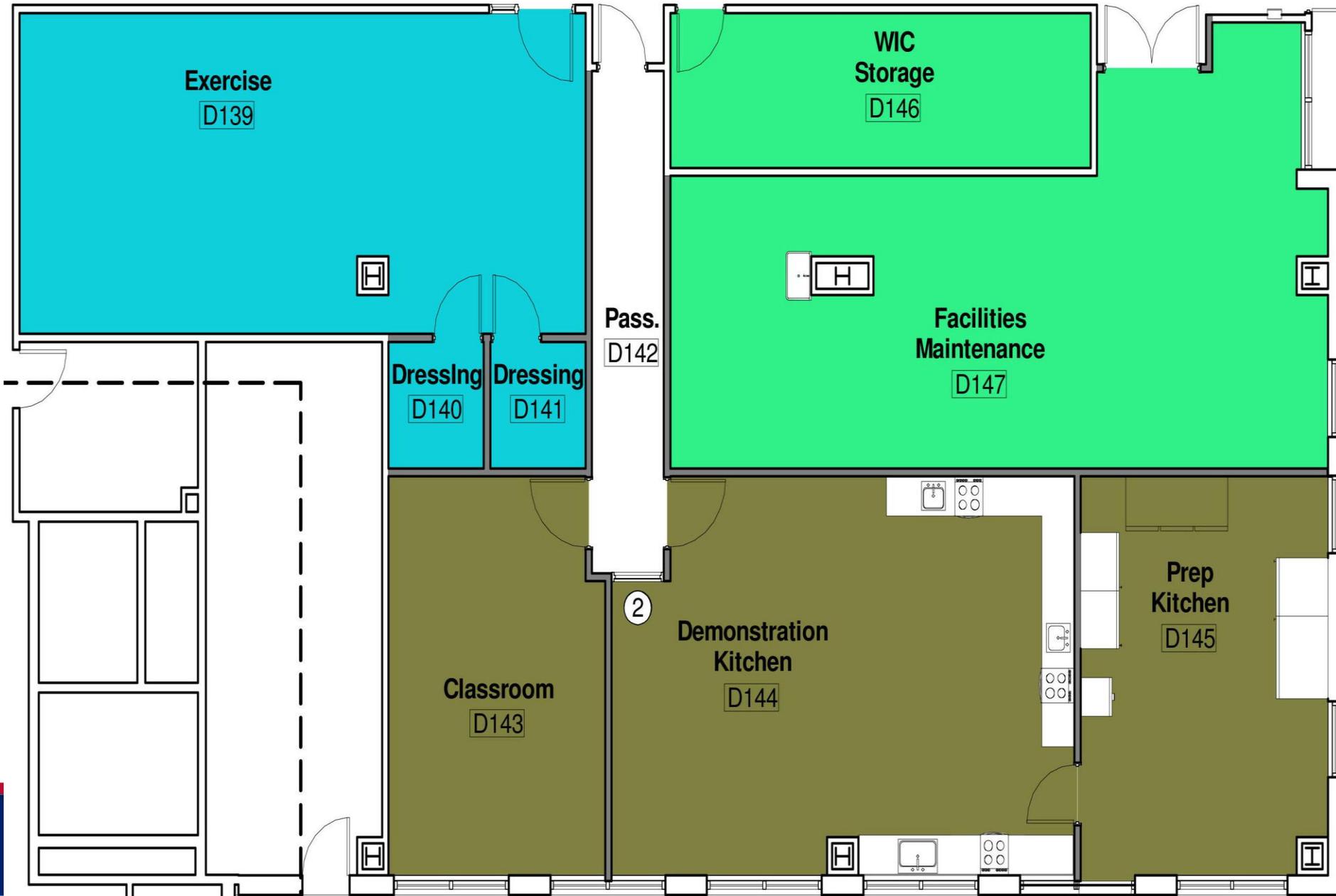
Actual Exam Room Design



OPTION 1



Kitchens, Classroom, Exercise Room





- Construction began January 2012
- Construction concluded August 2012
- Keys presented 8/30/12
- 9/1/12 Prep/readiness/move in begins



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Next Steps



- **Targeted GO LIVE date** (begin patient care) **October 1, 2012**
 - Pending ADHS Licensure (provider based designation)
 - Finalize Staffing Model
- Passed Life Safety Survey with minimal deficiencies
- Build out 99.5% with only small punch list items pending
- IT installation of hardware 8/29/12 - 9/10/12
- Deep cleaning, final floor seal and prep work week of 9/17/12
- Physician/Staff tours and move in week of 9/24/12
- Staff training and readiness sessions weekends 9/8, 9/15, 9/22, 9/29
- County Open House - tentative 9/21



Family Medicine

- Initially will occupy 2 of the 3 pods pending growth
- 2 New Physicians to join by winter
- 1 NP in recruitment stages
- Potential integration of Wellness Programs - Quit & Win and Weight Loss Services

Department of Medicine

- Hired new Medical Director – Merri Pendergrass, M.D. (DOH 11/01/12)
- Relocate Endocrine and Nephrology Providers
 - Craig Stump, MD
 - Betsy Dokken, NP
 - 6 Endocrine Fellows
 - Harold Szerlip, M.D
 - Develop program for NP, Clinical Educator, and Nutritionist to join
- Increase access to care with total of 3.25 Clinical FTE for Diabetes Services



Family Medicine

- *Acclimate and focus on the change impact for the physicians, staff and patients.*
- Develop draw station work flows to capture 100% of blood draws
- Market and reach out the community
- Focus on reaching 100% capacity in Pods 1 and 2
- Develop plans to expand to Pod 3

Diabetes

- *Acclimate and focus on the change impact for the physicians, staff and patients.*
- Grow endocrinology services
- Prepare for Dr. Pendergrass' arrival
- Develop Diabetic Care protocols
- Devise plans for multispecialty services working with the department leaders and ancillary teams
- License the Kitchen
- Begin conversations with Nutritional Sciences for planning the educational, cooking, and exercise services.



Questions